

### 3. Agency Component Abbreviations

Component Abbreviation	Component Name
ADMIN	Office of Deputy Assistant Secretary for Administration
BVA	Board of Veterans Appeals
C&LA	Office of Assistant Secretary for Congressional and Legislative Affairs
CFM	Office of Construction & Facilities Management
GC	Office of the General Counsel
IG	Office of Inspector General
MGMT	Office of Assistant Secretary for Management
NCA	National Cemetery Administration
OALC	Office of Acquisition and Logistics
OASHRA	Office of Assistant Secretary for Human Resources and Administration
OASP&IA	Office of Assistant Secretary for Public and Intergovernmental Affairs
OAWP	Office of Accountability & Whistleblower Protection
OCHCO	Office of Chief Human Capital Officer
ODASB	Office of Deputy Assistant Secretary for Budget
OEHRM	Office of Electronic Health Record Modernization (formerly Office of Executive Human Resources Management)
OEI	Office of Enterprise Integration

OIT	Office of Information and Technology - VA Central Office FOIA Service
ORMDI	Office of Resolution Management and Diversity Inclusion
OSDBU	Office of Small and Disadvantaged Business Utilization
OSP	Office of the Assistant Secretary for Operations, Security, and Preparedness
PA	Office of Public Affairs
SEC	Office of the Executive Secretary
VBA	Veterans Benefits Administration
VEO	Veterans Experience Office
VHA	Veterans Health Administration

#### IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
5 U.S.C. app. 3 § 7(b)	Names or employees who provide information or complaints to the Inspector	N/A	OSVA	3	7
			VBA	2	
			VHA	2	

	General				
41 U.S.C. § 4702 (formerly at 41 U.S.C. § 253b(m)(1))	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	NCA	1	42
			OALC	7	
			OSVA	1	
			VBA	3	
			VHA	30	
41 U.S.C. § 2102 (amending 41 U.S.C. § 423(a)(1))	Contractor bid or proposal information; source selection information	Legal & Safety Emp. Rsch., Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).	VBA	1	14
			VHA	13	
38 U.S.C. 5701	"All files, records, reports, and other papers and	Ashton v. VA, No. 99-6018, 1999 WL 753331, at *1 (2d	ADMIN	1	1716
			OSVA	3	

	documents pertaining to any claim under any of the laws administered by the Secretary and the names and addresses of present or former members of the Armed Forces, and their dependents, in the possession of [VA]"	Cir. Sept. 3, 1999) unpublished disposition).	VBA	4	1708
			VHA		
38 U.S.C. § 5705	Records created by VA as part of its medical quality assurance program; certain other information pertaining to VA's medical quality-assurance program	Schulte & Sun-Sentinel Co. v. VA, No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996).	OSVA	1	43
			VBA	1	
			VHA	41	
38 U.S.C. § 7332	Records of patients being treated for certain conditions	Palmerv. Derwinski, No. 91-197, slip op. at 3-4 (E.D. Ky, June 10, 1992).	VBA	78	1124
			VHA	1046	
35 U.S.C. § 205	Information relating to government	N/A	OSVA	1	1

	invention information				
38 U.S.C. § 7451	Information collected in VA nurse and other health-care personnel wage surveys	N/A	VBA	1	2
			VHA	1	
26 U.S.C. §§ 6103, 6105	Certain tax return information, to include Taxpayer Identification Numbers of third parties, and certain tax convention information	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); Elec. Priv. Info. Ctr. v. IRS, 910 F.3d 1232 (D.C. Cir. 2018); Leonard v. U.S. Dep't of Treasury, 590 F. App'x. 141, 143-44 (3d Cir. 2014) (per curiam); Pac. Fisheries, Inc. v. IRS, 395 F. App'x. 438, 440 (9th Cir. 2010) (unpublished disposition) (26 U.S.C. §§ 6103, 6105); Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. §	CFM	2	9
			OALC	5	
			OSVA	2	

		6105).			
10 U.S.C. § 130b	Personally identifiable information pertaining to "any member of the armed forces assigned to an overseas unit, a sensitive unit, or a routinely deployable unit" and "any employee of the Department of Defense or of the Coast Guard whose duty station is with any such unit"	Freedom Watch, Inc. v. NSA, 197 F. Supp. 3d 165, 174 (D.D.C. 2016); Hiken v. DOD, 521 F. Supp. 2d 1047, 1062 (N.D. Cal. 2007); O'Keefe v. DOD, 463 F. Supp. 2d 317, 325 (E.D.N.Y. 2006); Windel v. United States, No. A02-306, 2005 WL 846206, at *2 (D. Alaska Apr. 11, 2005).	OSVA		1 1
5 U.S.C. app. § 105	Financial disclosure reports and applications to inspect financial disclosure reports	N/A	OSVA		1 1

**V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS**

Agency / Component	Number of Requests Pending as of	Number of Requests Received	Number of Requests Processed	Number of Requests Pending as of
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	Start of Fiscal Year	in Fiscal Year	in Fiscal Year	End of Fiscal Year
ADMIN	21	3	9	15
BVA	33	78	72	39
C&LA	6	18	21	3
CFM	8	34	34	8
GC	87	97	173	11
IG	6	1	1	6
MGMT	70	40	38	72
NCA	21	115	133	3
OALC	216	134	148	202
OASHRA	53	17	12	58
OASP&IA	91	8	14	85
OAWP	15	282	294	3
OCHCO	108	18	85	41
ODASB	1	0	0	1
OEHRM	7	7	7	7
OEI	27	7	13	21
OIT	40	173	161	52
ORMDI	8	55	56	7
OSDBU	6	22	8	20





MGMT	19	9	2	2	1	3	0	0	0	1	0	1	38
NCA	34	54	6	18	0	2	0	4	3	0	5	7	133
OALC	28	34	4	22	0	11	1	0	0	0	0	48	148
OASHRA	5	3	0	0	0	2	0	0	0	0	1	1	12
OASP&IA	7	0	0	7	0	0	0	0	0	0	0	0	14
OAWP	24	165	10	41	13	3	0	4	2	9	14	9	294
OCHCO	16	11	0	13	0	0	0	0	1	0	0	44	85
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0
OEHRM	3	0	2	0	0	2	0	0	0	0	0	0	7
OEI	3	4	0	6	0	0	0	0	0	0	0	0	13
OIT	24	19	1	5	4	10	0	1	7	16	17	57	161
ORMDI	8	26	10	5	0	0	0	0	0	0	2	5	56
OSDBU	3	0	0	2	0	0	1	0	0	0	1	1	8
OSP	3	15	2	3	1	1	0	0	0	0	0	3	28
PA	0	0	0	0	0	0	0	0	0	0	0	1	1
OSVA	10	71	1	13	0	0	0	0	0	0	0	3	98
VBA	8824	2854	357	315	207	26	6	25	88	3	42	409	13156
VEO	11	73	1	5	0	0	0	0	0	0	1	1	92
VHA	1263	5679	5086	1891	21	204	96	78	408	5	78	764	15573
AGENCY OVERALL	10375	9121	5510	2397	250	269	108	112	509	34	168	1374	30227

**V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS BASED ON REASONS OTHER THAN EXEMPTIONS"**

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
BVA	Unable to Locate or Contact Requester	4	4
CFM	Unable to Locate or Contact Requester	7	7
GC	Litigation	3	8
	Unable to Locate or Contact Requester	5	
IG	Unable to Locate or Contact Requester	1	1
MGMT	Unable to Locate or Contact Requester	1	1
NCA	Unable to Locate or Contact Requester	7	7
OALC	Unable to Locate or Contact Requester	48	48
OASHRA	Unable to Locate or Contact Requester	1	1
OAWP	Unable to Locate or Contact Requester	9	9
OCHCO	Unable to Locate or Contact Requester	44	44
OIT	Unable to Locate or Contact Requester	57	57
ORMDI	Unable to Locate or Contact Requester	5	5
OSDBU	Unable to Locate or Contact Requester	1	1
OSP	Unable to Locate or Contact Requester	3	3
PA	Unable to Locate or Contact Requester	1	1



BVA	0	0	0	0	0	1	0	0	0	0	0	0	0	0
C&LA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CFM	0	0	2	9	8	12	0	0	0	0	0	5	0	0
GC	1	0	0	1	71	70	0	0	1	0	0	0	0	0
IG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MGMT	0	0	0	2	1	9	0	0	0	0	0	0	0	0
NCA	0	0	1	6	7	51	0	0	0	0	0	0	0	0
OALC	0	0	12	17	5	18	0	0	0	0	1	0	0	0
OASHRA	0	0	0	0	0	3	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OAWP	0	0	0	0	130	166	3	0	92	1	1	0	0	0
OCHCO	0	0	0	0	2	11	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OEHRM	0	0	0	0	2	0	0	0	0	0	0	0	0	0
OEI	0	0	0	0	1	1	0	0	0	0	0	0	0	0
OIT	2	0	0	2	4	18	0	0	1	0	0	0	0	0
ORMDI	0	0	0	0	8	28	0	0	26	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	16	0	0	2	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSVA	3	0	8	7	40	71	2	0	8	0	12	0	0	0

VBA	6	0	85	22	392	2730	2	0	7	3	0	0	1	0
VEO	0	0	0	0	0	73	0	0	0	0	0	0	0	0
VHA	11	1	2816	165	421	9800	71	8	1449	4	9	11	0	1
AGENCY OVERALL	23	1	2925	231	1092	13079	78	8	1586	8	23	16	1	1

**VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS**

Agency/ Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
ADMIN	0	0	0	0
BVA	1	2	3	0
C&LA	0	0	0	0
CFM	1	0	1	0
GC	85	407	337	155
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0

OALC	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
OCHCO	0	0	0	0
ODASB	0	0	0	0
OEHRM	0	0	0	0
OEI	0	0	0	0
OIT	0	0	0	0
ORMDI	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
PA	0	0	0	0
OSVA	0	0	0	0
VBA	0	1	0	1
VEO	0	0	0	0
VHA	0	0	0	0
AGENCY OVERALL	87	410	341	156

**VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS**

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
ADMIN	0	0	0	0	0
BVA	1	0	1	1	3
C&LA	0	0	0	0	0
CFM	0	1	0	0	1
GC	88	15	71	163	337
IG	0	0	0	0	0
MGMT	0	0	0	0	0
NCA	0	0	0	0	0
OALC	0	0	0	0	0
OASHRA	0	0	0	0	0
OASP&IA	0	0	0	0	0
OAWP	0	0	0	0	0
OCHCO	0	0	0	0	0
ODASB	0	0	0	0	0
OEHRM	0	0	0	0	0









OASHRA	0	0	0	0	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0
OAWP	0	0	0	0	0	0	0	0	0	0	0	0
OCHCO	0	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0
OEHRM	0	0	0	0	0	0	0	0	0	0	0	0
OEI	0	0	0	0	0	0	0	0	0	0	0	0
OIT	0	0	0	0	0	0	0	0	0	0	0	0
ORMDI	0	0	0	0	0	0	0	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0
OSVA	0	0	0	0	0	0	0	0	0	0	0	0
VBA	0	0	0	0	0	0	0	0	0	0	0	0
VEO	0	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	43	0	7	18	1	0	0	3	8	85	161	

**VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS**

Agency/ Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
ADMIN	N/A	0	0
BVA	Untimely	1	1
C&LA	N/A	0	0
CFM	N/A	0	0
GC	Untimely	160	160
IG	N/A	0	0
MGMT	N/A	0	0
NCA	N/A	0	0
OALC	N/A	0	0
OASHRA	N/A	0	0
OASP&IA	N/A	0	0
OAWP	N/A	0	0
OCHCO	N/A	0	0
ODASB	N/A	0	0
OEHRM	N/A	0	0
OEI	N/A	0	0

OIT	N/A	0	0
ORMDI	N/A	0	0
OSDBU	N/A	0	0
OSP	N/A	0	0
PA	N/A	0	0
OSVA	N/A	0	0
VBA	N/A	0	0
VEO	N/A	0	0
VHA	N/A	0	0
AGENCY OVERALL			161

**VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS**

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
ADMIN	N/A	N/A	N/A	N/A
BVA	52	52	<1	104
C&LA	N/A	N/A	N/A	N/A
CFM	127	127	127	127

GC	45.5	89.19	<1	1036
IG	N/A	N/A	N/A	N/A
MGMT	N/A	N/A	N/A	N/A
NCA	N/A	N/A	N/A	N/A
OALC	N/A	N/A	N/A	N/A
OASHRA	N/A	N/A	N/A	N/A
OASP&IA	N/A	N/A	N/A	N/A
OAWP	N/A	N/A	N/A	N/A
OCHCO	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A
OEHRM	N/A	N/A	N/A	N/A
OEI	N/A	N/A	N/A	N/A
OIT	N/A	N/A	N/A	N/A
ORMDI	N/A	N/A	N/A	N/A
OSDBU	N/A	N/A	N/A	N/A
OSP	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A
OSVA	N/A	N/A	N/A	N/A
VBA	N/A	N/A	N/A	N/A
VEO	N/A	N/A	N/A	N/A
VHA	N/A	N/A	N/A	N/A











PA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OSVA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
VBA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2021-03-30
	Number of Days Pending	0	0	0	0	0	0	0	0	0	130
VEO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
VHA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date of Appeal	2019-06-03	2019-05-22	2019-03-27	2019-01-29	2018-09-28	2018-09-27	2018-08-16	2017-08-17	2017-02-23	2016-12-28

	Number of Days Pending	586	593	633	673	745	755	784	1034	1157	1195
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**VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS**

Agency/ Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
ADMIN	833	754	72	1490	11	11	11	11	N/A	N/A	N/A	N/A
BVA	37	49.84	<1	197	70	70	35	105	N/A	N/A	N/A	N/A
C&LA	14.5	17.43	<1	38	109	137.43	34	402	N/A	N/A	N/A	N/A
CFM	23	137.33	<1	389	36	72.71	<1	379	N/A	N/A	N/A	N/A
GC	13	64.32	<1	780	310.5	341.22	1	1211	N/A	N/A	N/A	N/A
IG	<1	<1	<1	<1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MGMT	19	100.16	<1	645	167	255.77	19	557	N/A	N/A	N/A	N/A
NCA	16.5	16.49	<1	77	20	26	9	115	N/A	N/A	N/A	N/A
OALC	137	204.6	<1	728	414	405.56	<1	1102	N/A	N/A	N/A	N/A
OASHRA	98	126	12	510	887	887	887	887	16	16	16	16
OASP&IA	64	118.45	<1	447	25	25	25	25	5.5	5.5	<1	11

OAWP	1	8.58	<1	210	18	35.44	<1	222	N/A	N/A	N/A	N/A
OCHCO	906	779.08	6	1438	610	804.8	207	1549	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OEHRM	65	66	43	91	597.5	597.5	593	602	6	6	6	6
OEI	161.5	174.17	33	311	170	329.71	110	722	N/A	N/A	N/A	N/A
OIT	1	28.37	<1	1508	11	58.29	<1	529	<1	<1	<1	<1
ORMDI	7	22.03	<1	245	7	8.3	<1	20	N/A	N/A	N/A	N/A
OSDBU	8	11.38	<1	26	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OSP	23	97.06	<1	1167	142	133.55	12	475	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A	1124	1124	1124	1124	N/A	N/A	N/A	N/A
OSVA	5.5	14.21	<1	193	81	11.52	1	509	9	9	7	11
VBA	24	94.42	<1	2111	101	141.11	<1	2115	63	86.88	4	284
VEO	2	7.13	<1	148	5.5	39.08	<1	308	3	3	3	3
VHA	8	21.61	<1	1109	26	128.82	<1	1396	34	148	<1	722
AGENCY OVERALL	11	51.6	<1	2111	97	140.16	<1	2115	24	98.94	<1	722

**VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED**

Agency /	SIMPLE	COMPLEX	EXPEDITED PROCESSING
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OSP	22	22.43	2	51	142	133.55	12	475	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OSVA	6	16.86	<1	193	72.5	98.33	1	282	9	9	7	11
VBA	23	77.56	<1	1601	100	121.84	<1	2115	63	86.88	4	284
VEO	2	7.45	<1	148	5	35.68	<1	308	3	3	3	3
VHA	9	19.82	<1	1109	30	115.23	<1	1396	24	121.38	<1	722
AGENCY OVERALL	12	50.94	<1	1601	98	122.48	<1	2115	16	80.24	<1	722

**VII.C. PROCESSED SIMPLE REQUESTS -- RESPONSE TIME IN DAY INCREMENTS**

Agency/ Component	<1-20 Days	21- 40 Days	41- 60 Days	61- 80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	TOTAL
ADMIN	0	0	0	1	0	0	0	0	1	0	0	1	5	8
BVA	19	11	10	8	3	3	4	1	0	3	0	0	0	62
C&LA	8	5	0	0	0	0	0	0	0	0	0	0	0	13
CFM	0	1	0	0	0	0	0	0	0	0	0	1	0	2
GC	50	9	6	2	3	1	1	1	1	1	3	3	3	84
IG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MGMT	11	3	1	1	0	1	0	1	0	1	1	1	2	23

NCA	80	24	3	1	0	0	0	0	0	0	0	0	0	108
OALC	13	9	5	7	5	5	5	2	7	3	10	9	20	100
OASHRA	2	1	1	1	0	0	2	2	0	0	0	0	1	10
OASP&IA	5	0	0	1	0	0	1	1	0	0	2	0	1	11
OAWP	107	4	1	2	0	1	1	0	0	1	2	0	0	119
OCHCO	6	3	1	1	1	0	3	4	0	0	2	0	58	79
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OEHRM	0	0	2	1	1	0	0	0	0	0	0	0	0	4
OEI	0	1	0	0	0	1	0	1	0	1	1	1	0	6
OIT	69	10	2	1	1	0	0	0	0	0	0	0	3	86
ORMDI	21	3	0	1	2	0	0	0	0	0	1	0	0	28
OSDBU	5	2	0	0	0	0	0	0	0	0	0	0	0	7
OSP	7	5	2	0	0	2	0	0	0	0	0	0	1	17
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSVA	43	3	0	0	0	1	0	0	0	1	0	0	0	48
VBA	2827	1431	728	554	378	286	191	169	165	287	600	307	260	8183
VEO	47	3	2	0	0	0	0	1	0	0	0	0	0	53
VHA	7827	1192	230	179	221	211	172	155	57	27	73	31	51	10426
AGENCY OVERALL	11147	2720	994	761	615	512	380	338	231	325	695	354	405	19477









VHA	5	3	0	1	0	0	0	1	1	0	2	2	1	16
AGENCY OVERALL	14	4	1	2	1	0	0	2	1	0	3	2	1	31

**VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS**

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
ADMIN	12	538.5	646	2	580.5	580	0	N/A	N/A
BVA	27	143	159	7	202	227	0	N/A	N/A
C&LA	2	145.5	145	1	236	236	0	N/A	N/A
CFM	0	N/A	N/A	7	27	35	0	N/A	N/A
GC	3	91	222	6	202	222	0	N/A	N/A
IG	4	628.5	671	2	325	325	0	N/A	N/A
MGMT	58	452.5	505	11	545	476	1	50	50
NCA	2	3	3	1	6	6	0	N/A	N/A
OALC	159	218	237	33	520	452	1	50	50
OASHRA	40	595	634	16	845	981	0	N/A	N/A
OASP&IA	19	792	820	1	964	964	1	1559	1559

OAWP	1	3	3	2	4.5	4	0	N/A	N/A
OCHCO	29	991	899	10	932	847	0	N/A	N/A
ODASB	1	646	646	0	N/A	N/A	0	N/A	N/A
OEHRM	4	300.5	287	0	N/A	N/A	2	72.5	72
OEI	13	574	515	7	386	638	1	50	50
OIT	33	54	221	7	100	173	1	395	395
ORMDI	0	N/A	N/A	5	18.5	23	0	N/A	N/A
OSDBU	9	74	202	2	137.5	137	0	N/A	N/A
OSP	3	53	128	3	184	185	0	N/A	N/A
PA	3	1014	1019	2	622	622	0	N/A	N/A
OSVA	6	58	143	7	27	190	1	71	71
VBA	563	50	141	1215	52	62	1	46	46
VEO	1	<1	<1	2	4	4	0	N/A	N/A
VHA	454	7	15	175	28	198	8	352	316
AGENCY OVERALL	1446	48	178	1524	52	258	17	322	258

**VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS**

Agency/		10th Oldest	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest
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Component		Request									Request
ADMIN	Date of Receipt	2020-01-29	2020-01-07	2019-08-27	2019-03-21	2019-03-15	2019-03-05	2018-08-13	2018-03-14	2016-10-13	2016-01-20
	Number of Days Pending	423	438	526	637	641	649	787	893	1246	1432
BVA	Date of Receipt	2020-11-16	2020-10-28	2020-10-22	2020-10-13	2020-05-07	2020-02-11	2020-02-05	2020-02-05	2020-02-05	2019-12-12
	Number of Days Pending	221	233	237	244	353	414	418	418	418	453
C&LA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2021-09-21	2020-10-22	2020-08-13
	Number of Days Pending	0	0	0	0	0	0	0	8	237	285
CFM	Date of Receipt	N/A	N/A	N/A	2021-09-15	2021-09-02	2021-08-25	2021-08-23	2021-07-15	2021-07-15	2021-07-07
	Number of Days Pending	0	0	0	12	20	26	28	55	55	61
GC	Date of Receipt	N/A	2021-08-11	2021-07-28	2021-05-25	2021-05-21	2021-05-10	2020-07-16	2020-04-15	2020-01-23	2019-08-05
	Number of Days Pending	0	36	46	90	92	101	305	369	427	542
IG	Date of	N/A	N/A	N/A	N/A	2020-	2020-	2020-	2020-	2017-	2017-

	Receipt					10-02	08-25	07-17	05-14	11-01	01-18
	Number of Days Pending	0	0	0	0	250	277	304	348	982	1182
MGMT	Date of Receipt	2018-07-27	2018-04-24	2018-04-17	2018-03-30	2018-03-29	2018-03-14	2017-03-03	2016-10-15	2015-09-22	2015-08-25
	Number of Days Pending	798	864	869	881	882	893	1151	1244	1512	1531
NCA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2021-09-30	2021-09-22	2021-09-22
	Number of Days Pending	0	0	0	0	0	0	0	0	7	7
OALC	Date of Receipt	2019-03-18	2019-03-18	2019-01-25	2019-01-09	2018-12-26	2018-12-04	2018-12-04	2018-11-27	2018-08-24	2018-05-30
	Number of Days Pending	640	640	675	686	695	710	710	715	778	839
OASHRA	Date of Receipt	2016-02-05	2015-12-29	2015-12-29	2015-11-20	2015-03-03	2014-11-04	2014-10-28	2014-06-24	2014-05-21	2013-11-25
	Number of Days Pending	1420	1446	1446	1471	1654	1733	1738	1825	1848	1970
OASP&IA	Date of Receipt	2018-04-27	2017-11-28	2017-05-17	2017-05-03	2017-02-03	2015-11-19	2015-11-16	2015-10-13	2015-08-06	2015-07-15
	Number of Days	861	965	1098	1108	1170	1472	1475	1498	1544	1560

	Pending										
OAWP	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2021-09-28	2021-09-27	2021-09-21
	Number of Days Pending	0	0	0	0	0	0	0	3	4	8
OCHCO	Date of Receipt	2016-08-01	2016-05-19	2016-05-03	2016-02-24	2016-01-25	2015-12-22	2015-12-03	2015-11-04	2015-06-18	2015-06-16
	Number of Days Pending	1297	1347	1359	1408	1429	1450	1463	1482	1578	1580
ODASB	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-03-07
	Number of Days Pending	0	0	0	0	0	0	0	0	0	647
OEHRM	Date of Receipt	N/A	N/A	N/A	N/A	2021-09-21	2021-06-21	2021-06-16	2021-03-16	2019-11-27	2019-08-06
	Number of Days Pending	0	0	0	0	8	72	75	140	463	541
OEI	Date of Receipt	2019-06-18	2019-06-06	2019-03-19	2019-03-15	2019-01-18	2018-12-21	2018-11-20	2018-07-27	2015-09-03	2014-03-04
	Number of Days Pending	575	583	639	641	679	697	719	798	1524	1904
OIT	Date of	2020-	2020-	2020-	2020-	2020-	2019-	2019-	2018-	2017-	2016-



	Receipt	08-27	04-30	03-18	03-09	03-09	06-11	02-14	04-27	01-25	03-03
	Number of Days Pending	275	358	389	396	396	580	661	861	1177	1402
ORMDI	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2021-09-30	2021-09-28	2021-08-11	2021-07-12
	Number of Days Pending	0	0	0	0	0	0	0	3	36	58
OSDBU	Date of Receipt	2020-08-20	2021-08-17	2021-08-16	2021-08-12	2021-06-16	2021-06-14	2021-04-05	2021-03-16	2020-10-13	2016-07-06
	Number of Days Pending	29	32	33	35	75	77	126	140	244	1315
OSP	Date of Receipt	N/A	N/A	N/A	N/A	2021-08-19	2021-07-16	2021-01-08	2021-01-08	2021-01-04	2020-07-20
	Number of Days Pending	0	0	0	0	30	54	185	185	189	303
PA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2020-06-01	2018-02-20	2017-11-21	2017-09-14	2017-06-16
	Number of Days Pending	0	0	0	0	0	337	909	969	1015	1077
OSVA	Date of Receipt	2021-09-15	2021-08-23	2021-07-28	2021-06-21	2021-06-21	2020-11-25	2020-03-25	2020-02-14	2019-10-04	2019-09-13
	Number of Days	12	28	46	72	72	214	384	411	499	514

	Pending										
VBA	Date of Receipt	2017-01-03	2016-10-12	2016-09-26	2016-09-14	2016-08-29	2016-06-15	2016-03-15	2015-12-16	2015-08-13	2014-11-07
	Number of Days Pending	1192	1247	1258	1266	1277	1329	1394	1454	1539	1730
VEO	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2021-09-30	2021-09-28	2021-09-22
	Number of Days Pending	0	0	0	0	0	0	0	0	3	7
VHA	Date of Receipt	2017-12-05	2017-10-04	2017-09-19	2017-08-16	2017-06-30	2016-12-23	2016-05-18	2016-04-30	2015-10-09	2014-07-03
	Number of Days Pending	960	1001	1012	1035	1067	1197	1348	1360	1499	1818
AGENCY OVERALL	Date of Receipt	2015-03-03	2014-11-07	2014-11-04	2014-10-28	2014-09-03	2014-07-03	2014-06-24	2014-05-21	2014-03-04	2013-11-25
	Number of Days Pending	1654	1730	1733	1738	1776	1818	1825	1848	1904	1970

**VIII.A. REQUESTS FOR EXPEDITED PROCESSING**

Agency/	Number	Number	Median	Average	Number
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Component	Granted	Denied	Number of Days to Adjudicate	Number of Days to Adjudicate	Adjudicated Within Ten Calendar Days
ADMIN	0	0	N/A	N/A	0
BVA	0	0	N/A	N/A	0
C&LA	0	0	N/A	N/A	0
CFM	0	0	N/A	N/A	0
GC	0	2	84	84	1
IG	0	0	N/A	N/A	0
MGMT	1	0	1	1	1
NCA	0	0	N/A	N/A	0
OALC	1	3	100	165.75	1
OASHRA	1	0	22	22	0
OASP&IA	2	0	9	9	1
OAWP	0	0	N/A	N/A	0
OCHCO	0	0	N/A	N/A	0
ODASB	0	0	N/A	N/A	0
OEHRM	3	0	8	5.67	3
OEI	1	0	1	1	1
OIT	1	0	<1	<1	1
ORMDI	0	0	N/A	N/A	0

OSDBU	0	0	N/A	N/A	0
OSP	0	0	N/A	N/A	0
PA	0	0	N/A	N/A	0
OSVA	3	1	2	4.75	3
VBA	14	7	61	301.57	6
VEO	0	2	2.5	2.5	2
VHA	12	57	<1	24.94	57
AGENCY OVERALL	39	72	3	81	77

#### VIII.B. Requests for Fee Waiver

Agency/ Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
ADMIN	0	0	N/A	N/A
BVA	0	0	N/A	N/A
C&LA	0	0	N/A	N/A
CFM	0	0	N/A	N/A
GC	1	1	58.5	58.5
IG	0	0	N/A	N/A

MGMT	1	0	1	1
NCA	1	0	45	45
OALC	4	17	15	58.1
OASHRA	1	0	16	16
OASP&IA	2	0	6.5	6.5
OAWP	0	0	N/A	N/A
OCHCO	0	0	N/A	N/A
ODASB	0	0	N/A	N/A
OEHRM	3	0	6	4.33
OEI	3	0	33	168.33
OIT	1	0	5	5
ORMDI	0	0	N/A	N/A
OSDBU	0	0	N/A	N/A
OSP	1	0	22	22
PA	0	0	N/A	N/A
OSVA	4	0	1.5	3.25
VBA	18	2	33	893.15
VEO	3	0	24	23
VHA	49	78	4	48.73
AGENCY OVERALL	92	98	5	137

**IX. FOIA Personnel and Costs**

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
ADMIN	5	0.00	5.00	0.00	0.00	0.00
BVA	1	0.00	1.00	115000.00	0.00	115000.00
C&LA	1	0.00	1.00	0.00	0.00	0.00
CFM	3	0.00	3.00	265432.00	0.00	265432.00
GC	19	0.00	19.00	0.00	0.00	0.00
IG	1	0.00	1.00	136731.00	0.00	136731.00
MGMT	5	0.00	5.00	2600.00	0.00	2600.00
NCA	2	0.15	2.15	0.00	0.00	0.00
OALC	3	0.00	3.00	122626.00	0.00	122626.00
OASHRA	3	4.00	7.00	375845.00	0.00	375845.00
OASP&IA	3	0.00	3.00	0.00	0.00	0.00

OAWP	3	0.00	3.00	329910.00	0.00	329910.00
OCHCO	3	0.00	3.00	0.00	0.00	0.00
ODASB	0	0.00	0.00	0.00	0.00	0.00
OEHRM	2	0.00	2.00	0.00	0.00	0.00
OEI	1	0.00	1.00	84612.00	0.00	84612.00
OIT	5	0.00	5.00	0.00	0.00	0.00
ORMDI	4	0.00	4.00	0.00	0.00	0.00
OSDBU	3	0.00	3.00	0.00	0.00	0.00
OSP	4	0.00	4.00	0.00	0.00	0.00
PA	1	0.00	1.00	0.00	0.00	0.00
OSVA	2	0.00	2.00	0.00	0.00	0.00
VBA	9	348.60	357.60	2224172.43	0.00	2224172.43
VEO	3	0.00	3.00	0.00	0.00	0.00
VHA	296	0.00	296.00	2579567.74	0.00	2579567.74
AGENCY OVERALL	382	352.75	734.75	6236496.17	0.00	6236496.17

**X. Fees Collected for Processing Requests**

Agency/ Component	Total Amount of Fees Collected	Percentage of Total Costs
ADMIN	0.00	0.0000
BVA	0.00	0.0000
C&LA	0.00	0.0000
CFM	994.15	0.3700
GC	0.00	0.0000
IG	0.00	0.0000
MGMT	2600.00	100.0000
NCA	0.00	0.0000
OALC	8813.56	7.1900
OASHRA	0.00	0.0000
OASP&IA	0.00	0.0000
OAWP	0.00	0.0000
OCHCO	0.00	0.0000
ODASB	0.00	0.0000
OEHRM	0.00	0.0000
OEI	0.00	0.0000
OIT	0.00	0.0000
ORMDI	349.22	
OSDBU	132.04	



OSP	0.00	0.0000
PA	0.00	0.0000
OSVA	0.00	0.0000
VBA	0.00	0.0000
VEO	0.00	0.0000
VHA	83578.88	3.2400
AGENCY OVERALL	96467.85	1.5500

**XI.A. Number of Times Subsection (C) Used**

Agency/ Component	Number of Times Subsection Used
ADMIN	0
BVA	0
C&LA	0
CFM	0
GC	0
IG	0

MGMT	0
NCA	0
OALC	0
OASHRA	0
OASP&IA	0
OAWP	0
OCHCO	0
ODASB	0
OEHRM	0
OEI	0
OIT	0
ORMDI	0
OSDBU	0
OSP	0
PA	0
OSVA	0
VBA	0
VEO	0
VHA	0
AGENCY OVERALL	0

**XI.B. Number of Subsection (A)(2) Postings**

Agency / Component	Number of Records Posted by the FOIA Office	Number of Records Posted by Program Offices
ADMIN	0	0
BVA	4	0
C&LA	0	0
CFM	0	0
GC	0	0
IG	1	0
MGMT	0	0
NCA	0	0
OALC	0	0
OASHRA	0	0
OASP&IA	0	0
OAWP	0	0
OCHCO	0	0
ODASB	0	0

OEHRM	14	0
OEI	0	0
OIT	7	0
ORMDI	0	0
OSDBU	0	0
OSP	0	0
PA	0	0
OSVA	37	0
VBA	12	0
VEO	0	0
VHA	82	0
AGENCY OVERALL	157	0

**XII.A. Backlogs of FOIA Requests and Administrative Appeals**

Agency / Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
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ADMIN	14	0
BVA	32	0
C&LA	2	0
CFM	5	0
GC	9	117
IG	6	0
MGMT	67	0
NCA	0	0
OALC	186	0
OASHRA	56	0
OASP&IA	21	0
OAWP	0	0
OCHCO	39	0
ODASB	1	0
OEHRM	5	0
OEI	21	0
OIT	28	0
ORMDI	1	0
OSDBU	10	0
OSP	6	0
PA	5	0

OSVA	9	0
VBA	1467	1
VEO	0	0
VHA	176	0
AGENCY OVERALL	2166	118

**XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS**

Agency/ Component	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year
ADMIN	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	0	2	2	0

IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OALC	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
OCHCO	0	0	0	0
ODASB	0	0	0	0
OEHRM	0	0	0	0
OEI	0	0	0	0
OIT	2	6	6	2
ORMDI	0	0	0	0
OSDBU	0	0	0	0
OSP	0	1	1	0
PA	0	0	0	0
OSVA	0	0	0	0
VBA	1	1	2	0
VEO	0	0	0	0
VHA	3	14	17	0
AGENCY	6	24	28	2









	Number of Days	0	0	0	0	0	0	0	0	0	0
VBA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
VEO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
VHA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2017-06-22
	Number of Days	0	0	0	0	0	0	0	0	0	1073

**XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED**

Agency / Component	NUMBER OF REQUESTS <u>RECEIVED</u>		NUMBER OF REQUESTS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's	Number Received During Fiscal Year from Current Annual	Number Processed During Fiscal Year from Last	Number Processed During Fiscal Year from

	Annual Report	Report	Year's Annual Report	Current Annual Report
ADMIN	8	3	7	9
BVA	84	78	62	72
C&LA	30	18	59	21
CFM	43	34	51	34
GC	100	97	93	173
IG	4	1	1	1
MGMT	54	40	42	38
NCA	68	115	49	133
OALC	170	134	70	148
OASHRA	11	17	7	12
OASP&IA	23	8	21	14
OAWP	277	282	336	294
OCHCO	12	18	27	85
ODASB	1	0	1	0
OEHRM	4	7	2	7
OEI	12	7	1	13
OIT	237	173	218	161
ORMDI	67	55	73	56
OSDBU	3	22	4	8

OSP	35	21	31	28
PA	0	0	0	1
OSVA	144	71	155	98
VBA	3782	11653	2875	13156
VEO	223	85	389	92
VHA	13661	14823	14748	15573
AGENCY OVERALL	19053	27762	19322	30227

**XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS**

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
ADMIN	14	14
BVA	23	32
C&LA	3	2
CFM	5	5

GC	73	9
IG	6	6
MGMT	69	67
NCA	1	0
OALC	190	186
OASHRA	43	56
OASP&IA	20	21
OAWP	10	0
OCHCO	110	39
ODASB	1	1
OEHRM	6	5
OEI	26	21
OIT	23	28
ORMDI	5	1
OSDBU	8	10
OSP	6	6
PA	0	5
OSVA	29	9
VBA	2009	1467
VEO	5	0
VHA	535	176

AGENCY OVERALL	3220	2166
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*Component CF backlog of 1, as of start of FY21, was added to component MGMT backlog.*

**XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED**

Agency / Component	NUMBER OF APPEALS RECEIVED		NUMBER OF APPEALS PROCESSED	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
ADMIN	0	0	0	0
BVA	0	2	0	3
C&LA	0	0	0	0
CFM	1	0	0	1
GC	367	407	429	337
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OALC	0	0	0	0

OASHRA	0	0	0	0
OASP&IA	0	0	0	0
OAWP	0	0	0	0
OCHCO	0	0	0	0
ODASB	0	0	0	0
OEHRM	0	0	0	0
OEI	0	0	0	0
OIT	0	0	0	0
ORMDI	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
PA	0	0	0	0
OSVA	0	0	0	0
VBA	0	1	0	0
VEO	0	0	0	0
VHA	1	0	1	0
AGENCY OVERALL	369	410	430	341

**XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS**



Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
ADMIN	0	0
ODASB	0	0
VEO	0	0
VBA	0	1
OSVA	0	0
PA	0	0
OSP	0	0
OSDBU	0	0
ORMDI	0	0
OIT	0	0
OEI	0	0
OEHRM	0	0
OCHCO	0	0
BVA	0	0
OAWP	0	0
OASP&IA	0	0

OASHRA	0	0
OALC	1	0
NCA	0	0
MGMT	0	0
IG	0	0
GC	63	117
CFM	1	0
C&LA	0	0
VHA	0	0
AGENCY OVERALL	65	118