

3. Agency Component Abbreviations

Component Abbreviation	Component Name
ADMIN	Office of Deputy Assistant Secretary for Administration
BVA	Board of Veterans Appeals
C&LA	Office of Congressional and Legislative Affairs
CFM	Office of Construction Facilities Management
IG	Office of Inspector General
MGMT	Office of Assistant Secretary for Management
ODASB	Office of Deputy Assistant Secretary for Budget
OF	Office of Deputy Assistant Secretary for Finance
NCA	National Cemetery Administration
OAL	Office of Acquisition and Logistics
OASHRA	Office of Assistant Secretary for Human Resources and Administration
OASP&IA	Office of Assistant Secretary for Public and Intergovernmental Affairs
OAWP	Office of Accountability and Whistleblower Protection
OCHCO	Office of Chief Human Capital Officer
OEHRM	Office of Electronic Health Records Management
OEI	Office of Integration Enterprise
GC	Office of the General Counsel
OIT	Office of Information and Technology
ORMDI	Office of Resolution Management and Diversity Inclusion
OSDBU	Office of Small and Disadvantaged Business Utilization
OSP	Office of the Assistant Secretary for Operations, Security, and Preparedness
SEC	Office of the Executive Secretary
VBA	Veterans Benefits Administration
VEO	Veterans Experience Office
VHA	Veterans Health Administration

IV. EXEMPTION 3 STATUTES

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
5 U.S.C. app. 3 § 7(b)	Names of employees who provide information or complaints to the Inspector General	N/A	OIT	1	8
			SEC	2	
			VHA	1	
			GC	4	
41 U.S.C. § 4702 (formerly at 41 U.S.C. § 253b(m)(1))	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	CFM	1	18
			VBA	1	
			VHA	16	
41 U.S.C. § 2102 (amending 41 U.S.C. § 423(a)(1))	Contractor bid or proposal information, source selection information	Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at 3-4 (E.D. Cal. May 4, 2001) (dictum).	VBA	1	6
			VHA	4	

			GC	1	
38 U.S.C. § 5701	"All files, records, reports, and other papers and documents pertaining to any claim under any of the laws administered by the Secretary and the names and addresses of present or former members of the Armed Forces, and their dependents, in the possession of [VA]"	Ashton v. VA, No. 99-6018, 1999 WL 753331, at *1 (2d Cir. Sept. 3, 1999) (unpublished disposition).	OIT	2	1,442
			OSP	1	
			SEC	5	
			VBA	3	
			VHA	1,431	
38 U.S.C. § 5705	Records created by VA as part of its medical quality assurance program; certain other information pertaining to VA's medical quality-assurance program	Schulte & Sun-Sentinel Co. v VA, No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996).	VHA	54	54
38 U.S.C. § 7332	Records of patients being treated for certain conditions	Palmer v. Derwinski, No. 91-197, slip op. at 3-4 (E.D. Ky, June 10, 1992).	VBA	47	1,395
			VHA	1,348	
35 U.S.C. § 205	Information relating to government invention information	N/A	VHA	2	2
38 U.S.C. § 7451	Information collected in VA nurse and other health-care personnel wage surveys	N/A	VHA	3	3
26 U.S.C. §§ 6103, 6105	Certain tax return information, to include Taxpayer Identification	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. §	CFM	1	8

	Numbers of third parties, and certain tax convention information	6103); Elec. Priv. Info. Ctr. v. IRS, 910 F.3d 1232 (D.C. Cir. 2018); Leonard v. U.S. Dep't of Treasury, 590 F. App'x. 141, 143-44 (3d Cir. 2014) (per curiam); Pac. Fisheries, Inc. v. IRS, 395 F. App'x. 438, 440 (9th Cir. 2010) (unpublished disposition) (26 U.S.C. §§ 6103, 6105); Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. § 6105).			
			SEC	3	
			VHA	4	
5 U.S.C. app. § 105	Financial disclosure reports and applications to inspect financial disclosure reports	N/A	GC	4	4
					0
					0
					0

V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
ADMIN	15	8	7	16
BVA	9	84	62	31
C&LA	33	30	59	4
CFM	13	43	51	5
IG	3	4	1	6
MGMT	58	54	42	70
ODASB	1	1	1	1
OF	1	0	0	1
NCA	3	68	49	22
OAL	123	170	70	223
OASHRA	41	11	7	45
OASP&IA	106	23	22	107
OAWP	70	277	336	11
OCHCO	132	12	27	117
OEHRM	4	4	2	6
OEI	15	12	1	26
GC	73	100	93	80
OIT	62	237	218	81
ORMDI	14	67	73	8
OSDBU	13	3	4	12
OSP	4	35	31	8
SEC	51	144	155	40
VBA	1,447	3,782	2,875	2,354
VEO	174	223	389	8
VHA	2,011	13,661	14,748	924
AGENCY OVERALL	4,476	19,053	19,323	4,206

After reviewing its database, VA updated the number of requests pending at the start of the Fiscal Year for the following components: VHA, VEO, VBA, SEC, OSP, OSDBU, OIT, GC, OEI, OEHRM, NCA, OAL, OASHRA, OASP&IA, OAWP, ADMIN, C&LA, CFM, IG and MGMT.

OSP	8	8	7	7	0	1	0	0	0	0	0	0	31
SEC	15	102	0	33	0	2	0	1	0	0	0	2	155
VBA	1,134	1,280	88	168	84	10	0	11	14	4	13	69	2,875
VEO	11	357	1	6	0	0	0	2	0	0	7	5	389
VHA	1,731	5,867	5,160	765	11	203	44	32	310	10	110	505	14,748
AGENCY OVERALL	3,094	7,939	5,342	1,121	111	270	62	49	343	34	187	771	19,323

**V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS
BASED ON REASONS OTHER THAN EXEMPTIONS"**

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
ADMIN	Unable to Contact or Locate Requester	4	4
BVA	Unable to Contact or Locate Requester	8	8
C&LA	Unable to Contact or Locate Requester	9	9
CFM	Unable to Contact or Locate Requester	5	5
IG	Unable to Contact or Locate Requester	1	1
MGMT	Unable to Contact or Locate Requester	20	20
NCA	Unable to Contact or Locate Requester	6	6
OAL	Unable to Contact or Locate Requester	17	17
OASHRA	Unable to Contact or Locate Requester	3	3
OASP&IA	Unable to Contact or Locate Requester	1	1
OAWP	Unable to Contact or Locate Requester	24	24
OCHCO	Unable to Contact or Locate Requester	21	21
GC	Unable to Contact or Locate Requester	8	8
OIT	Unable to Contact or Locate Requester	57	57
ORMDI	Unable to Contact or Locate Requester	6	6
OSP	N/A	0	0

SEC	Unable to Contact or Locate Requester	2	2
VBA	Unable to Contact or Locate Requester	67	69
	Litigation	2	
VEO	Unable to Contact or Locate Requester	5	5
VHA	Unable to Contact or Locate Requester	502	505
	Litigation	3	
AGENCY OVERALL			771

V.B.(3). DISPOSITION OF FOIA REQUESTS -- NUMBER OF TIMES EXEMPTIONS APPLIED

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
ADMIN	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BVA	0	0	0	0	3	10	0	0	0	0	0	0	0	0
C&LA	1	0	0	0	1	2	0	0	0	0	0	0	0	0
CFM	0	0	2	4	8	11	0	0	0	0	0	0	0	0
IG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MGMT	0	0	0	2	1	4	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OF	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NCA	0	0	0	2	0	17	0	0	0	0	0	0	0	0
OAL	0	0	0	24	22	4	0	0	0	0	0	0	0	0
OASHRA	0	0	0	0	0	1	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OAWP	0	0	0	3	31	187	1	0	4	0	1	0	0	0
OCHCO	0	0	0	0	0	2	0	0	0	0	0	0	0	0
OEHRM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OEI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GC	0	0	1	0	28	32	0	0	2	0	0	0	0	0
OIT	4	1	3	3	4	32	0	0	2	0	0	0	0	0
ORMDI	0	0	0	0	11	31	0	0	24	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	1	1	1	9	2	1	7	0	5	0	0	0
SEC	6	0	7	17	44	101	10	0	23	0	9	0	0	0
VBA	0	0	52	6	51	1,215	1	1	4	2	0	0	2	0

VEO	0	0	0	0	2	357	0	0	0	0	0	0	0	0
VHA	7	2	2,849	145	358	10,259	62	9	1,625	11	17	14	1	0
AGENCY OVERALL	18	3	2,915	207	565	12,274	76	11	1,691	13	32	14	3	0

VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
ADMIN	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	1	0	1
IG	0	0	0	0
MGMT	0	0	0	0
ODASB	0	0	0	0
OF	0	0	0	0
NCA	0	0	0	0
OAL	1	0	0	1
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
OCHCO	0	0	0	0
OEHRM	0	0	0	0
OEI	0	0	0	0
GC	149	367	431	85
OIT	0	0	0	0
ORMDI	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
SEC	0	0	0	0
VBA	1	0	0	1
VEO	0	0	0	0
VHA	0	1	1	0
AGENCY OVERALL	151	369	432	88

After reviewing its database, VA updated the number of appeals pending at the start of the Fiscal Year for the following components: GC.

VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
ADMIN	0	0	0	0	0
BVA	0	0	0	0	0
C&LA	0	0	0	0	0
CFM	0	0	0	0	0
IG	0	0	0	0	0
MGMT	0	0	0	0	0
ODASB	0	0	0	0	0
OF	0	0	0	0	0
NCA	0	0	0	0	0
OAL	0	0	0	0	0
OASHRA	0	0	0	0	0
OASP&IA	0	0	0	0	0
OAWP	0	0	0	0	0
OCHCO	0	0	0	0	0
OEHRM	0	0	0	0	0
OEI	0	0	0	0	0
GC	139	14	93	185	431
OIT	0	0	0	0	0
ORMDI	0	0	0	0	0
OSDBU	0	0	0	0	0
OSP	0	0	0	0	0
SEC	0	0	0	0	0

VBA	0	0	0	0	0
VEO	0	0	0	0	0
VHA	1	0	0	0	1
AGENCY OVERALL	140	14	93	185	432

VEO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	7	5	41	135	0	0	20	1	3	1	0	0

OSP	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	0	0	0	0	0	0	0	0	0
VBA	0	0	0	0	0	0	0	0	0	0	0	0
VEO	0	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	65	0	1	17	0	2	0	1	0	10	87	

VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS

Agency / Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
GC	Litigation	1	87
	Moot	11	
	Unable to Locate or Contact Requester	75	
AGENCY OVERALL			87

VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
ADMIN	0.00	0.00	0.00	0.00
BVA	0.00	0.00	0.00	0.00
C&LA	0.00	0.00	0.00	0.00
CFM	0.00	0.00	0.00	0.00
IG	0.00	0.00	0.00	0.00
MGMT	0.00	0.00	0.00	0.00
ODASB	0.00	0.00	0.00	0.00
OF	0.00	0.00	0.00	0.00
NCA	0.00	0.00	0.00	0.00
OAL	0.00	0.00	0.00	0.00
OASHRA	0.00	0.00	0.00	0.00
OASP&IA	0.00	0.00	0.00	0.00
OAWP	0.00	0.00	0.00	0.00
OCHCO	0.00	0.00	0.00	0.00
OEHRM	0.00	0.00	0.00	0.00
OEI	0.00	0.00	0.00	0.00
GC	215.00	293.62	259.00	870.50
OIT	0.00	0.00	0.00	0.00
ORMDI	0.00	0.00	0.00	0.00
OSDBU	0.00	0.00	0.00	0.00
OSP	0.00	0.00	0.00	0.00
SEC	0.00	0.00	0.00	0.00
VBA	0.00	0.00	0.00	0.00
VEO	0.00	0.00	0.00	0.00
VHA	6.00	6.00	6.00	6.00
AGENCY OVERALL	221.00	299.62	265.00	875.50

	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OSDBU	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OSP	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
SEC	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
VBA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-05-02
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	355
VEO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
VHA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date of Appeal	2018-08-16	2018-01-12	2017-12-13	2017-08-17	2017-07-12	2017-06-01	2017-02-23	2016-12-28	2016-09-20	2016-09-20	
	Number of Days Pending	532	682	702	782	808	836	905	943	1010	1010	

VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
ADMIN	29	83.33	5	216	430	362.67	33	625	31	31	31	31
BVA	30	49.31	<1	779	10	52.71	<1	154	N/A	N/A	N/A	N/A
C&LA	219.5	312.22	2	1340	90	135.75	11	352	5	5	5	5
CFM	12	30.33	1	78	16	54.72	2	250	N/A	N/A	N/A	N/A
IG	<1	<1	<1	<1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MGMT	33	257.2	<1	920	45	238.09	20	1562	N/A	N/A	N/A	N/A
ODASB	17	17	17	17	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OF	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NCA	17	25.29	3	151	67	64.83	4	127	4	4	4	4
OAL	70	125.5	2	1110	32.5	64.45	<1	329	N/A	N/A	N/A	N/A
OASHRA	17	556.33	13	1639	907.5	872.75	50	1626	N/A	N/A	N/A	N/A
OASP&IA	1062.5	1095.14	592	1656	28	324.33	24	921	N/A	N/A	N/A	N/A
OAWP	7	63.36	<1	568	21	119.39	<1	616	7	7	7	7
OCHCO	875.5	921.71	59	1376	773	717.33	1	1378	N/A	N/A	N/A	N/A
OEHRM	17	17	16	18	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OEI	91	91	91	91	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
GC	23	57.6	<1	573	252.5	337.72	4	1046	N/A	N/A	N/A	N/A
OIT	5	60.28	<1	1456	43.5	94.11	<1	543	N/A	N/A	N/A	N/A
ORMDI	23	63.61	<1	986	19.5	22.69	<1	56	N/A	N/A	N/A	N/A
OSDBU	72	68.75	36	95	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OSP	17	15.26	<1	42	14.5	20.75	9	45	N/A	N/A	N/A	N/A
SEC	6	34.87	<1	344	45	111.63	<1	1317	22	22	22	22

VBA	10.5	46.81	<1	1266	69	128.43	<1	1899	660	512.67	5	873
VEO	19	38.89	<1	245	130.5	125.19	<1	466	N/A	N/A	N/A	N/A
VHA	12	25.61	<1	866	31	133.58	<1	1574	19	133.33	<1	820
AGENCY OVERALL	12	33.97	<1	1639	41	130.59	<1	1899	19	151.97	<1	873

VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
ADMIN	N/A	N/A	N/A	N/A	430	430	430	430	N/A	N/A	N/A	N/A
BVA	26	35.44	<1	205	152	105.33	10	154	N/A	N/A	N/A	N/A
C&LA	18	29.86	3	87	15.5	15.5	11	20	5	5	5	5
CFM	N/A	N/A	N/A	N/A	70.5	98.75	7	232	N/A	N/A	N/A	N/A
IG	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MGMT	15.5	49.4	<1	352	33.5	34.75	20	52	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OF	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NCA	17	27.59	3	151	67	78.25	52	127	N/A	N/A	N/A	N/A
OAL	90	112.77	3	523	170	186.67	166	224	N/A	N/A	N/A	N/A
OASHRA	17	17	17	17	146.5	146.5	50	243	N/A	N/A	N/A	N/A
OASP&IA	73	73	<1	146	24	24	24	24	N/A	N/A	N/A	N/A
OAWP	5	42.44	<1	495	25	119.04	<1	610	7	7	7	7
OCHCO	240	240	59	421	1	1	1	1	N/A	N/A	N/A	N/A
OEHRM	18	18	18	18	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OEI	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
GC	73	99.45	1	573	364	441.17	103	1046	N/A	N/A	N/A	N/A
OIT	6	30.83	<1	453	40	59.58	9	266	N/A	N/A	N/A	N/A
ORMDI	40	87.47	<1	986	17	24.89	1	56	N/A	N/A	N/A	N/A
OSDBU	72	68.75	36	95	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OSP	12	14.67	<1	42	45	45	45	45	N/A	N/A	N/A	N/A

SEC	6	30.42	<1	258	63.5	133.51	<1	1317	22	22	22	22
VBA	10	42.26	18	1020	70.5	123.89	<1	1899	332.5	332.5	5	660
VEO	18	38.11	<1	170	130	121.12	<1	178	N/A	N/A	N/A	N/A
VHA	11	27.79	<1	866	34	118.44	<1	1574	19	117.94	<1	820
AGENCY OVERALL	11	31.81	18	1020	47	121.03	<1	1899	15.5	122.91	<1	820

VII.C. PROCESSED SIMPLE REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
ADMIN	0	1	1	0	0	0	0	0	0	0	1	0	0	3
BVA	7	14	18	9	2	1	0	1	1	0	1	0	1	55
C&LA	0	6	3	4	3	4	3	1	1	2	2	4	21	54
CFM	0	2	0	0	1	0	0	0	0	0	0	0	0	3
IG	1	0	0	0	0	0	0	0	0	0	0	0	0	1
MGMT	1	12	3	2	0	0	0	0	0	0	0	1	11	30
ODASB	0	1	0	0	0	0	0	0	0	0	0	0	0	1
OF	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NCA	0	28	8	0	2	1	1	0	1	0	0	0	0	41
OAL	0	8	4	1	6	2	1	0	2	2	2	0	2	30
OASHRA	0	2	0	0	0	0	0	0	0	0	0	0	1	3
OASP&IA	4	0	0	1	1	0	0	1	1	1	0	2	5	16
OAWP	55	116	14	21	7	1	3	1	3	1	15	8	13	258
OCHCO	0	0	1	0	0	0	0	0	0	0	0	0	23	24
OEHRM	0	2	0	0	0	0	0	0	0	0	0	0	0	2
OEI	0	0	0	0	0	1	0	0	0	0	0	0	0	1
GC	3	27	4	8	4	6	2	5	1	0	1	1	1	63
OIT	27	105	17	5	4	1	1	1	0	0	1	7	7	176
ORMDI	6	33	11	3	2	0	0	0	0	0	0	0	2	57
OSDBU	0	0	1	0	2	1	0	0	0	0	0	0	0	4
OSP	2	15	9	1	0	0	0	0	0	0	0	0	0	27
SEC	5	23	2	2	0	2	0	1	1	0	0	1	1	38
VBA	649	549	216	163	98	78	80	58	24	33	24	46	36	2,054

VEO	49	119	49	20	18	42	15	16	1	3	0	1	0	333
VHA	1,652	8,270	1,689	413	128	70	59	52	56	32	26	140	221	12,808
AGENCY OVERALL	2,461	9,333	2,050	653	278	210	165	137	92	74	73	211	345	16,082

VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
ADMIN	0	0	1	0	0	0	0	0	0	0	0	0	2	3
BVA	3	1	0	1	0	0	0	0	2	0	0	0	0	7
C&LA	0	2	0	0	0	0	0	0	1	0	0	1	0	4
CFM	0	26	7	1	3	0	0	4	1	0	1	4	0	47
IG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MGMT	0	1	4	3	0	0	0	1	0	0	0	0	2	11
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OF	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NCA	0	1	0	1	3	0	0	1	0	0	0	0	0	6
OAL	1	16	5	6	2	0	0	1	2	3	1	2	1	40
OASHRA	0	0	0	1	0	0	0	0	0	0	1	0	2	4
OASP&IA	0	0	2	0	0	0	0	0	0	0	0	0	1	3
OAWP	6	30	11	3	4	0	3	0	0	2	1	5	11	76
OCHCO	0	1	0	0	0	0	0	0	0	0	0	0	2	3
OEHRM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OEI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GC	0	1	2	0	0	0	2	1	1	1	2	1	7	18
OIT	1	14	3	5	2	0	0	1	0	4	4	1	1	36
ORMDI	1	7	5	3	0	0	0	0	0	0	0	0	0	16
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	3	0	1	0	0	0	0	0	0	0	0	0	4
SEC	9	26	16	13	6	11	4	3	3	1	3	9	11	115
VBA	118	136	74	54	51	33	28	11	10	20	235	5	18	793

VEO	2	1	2	2	0	3	4	27	9	3	0	0	1	54
VHA	73	577	215	104	64	43	30	33	17	61	105	72	185	1,579
AGENCY OVERALL	214	843	347	198	135	90	71	83	46	95	353	100	244	2,819

VEO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VHA	1	8	2	2	1	0	0	1	0	0	1	0	3	19	
AGENCY OVERALL	1	12	4	2	1	0	0	1	0	0	1	0	5	27	

VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
ADMIN	12	365.5	493	2	329.5	329	0	N/A	N/A
BVA	26	76	81	1	201	201	0	N/A	N/A
C&LA	2	21	21	2	25	25	0	N/A	N/A
CFM	3	138	170	2	185.5	185	0	N/A	N/A
IG	4	667.5	572	2	74	74	0	N/A	N/A
MGMT	53	247	339	16	384.5	322	0	N/A	N/A
ODASB	1	395	395	16	384.5	322	0	N/A	N/A
OF	0	N/A	N/A	1	1334	1334	0	N/A	N/A
NCA	18	12.5	14	1	12	12	0	N/A	N/A
OAL	151	122	154	60	362	329	0	N/A	N/A
OASHRA	33	379	513	11	698	926	0	N/A	N/A
OASP&IA	23	2741.5	2927	5	2739.5	2739	2	2705	2705
OAWP	4	32.5	32	7	26	31	0	N/A	N/A
OCHCO	95	981	805	18	875	769	0	N/A	N/A
OEHRM	3	211	167	3	201	209	0	N/A	N/A
OEI	19	323	333	7	135	400	0	N/A	N/A
GC	18	166	172	61	284	314	1	675	675
OIT	61	4	80	6	88.5	81	2	73.5	73
ORMDI	4	1325	1429	2	937	937	0	N/A	N/A
OSDBU	7	349	483	1	321	321	0	N/A	N/A
OSP	5	33	229	2	73	73	0	N/A	N/A
SEC	27	37	80	9	105	129	0	N/A	N/A

VBA	1774	153	239	406	224	414	7	159	369
VEO	5	23	56	3	142	145	0	N/A	N/A
VHA	405	18	96	434	208.5	277	11	114	120
AGENCY OVERALL	2753	144	237	1062	227	349	23	132	323

VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS

Agency / Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
ADMIN	Date of Receipt	2020-01-07	2019-08-27	2019-05-21	2019-03-21	2019-03-15	2019-03-05	2016-11-22	2016-10-13	2016-09-26	2016-01-20
	Number of Days Pending	186	274	342	386	389	397	967	994	1006	1180
BVA	Date of Receipt	2020-06-01	2020-05-07	2020-04-27	2020-02-11	2020-02-05	2020-02-05	2020-02-05	2020-02-05	2020-02-05	2019-12-12
	Number of Days Pending	85	101	109	162	166	166	166	166	166	201
C&LA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-17	2020-09-09	2020-08-13	2020-08-11
	Number of Days Pending	0	0	0	0	0	0	9	15	33	35
CFM	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2020-06-30	2020-04-28	2020-03-17	2019-09-11	2019-07-11
	Number of Days Pending	0	0	0	0	0	64	108	138	264	307
IG	Date of Receipt	N/A	N/A	N/A	N/A	2020-08-25	2020-07-17	2020-05-14	2018-05-03	2017-11-01	2017-01-18
	Number of Days Pending	0	0	0	0	25	52	96	605	730	930
MGMT	Date of Receipt	2018-07-27	2018-07-03	2018-04-24	2018-04-17	2018-03-30	2018-03-29	2018-03-14	2017-03-03	2015-09-22	2015-08-25
	Number of Days Pending	546	563	612	617	629	630	641	899	1260	1279
ODASB	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-03-07
	Number of Days Pending	0	0	0	0	0	0	0	0	0	395
OF	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2015-06-08
	Number of Days Pending	0	0	0	0	0	0	0	0	0	1334
NCA	Date of Receipt	2020-09-12	2020-09-11	2020-09-09	2020-09-09	2020-09-04	2020-09-04	2020-09-04	2020-09-04	2020-09-03	2020-06-23

	Number of Days Pending	12	13	15	15	17	17	17	17	18	69
OAL	Date of Receipt	2018-11-27	2018-11-13	2018-10-23	2018-09-28	2018-08-28	2018-08-27	2018-08-24	2018-07-02	2018-05-30	2017-01-18
	Number of Days Pending	463	472	486	502	524	525	526	564	587	930
OASHRA	Date of Receipt	2016-02-05	2015-12-29	2015-12-29	2015-11-20	2015-03-03	2014-11-04	2014-10-28	2014-06-24	2014-05-21	2013-11-25
	Number of Days Pending	1168	1194	1194	1219	1402	1481	1486	1573	1596	1718
OASP&IA	Date of Receipt	2018-04-27	2017-11-28	2017-05-17	2017-05-03	2017-02-03	2015-11-19	2015-11-16	2015-10-13	2015-08-06	2015-07-15
	Number of Days Pending	609	713	846	856	918	1220	1223	1246	1292	1308
OAWP	Date of Receipt	2020-08-28	2020-08-25	2020-08-24	2020-08-20	2020-08-18	2020-08-14	2020-08-13	2020-08-10	2020-07-23	2020-07-21
	Number of Days Pending	22	25	26	28	30	32	33	36	48	50
OCHCO	Date of Receipt	2015-11-04	2015-08-28	2015-07-31	2015-07-24	2015-07-17	2015-07-14	2015-06-18	2015-06-16	2015-05-12	2014-08-20
	Number of Days Pending	1230	1276	1296	1301	1306	1309	1326	1328	1352	1533
OEHRM	Date of Receipt	N/A	N/A	N/A	N/A	2020-09-29	2019-12-12	2019-12-12	2019-11-27	2019-11-06	2019-08-06
	Number of Days Pending	0	0	0	0	1	201	201	211	225	289
OEI	Date of Receipt	2019-03-15	2019-03-07	2019-01-18	2018-12-21	2018-12-07	2018-11-20	2018-07-27	2018-02-14	2015-09-03	2014-03-03
	Number of Days Pending	389	395	427	445	455	467	546	660	1272	1652
GC	Date of Receipt	2018-08-01	2018-06-11	2018-05-18	2018-01-24	2017-10-19	2017-06-30	2017-06-30	2016-12-14	2016-06-22	2016-01-06
	Number of Days Pending	543	579	594	675	739	815	815	952	1072	1189
OIT	Date of Receipt	2020-03-09	2020-03-09	2020-03-09	2019-06-11	2019-03-22	2019-02-14	2018-12-26	2018-04-27	2017-01-25	2016-03-03
	Number of Days Pending	144	144	144	328	384	409	443	609	925	1150
ORMDI	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-30	2017-12-18

	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	699
OSDBU	Date of Receipt	N/A	N/A	2020-08-21	2019-06-20	2019-06-14	2019-05-10	2019-05-10	2019-05-10	2017-01-25	2016-07-06	
	Number of Days Pending	0	0	27	321	325	349	349	349	925	1063	
OSP	Date of Receipt	N/A	N/A	N/A	2020-09-29	2020-09-17	2020-08-13	2020-08-05	2020-07-06	2020-04-29	2016-08-04	
	Number of Days Pending	0	0	0	1	9	33	39	61	107	1042	
SEC	Date of Receipt	2020-03-25	2020-03-25	2020-03-18	2020-03-12	2020-02-04	2019-10-22	2019-10-04	2019-09-13	2019-06-21	2018-11-29	
	Number of Days Pending	132	132	137	141	167	236	247	262	320	461	
VBA	Date of Receipt	2013-03-11	2013-01-31	2013-01-22	2012-12-14	2012-11-20	2012-11-15	2012-11-07	2012-11-06	2012-10-25	2012-10-23	
	Number of Days Pending	1898	1924	1931	1955	1972	1975	1980	1981	1989	1991	
VEO	Date of Receipt	N/A	N/A	2020-09-29	2020-09-16	2020-09-10	2020-08-27	2020-08-11	2020-03-11	2019-11-26	2019-08-20	
	Number of Days Pending	0	0	1	10	14	23	35	142	212	279	
VHA	Date of Receipt	2016-12-20	2016-12-12	2016-11-30	2016-05-18	2016-04-30	2016-04-19	2016-03-15	2016-03-02	2015-10-09	2014-07-03	
	Number of Days Pending	948	954	962	1096	1108	1117	1142	1151	1247	1566	
AGENCY OVERALL	Date of Receipt	2013-03-11	2013-01-31	2013-01-22	2012-12-14	2012-11-20	2012-11-15	2012-11-07	2012-11-06	2012-10-25	2012-10-23	
	Number of Days Pending	1898	1924	1931	1955	1972	1975	1980	1981	1989	1991	

VIII.A. REQUESTS FOR EXPEDITED PROCESSING

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
ADMIN	0	0	N/A	N/A	0
BVA	0	0	N/A	N/A	0
C&LA	1	0	7	7	1
CFM	0	0	N/A	N/A	0
IG	0	0	N/A	N/A	0
MGMT	0	0	N/A	N/A	0
ODASB	0	0	N/A	N/A	0
OF	0	0	N/A	N/A	0
NCA	1	0	1	1	1
OAL	0	1	124	124	0
OASHRA	0	0	N/A	N/A	0
OASP&IA	0	1	864	864	0
OAWP	3	0	9	11.67	2
OCHCO	0	0	N/A	N/A	0
OEHRM	0	0	N/A	N/A	0
OEI	0	0	N/A	N/A	0
GC	0	0	N/A	N/A	0
OIT	0	1	386	386	0
ORMDI	0	1	15	15	0
OSDBU	0	0	N/A	N/A	0
OSP	0	0	N/A	N/A	0
SEC	1	2	5	6.33	2
VBA	5	2	7	151.57	5
VEO	0	0	N/A	N/A	0
VHA	31	67	1.5	21.63	76
AGENCY OVERALL	42	75	3	39.58	87

VIII.B. REQUESTS FOR FEE WAIVER

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
ADMIN	0	0	N/A	N/A
BVA	0	0	N/A	N/A
C&LA	1	0	5	5
CFM	0	0	N/A	N/A
IG	0	0	N/A	N/A
MGMT	0	0	N/A	N/A
ODASB	0	0	N/A	N/A
OF	0	0	N/A	N/A
NCA	1	0	28	28
OAL	2	0	2.5	2.5
OASHRA	0	0	N/A	N/A
OASP&IA	0	0	N/A	N/A
OAWP	0	0	N/A	N/A
OCHCO	0	0	N/A	N/A
OEHRM	0	0	N/A	N/A
OEI	1	0	24	24
GC	3	0	6	24.67
OIT	0	0	N/A	N/A
ORMDI	1	0	9	9
OSDBU	0	0	N/A	N/A
OSP	1	0	18	18
SEC	4	0	2	3.5
VBA	36	0	14	530.39
VEO	0	0	N/A	N/A
VHA	134	0	4	23.55
AGENCY OVERALL	184	0	5	121.89

IX. FOIA PERSONNEL AND COSTS

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
ADMIN	1	0	1	\$128,911.00	\$0.00	\$128,911.00
BVA	0	1	1	\$45,172.00	\$0.00	\$45,172.00
C&LA	0	1	1	\$74,222.50	\$0.00	\$74,222.50
CFM	2	1	3	\$257,788.00	\$1,495.44	\$259,283.44
IG	5	0	5	\$644,280.00	\$25,000.00	\$669,280.00
MGMT	0	4	4	\$52,816.00	\$0.00	\$52,816.00
ODASB	1	0	1	\$100,081.00	\$0.00	\$100,081.00
OF	1	1	2	\$86,624.40	\$0.00	\$86,624.40
NCA	1	1	2	\$199,000.00	\$0.00	\$199,000.00
OAL	1	0.25	1.25	\$136,570.00	\$0.00	\$136,570.00
OASHRA	0	15	15	\$292,541.00	\$0.00	\$292,541.00
OASP&IA	1	0	1	\$108,422.00	\$0.00	\$108,422.00
OAWP	5	0	5	\$294,539.00	\$109,508.00	\$404,047.00
OCHCO	0	0.15	0.15	\$12,965.25	\$0.00	\$12,965.25
OEHRM	0	1	1	\$399.00	\$0.00	\$399.00
OEI	0	2	2	\$23,059.30	\$9,615.00	\$32,674.30
GC	8	6.25	14.25	\$1,065,965.00	\$816,267.00	\$1,882,232.00
OIT	5	5	10	\$829,947.35	\$0.00	\$829,947.35
ORMDI	3	3	6	\$84,846.00	\$0.00	\$84,846.00
OSDBU	0	7	7	\$4,144.65	\$0.00	\$4,144.65

OSP	0	1	1	\$128,920.00	\$0.00	\$128,920.00
SEC	1	0.83	1.83	\$231,045.00	\$0.00	\$231,045.00
VBA	8	69.25	77.25	\$1,599,706.54	\$0.00	\$1,599,706.54
VEO	5	0	5	\$244,000.00	\$0.00	\$244,000.00
VHA	7	115.406	122.406	\$9,814,338.90	\$0.00	\$9,814,338.90
AGENCY OVERALL	55	235.136	290.136	\$16,460,303.89	\$961,885.44	\$17,422,189.33

X. FEES COLLECTED FOR PROCESSING REQUESTS

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
ADMIN	\$0.00	0.00%
BVA	\$0.00	0.00%
C&LA	\$0.00	0.00%
CFM	\$289.59	0.11%
IG	\$0.00	0.00%
MGMT	\$1,159.23	2.19%
ODASB	\$0.00	0.00%
OF	\$0.00	0.00%
NCA	\$0.00	0.00%
OAL	\$113.49	0.08%
OASHRA	\$0.00	0.00%
OASP&IA	\$0.00	0.00%
OAWP	\$0.00	0.00%
OCHCO	\$0.00	0.00%
OEHRM	\$0.00	0.00%
OEI	\$0.00	0.00%
GC	\$0.00	0.00%
OIT	\$0.00	0.00%
ORMDI	\$105.21	0.12%
OSDBU	\$0.00	0.00%
OSP	\$0.00	0.00%
SEC	\$0.00	0.00%
VBA	\$697.45	0.04%
VEO	\$0.00	0.00%
VHA	\$38,856.06	0.40%
AGENCY OVERALL	\$41,221.03	0.25%

XI.A. NUMBER OF TIMES SUBSECTION (C) USED

Agency / Component	Number of Times Subsection Used
ADMIN	0
BVA	0
C&LA	0
CFM	0
IG	0
MGMT	0
ODASB	0
OF	0
NCA	0
OAL	0
OASHRA	0
OASP&IA	0
OAWP	0
OCHCO	0
OEHRM	0
OEI	0
GC	0
OIT	0
ORMDI	0
OSDBU	0
OSP	0
SEC	0
VBA	0
VEO	0
VHA	0
AGENCY OVERALL	0

XI.B. NUMBER OF SUBSECTION (A)(2) POSTINGS

Agency / Component	Number of Records Posted by the FOIA Office	Number of Records Posted by Program Offices
ADMIN	0	0
BVA	0	0
C&LA	0	0
CFM	0	0
IG	0	0
MGMT	0	0
OF	6	0
NCA	0	0
OAL	0	0
OASHRA	0	0
OASP&IA	0	0
OAWP	0	0
OCHCO	0	0
OEHRM	0	0
OEI	0	0
GC	0	0
OIT	11	0
ORMDI	0	0
OSDBU	0	0
OSP	0	0
SEC	56	0
VBA	0	0
VEO	0	0
VHA	75	0
AGENCY OVERALL	148	0

XII.A. BACKLOGS OF FOIA REQUESTS AND ADMINISTRATIVE APPEALS

Agency / Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
ADMIN	14	0
BVA	23	0
C&LA	3	0
CFM	5	1
IG	6	0
MGMT	68	0
ODASB	1	0
OF	1	0
NCA	1	0
OAL	190	1
OASHRA	43	0
OASP&IA	20	0
OAWP	10	0
OCHCO	110	0
OEHRM	6	0
OEI	26	0
GC	73	63
OIT	23	0
ORMDI	5	0
OSDBU	8	0
OSP	6	0
SEC	29	0
VBA	2,009	1
VEO	5	0
VHA	535	0
AGENCY OVERALL	3,220	66

XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS

Agency / Component	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year
ADMIN	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
IG	0	0	0	0
MGMT	0	0	0	0
ODASB	0	0	0	0
OF	0	0	0	0
NCA	0	0	0	0
OAL	0	1	1	0
OASHRA	0	0	0	0
OASP&IA	0	1	1	0
OAWP	0	0	0	0
OCHCO	0	0	0	0
OEHRM	0	1	1	0
OEI	0	0	0	0
GC	0	1	1	0
OIT	2	4	4	2
ORMDI	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
SEC	0	1	1	0
VBA	1	1	1	1
VEO	0	0	0	0
VHA	3	5	5	3
AGENCY OVERALL	6	15	15	6

After reviewing its database, VA adjusted the number of consults pending as of the start of the Fiscal Year for the following components: OIT, VHA.

	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OAWP	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OCHCO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OEHRM	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OEI	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
GC	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OIT	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-01-24	2017-06-22
	Number of Days	0	0	0	0	0	0	0	0	0	424	821
ORMDI	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OSDBU	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OSP	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
SEC	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
VBA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-09-11
	Number of Days	0	0	0	0	0	0	0	0	0	0	515
VEO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
VHA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2020-09-03	2020-06-25	2019-08-16

	Number of Days	0	0	0	0	0	0	0	18	67	281
AGENCY OVERALL	Date	N/A	N/A	N/A	N/A	2020-09-03	2020-06-25	2019-08-16	2019-01-24	2018-09-11	2017-06-22
	Number of Days	0	0	0	0	18	67	281	424	515	821

XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF REQUESTS <u>RECEIVED</u>		NUMBER OF REQUESTS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
ADMIN	17	8	14	7
BVA	79	84	78	62
C&LA	20	30	51	59
CFM	27	43	18	51
IG	4	4	3	1
MGMT	52	54	27	42
ODASB	1	1	0	1
OF	0	0	0	0
NCA	98	68	117	49
OAL	241	170	162	70
OASHRA	15	11	5	7
OASP&IA	36	23	14	22
OAWP	141	277	147	336
OCHCO	0	12	0	27
OEHRM	7	4	12	2
OEI	14	12	12	1
GC	139	100	129	93
OIT	224	237	225	218
ORMDI	0	67	0	73
OSDBU	22	3	2	4

OSP	32	35	33	31
SEC	143	144	176	155
VBA	4,818	3,782	7,268	2,875
VEO	237	223	79	389
VHA	14,889	13,661	15,099	14,748
AGENCY OVERALL	21,256	19,053	23,671	19,323

XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
ADMIN	15	14
BVA	7	23
C&LA	31	3
CFM	8	5
IG	5	6
MGMT	56	68
ODASB	1	1
OF	1	1
NCA	0	1
OAL	84	190
OASHRA	44	43
OASP&IA	37	20
OAWP	62	10
OCHCO	0	110
OEHRM	1	6
OEI	14	26
GC	61	73
OIT	31	23
ORMDI	0	5
OSDBU	23	8
OSP	2	6
SEC	39	29
VBA	678	2,009
VEO	151	5
VHA	1,140	535
AGENCY OVERALL	2,491	3,220

XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF APPEALS <u>RECEIVED</u>		NUMBER OF APPEALS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
ADMIN	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	1	0	0
IG	0	0	0	0
MGMT	0	0	0	0
ODASB	0	0	0	0
OF	0	0	0	0
NCA	0	0	0	0
OAL	1	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
OCHCO	0	0	0	0
OEHRM	0	0	0	0
OEI	0	0	0	0
GC	300	367	275	431
OIT	0	0	0	0
ORMDI	0	0	0	0
OSDBU	0	0	0	0

OSP	0	0	0	0
SEC	0	0	0	0
VBA	1	0	0	0
VEO	0	0	0	0
VHA	1	1	1	1
AGENCY OVERALL	303	369	276	432

XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS

Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
ADMIN	0	0
BVA	0	0
C&LA	0	0
CFM	0	1
IG	0	0
MGMT	0	0
ODASB	0	0
OF	0	0
NCA	0	0
OAL	1	1
OASHRA	0	0
OASP&IA	0	0
OAWP	0	0
OCHCO	0	0
OEHRM	0	0
OEI	0	0
GC	116	63
OIT	0	0
ORMDI	0	0
OSDBU	0	0
OSP	0	0
SEC	0	0
VBA	1	1
VEO	0	0
VHA	0	0
AGENCY OVERALL	118	66