U.S. Department of Veterans Affairs Office of Information and Technology

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Department of Veterans Affairs (VA) SSN Fraud Prevention Act of 2017 – Exemption Request

VA is committed to protecting the personal information such as name, address, phone number, Social Security Numbers (SSN), etc. of all Veterans and their beneficiaries. In accordance with the SSN Fraud Prevention Act of 2017, VA has taken the necessary steps to reduce and eliminate the use of SSN on documents sent by mail where feasible. Due to unique legal requirements and business needs across the Department, the SSN on documents sent by mail for all documents cannot be eliminated or truncated. Therefore, VA has developed regulations to determine the continued usage and exemption requirements for SSN on documents sent by mail. The Social Security Number Reduction (SSNR) Program Management Office seeks to coordinate activities to reduce the unnecessary usage of SSNs across the Department where feasible.

Organization:

Veterans Benefits Administration

Sub-Organization:

Compensation Service, Pension & Fiduciary Service and Office of Administrative Review

Date Submitted:

March 21, 2023

Point of Contact(s):

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This document acknowledges, the below list of **189** documents requesting exemptions in accordance with Federal legislation and VA Policy, have been reviewed and analyzed.

John Oswalt Chief Privacy Officer (CPO)



U.S. Department of Veterans Affairs

Office of Information and Technology

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Exemption Requirements

VA Administrations and Staff Offices submitted requests for exemptions to the SSNR Program Management Office for review. The SSNR PMO team has analyzed the documents submitted and have determined that they meet the following exemption requirements which include:

Per AUTHORITY: 38 U.S.C. 5101 of proposed VA regulation RIN 2900-AR19¹, the exemption reason for the documents listed below.

• Truncation of the social security number is not feasible, due not being able to identify a specific individual where no adequate substitute is available.

List of Documents Requesting Exemptions

Veterans Benefits Administration (VBA) has submitted the following (189) documents that include the SSN outgoing by mail. Compensation Service, Pension & Fiduciary Service and Office of Administrative Review has requested the following documents continue to include the SSN.

¹ Proposed Rule RIN. 2900-AR19 (Oct. 06, 2021); 86 FR 55547.

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|--|--|
| 1 | Pension & Fiduciary Service | Accounting Extension Letter | Notification of fiduciary approved extension for accounting. |
| 2 | Compensation Service | MAP-D Development Letters | All letters generated by MAP-D though used almost exclusively for Pension and Fiduciary processing contain the SSN of the Veteran |
| 3 | Pension & Fiduciary Service | Age of Majority (Fiduciary) Letter | Notification to minor of being removed from Fiduciary Program and remaining funds turned over to majority. |
| 4 | Pension & Fiduciary Service | Age of Majority (Minor) Letter | Notification of minor child turning 18, to turn over funds to child. |
| 5 | Pension & Fiduciary Service | Annual Written Contact Letter | Notification to beneficiary about the VA fiduciary program and rights in the program. |
| 6 | Pension & Fiduciary Service | Approved Accounting Letter | Notification of approval of annual Federal accounting. |
| 7 | Pension & Fiduciary Service | AW Second Notice | Second follow-up with fiduciary to obtain corrected annual accounting. |
| 8 | Pension & Fiduciary Service | Bad Credit Letter | Notification to proposed fiduciary of non-selection based on bad credit. |
| 9 | Pension & Fiduciary Service | Bank Letter Beneficiary | Notification to third party requesting beneficiary address. |
| 10 | Pension & Fiduciary Service | Bank Letter Fiduciary | Notification to third party requesting fiduciary address. |
| 11 | Pension & Fiduciary Service | Beneficiary Bond Notification Letter | Notification to beneficiary about the bond. |
| 12 | Pension & Fiduciary Service | Beneficiary Fee Notice Letter | Notification to beneficiary of fee received by fiduciary to manage funds. |
| 13 | Pension & Fiduciary Service | Beneficiary Notification (No Appointment) Letter | Notification to beneficiary of non- selection of their chosen fiduciary. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|--|---|
| 14 | Pension & Fiduciary Service | Beneficiary Notification SDP Letter | Notification to Beneficiary of expenses following appointment to supervised direct pay. |
| 15 | Pension & Fiduciary Service | Bond Exonerate Letter | Notification of no need for a bond. |
| 16 | Pension & Fiduciary Service | Bond Request Letter | Request to fiduciary to obtain and provide a copy of a bond. |
| 17 | Pension & Fiduciary Service | Court Accounting Approval Letter | Notification to VSC and PMC that restoration of competency is appropriate. |
| 18 | Pension & Fiduciary Service | Court Accounting Due Letter | Notification to fiduciary of court approval accounting and list next accounting period. |
| 19 | Pension & Fiduciary Service | Court Spanish Accounting Call Letter | Notification to fiduciary accounting due (Spanish). |
| 20 | Pension & Fiduciary Service | Death - NOK Letter | Notification letter with no final accounting from the fiduciary required. |
| 21 | Pension & Fiduciary Service | Death Final Accounting Letter - No Overpayment | Notification of beneficiary death and no overpayment information for accounting. |
| 22 | Pension & Fiduciary Service | Death Final Accounting Letter - Overpayment | Notification of beneficiary death and overpayment information for accounting. |
| 23 | Pension & Fiduciary Service | Debt Memo to Support Services Division (SSD) | Internal memo for debt to be established for misuse of funds to the Support Services Division (SSD) Finance Section for funds misused. |
| 24 | Pension & Fiduciary Service | Deceased Bene - No Accounting Letter | Notification to the fiduciary acknowledging the death of beneficiary and explaining no final accounting is due. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|--|---|
| 25 | Pension & Fiduciary Service | Deceased Beneficiary Memorandum | Internal memo when VA cannot reissue misused benefits to a deceased beneficiary. |
| 26 | Pension & Fiduciary Service | Disapproval Follow-up Letter | Notification to fiduciary that accounting was disapproved and reasoning. |
| 27 | Pension & Fiduciary Service | Disapproval Second Follow-up Letter | Notification to fiduciary of disapproved second follow up annual accounting. |
| 28 | Pension & Fiduciary Service | Disapproved Letter | Notification to fiduciary of accounting was disapproved and reasoning. |
| 29 | Pension & Fiduciary Service | FB Fiduciary Notification Letter | Notification that the fiduciary continues to be appointed as fiduciary for a beneficiary. |
| 30 | Pension & Fiduciary Service | Federal Accounting Due Letter | Notification to fiduciary annual accounting coming due. |
| 31 | Pension & Fiduciary Service | Federal or Court Past Due Accounting Letter | Notification to fiduciary accounting delinquent for federal or court accounting. |
| 32 | Pension & Fiduciary Service | Federal Spanish Accounting Call Letter | Notification to court appointed fiduciary accounting due soon (Spanish). |
| 33 | Pension & Fiduciary Service | Fiduciary Agreement | Agreement between VA and potential fiduciary which outlines responsibilities. |
| 34 | Pension & Fiduciary Service | Fiduciary Commission Notification Letter | Notification letter explaining that fiduciary is entitled to take a fee for services. |
| 35 | Pension & Fiduciary Service | Fiduciary Direct Deposit Letter | Letter to fiduciary explaining the requirement of a properly titled account for VA benefit. |
| 36 | Pension & Fiduciary Service | Fraud Prevention Attachment | Fraud prevention document about contacting the VA to prevent fraud. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|--|---|
| 37 | Pension & Fiduciary Service | Fund Usage Additional Evidence Required Letter | Notification to fiduciary about financial statements due in 14 days, where to submit, and if you don't submit. |
| 38 | Pension & Fiduciary Service | Fund Usage Due Date Extension Letter | Notice letter to the fiduciary that the fund usage review is due from the fiduciary. |
| 39 | Pension & Fiduciary Service | Fund Usage Due Letter | Notification to fiduciary about financial statements are due, where to submit, and if you don't submit. |
| 40 | Pension & Fiduciary Service | Fund Usage Past Due Letter | Notification to fiduciary about financial statements are past due, where to submit, and if you don't submit. |
| 41 | Pension & Fiduciary Service | Fund Usage Review Complete Letter | Notification to fiduciary of approved review of management of VA benefits and no further actions required. |
| 42 | Pension & Fiduciary Service | HLR Evidence Received Letter | Notification to beneficiary about submitting an HLR. |
| 43 | Pension & Fiduciary Service | HLR Incomplete Letter | Notification to Fiduciary NOD regarding bond payable is not appealable. |
| 44 | Pension & Fiduciary Service | HLR Notification Cover Letter | Notification to beneficiary about HRL and what was decided. |
| 45 | Pension & Fiduciary Service | HLR Untimely Letter | Notification to beneficiary about submitting HLR untimely. |
| 46 | Pension & Fiduciary Service | IA Beneficiary Notification Letter | Notification to beneficiary of fiduciary selection and informing the beneficiary of their rights. |
| 47 | Pension & Fiduciary Service | IA Fiduciary Notification Letter | Notification to fiduciary about field examiner and monthly expenses. |
| 48 | Pension & Fiduciary Service | Investigation Complete to Subject | Notification to subject fiduciary about approved accounting that was under investigation. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|---|---|
| | | Fiduciary on Approved Accounting Letter | |
| 49 | Pension & Fiduciary Service | Justification for Revision of Amount of Misuse Debt | Internal memo for misuse reconsideration or an appeal. |
| 50 | Pension & Fiduciary Service | Locate Beneficiary Letter | Notification to beneficiary to locate their whereabouts for a required field examination. |
| 51 | Pension & Fiduciary Service | Locate Fiduciary Mailing Address Update Letter | Notification to fiduciary to locate their whereabouts for a required follow-up field examination. |
| 52 | Pension & Fiduciary Service | Minor Beneficiary No Appointment Letter | Notification to Fiduciary for minor beneficiary for expenditures established based on a new appointment. |
| 53 | Pension & Fiduciary Service | Minor Notification Letter | Notification to Fiduciary for minor beneficiary of changes in expenditures based on a follow-up field examination. |
| 54 | Pension & Fiduciary Service | Misuse Beneficiary Recon Notification Letter - New Evidence | Notification to beneficiary about misuse investigation, explains determination, reconsideration, appeals, and new evidence received. |
| 55 | Pension & Fiduciary Service | Misuse Determination Corrected Memo | Memo instructing the fid hub how to draft a misuse corrected memorandum. |
| 56 | Compensation Service | Private Medical Records (PMR) Development Letters | These letters are used to request private medical records from providers and to notify claimants of the actions taken by the VA on their behalf to perfect their claim. There are (14) Letters Total. 1- Veteran Initial Letter |
| | | | 2- Veteran Follow-up Letter3- Claimant Initial Letter4- Claimant Follow-up Letter |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|------------------------------------|--|--|
| | | | 5- Private Health Provider (PHP) initial 6- PHP Follow-up 7- Foreign Initial for Veteran 8- Foreign Follow-up for Veteran 9- Foreign Claimant Initial 10- Foreign Claimant Follow-up 11- Foreign PHP Initial 12- Foreign PHP Follow-up 13- Good Cause Letter for Veterans 14- Good Cause Letter for Follow-ups |
| 57 | Compensation Service | RBPS Notification Letters (Grant, Deny, Grant/Deny, Military Retired Pay) | Letters generated by RBPS to notify claimants and VSOs of dependency decisions. |
| 58 | Office of Administrative Review | Statement of the Case (SOC)/Supplemental Statement of the Case (SSOC) | This form is used for denial of benefits notification. |
| 59 | Pension & Fiduciary Service | Misuse Determination Memo | Memo instructing the fid hub how to draft a misuse memorandum. |
| 60 | Compensation Service | VBMS Core Development Letters | All letters generated by VBMS in development and sent to the Veteran & VSO |
| 61 | Pension & Fiduciary Service | Misuse Determination Reconsideration Memo | Internal document used for information about misuse determination facts. |
| 62 | Pension & Fiduciary Service | Misuse Notification Letter to Beneficiary - New Appeal Language | Notice to the beneficiary that the fiduciary has misused the beneficiary's VA benefit. |
| 63 | Pension & Fiduciary Service | Misuse Notification Letter to Beneficiary (Recon-Revised) | Letter to beneficiary stating that there has been a change in the misuse dollar amount. |
| 64 | Pension & Fiduciary Service | Misuse Notification Letter to Court | Notification to subject fiduciary about misuse investigation for misuse determination. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|---|--|
| 65 | Pension & Fiduciary Service | Misuse Notification Letter to SSA | Notification to SSA about subject fiduciary misuse of VA funds. |
| 66 | Pension & Fiduciary Service | Misuse Notification Letter to Subject Fiduciary (Recon- Revised) | Letter to fiduciary stating there has been a change in the misuse dollar amount. |
| 67 | Pension & Fiduciary Service | Misuse Notification to Subject Fiduciary Letter | Notification to fiduciary about received allegation about found misuse of beneficiary payments. |
| 68 | Pension & Fiduciary Service | Misuse Notification to Subject Fiduciary Reconsideration Letter | Letter to fiduciary stating there has been a change in the misuse dollar amount. |
| 69 | Pension & Fiduciary Service | Misuse Notification to Successor Fiduciary (Recon-Rev) Letter | Notification to fiduciary about misuse determination and the amount. |
| 70 | Pension & Fiduciary Service | Misuse Notification to Successor Fiduciary Letter | Fid Hub received allegation that fiduciary involved in misuse by investing and determined the amount of misuse. |
| 71 | Pension & Fiduciary Service | Negligence Determination Beneficiary Notification Letter | Notification to beneficiary about completed negligence determination regarding benefits payment, what is decided, how decision made, and appeals paragraphs. |
| 72 | Pension & Fiduciary Service | Negligence Payment Recoupment Letter | Notification to Fiduciary about misuse amount and where to send payment back to VA within 10 days. |
| 73 | Pension & Fiduciary Service | Non-SDA Misuse Notification Letter | Notification to subject fiduciary about an opened misuse investigation. |
| 74 | Pension & Fiduciary Service | Onsite Periodic Review Notification Letter | Notification to beneficiary about a fiduciary operations review. |
| 75 | Pension & Fiduciary Service | Onsite Review Findings Cover Page Letter | Notification about the findings and recommendations of the onsite review. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|---|--|
| 76 | Pension & Fiduciary Service | Onsite Unscheduled Review Notification Letter | Notification about an unscheduled pending review for process. |
| 77 | Pension & Fiduciary Service | PCGL Letter templates / paragraphs correspondences | Various PCGL letter templates correspondences for award and developmental pension benefits. |
| 78 | Pension & Fiduciary Service | Pension Automation letter templates / paragraphs correspondences | DIC and Burial letter templates correspondence. |
| 79 | Pension & Fiduciary Service | Precontact - Judicial No Rating Letter | Notification to beneficiary about a court determined they require assistance in managing financial affairs. |
| 80 | Pension & Fiduciary Service | Precontact - VA Rating Letter | Notification to beneficiary about VA has determined they need assistance managing VA benefits. |
| 81 | Pension & Fiduciary Service | Proposed Incompetency Letter | Notification letter for proposed incompetency. |
| 82 | Pension & Fiduciary Service | Reissuance Beneficiary Notification Letter | Letter notifying beneficiary the amount of misused funds will be reimbursed to beneficiary. |
| 83 | Pension & Fiduciary Service | Reissuance Notification to Successor Fiduciary Letter | Notification to beneficiary about misuse determination and how the funds will be returned. |
| 84 | Pension & Fiduciary Service | Request for Revision of Misuse Debt Amount | Request revision of misuse debt amount. |
| 85 | Pension & Fiduciary Service | Request Station Debt Info to SSD | Internal memo to SSD to request debt information for the misuse determination for beneficiary / fiduciary debt. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|---|---|
| 86 | Pension & Fiduciary Service | Request to Reissue Misuse Funds Memorandum | Internal memo for misuse. |
| 87 | Pension & Fiduciary Service | SDA Misuse Notification Letter | Notification to subject fiduciary about an opened misuse investigation and the accounting periods under investigation. |
| 88 | Pension & Fiduciary Service | SIA Letter | Notification to fiduciary of replacement as fiduciary, to turn over remaining funds to the successor fiduciary, and accounting required. |
| 89 | Pension & Fiduciary Service | SIA No Accounting Letter | Notification to subject fiduciary about an opened misuse investigation and the accounting periods under investigation. |
| 90 | Pension & Fiduciary Service | Spanish Accounting Call Letter (Past Due) | Notification to fiduciary accounting Past due (Spanish). |
| 91 | Pension & Fiduciary Service | SR Notification Cover Letter | Notification of beneficiary about Supplement review, decision, and appeal. |
| 92 | Pension & Fiduciary Service | SR Untimely Letter | Notification to beneficiary about untimely submit supplemental review. |
| 93 | Pension & Fiduciary Service | Supervised Direct Pay Assessment | Notification to VSC and PMC that restoration of competency is appropriate. |
| 94 | Pension & Fiduciary Service | Untimely Form 9 Letter | Notification to beneficiary about the VA Form 9 not submitted on time to VA. |
| 95 | Pension & Fiduciary Service | Untimely NOD Letter | Notification to beneficiary about an untimely NOD. |
| 96 | Pension & Fiduciary Service | VBMS Letter templates / paragraphs correspondences | Various VBMS letter templates correspondences for developmental pension benefits. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|--------------------------------|--|
| 97 | Pension & Fiduciary Service | Withdrawal Agreement Letter | Notification of withdrawal agreement with the fiduciary, financial institution, and Department of Veterans Affairs Regional Office. |
| 98 | Unknown | AWARD | VETSNET Award Print - Award Print Letter (Active Reservist) |
| 99 | Unknown | AWARD | VETSNET Award Print - Award Print Letter (Fugitive Felon) |
| 100 | Unknown | AWARD | VETSNET Award Print - Award Print Letter (Return to Active Duty) |
| 101 | Unknown | C216 | Non-Adjustment Letter - Comp Non- Adjustment Letter (C216) |
| 102 | Unknown | C710 | COLA - Adjusted (C710) |
| 103 | Unknown | C717 | COLA - Adjusted (C717) |
| 104 | Unknown | CH31/CWINRS | Chapter 31 Letter |
| 105 | Unknown | COD | Character of Discharge Letter |
| 106 | Unknown | COLA | COLA Offset and Due Process |
| 107 | Unknown | COMP-EOD | Compensation End of Day Letter |
| 108 | Unknown | COMP-EOD-B | Compensation End of Day Letter - Bad Address |
| 109 | Unknown | CONPLT | Automated State Plot Letter |
| 110 | Unknown | CRSC/CG | Combat Related Special Compensation (CRSC) - Coast Guard Letter |
| 111 | Unknown | CRSC/CRDP | Combat Related Special Compensation (CRSC) - Concurrent Retirement and Disability Pay Letter |
| 112 | Unknown | CRSC-AEW | Combat Related Special Compensation (CRSC) Audit Error Worksheet/Writeout |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|---------------|--|
| 113 | Unknown | CSTG-AEW | Audit Error Worksheet - DFAS Retro Coast Guard Audit Error Worksheet |
| 114 | Unknown | DD214 | DD 214 Request Letter |
| 115 | Unknown | DeathMatchDep | Death Match Dependency Letter |
| 116 | Unknown | EFTCHG | Direct Deposit Change Letter - Direct Deposit Change Letter |
| 117 | Unknown | EFTFAS | FAS Auto Enrollment Direct Deposit Letter - FAS Auto Enrollment Direct Deposit Letter |
| 118 | Unknown | FBOP | Bureau of Prisons Match - Federal Bureau of Prisons |
| 119 | Unknown | FFLTR | Fugitive Felon Letter - Fugitive Felon Letter |
| 120 | Unknown | ITF | Intent to File Letter - Intent to File |
| 121 | Unknown | IU | Individual Unemployment Annual Eligibility Letter - Individual Unemployment Annual Eligibility Letter |
| 122 | Unknown | MoDEAC | Month of Death Letter |
| 123 | Unknown | MODNK | Month of Death Letter - NOK - Month of Death Letter (Next of Kin) |
| 124 | Unknown | MODSP | Month of Death Letter - Spouse |
| 125 | Unknown | MODVC | Month of Death Letter |
| 126 | Unknown | PENEOD | Pension End of Day Letter |
| 127 | Unknown | PENEOD-B | Pension End of Day Letter Bad Address |
| 128 | Unknown | RADDP | Return to Active-Duty Due Process Letter |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|----------------------------|---|
| 129 | Unknown | RADTL | Return to Active-Duty Termination Letter |
| 130 | Unknown | SBOP | Bureau of Prisons Match |
| 131 | Unknown | SSADM | SSA Death Match |
| 132 | Unknown | StopPOA | Loss of POA Accreditation |
| 133 | Unknown | TAL | Tax Abatement Letter |
| 134 | Unknown | TAL-B | Tax Abatement Letter Bad Address |
| 135 | Unknown | VC176 | VA 21-8951 Notice of Waiver of VA Compensation or Pension to Receive Military Pay and Allowances - Drill Pay Waiver Letter |
| 136 | Unknown | VC194 | Clothing Allowance - VHA |
| 137 | Unknown | VC197 | Income Reminder Letter |
| 138 | Unknown | VC211 | Returned Check Letter |
| 139 | Unknown | VC219 | Spouse Verification - Compensation - Compensation Spouse Verification |
| 140 | Unknown | VC219C | Dependent Verification - Compensation - Compensation Dependent Verification |
| 141 | Unknown | VC250 | School Age 13,16,18 Letter |
| 142 | Unknown | VC305 | Limited Payability Letter |
| 143 | Unknown | VC555 | Child School Attendance Letter |
| 144 | Unknown | VC591 | Philippine Residency Letter |
| 145 | Unknown | VD918 | Service Disability Insurance Letter |
| 146 | Compensation Service | PACT GW Outreach Letter | |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|--|---|
| 147 | Compensation Service | PACT GW Survivor Outreach Letter | |
| 148 | Compensation Service | PACT Vietnam Era Outreach Letter | |
| 149 | Compensation Service | PACT Vietnam Era Survivor Outreach Letter | |
| 150 | Compensation Service | PACT Radiation Outreach Letter | |
| 151 | Compensation Service | PACT Radiation Survivor Outreach Letter | |
| 152 | Pension & Fiduciary Service | MAP-D Development Letters | All letters generated by MAP-D though used almost exclusively for Pension and Fiduciary processing contain the SSN of the Veteran |
| 153 | Pension & Fiduciary Service | Batch Letters Development Letters | All letters generated by automatic system used for Pension and Fiduciary processing of claims processing contain the SSN of the Veteran |
| 154 | Pension & Fiduciary Service | RBPS Notification Letters (Grant, Deny, Grant/Deny, Military Retired Pay) | Letters generated by RBPS to notify claimants and VSOs of dependency decisions. |
| 155 | Pension & Fiduciary Service | Private Medical Records (PMR) Development Letters | These letters are used to request private medical records from providers and to notify claimants of the actions taken by the VA on their behalf to perfect their claim. There are (14) Letters Total. 1- Veteran Initial Letter 2- Veteran Follow-up Letter 3- Claimant Initial Letter 4- Claimant Follow-up Letter 5- Private Health Provider (PHP) initial |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|---|--|
| | | | 6- PHP Follow-up 7- Foreign Initial for Veteran 8- Foreign Follow-up for Veteran 9- Foreign Claimant Initial 10- Foreign Claimant Follow-up 11- Foreign PHP Initial 12- Foreign PHP Follow-up 13- Good Cause Letter for Veterans 14- Good Cause Letter for Follow- ups |
| 156 | Pension & Fiduciary Service | Certified Court Accounting Due Letter | Notification to VA-appointed fiduciaries, who are also court appointed fiduciaries, to submit their certified court accounting to VA when a VA accounting is not required. |
| 157 | Pension & Fiduciary Service | Court Accounting Review Complete Letter | Notification to the fiduciary when the certified copy of the court accounting has been reviewed and no further action is required. |
| 158 | Pension & Fiduciary Service | Death - NOK No Fiduciary Letter | Notification to provide the necessary instructions to a claimant of the estate next of kin (NOK) in relationship must take prior to reissuing misused funds to deceased beneficiary estates. |
| 159 | Pension & Fiduciary Service | Debt Revision Notification to Beneficiary Letter | Notification to beneficiary regarding a change in the amount of the subject fiduciary debt. |
| 160 | Pension & Fiduciary Service | Debt Revision Notification to Subject Fiduciary Letter | Notification to fiduciary regarding a change in the amount of subject fiduciary about debt. |
| 161 | Pension & Fiduciary Service | Debt Revision Notification to Successor Fiduciary Letter | Notification to successor fiduciary about debt revision for a previous fiduciary. |
| 162 | Pension & Fiduciary Service | Fiduciary Direct Deposit Follow-up Letter | Notification to follow-up letter to fiduciary about setting up direct deposit. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|--|---|
| 163 | Pension & Fiduciary Service | Final Accounting Approval Letter (Federal or Court) | Notification to the fiduciary that the final accounting they have due to for the beneficiary has been approved. |
| 164 | Pension & Fiduciary Service | Follow-up Bond Request Letter | Follow-up notification to fiduciary about security bond request. |
| 165 | Pension & Fiduciary Service | IA Fiduciary Notification - No PTA Needed Letter | Notification to fiduciaries who meet the exemption to the Properly Titled Account (PTA) requirement. |
| 166 | Pension & Fiduciary Service | Misuse Notification to Beneficiary | Notification to beneficiary about misuse decision. |
| 167 | Pension & Fiduciary Service | Misuse Notification to Beneficiary Correction Letter | Notification to beneficiary about misuse correction decision. |
| 168 | Pension & Fiduciary Service | Misuse Notification to Beneficiary Reconsideration Letter | Notification to beneficiary about misuse reconsideration decision. |
| 169 | Pension & Fiduciary Service | Misuse Notification to Court Correction Letter | Notification to court about misuse correction decision. |
| 170 | Pension & Fiduciary Service | Misuse Notification to Court Letter | Notification to court about misuse decision. |
| 171 | Pension & Fiduciary Service | Misuse Notification to Court Reconsideration Letter | Notification to court about misuse reconsideration decision. |
| 172 | Pension & Fiduciary Service | Misuse Notification to Subject Fiduciary Correction Letter | Notification to subject fiduciary about misuse correction decision. |
| 173 | Pension & Fiduciary Service | Misuse Notification to Successor Fiduciary Correction Letter | Notification to successor fiduciary about misuse correction decision. |
| 174 | Pension & Fiduciary Service | No Misuse Beneficiary Notification Letter | Notification to beneficiary of the decision of no misuse has been found. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|---|--|
| 175 | Pension & Fiduciary Service | Onsite Review Corrective Action Log Template | Internal VBA memo about onsite review of beneficiary corrective action logs. |
| 176 | Pension & Fiduciary Service | Onsite Review Findings Template | Internal VBA memo about onsite review of beneficiary findings. |
| 177 | Pension & Fiduciary Service | Onsite Review Worksheet | Internal VBA memo onsite review worksheet. |
| 178 | Pension & Fiduciary Service | Request to Create a Debt for Collection | Internal VBA memo from Fiduciary Hub to finance activity to request create a debt collection. |
| 179 | Pension & Fiduciary Service | Supplemental Review Incomplete Letter | Notification to inform claimant they are missing evidence that they must submit for VA to complete supplemental review. |
| 180 | Pension & Fiduciary Service | VA Accounting Due Letter | Notification to fiduciary that an accounting is due |
| 181 | Pension & Fiduciary Service | Accounting Approved Court Appointed | Notification to court appointed fiduciary that account has been approved. |
| 182 | Pension & Fiduciary Service | Beneficiary Reconsideration Notification Letter | Notification to beneficiary of the outcome of a misuse reconsideration decision. |
| 183 | Pension & Fiduciary Service | Deceased Bene - Yes Accounting Letter | Notification to fiduciary for a recently deceased beneficiary that a final accounting is due. |
| 184 | Pension & Fiduciary Service | Funds Under Management Tool | Internal VBA document used to calculate beneficiary funds under management. |
| 185 | Pension & Fiduciary Service | Decision to Investigate Memo | Internal VBA memo approving a misuse investigation. |
| 186 | Pension & Fiduciary Service | No VA Negligence - ND Action Memorandum | Internal VBA memo determining no VA negligence resulted in misuse, but additional actions by the fiduciary hubs are still required. |

| Number | Organization/Sub- Organization | Title | Brief Description |
|--------|-----------------------------------|---|--|
| 187 | Pension & Fiduciary Service | No VA Negligence - ND Decision | Internal VBA memo determining no VA negligence resulted in misuse. |
| 188 | Pension & Fiduciary Service | Misuse Allegation Memo | Internal VBA memo documenting an allegation of misuse against fiduciary. |
| 189 | Pension & Fiduciary Service | VA Negligence - ND Action Memorandum | Internal VBA memo sent to fiduciary hubs that additional actions by the fiduciary hubs are still required before P&F Service can complete a negligence determination (ND). |