



# Frequently Asked Questions

## Community Veterans Engagement Board (CVEB) Model

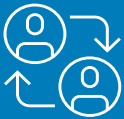
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## Frequently Asked Questions



### 1. What is a Veteran-Friendly Community?

The Community Veterans Engagement Board (CVEB) Model enables Veterans and their advocates, service providers, and stakeholders to convene and have a voice in identifying community goals and resolving issues at the local level—to improve service delivery for Veterans, their families, caregivers, and survivors. VA leaders are participating more actively in community-based efforts to maximize the collective impact of local services, stakeholders, and federal and state agencies to improve Veteran outcomes where they live, work, and raise their families.

Two paths have emerged in communities across the country. VA leaders have joined or increased participation in existing community collaborative groups in some communities. In other communities, the CVEB Model provides a supportive framework for community leaders to coordinate locally with VA leaders to develop new CVEBs. We look forward to strengthening our collaborations and collective impact to foster creating “Veteran-Friendly Communities.”

### 2. What is a CVEB?

A CVEB unites local community leaders and Veteran advocates around a common mission to improve outcomes in the Veteran community.

### 3. Who leads the board?

Local community members lead the board, and Veteran advocates lead the movement. Local VA Facility Directors will assist in reaching out to those who may be interested and sharing information about CVEBs. These are grassroots efforts. State and federal offices or appointed and elected officials do not typically lead boards.

### 4. Who is on the board?

VA Directors from local facilities serve as board members alongside local community Veteran advocates, state and federal officials, service providers, educators, health care providers, non-profits, private organizations, and stakeholders.

### 5. Who can join a CVEB?

Anyone can join a CVEB, which is open to Veterans, service members, advocates, service providers, organizations, and stakeholders. Public forums are open to the public, including everyone in the Veteran community.

### 6. Is there a board in my area and how do I get involved?

CVEBs are not in every community, many are just in the making. To find a CVEB near you, visit: VetResources Community Network - Veterans Experience (VA.gov)

### 7. Who is responsible for selecting board members?

Co-chairs from the community are responsible for selecting board members. Board membership size may vary.



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### 8. How does the community get involved and provide feedback?

The boards will hold public forums to bring service providers and stakeholders together for the community to access. These events, which are open to the public, offer networking opportunities, presentations, and knowledge exchange. Public forums also provide a Question and Answer (Q&A) session to hear the voice of the local community. These forums are the board's opportunity to share what they are doing and how to get involved.

### 9. What is a CVEB?

VA will be actively engaged with the board and attend board meetings. Furthermore our role is to enhance collaboration with existing groups serving the same mission and coordinate with local community leaders. Working to our goal of building new boards that aim to improve the community experience for Veterans, Service members, and their families.

### 10. Can the VA seal and flag be used in promotion materials?

No, Any previously approved external usage of the official U.S. Department of Veterans Affairs Seal (VA Seal) is no longer authorized. VA has implemented a set of standards by which NGO's can seek approval to use a newly revised VA NGO Logo.

