



VA PACT ACT

AUGUST 10, 2023

FIRST YEAR IN REVIEW

YEAR ONE-ANNIVERSARY ISSUE



In this VA PACT Act Performance Dashboard, we are demonstrating our commitment to transparency by sharing with all stakeholders —internal to VA and externally—key performance metrics and data we are using to assess our success in implementing the PACT Act. This Issue of the dashboard includes the core metrics assessing VA's implementation of PACT Act since enactment. Our next regularly scheduled dashboard with the full complement of metrics will be published on Friday, Aug 18.

If you, a Veteran, family member, or survivor would like more information about the PACT Act and your VA benefits, please start here:



VA.GOV
ask.VA.gov



CALL
1-800-MyVA411
24/7/365



WALK-IN
VA.gov/find/locations



VETERANS SERVICE ORGANIZATION
VA.gov/disability/get-help-filing-claim



NEW HEALTH CARE & BENEFITS MAP
[Download Map Here](#)

 Help spread the word—download PACT Act Outreach Materials!



The PACT Act is perhaps the largest health care and benefits expansion in VA history. In this section, we are measuring the overall impact of the PACT Act in terms of its expansion of health care and benefits.

VA IS EXPANDING CARE AND BENEFITS FOR VETERANS AND SURVIVORS

Expanding Benefits

360,249
Total PACT Act Related Claims Approved
(08/10/2022–08/05/2023)

340,754
Total Veterans/Survivors with Approved PACT Act Related Claims
(08/10/2022–08/05/2023)

422,117
Total Veterans/Survivors with Completed PACT Act Related Claims
(08/10/2022–08/05/2023)

78.5%
Approval Rate for PACT Act Related Claims
(08/10/2022–08/05/2023)

335,721
Total Veterans with Approved PACT Act Related Claims

5,038
Total Survivors with Approved PACT Act Related Claims

413,576
Total Veterans with Completed PACT Act Related Claims

8,551
Total Survivors with Completed PACT Act Related Claims

Expanding Care

113,719
New Enrollees from the PACT Act Planning Population
(10/01/2022–08/05/2023)

91.0%
VA Health Care 90-Day Trust Score
(04/16/2023–07/31/2023)

Total New VHA Enrollees: (through 08/05/2023)

AUG 2021-AUGUST 2022	282,966		
AUG 2022-AUGUST 2023	332,252	+49,286	

100,000 200,000 300,000 400,000 500,000

Benefits Experience

843,448
Cumulative Total PACT Act Related Claims Submitted
(08/10/2022–08/05/2023)

458,659
Cumulative Total PACT Act Related Claims Completed
(08/10/2022–08/05/2023)

826,767
Total Veteran PACT Act Related Claims Submitted

16,681
Total Survivor PACT Act Related Claims Submitted

449,872
Total Veteran PACT Act Related Claims Completed

8,787
Total Survivor PACT Act Related Claims Completed

Care Experience

4,182,635
Total Toxic Exposure Screenings
(09/06/2022–08/05/2023)

1,777,506 (42.5%)
Toxic Exposure Screenings where Veterans Endorsed at least 1 Potential Exposure


3,897,853
Current Enrollees in the PACT Act Planning Population (as of 08/05/2023)

348,959 (8.34%)
Toxic Exposure Screenings where Veterans Endorsed more than 1 Potential Exposure

1,428,547 (34.15%)
Toxic Exposure Screenings where Veterans Endorsed exactly 1 Potential Exposure

64%
New Enrollees in Priority Groups 1, 2, or 3 (percentage based on the Planning Population)



 **REMINDER:** The PACT Act is here to stay, and Veterans and survivors can apply anytime for the benefits they've earned. While there's no deadline to apply, there is urgency: the sooner you apply, the sooner you could start to receive benefits. So don't wait, apply today. Visit VA.gov/PACT to apply!

U.S. STATES/TERRITORIES	PROJECTED NUMBER OF VETERANS IN STATE	% OF ALL VETERANS NATIONALLY	CUMULATIVE CLAIM TOTAL FROM AUGUST 10, 2022-AUGUST 07, 2023						CUMULATIVE ENROLLMENTS FROM AUGUST 10, 2022-AUGUST 07, 2023				
			TOTAL PACT ACT RELATED CLAIMS RECEIVED	% OF TOTAL PACT ACT RELATED CLAIMS RECEIVED	TOTAL NON-PACT ACT CLAIMS RECEIVED	% OF TOTAL NON-PACT ACT CLAIMS RECEIVED	PACT ACT CLAIMS COMPLETED	PACT ACT CLAIMS GRANTED	PACT ACT APPROVAL RATE	VETERANS CURRENTLY ENROLLED WITH VA FOR CARE	% OF VETERANS CURRENTLY ENROLLED WITH VA FOR CARE	NEW ENROLLEES	% OF NEW ENROLLEES
ALABAMA	351,132	1.89%	20,935	2.48%	34,946	2.47%	11,199	8,646	77.2%	169,284	2.01%	6,464	1.95%
ALASKA	69,838	0.38%	2,618	0.31%	4,348	0.31%	1,497	1,250	83.5%	33,030	0.39%	1,592	0.48%
ARIZONA	498,546	2.68%	20,255	2.40%	32,483	2.29%	10,401	8,043	77.3%	227,977	2.70%	8,022	2.41%
ARKANSAS	204,197	1.10%	10,117	1.20%	15,699	1.11%	5,143	3,894	75.7%	100,566	1.19%	2,666	0.80%
CALIFORNIA	1,534,710	8.25%	60,542	7.18%	116,614	8.24%	32,043	24,968	77.9%	660,930	7.83%	29,041	8.74%
COLORADO	374,233	2.01%	16,251	1.93%	27,739	1.96%	9,186	7,346	80.0%	169,120	2.00%	8,170	2.46%
CONNECTICUT	158,714	0.85%	4,742	0.56%	7,706	0.54%	2,713	2,108	77.7%	62,387	0.74%	2,323	0.70%
DELAWARE	68,675	0.37%	2,637	0.31%	4,317	0.31%	1,424	1,129	79.3%	26,693	0.32%	1,051	0.32%
DISTRICT OF COLUMBIA	28,003	0.15%	945	0.11%	1,712	0.12%	520	365	70.2%	10,952	0.13%	408	0.12%
FLORIDA	1,450,597	7.80%	72,890	8.64%	132,725	9.38%	40,466	31,798	78.6%	714,205	8.46%	27,880	8.39%
GEORGIA	678,304	3.65%	39,270	4.66%	74,568	5.27%	20,599	15,507	75.3%	323,442	3.83%	13,504	4.06%
HAWAII	107,210	0.58%	5,342	0.63%	8,921	0.63%	2,714	2,196	80.9%	46,285	0.55%	2,734	0.82%
IDAHO	126,467	0.68%	5,181	0.61%	7,844	0.55%	3,113	2,590	83.2%	62,102	0.74%	2,061	0.62%
ILLINOIS	569,448	3.06%	20,389	2.42%	29,561	2.09%	11,068	8,956	80.9%	224,270	2.66%	8,106	2.44%
INDIANA	388,083	2.09%	15,762	1.87%	24,935	1.76%	8,601	6,672	77.6%	164,285	1.95%	5,503	1.66%
IOWA	182,640	0.98%	7,674	0.91%	10,764	0.76%	4,243	3,399	80.1%	83,760	0.99%	2,678	0.81%
KANSAS	186,099	1.00%	8,437	1.00%	11,197	0.79%	4,483	3,714	82.8%	77,845	0.92%	3,161	0.95%
KENTUCKY	272,088	1.46%	12,801	1.52%	18,378	1.30%	6,828	5,268	77.2%	125,228	1.48%	3,874	1.17%
LOUISIANA	267,174	1.44%	16,303	1.93%	25,414	1.80%	8,576	6,442	75.1%	117,099	1.39%	4,426	1.33%
MAINE	107,750	0.58%	3,763	0.45%	5,571	0.39%	1,838	1,475	80.3%	51,205	0.61%	1,623	0.49%
MARYLAND	355,787	1.91%	15,997	1.90%	28,896	2.04%	8,952	7,030	78.5%	146,287	1.73%	6,387	1.92%
MASSACHUSETTS	285,971	1.54%	8,208	0.97%	14,599	1.03%	4,564	3,610	79.1%	113,629	1.35%	4,386	1.32%
MICHIGAN	530,586	2.85%	18,928	2.24%	29,915	2.11%	10,588	8,445	79.8%	207,109	2.45%	7,890	2.37%
MINNESOTA	294,232	1.58%	11,925	1.41%	17,099	1.21%	6,778	5,604	82.7%	146,601	1.74%	4,703	1.42%
MISSISSIPPI	181,855	0.98%	11,802	1.40%	17,911	1.27%	6,104	4,348	71.2%	87,650	1.04%	2,892	0.87%
MISSOURI	399,154	2.15%	16,267	1.93%	25,257	1.78%	8,910	7,115	79.9%	181,230	2.15%	6,524	1.96%
MONTANA	86,399	0.46%	3,865	0.46%	5,723	0.40%	2,169	1,798	82.9%	47,255	0.56%	1,712	0.52%
NEBRASKA	119,645	0.64%	6,002	0.71%	8,907	0.63%	3,403	2,730	80.2%	61,773	0.73%	2,176	0.65%
NEVADA	216,626	1.17%	11,496	1.36%	17,338	1.23%	6,043	4,700	77.8%	108,578	1.29%	3,950	1.19%
NEW HAMPSHIRE	96,358	0.52%	2,858	0.34%	4,249	0.30%	1,559	1,253	80.4%	42,029	0.50%	1,553	0.47%
NEW JERSEY	310,802	1.67%	9,757	1.16%	17,655	1.25%	5,264	4,195	79.7%	111,245	1.32%	4,503	1.36%
NEW MEXICO	144,134	0.78%	6,044	0.72%	9,381	0.66%	2,954	2,182	73.9%	69,345	0.82%	2,617	0.79%
NEW YORK	688,611	3.70%	20,397	2.42%	33,592	2.37%	11,180	8,904	79.6%	283,994	3.37%	8,019	2.41%
NORTH CAROLINA	687,364	3.70%	37,940	4.50%	69,338	4.90%	21,277	16,832	79.1%	340,932	4.04%	14,974	4.51%
NORTH DAKOTA	50,834	0.27%	2,133	0.25%	2,775	0.20%	1,167	994	85.2%	24,410	0.29%	870	0.26%
OHIO	695,454	3.74%	27,006	3.20%	39,871	2.82%	15,676	12,611	80.4%	298,736	3.54%	10,491	3.16%
OKLAHOMA	281,728	1.52%	15,139	1.80%	24,719	1.75%	8,238	6,201	75.3%	134,827	1.60%	5,298	1.59%
OREGON	271,871	1.46%	9,107	1.08%	14,559	1.03%	5,294	4,201	79.4%	126,599	1.50%	3,363	1.01%
PENNSYLVANIA	719,233	3.87%	23,584	2.80%	36,051	2.55%	12,810	10,257	80.1%	291,195	3.45%	12,882	3.88%
PUERTO RICO	73,146	0.39%	7,391	0.88%	12,633	0.89%	3,720	2,884	77.5%	55,564	0.66%	1,961	0.59%
RHODE ISLAND	58,026	0.31%	1,898	0.23%	3,503	0.25%	1,107	868	78.4%	23,354	0.28%	819	0.25%
SOUTH CAROLINA	388,404	2.09%	21,981	2.61%	38,587	2.73%	11,974	9,018	75.3%	193,312	2.29%	7,340	2.21%
SOUTH DAKOTA	63,322	0.34%	3,025	0.36%	4,464	0.32%	1,883	1,597	84.8%	36,196	0.43%	1,227	0.37%
TENNESSEE	444,482	2.39%	21,916	2.60%	36,424	2.57%	12,458	9,812	78.8%	211,170	2.50%	8,188	2.46%
TEXAS	1,543,168	8.30%	94,185	11.17%	167,796	11.85%	49,870	38,406	77.0%	779,368	9.24%	35,376	10.65%
U.S. TERRITORIES, FREELY ASSOC. STATES, AND PHILIPPINES													
AMERICAN SAMOA	2,723	—	219	0.03%	351	0.03%	70	34	48.6%	1,007	0.01%	58	0.02%
FEDERATED STATES OF MICRONESIA	—	—	12	<0.01%	13	<0.01%	<10	<10	—	53	<0.01%	<10	<0.01%
GUAM	12,800	—	1,243	0.15%	1,374	0.10%	613	456	74.4%	5,638	0.07%	364	0.11%
MARSHALL ISLANDS	—	—	<10	<0.01%	<10	<0.01%	<10	<10	—	<10	<0.01%	<10	<0.01%
COMMONWEALTH OF NORTHERN MARIANA ISLANDS	995	—	87	0.01%	154	0.01%	45	34	75.6%	536	0.01%	29	0.01%
PALAU	—	—	10	<0.01%	33	<0.01%	<10	<10	—	44	<0.01%	<10	<0.01%
PHILIPPINES	—	—	<10	<0.01%	<10	<0.01%	<10	<10	—	7,467	0.09%	110	0.03%
U.S. VIRGIN ISLANDS	3,625	—	284	0.03%	314	0.02%	116	88	75.9%	2,209	0.03%	64	0.02%
UNKNOWN/FOREIGN	62,476	0.11%	4,821	0.57%	8,743	0.62%	2,311	1,850	80.1%	27,005	0.32%	1,156	0.34%
UTAH	128,922	0.69%	5,384	0.64%	7,977	0.56%	2,758	2,216	80.3%	57,475	0.68%	2,325	0.70%
VERMONT	39,731	0.21%	1,074	0.13%	1,362	0.10%	564	455	80.7%	17,405	0.21%	483	0.15%
VIRGINIA	691,325	3.72%	34,021	4.03%	58,073	4.10%	19,379	15,787	81.5%	291,149	3.45%	15,802	4.76%
WASHINGTON	533,346	2.87%	18,457	2.19%	30,082	2.13%	9,953	8,000	80.4%	215,543	2.55%	9,171	2.76%
WEST VIRGINIA	128,326	0.69%	5,834	0.69%	8,552	0.60%	3,134	2,447	78.1%	65,189	0.77%	1,759	0.53%
WISCONSIN	331,650	1.78%	14,142	1.68%	19,035	1.34%	7,991	6,613	82.8%	150,401	1.78%	4,723	1.42%
WYOMING	45,435	0.24%	2,153	0.26%	3,030	0.21%	1,125	908	80.7%	24,403	0.29%	818	0.25%
TOTALS	18,592,457	100%	843,448	100%	1,415,779	100%	458,659	360,249	78.5%*	8,438,585	100%	332,252	100%

*This column is the overall approval rate for claims. This column does not total to 100% like the other percentage columns in this chart.

Page One

Metric/Term

Total PACT Act Related Claims Approved
Approval Rate for PACT Act Related Claims since 08/10/22 (percentage)
Total Veterans / Survivors with Approved PACT Act Related Claims
Total Veterans with Approved PACT Act Related Claims
Total Survivors with Approved PACT Act Related Claims
Total Veterans / Survivors with Completed PACT Act Related Claims
Total Veterans with Completed PACT Act Related Claims
Total Survivors with Completed PACT Act Related Claims
New Enrollees in the PACT Act Planning Population
PACT Act Planning Population
VHA Trust
Total New VHA Enrollees
Cumulative Total: PACT Act Related Claims Submitted
Cumulative Total: PACT Act Related Claims Completed
Total Toxic Exposure Screenings
Toxic Exposure Screenings where Veterans Endorsed at least 1 Potential Exposure
Toxic Exposure Screenings where Veterans Endorsed 1 Potential Exposure
Toxic Exposure Screenings where Veterans Endorsed more than 1 Potential Exposure
Increase in New Enrollees in VHA
New Enrollees in Priority Groups 1, 2, or 3

Definition

This metric identifies the number of completed PACT disability claims where at least one issue was granted.
Percentage of PACT act disability claims where at least one condition was granted (regardless of whether or not the condition was filed under PACT).
This metric identifies the unique number of Veterans and Survivors who have filed a PACT Act benefit claim which has been approved. Please note: The Total Veterans/Survivors with Approved PACT Act Related Claims will not equal the sum of the Veterans and Survivors individual metrics because some Veterans have dual spouse (e.g., they are a Veterans themselves as well as a Survivor of a deceased Veteran Spouse). Also, the metric PACT Act Related Claims Approved and Total Veterans / Survivors with Approved PACT Act Related Claims do not have the same total because a Veteran or Survivor may have filed more than one claim.
This metric identifies the unique number of Veterans who filed a PACT Act benefit claim which has been approved.
This metric identifies the unique number of Survivors who filed a PACT Act benefit claim which has been approved.
This metric identifies the unique number of Veterans and Survivors who have filed a PACT Act benefit claim which VBA processed to completion. Please note: The Total Veterans/Survivors with Completed PACT Act Related Claims will not equal the sum of the Veterans and Survivors individual metrics because some Veterans have dual spouse (e.g., they are a Veterans themselves as well as a Survivor of a deceased Veteran Spouse). Also, the metric PACT Act Related Claims Completed and Total Veterans / Survivors with Completed PACT Act Related Claims do not have the same total because a Veteran or Survivor may have filed more than one claim.
This metric identifies the unique number of Veterans who filed a PACT Act benefit claim which VBA processed to completion.
This metric identifies the unique number of Survivors who filed a PACT Act benefit claim which VBA processed to completion.
This statistic measures the number of new enrollees in VA health care that fall within the PACT Act Planning Population to understand the impact of the PACT Act on enrollment. By design, this more focused metric will always be a subset of the metric above that shows overall new enrollment regardless of whether a Veteran is in an eligible PACT Act cohort. Together these two enrollment metrics help identify both the broad impact of PACT Act on enrollment - for example, those who may enroll for VA health care because of the publicity of PACT Act but are not directly eligible because of PACT Act—and the more direct impact of PACT Act—meaning those who are enrolling from populations VA assesses as becoming eligible due to the PACT Act.
The PACT Act Planning Population consists of Veterans where VA has a high level of confidence they are a member of one or more of the three PACT Act eligible cohorts (Vietnam, Gulf-War, Post 9-11). VA is using this population as a means of identifying the impact of the PACT Act on enrollment in VA health care.
This trust score reflects the percentage of Veterans who respond to the survey question, "I trust the VHA [Facility Name] for my health care needs" with a score of 4 or 5.
This statistic identifies the total new VHA enrollments (newly registered healthcare beneficiaries) for the periods of August 2022-End of Current Month 2023 and August 2021-End of month 2022, for comparative analysis purposes.
This statistic identifies the total number of VBA benefits claims with at least one PACT Act related condition received since August 10, 2022.
This statistic identifies the total number of VBA claims with at least one PACT Act related condition completed since August 10, 2022.
This statistic identifies the number of Veterans who have received a VHA Toxic Exposure Screening. Every Veteran enrolled in VA health care will receive an initial screening and a follow-up screening at least once every 5 years. Veterans who are not enrolled and who meet eligibility requirements will have an opportunity to enroll and receive the screening.
This statistic identifies the number of VHA Toxic Exposure Screenings where a Veteran identified at least one exposure to toxic substances. It includes the number of Veterans who received the screening, the number of Veterans who identified at least one potential concern related to a toxic substance exposure, and the percentage of responses in which Veterans identified at least one instance of toxic exposure during the screening.
This statistic identifies the number of VHA Toxic Exposure Screenings where a Veteran identified exactly one exposure to toxic substances. Please note the difference from the metric above – the metric above includes Veterans who identified at least one (includes both those who identified one exposure and also those who identified more than one exposure); this metric only includes Veterans who identify exactly one exposure.
This statistic identifies the number of VHA Toxic Exposure Screenings where a Veteran identified more than one exposure to toxic substances. Please note the difference from the metric above—the metric above includes Veterans who identify exactly one potential concern; this metric includes Veterans who identify more than one potential concern.
This number identifies the change between 2023 and 2022 VHA enrollees during the same time period.
The screening will ask Veterans if they think they were exposed to any of these hazards while serving: Open burn pits and other airborne hazards, Gulf War-related exposures, Agent Orange Radiation, Camp Lejeune contaminated water exposure and/or Other Exposures.
Priority Groups: When Veterans apply for VA health care, they are assigned to 1 of 8 priority groups that impact how soon they are signed up for health care benefits and how much they may have to pay (if anything) toward the cost of care. To learn more about the factors that impact assignment, please visit https://www.va.gov/health-care/eligibility/priority-groups .

Geographical

Metric/Term

Veterans in State
Total PACT Act Related Claims Received
Percentage of Total PACT Act Related Claims Received
Approval Rate for PACT Act Related Claims (percentage)
Veterans Currently Enrolled with VA for Care
New Enrollees
Percentage of New Enrollees
Total PACT Act Claims Completed
Total PACT Act Claims Approved

Definition

This statistic identifies the number of Veterans in a particular location. This is a projection as of 09/30/2022. This projection is not subdivided for U.S. territories, Freely Associated States, and Philippines; this population is aggregated.
This statistic identifies the total number of VBA benefit claims with at least one PACT Act-related condition separated by state of residence.
This statistic identifies the percentage of VBA benefit claims with at least one PACT Act related condition received in a particular state divided by the overall number of PACT Act related claims received.
Percentage of PACT act disability claims where at least one condition was granted (regardless of whether or not the condition was filed under PACT) calculated by state of residence.
This statistic identifies the number of Veterans enrolled in VHA healthcare who have a permanent address in a particular state. (This does not include those Veterans who do not have a permanent address or those with a permanent address outside the 50 states).
This statistic identifies the number of Veterans newly enrolled in VHA healthcare who have a permanent address in a particular state. (This does not include those Veterans who do not have a permanent address or those with a permanent address outside the 50 states).
This statistic identifies the percentage of Veterans newly enrolled in VHA healthcare who have a permanent address in a particular state, divided by the overall Veteran population. (This does not include those Veterans who do not have a permanent address or those with a permanent address outside the 50 states).
This statistic identifies the total number of completed VBA benefit claims with at least one PACT Act-related condition separated by state of residence.
This statistic identifies the total number of approved VBA benefit claims with at least one PACT Act-related condition separated by state of residence.

Further Geographic Explanations

Symbol (-)
U.S. territories, Freely Associated States, and Philippines
Unknown/Foreign
<10 Privacy Threshold

This symbol indicates that data is unavailable.
U.S. territories, Freely Associated States, and Philippines group includes claims from Veterans and Survivors residing in the following locations: American Samoa, Federated States of Micronesia, Guam, Marshall Islands, Commonwealth of Northern Mariana Islands, Palau, Philippines, and U.S. Virgin Islands.
The Unknown/Foreign group includes Veterans and Survivors with a foreign address or where state of residence information is currently unavailable.
To maintain Veteran and Survivor privacy, receipts and enrollments <10 cannot be publicly shared.