

# U.S. DEPARTMENT OF VETERANS AFFAIRS

## FY 2026 BUDGET SUBMISSION



Information Technology Programs  
and  
Electronic Health Record Modernization

Volume 5 of 5

May 2025



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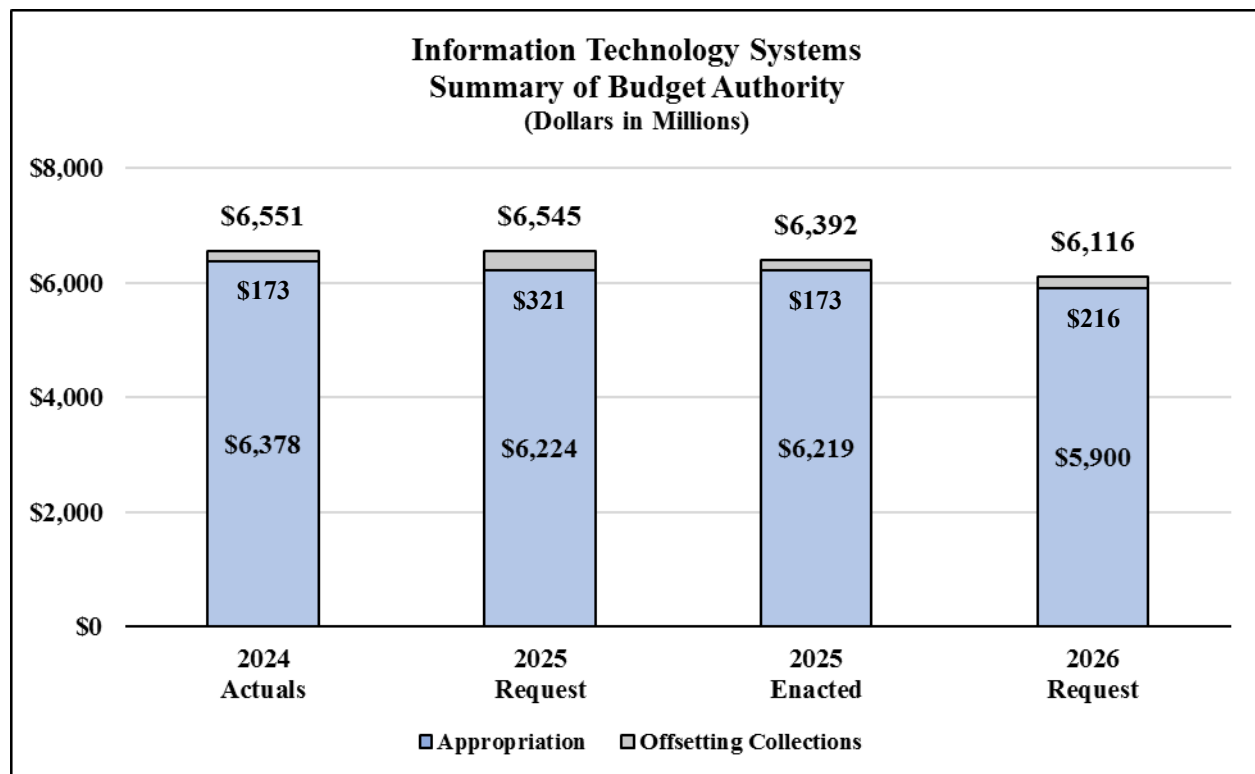


## Information Technology Programs

### Chapter 1: 2026 Budget Overview

This chapter provides an overview of Department of Veterans Affairs (VA) 2026 Information Technology (IT) budget request. The chapter includes a snapshot of VA's budget authority and appropriations language. It also contains a section providing appropriation highlights which outlines VA budgetary resources. The chapter concludes with a detailed summary of the 2026 budget request's year-over-year funding and Full-Time Equivalent (FTE) changes, major inter-account transfers, and programmatic adjustments for both the IT Systems (036-0167) account and Cost of War Toxic Exposures Fund (TEF) (036-1126).

#### Section 1.1 IT Systems Budget Authority and Appropriation Language



Note: 2024 Actuals includes a \$15 million rescission of unobligated balances as enacted in Public Law 118-42. 2025 Enacted also includes a \$174 million transfer to the Medical Services (036-0160) account. All fiscal years reflect an \$8 million annual transfer to Joint DoD-VA Medical Facility Demonstration Fund (036-0169).

## Appropriation Language

*For necessary expenses for information technology systems and telecommunications support, including developmental information systems and operational information systems; for pay and associated costs; and for the capital asset acquisition of information technology systems, including management and related contractual costs of said acquisitions, including contractual costs associated with operations authorized by section 3109 of title 5, United States Code, \$5,908,000,000, plus reimbursements, to remain available until September 30, 2028.*

## Explanation of Appropriations Language Change

VA requests two targeted changes to the appropriations language for the IT Systems account:

- **Eliminate the statutory requirement for three subaccounts** (Development, Operations and Maintenance, and Pay & Associated Costs); and
- **Authorize a three-year period of availability** for appropriated funds.

These updates reflect a modern approach to IT budgeting—one that supports agile execution, improves long-term planning, and ensures Veteran-facing services remain uninterrupted and high-performing.

## Need for Change

Technology is foundational to how VA delivers care, benefits, and services. However, the current structure—rigid subaccounts and single-year funding—limits VA’s ability to adapt to mission needs, respond to emerging risks, and execute multi-year programs efficiently. The proposed language aligns with federal best practices and enables:

- Responsive, real-time budget execution;
- Strategic resource reallocation during the year; and
- Smarter planning and acquisition across multi-year technology programs.

## Modernization with Accountability

Removing the statutory subaccounts increases flexibility without compromising oversight. VA will continue to track and report spending by Development, Modernization, and Enhancement (DME), Operations and Maintenance (O&M), and Pay categories using IT Capital Planning and Investment Control (CPIC) and the Technology Business Management (TBM) frameworks. This ensures Congress retains full visibility into how funds are used—by investment phase, priority, and outcome.

A three-year availability further supports responsible stewardship by reducing year-end spending pressures, enabling continuity during Continuing Resolutions, and aligning funding with program lifecycles. These adjustments promote disciplined, results-driven investment while minimizing procurement risk and operational delays.

## **Commitment to Transparency and Results**

VA remains committed to transparency and accountability. VA will continue to:

- Provide execution plans, quarterly updates, and reprogramming requests to Congress;
- Use Chief Information Officer (CIO) risk ratings and investment reviews to guide decision-making; and
- Report on outcomes that matter—such as platform reliability, cybersecurity posture, and claims automation performance.

## **Conclusion**

This language change modernizes VA’s funding structure to reflect the scale and complexity of today’s digital mission. It supports better outcomes for Veterans while preserving rigorous oversight. We respectfully request Congress adopt this proposal to ensure VA has the tools and flexibility needed to deliver secure, reliable, and effective technology services in service to the nation’s Veterans.

## Section 1.2 Appropriations Highlights

Office of Information and Technology Appropriation Highlights						
IT SYSTEMS (0167) APPROPRIATION						
Appropriation (Dollars in Thousands)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Unobligated Balance Brought Forward, Oct 1 :</b>						
IT Systems - DME	63,772	-	79,544	-	(79,544)	-100.0%
IT Systems - O&M	138,433	-	2,201	-	(2,201)	-100.0%
IT Systems - Pay & Associated Costs	44,826	-	9,500	-	(9,500)	-100.0%
Recurring Expenses Transformational Fund	36,507	-	-	-	-	N/A
Supplemental (P.L. 110-28) <sup>1</sup>	1,872	-	1,901	-	(1,901)	-100.0%
Choice Act (P.L. 113-146) <sup>2</sup>	1,029	-	1,029	-	(1,029)	-100.0%
Technology Modernization Fund (047-0616)	22	-	3,895	-	(3,895)	-100.0%
<b>Subtotal, Unobligated Balance Brought Forward, Oct 1</b>	<b>286,461</b>	<b>-</b>	<b>98,070</b>	<b>-</b>	<b>(98,070)</b>	<b>-100.0%</b>
<b>Unobligated Balances Transferred from Other Accounts:</b>						
Technology Modernization Fund (047-0616)	12,034	-	-	-	-	N/A
<b>Recoveries of Prior year Unpaid Obligations:</b>						
IT Systems Appropriation	204	-	-	-	-	N/A
Supplemental (P.L. 110-28) <sup>1</sup>	362	-	-	-	-	N/A
Recurring Expenses Transformational Fund	13,343	-	-	-	-	N/A
<b>Subtotal, Recoveries of Prior Year Unpaid Obs.</b>	<b>13,909</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
<b>Total, Unobligated Balance</b>	<b>312,404</b>	<b>-</b>	<b>98,070</b>	<b>-</b>	<b>(98,070)</b>	<b>-100.0%</b>
<b>Appropriation (Discretionary):</b>						
IT Systems - DME	1,105,064	312,515	673,327	578,163	(95,164)	-14.1%
IT Systems - O&M	3,688,959	4,232,920	4,121,455	3,911,421	(210,034)	-5.1%
IT Systems - Pay & Associated Costs	1,606,977	1,686,245	1,606,218	1,418,416	(187,801)	-11.7%
<b>Subtotal, Appropriation (Discretionary)</b>	<b>6,401,000</b>	<b>6,231,680</b>	<b>6,401,000</b>	<b>5,908,000</b>	<b>(493,000)</b>	<b>-7.7%</b>
<b>Appropriations Transferred to Other Accounts:</b>						
Medical Services Account (036-0160)	-	-	(174,034)	-	174,034	-100.0%
Joint DoD-VA Medical Facility Demonstration Fund (036-0169)	(8,085)	(8,085)	(8,085)	(8,085)	-	0.0%
<b>Unobligated Balance of Appropriations Permanently Reduced:</b>						
Recission of Funds (P.L. 118-42) <sup>3</sup>	(15,000)	-	-	-	-	N/A
<b>Total, Appropriation (Discretionary)</b>	<b>6,377,915</b>	<b>6,223,595</b>	<b>6,218,881</b>	<b>5,899,915</b>	<b>(318,966)</b>	<b>-5.1%</b>
<b>Spending Authority from Offsetting Collections, Discretionary:</b>						
Collected Payments	172,924	321,456	172,629	216,170	43,541	25.2%
<b>Total, Budget Authority</b>	<b>6,550,839</b>	<b>6,545,051</b>	<b>6,391,510</b>	<b>6,116,085</b>	<b>(275,425)</b>	<b>-4.3%</b>
<b>Total, Budgetary Resources (Unob. Bal + BA)</b>	<b>6,863,243</b>	<b>6,545,051</b>	<b>6,489,580</b>	<b>6,116,085</b>	<b>(373,495)</b>	<b>-5.8%</b>
<b>Unobligated Balance Expiring:</b>						
IT Systems Appropriation	(228)	-	-	-	-	N/A
<b>Unexpired Unobligated Balance, End of Year:</b>						
IT Systems - DME	(79,544)	-	-	-	-	N/A
IT Systems - O&M	(2,201)	-	-	-	-	N/A
IT Systems - Pay & Associated Costs	(9,500)	-	-	-	-	N/A
Recurring Expenses Transformational Fund	-	-	-	-	-	N/A
Supplemental (P.L. 110-28) <sup>1</sup>	(1,901)	-	-	-	-	N/A
Choice Act (P.L. 113-146) <sup>2</sup>	(1,029)	-	-	-	-	N/A
Technology Modernization Fund (047-0616)	(3,895)	-	-	-	-	N/A
<b>Subtotal, Unexpired Unobligated Balance, End of Year</b>	<b>(98,070)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
<b>Total, Obligations</b>	<b>6,764,945</b>	<b>6,545,051</b>	<b>6,489,580</b>	<b>6,116,085</b>	<b>(373,495)</b>	<b>-5.8%</b>

Office of Information and Technology Appropriation Highlights IT SYSTEMS (0167) APPROPRIATION (continued)						
Appropriation (Dollars in Thousands)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Obligations by Program Activity (Direct):</b>						
Mission Delivery	1,230,383	1,163,820	1,295,614	1,067,343	(228,271)	-17.6%
Health and Social Services	1,039,211	1,034,990	1,131,174	942,798	(188,376)	-16.7%
Benefits Services	75,605	46,671	53,426	36,283	(17,143)	-32.1%
Cemetery and Memorial Affairs	41,231	48,312	53,603	54,712	1,109	2.1%
Emergency Management	-	400	-	-	-	N/A
Veterans Experience	74,335	33,447	57,411	33,549	(23,862)	-41.6%
Mission Support Services	276,368	135,046	221,830	217,232	(4,598)	-2.1%
Shared and Corporate	276,368	135,046	221,830	217,232	(4,598)	-2.1%
Standard IT Investments	3,447,398	3,242,906	3,187,453	3,201,347	13,894	0.4%
Delivery Solutions	1,272,810	1,286,653	1,208,231	1,197,674	(10,557)	-0.9%
Infrastructure Solutions	801,950	552,097	606,515	586,582	(19,934)	-3.3%
Platform Solutions	519,479	569,716	569,827	601,216	31,390	5.5%
Workplace Solutions	853,159	834,439	802,880	815,875	12,995	1.6%
Pay & Associated Costs	1,637,872	1,681,823	1,612,054	1,413,994	(198,061)	-12.3%
<b>Total, Direct Obligations</b>	<b>6,592,021</b>	<b>6,223,595</b>	<b>6,316,951</b>	<b>5,899,915</b>	<b>(417,036)</b>	<b>-6.6%</b>
<b>Obligations by Program Activity (Reimbursable):</b>						
Mission Delivery	131,722	154,149	101,540	150,570	49,030	48.3%
Health and Social Services	3,788	3,634	2,881	2,097	(784)	-27.2%
Benefits Services	124,900	145,725	93,639	143,374	49,734	53.1%
Cemetery and Memorial Affairs	175	190	190	300	110	57.9%
Veterans Experience	2,859	4,600	4,830	4,800	(30)	-0.6%
Mission Support Services	1,509	2,650	1,718	1,856	138	8.0%
Shared and Corporate	1,509	2,650	1,718	1,856	138	8.0%
Standard IT Investments	27,305	147,341	57,170	44,814	(12,356)	-21.6%
Delivery Solutions	2,203	3,563	1,883	1,968	84	4.5%
Infrastructure Solutions	19,542	113,400	43,806	33,868	(9,938)	-22.7%
Platform Solutions	874	2,000	596	626	30	5.0%
Workplace Solutions	4,686	28,378	10,885	8,352	(2,533)	-23.3%
Pay & Associated Costs	12,388	17,315	12,201	18,929	6,729	55.1%
<b>Total, Reimbursable Obligations</b>	<b>172,924</b>	<b>321,456</b>	<b>172,629</b>	<b>216,170</b>	<b>43,541</b>	<b>25.2%</b>
<b>Total, Obligations</b>	<b>6,764,945</b>	<b>6,545,051</b>	<b>6,489,580</b>	<b>6,116,085</b>	<b>(373,495)</b>	<b>-5.8%</b>
<b>Full Time Equivalent (FTE):</b>						
IT Systems - Direct	7,945	8,310	7,801	6,870	(931)	-11.9%
IT Systems - Reimbursable	48	95	71	72	1	1.4%
<b>Total, FTE</b>	<b>7,993</b>	<b>8,405</b>	<b>7,872</b>	<b>6,942</b>	<b>(930)</b>	<b>-11.8%</b>

1/ U.S. Troop Readiness, Veterans' Care, Katrina Recovery, and Iraq Accountability Appropriations Act, 2007

2/ Veterans Access, Choice, and Accountability Act of 2014

3/ Consolidated Appropriations Act, 2024

Notes: DME = Development, Modernization, Enhancement; O&M = Operations & Maintenance; FTE = Full-Time Equivalent Employment; Unob = Unobligated balance; Obs. = Obligations  
Numbers may not add due to rounding.



Office of Information and Technology						
Appropriation Highlights						
TOXIC EXPOSURES FUND (1126) APPROPRIATION						
Appropriation (Dollars in Thousands)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Unobligated Balance Brought Forward, Oct 1 :</b>						
Toxic Exposures Fund - DME	188,431	-	215,195	-	(215,195)	-100.0%
Toxic Exposures Fund - O&M	102,669	265,252	256,479	-	(256,479)	-100.0%
Toxic Exposures Fund - Pay & Associated Costs	9,971	-	11,848	17,367	5,519	46.6%
<b>Subtotal, Unobligated Balance Brought Forward, Oct 1</b>	<b>301,071</b>	<b>265,252</b>	<b>483,522</b>	<b>17,367</b>	<b>(466,155)</b>	<b>-96.4%</b>
<b>Recoveries of Prior year Unpaid Obligations:</b>						
Toxic Exposures Fund	20,291	-	-	-	-	N/A
<b>Total, Unobligated Balance</b>	<b>321,362</b>	<b>265,252</b>	<b>483,522</b>	<b>17,367</b>	<b>(466,155)</b>	<b>-96.4%</b>
<b>Appropriation (Mandatory):</b>						
Toxic Exposures Fund - DME	663,217	644,416	585,983	796,053	210,070	35.8%
Toxic Exposures Fund - O&M	508,964	645,527	750,454	577,818	(172,636)	-23.0%
Toxic Exposures Fund - Pay & Associated Costs	70,819	73,658	27,164	11,129	(16,035)	-59.0%
<b>Total, Appropriation (Mandatory)</b>	<b>1,243,000</b>	<b>1,363,601</b>	<b>1,363,601</b>	<b>1,385,000</b>	<b>21,399</b>	<b>1.6%</b>
<b>Total, Budget Authority</b>	<b>1,243,000</b>	<b>1,363,601</b>	<b>1,363,601</b>	<b>1,385,000</b>	<b>21,399</b>	<b>1.6%</b>
<b>Total, Budgetary Resources (Unob Bal + BA)</b>	<b>1,564,362</b>	<b>1,628,853</b>	<b>1,847,123</b>	<b>1,402,367</b>	<b>(444,756)</b>	<b>-24.1%</b>
<b>Unexpired Unobligated Balance, End of Year:</b>						
Toxic Exposures Fund - DME	(215,194)	-	-	-	-	N/A
Toxic Exposures Fund - O&M	(256,479)	(333,853)	-	-	-	N/A
Toxic Exposures Fund - Pay & Associated Costs	(11,848)	-	(17,367)	(11,129)	6,238	-35.9%
<b>Subtotal, Unexpired Unobligated Balance, End of Year</b>	<b>(483,522)</b>	<b>(333,853)</b>	<b>(17,367)</b>	<b>(11,129)</b>	<b>6,238</b>	<b>-35.9%</b>
<b>Total, Obligations</b>	<b>1,080,840</b>	<b>1,295,000</b>	<b>1,829,757</b>	<b>1,391,238</b>	<b>(438,518)</b>	<b>-24.0%</b>
<b>Obligations by Program Activity (Direct):</b>						
Mission Delivery	627,909	772,795	1,099,892	810,240	(289,652)	-26.3%
<i>Health and Social Services</i>	27,840	15,222	59,950	21,833	(38,117)	-63.6%
<i>Benefits Services</i>	355,600	442,839	547,171	403,795	(143,376)	-26.2%
<i>Veterans Experience</i>	244,469	314,734	492,772	384,612	(108,160)	-21.9%
<i>Mission Support Services</i>	27,222	30,112	37,085	25,792	(11,293)	-30.5%
<i>Shared and Corporate</i>	27,222	30,112	37,085	25,792	(11,293)	-30.5%
Standard IT Investments	415,011	464,930	671,135	537,839	(133,296)	-19.9%
<i>Delivery Solutions</i>	107,078	79,488	274,251	137,661	(136,590)	-49.8%
<i>Infrastructure Solutions</i>	6,817	4,961	6,417	-	(6,417)	-100.0%
<i>Platform Solutions</i>	301,116	379,379	390,467	393,818	3,351	0.9%
<i>Workplace Solutions</i>	-	1,102	-	6,360	6,360	N/A
Pay & Associated Costs	10,699	27,164	21,645	17,367	(4,278)	-19.8%
<b>Total, Direct Obligations</b>	<b>1,080,840</b>	<b>1,295,000</b>	<b>1,829,757</b>	<b>1,391,238</b>	<b>(438,519)</b>	<b>-24.0%</b>
<b>Total, Obligations</b>	<b>1,080,840</b>	<b>1,295,000</b>	<b>1,829,757</b>	<b>1,391,238</b>	<b>(438,519)</b>	<b>-24.0%</b>
<b>Full Time Equivalent (FTE):</b>						
Toxic Exposures Fund - Direct	31	139	50	50	-	0.0%
<b>Total, FTE</b>	<b>31</b>	<b>139</b>	<b>50</b>	<b>50</b>	<b>-</b>	<b>0.0%</b>

Office of Information and Technology Appropriation Highlights						
IT SYSTEMS (0167) & TOXIC EXPOSURES FUND (TEF) (1126) APPROPRIATIONS						
Appropriation (Dollars in Thousands)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Unobligated Balance Brought Forward, Oct 1:</b>						
IT Systems & TEF - DME	252,203	-	294,739	-	(294,739)	-100.0%
IT Systems & TEF - O&M	241,102	265,252	258,680	-	(258,680)	-100.0%
IT Systems & TEF - Pay & Associated Costs	54,797	-	21,348	17,367	(3,981)	-18.6%
Recurring Expenses Transformational Fund	36,507	-	-	-	-	N/A
Supplemental (P.L. 110-28) <sup>1</sup>	1,872	-	1,901	-	(1,901)	-100.0%
Choice Act (P.L. 113-146) <sup>2</sup>	1,029	-	1,029	-	(1,029)	-100.0%
Technology Modernization Fund (047-0616)	22	-	3,895	-	(3,895)	-100.0%
<b>Subtotal, Unobligated Balance Brought Forward, Oct 1</b>	<b>587,532</b>	<b>265,252</b>	<b>581,591</b>	<b>17,367</b>	<b>(564,225)</b>	<b>-97.0%</b>
<b>Unobligated Balances Transferred from Other Accounts:</b>						
Technology Modernization Fund (047-0616)	12,034	-	-	-	-	N/A
<b>Recoveries of Prior year Unpaid Obligations:</b>						
IT Systems Appropriation	204	-	-	-	-	N/A
Supplemental (P.L. 110-28) <sup>1</sup>	362	-	-	-	-	N/A
Recurring Expenses Transformational Fund	13,343	-	-	-	-	N/A
Toxic Exposures Fund	20,291	-	-	-	-	N/A
<b>Subtotal, Recoveries of Prior Year Unpaid Obligations</b>	<b>34,200</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
<b>Total, Unobligated Balance</b>	<b>633,766</b>	<b>265,252</b>	<b>581,591</b>	<b>17,367</b>	<b>(564,225)</b>	<b>-97.0%</b>
<b>Appropriations (Discretionary &amp; Mandatory):</b>						
IT Systems & TEF - DME	1,768,281	956,931	1,259,310	1,374,216	114,906	9.1%
IT Systems & TEF - O&M	4,197,923	4,878,447	4,871,909	4,489,239	(382,670)	-7.9%
IT Systems & TEF - Pay & Associated Costs	1,677,796	1,759,903	1,633,382	1,429,545	(203,836)	-12.5%
<b>Subtotal, Appropriations (Discretionary &amp; Mandatory)</b>	<b>7,644,000</b>	<b>7,595,281</b>	<b>7,764,601</b>	<b>7,293,000</b>	<b>(471,601)</b>	<b>-6.1%</b>
<b>Appropriations Transferred to Other Accounts:</b>						
Medical Services Account (036-0160)	-	-	(174,034)	-	174,034	-100.0%
Joint DoD-VA Medical Facility Demonstration Fund (036-0169)	(8,085)	(8,085)	(8,085)	(8,085)	-	0.0%
<b>Unobligated Balance of Appropriations Permanently Reduced:</b>						
Recission of Funds (P.L. 118-42) <sup>3</sup>	(15,000)	-	-	-	-	N/A
<b>Total, Appropriation (Discretionary &amp; Mandatory)</b>	<b>7,620,915</b>	<b>7,587,196</b>	<b>7,582,482</b>	<b>7,284,915</b>	<b>(297,566)</b>	<b>-3.9%</b>
Spending Authority from Offsetting Collections, Discretionary:						
Collected Payments	172,924	321,456	172,629	216,170	43,541	25.2%
<b>Total, Budget Authority</b>	<b>7,793,839</b>	<b>7,908,652</b>	<b>7,755,111</b>	<b>7,501,085</b>	<b>(254,026)</b>	<b>-3.3%</b>
<b>Total, Budgetary Resources (Unob Bal + BA)</b>	<b>8,427,605</b>	<b>8,173,904</b>	<b>8,336,703</b>	<b>7,518,452</b>	<b>(818,251)</b>	<b>-9.8%</b>

Office of Information and Technology Appropriation Highlights IT SYSTEMS (0167) & TOXIC EXPOSURES FUND (1126) APPROPRIATIONS (continued)						
Appropriation (Dollars in Thousands)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Unobligated Balance Expiring:</b>						
IT Systems Appropriation	(228)	-	-	-	-	N/A
<b>Unexpired Unobligated Balance, End of Year:</b>						
IT Systems & TEF - DME	(294,738)	-	-	-	-	N/A
IT Systems & TEF - O&M	(258,680)	(333,853)	-	-	-	N/A
IT Systems & TEF - Pay & Associated Costs	(21,348)	-	(17,367)	(11,129)	6,238	-35.9%
Recurring Expenses Transformational Fund	-	-	-	-	-	N/A
Supplemental (P.L. 110-28) <sup>1</sup>	(1,901)	-	-	-	-	N/A
Choice Act (P.L. 113-146) <sup>2</sup>	(1,029)	-	-	-	-	N/A
Technology Modernization Fund (047-0616)	(3,895)	-	-	-	-	N/A
<b>Subtotal, Unexpired Unobligated Balance, End of Year</b>	<b>(581,592)</b>	<b>(333,853)</b>	<b>(17,367)</b>	<b>(11,129)</b>	<b>6,238</b>	<b>-35.9%</b>
<b>Total, Obligations</b>	<b>7,845,785</b>	<b>7,840,051</b>	<b>8,319,336</b>	<b>7,507,323</b>	<b>(812,013)</b>	<b>-9.8%</b>
<b>Obligations by Program Activity (Direct):</b>						
Mission Delivery	1,858,292	1,936,615	2,395,506	1,877,583	(517,924)	-21.6%
<i>Health and Social Services</i>	1,067,051	1,050,212	1,191,124	964,631	(226,493)	-19.0%
<i>Benefits Services</i>	431,206	489,510	600,597	440,078	(160,519)	-26.7%
<i>Cemetery and Memorial Affairs</i>	41,231	48,312	53,603	54,712	1,109	2.1%
<i>Emergency Management</i>	-	400	-	-	-	N/A
<i>Veterans Experience</i>	318,804	348,181	550,183	418,161	(132,022)	-24.0%
Mission Support Services	303,589	165,158	258,915	243,024	(15,891)	-6.1%
<i>Shared and Corporate</i>	303,589	165,158	258,915	243,024	(15,891)	-6.1%
Standard IT Investments	3,862,410	3,707,836	3,858,587	3,739,186	(119,401)	-3.1%
<i>Delivery Solutions</i>	1,379,889	1,366,141	1,482,481	1,335,335	(147,146)	-9.9%
<i>Infrastructure Solutions</i>	808,767	557,058	612,932	586,582	(26,351)	-4.3%
<i>Platform Solutions</i>	820,595	949,095	960,293	995,034	34,741	3.6%
<i>Workplace Solutions</i>	853,159	835,541	802,880	822,235	19,355	2.4%
Pay & Associated Costs	1,648,571	1,708,987	1,633,700	1,431,361	(202,339)	-12.4%
<b>Total, Direct Obligations</b>	<b>7,672,861</b>	<b>7,518,595</b>	<b>8,146,708</b>	<b>7,291,153</b>	<b>(855,554)</b>	<b>-10.5%</b>

Office of Information and Technology Appropriation Highlights IT SYSTEMS (0167) & TOXIC EXPOSURES FUND (1126) APPROPRIATIONS (continued)							
Appropriation (Dollars in Thousands)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %	
<b>Obligations by Program Activity (Reimbursable):</b>							
Mission Delivery	131,722	154,149	101,540	150,570	49,030	48.3%	
Health and Social Services	3,788	3,634	2,881	2,097	(784)	-27.2%	
Benefits Services	124,900	145,725	93,639	143,374	49,734	53.1%	
Cemetery and Memorial Affairs	175	190	190	300	110	57.9%	
Veterans Experience	2,859	4,600	4,830	4,800	(30)	-0.6%	
Mission Support Services	1,509	2,650	1,718	1,856	138	8.0%	
Shared and Corporate	1,509	2,650	1,718	1,856	138	8.0%	
Standard IT Investments	27,305	147,341	57,170	44,814	(12,356)	-21.6%	
Delivery Solutions	2,203	3,563	1,883	1,968	84	4.5%	
Infrastructure Solutions	19,542	113,400	43,806	33,868	(9,938)	-22.7%	
Platform Solutions	874	2,000	596	626	30	5.0%	
Workplace Solutions	4,686	28,378	10,885	8,352	(2,533)	-23.3%	
Pay & Associated Costs	12,388	17,315	12,201	18,929	6,729	55.1%	
<b>Total, Reimbursable Obligations</b>	<b>172,924</b>	<b>321,456</b>	<b>172,629</b>	<b>216,170</b>	<b>43,541</b>	<b>25.2%</b>	
<b>Total, Obligations</b>	<b>7,845,785</b>	<b>7,840,051</b>	<b>8,319,336</b>	<b>7,507,323</b>	<b>(812,013)</b>	<b>-9.8%</b>	
<b>Full Time Equivalent (FTE):</b>							
IT Systems - Direct	7,945	8,310	7,801	6,870	(931)	-11.9%	
IT Systems - Reimbursable	48	95	71	72	1	1.4%	
Toxic Exposures Fund	31	139	50	50	-	0.0%	
<b>Total, FTE</b>	<b>8,024</b>	<b>8,544</b>	<b>7,922</b>	<b>6,992</b>	<b>(930)</b>	<b>-11.7%</b>	

1/ U.S. Troop Readiness, Veterans' Care, Katrina Recovery, and Iraq Accountability Appropriations Act, 2007

2/ Veterans Access, Choice, and Accountability Act of 2014

3/ Consolidated Appropriations Act, 2024

Notes: DME = Development, Modernization, Enhancement; O&M = Operations & Maintenance; FTE = Full-Time Equivalent Employment;  
Numbers may not add due to rounding.

## Section 1.3 Budget Request Summary

The VA’s 2026 IT budget request reflects a fiscally responsible, performance-based investment strategy that prioritizes Veteran outcomes, mission delivery, and digital transformation. This request embodies a strategic shift—not toward a bigger IT budget, but a smarter, more agile one. Aligned with the Secretary’s Veterans First vision, the 2026 request preserves core operations while accelerating modernization in infrastructure readiness, cybersecurity, and artificial intelligence (AI), all within constrained fiscal limits.

### 1.3.1 Obligations by Fund Type

(Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Unobligated Balances</b>	<b>633,766</b>	<b>581,591</b>	<b>17,367</b>	<b>(564,224)</b>	<b>-97.0%</b>
IT Systems (036-0167) <sup>1</sup>	312,404	98,070	-	(98,070)	-100.0%
Toxic Exposures Fund (036-1126)	321,362	483,521	17,367	(466,154)	-96.4%
<b>Budgetary Authority</b>	<b>7,793,839</b>	<b>7,755,111</b>	<b>7,501,085</b>	<b>(254,026)</b>	<b>-3.3%</b>
Appropriations	7,620,915	7,582,482	7,284,915	(297,567)	-3.9%
IT Systems (036-0167) <sup>2,3</sup>	6,377,915	6,218,881	5,899,915	(318,966)	-5.1%
Toxic Exposures Fund (036-1126)	1,243,000	1,363,601	1,385,000	21,399	1.6%
Offsetting Collections	172,924	172,629	216,170	43,541	25.2%
IT Systems (036-0167)	172,924	172,629	216,170	43,541	25.2%
<b>Total, Budgetary Resources</b>	<b>8,427,605</b>	<b>8,336,702</b>	<b>7,518,452</b>	<b>(818,250)</b>	<b>-9.8%</b>
<b>Unobligated Balance Expiring</b>	<b>(228)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
IT Systems (036-0167)	(228)	-	-	-	N/A
<b>Unexpired Unobligated Balances, End of Year</b>	<b>(581,592)</b>	<b>(17,366)</b>	<b>(11,129)</b>	<b>6,237</b>	<b>-35.9%</b>
IT Systems (036-0167)	(98,070)	-	-	-	N/A
Toxic Exposures Fund (036-1126)	(483,522)	(17,366)	(11,129)	6,237	-35.9%
<b>Total, Obligations</b>	<b>7,845,785</b>	<b>8,319,336</b>	<b>7,507,323</b>	<b>(812,013)</b>	<b>-9.8%</b>
IT Systems (036-0167)	6,592,021	6,316,951	5,899,915	(417,036)	-6.6%
Toxic Exposures Fund (036-1126)	1,080,840	1,829,756	1,391,238	(438,518)	-24.0%
Offsetting Collections	172,924	172,629	216,170	43,541	25.2%

1/ The recession amount of \$15.000 million (P.L. 118-42) was deducted from unobligated balances brought forward in 2024.

2/ For all fiscal years, the amount includes the \$8.085 million transferred to the Joint DoD-VA Medical Facility Demonstration Fund (036-0169).

3/ For 2025, the amount includes the \$174.034 million transferred to the Medical Services Account (036-0160).

VA’s 2026 IT budget request includes \$7.501 billion (-\$254 million, -3.3% from 2025 enacted) in budget authority composed of:

- **IT Systems Appropriation:** \$5.899 billion (-\$319 million, -5.1%)
- **Toxic Exposures Fund:** \$1.385 billion (+\$21 million, +1.6%)
- **Offsetting Collections:** \$216 million (+\$44 million, +25.2%)

This request supports \$7.507 billion in total planned obligations (-\$812 million, -9.8%). This reduction is not a loss of capability but a deliberate shift to more efficient execution. As systems complete their development phases, particularly those tied to the Sergeant First Class Heath Robinson Honoring our Promise to Address Comprehensive Toxics (PACT) Act (P.L. 117-168), VA is transitioning to steady-state operations, requiring fewer capital investments while continuing to deliver reliable, high-impact services for Veterans.

### 1.3.2 Obligations by IT Investment Category

(Dollars in Thousands)	2024 Actuals <sup>1,2</sup>	2025 Enacted <sup>2,3</sup>	2026 Request <sup>2</sup>	Δ 25-26 \$	Δ 25-26 %
<b>Mission Delivery</b>	<b>1,990,013</b>	<b>2,497,047</b>	<b>2,028,153</b>	<b>(468,894)</b>	<b>-18.8%</b>
IT Systems (036-0167)	1,230,382	1,295,614	1,067,342	(228,272)	-17.6%
Toxic Exposures Fund (036-1126)	627,909	1,099,893	810,240	(289,653)	-26.3%
Offsetting Collections	131,722	101,540	150,571	49,031	48.3%
<b>Mission Support</b>	<b>305,099</b>	<b>260,633</b>	<b>244,880</b>	<b>(15,753)</b>	<b>-6.0%</b>
IT Systems (036-0167)	276,368	221,830	217,232	(4,598)	-2.1%
Toxic Exposures Fund (036-1126)	27,222	37,085	25,792	(11,293)	-30.5%
Offsetting Collections	1,509	1,718	1,856	138	8.0%
<b>Standard IT Investment</b>	<b>3,889,714</b>	<b>3,915,758</b>	<b>3,784,000</b>	<b>(131,758)</b>	<b>-3.4%</b>
IT Systems (036-0167)	3,447,398	3,187,453	3,201,347	13,894	0.4%
Toxic Exposures Fund (036-1126)	415,011	671,135	537,839	(133,296)	-19.9%
Offsetting Collections	27,305	57,170	44,814	(12,356)	-21.6%
<b>Pay &amp; Associated Costs</b>	<b>1,660,959</b>	<b>1,645,898</b>	<b>1,450,290</b>	<b>(195,608)</b>	<b>-11.9%</b>
IT Systems (036-0167)	1,637,873	1,612,054	1,413,994	(198,060)	-12.3%
Toxic Exposures Fund (036-1126)	10,698	21,643	17,367	(4,276)	-19.8%
Offsetting Collections	12,388	12,201	18,929	6,728	55.1%
<b>Total, Obligations</b>	<b>7,845,785</b>	<b>8,319,336</b>	<b>7,507,323</b>	<b>(812,013)</b>	<b>-9.8%</b>
IT Systems (036-0167)	6,592,021	6,316,951	5,899,915	(417,036)	-6.6%
Toxic Exposures Fund (036-1126)	1,080,840	1,829,756	1,391,238	(438,518)	-24.0%
Offsetting Collections	172,924	172,629	216,170	43,541	25.2%

1/ The rescission amount of \$15.000 million (P.L. 118-42) was deducted from unobligated balances brought forward in 2024.

2/ For all fiscal years, the amount includes the \$8.085 million transferred to the Joint DoD-VA Medical Facility Demonstration Fund (036-0169).

3/ For 2025, the amount includes the \$174.034 million transferred to the Medical Services Account (036-0160).

The reduction of \$812 million (-9.8%) in planned obligations in 2026 is concentrated in Mission Delivery and TEF activities as programs mature, initial implementation costs taper, and execution timelines align with updated priorities. At the same time, Standard IT and Mission Support categories remain comparatively stable, reflecting sustained investments in infrastructure readiness, cybersecurity, and foundational enterprise services that underpin VA's digital operations. Notably, offsetting collections increase by \$44 million (+25.2%), demonstrating effective use of reimbursable and cost-sharing mechanisms.

#### Mission Delivery

Planned Mission Delivery obligations total \$2.028 billion, a reduction of \$469 million (-18.8%) from 2025. This change reflects the ramp-down of front-loaded development efforts and major modernization milestones funded in prior years. Specifically, TEF-funded obligations decrease by \$290 million (-26.3%) as many one-time start-up costs are no longer required. This enables realignment to sustainment and performance monitoring for health, benefits, and veterans experience programs initiated under the PACT Act and related mandates. Detailed justifications for each portfolio are provided below and expanded further in Chapter 2.

#### Mission Support

At \$245 million, planned Mission Support obligations are \$16 million (-6.0%) lower than 2025. This reflects efficiency gains from streamlined finance and acquisition systems and optimization of administrative capabilities. TEF-funded Mission Support obligations decrease by \$11.3 million

(-30.5%), consistent with narrower reliance on external management services as internal governance structures for TEF investments mature. Detailed justifications for each portfolio are provided below and expanded further in Chapter 3.

### **Standard IT Investment**

Standard IT planned obligations remain steady at \$3.784 billion (-\$131 million, -3.4%), reflecting targeted reductions in legacy spending, balanced by sustained investment in infrastructure readiness, cybersecurity, and AI. Notably, IT Systems funding remains stable (+\$14 million, +0.4%), while TEF decreases by \$133 million (-19.9%) as technical debt remediation and core services normalize following an initial surge. The request preserves VA's enterprise readiness, security posture, and long-term digital modernization. Detailed justifications for each portfolio are provided below and expanded further in Chapter 4.

### **Pay & Associated Costs**

The 2026 request for Pay & Associated Costs is \$1.450 billion (-\$196 million, -11.9%). This aligns with strategic workforce reshaping, phased hiring, and revised onboarding timelines across portfolios. The largest portion of the reduction is within IT Systems (-\$198 million, -12.3%), reflecting deliberate attrition and restructured staffing plans. TEF pay obligations fall by \$4.3 million (-19.8%) while maintaining FTE levels, due to timing of hires and revised pay band allocations.

### 1.3.3 Net Change - IT Systems Appropriation

NET CHANGE TABLE IT Systems (036-0167) Appropriation (Dollars in Thousands)		
	Dollars	FTE
<b>2025 Enacted Budget</b>	<b>6,401,000</b>	<b>7,801</b>
<b>2025 Transfers To</b>	<b>(182,119)</b>	
Joint DoD-VA Medical Facility Demonstration Fund (036-0169)	(8,085)	
Medical Services (036-0160) <sup>1</sup>	(174,034)	
<b>2026 Programmatic Adjustments<sup>2</sup></b>	<b>(310,881)</b>	<b>(931)</b>
<b>Mission Delivery</b>	<b>(185,784)</b>	
Health and Social Services	(150,797)	
Benefits Services	(17,143)	
Cemetery & Memorial Affairs	1,109	
Veterans Experience	(18,953)	
<b>Mission Support</b>	<b>(4,958)</b>	
Shared and Corporate	(4,598)	
<b>Standard IT Investments</b>	<b>63,640</b>	
Delivery Solutions	(8,153)	
Infrastructure Solutions	22,709	
Platform Solutions	36,089	
Workplace Solutions	12,995	
<b>Pay &amp; Associated Costs</b>	<b>(184,139)</b>	
Staffing – Pay & Benefits	(184,139)	
<b>2026 Budget Request</b>	<b>5,908,000</b>	<b>6,870</b>
<b>2026 Transfers To</b>	<b>(8,085)</b>	
Joint DoD-VA Medical Facility Demonstration Fund (036-0169)	(8,085)	
<b>2026 Budget Authority</b>	<b>5,899,915</b>	<b>6,870</b>

1/ VA submitted a proposed transfer on April 24, 2025, pursuant to the authority in Division A of Consolidated Appropriations Act, 2024 (P.L. 118-42), as extended under Division A of the Full-Year Continuing Appropriations Act, 2025 (P.L. 119-4). The transfer is currently under review by the House and Senate Committees on Appropriations.

2/ VA's Congressional Justification (CJ) reflects the proposed \$174 million transfer to the Medical Services account (036-0160), submitted to both Houses of Congress on April 24, 2025. Accordingly, the Net Change table normalizes this adjustment across 2025 and 2026, capturing \$311 million in 2026 programmatic adjustments.

The 2026 IT Systems budget request of \$5.908 billion reflects a net reduction of \$493 million from the 2025 enacted level, driven by targeted transfers and programmatic realignments that align with VA's "Smarter, Not Bigger" IT strategy. This includes \$182 million in 2025 transfers to priority accounts supporting joint Department of Defense (DoD)-VA operations, community care, and claims processing. The request also incorporates \$311 million in programmatic adjustments, reflecting the transition of select systems to steady-state, refined investment in high-impact platforms, and streamlined operational support structures. Notably, a reduction of 931 FTEs accounts for most of the \$184 million decrease in Pay & Associated Costs, consistent with maturing technology delivery models and a shift toward automation and digital services. These changes enable VA to sustain mission delivery while improving cost efficiency, execution agility, and Veteran outcomes. Additional detail on transfers and adjustments is provided in the sections that follow.



## 2025 Transfers

2025 Transfers To (Dollars in Thousands)	(182,119)
Joint DoD-VA Medical Facility Demonstration Fund (036-0169)	(8,085)
Medical Services (036-0160) <sup>1</sup>	(174,034)

1/ VA submitted a proposed transfer on April 24, 2025, pursuant to the authority in Division A of Consolidated Appropriations Act, 2024 (P.L. 118-42), as extended under Division A of the Full-Year Continuing Appropriations Act, 2025 (P.L. 119-4). The transfer is currently under review by the House and Senate Committees on Appropriations.

In 2025, VA is executing \$182 million in transfers from the IT Systems account to three priority accounts that directly advance the Secretary’s Veterans First strategic vision. This includes an annual \$8 million transfer to the Joint DoD–VA Medical Facility Demonstration Fund (036–0169) to sustain the shared IT infrastructure at the Captain James A. Lovell Federal Health Care Center—the only fully integrated federal medical facility serving both Veterans and Servicemembers. This long-standing transfer enables joint operations, shared electronic health records, and coordinated care delivery.

In addition, a one-time transfer of \$174 million to the Medical Services (036–0160) account supports expanded care access under the Maintaining Internal Systems and Strengthening Integrated Outside Networks (MISSION) Act, ensuring timely delivery of high-quality community care through trusted non-VA providers.

## 2026 Programmatic Adjustments

2026 Programmatic Adjustments <sup>2</sup> (Dollars in Thousands)	(310,881)
Mission Delivery	(185,784)
Mission Support	(4,958)
Standard IT Investments	63,640
Pay & Associated Costs	(184,139)

2/ VA’s CJ reflects the proposed \$174 million transfer to the Medical Services account (036–0160), submitted to both Houses of Congress on April 24, 2025. Accordingly, the Net Change table normalizes this adjustment across fiscal years 2025 and 2026—capturing \$311 million in 2026 programmatic adjustments.

The 2026 programmatic adjustments reflect a net realignment of \$311 million, reinforcing VA’s strategy to prioritize high-impact, outcomes-driven IT investments while enhancing fiscal discipline. These adjustments include targeted reductions in Mission Delivery and Pay & Associated Costs, partially offset by increases in Standard IT Investments. The reductions reflect matured programs transitioning to sustainment, streamlined staffing strategies, and rebalanced support functions. In contrast, increased investments in Platform, Infrastructure, and Workplace Solutions focus on modernizing core systems, expanding digital capabilities, and improving IT service delivery at scale. This shift supports VA’s strategic priorities—modernization, cybersecurity, and AI—while advancing enterprise-wide efficiency, agility, and Veteran-facing outcomes. Detailed justifications for each investment category are in the sections that follow.

## ***Mission Delivery***

<b>Mission Delivery</b>	<b>(185,784)</b>
<b>(Dollars in Thousands)</b>	
Health and Social Services	(150,797)
<i>Care Delivery – Clinical Care, Clinical Enabling (non-add)</i>	<i>(116,696)</i>
Benefits Services	(17,143)
<i>Housing - Home Loan Guaranty and Housing Assistance Grants</i>	<i>(16,000)</i>
Cemetery & Memorial Affairs	1,109
Veterans Experience	(18,953)
<i>Veteran Engagement – Contact Centers (non-add)</i>	<i>(11,616)</i>
<i>Veteran Engagement – Digital &amp; Customer Experience (non-add)</i>	<i>(7,717)</i>

The 2026 request includes a net decrease of \$186 million in Mission Delivery IT investments, reflecting a shift from large-scale development to sustainment, improved cost efficiency, and strategic reprioritization within mature portfolios. The net decrease in mission delivery is attributed to a \$113 million reduction in development project requests from the 2025 full-year continuing resolution to the 2026 request, driven by the VA's strategic 'buy before build' initiative. These adjustments support VA's "Smarter, Not Bigger" IT approach—delivering stronger outcomes for Veterans by concentrating resources on fully deployed capabilities and high-value services. The realignments preserve core functionality while reinforcing VA's commitment to timely benefits, accessible care, and meaningful Veteran engagement.

### ***Health and Social Services***

The Health and Social Service portfolio sees a \$151 million reduction, primarily due to a \$117 million decrease in the Clinical Care and Clinical Enabling initiatives. As major modernization milestones are completed, this program transitions to operational sustainment, requiring fewer development resources. Remaining adjustments reflect strategic consolidation and lifecycle maturation of other digital health and care access tools. Despite these reductions, VA will continue to support interoperable, secure, and Veteran-centered health delivery systems aligned with its MISSION Act and digital care mandates.

### ***Benefits Services***

The Benefits Services portfolio reflects a \$17 million reduction, representing incremental efficiency gains from automation and workload stabilization. This adjustment does not impact core benefits processing operations but reflects the maturity of key platforms and steady-state resourcing needs. VA continues to prioritize accurate, timely delivery of benefits to Veterans and their families through sustained IT support.

### ***Cemetery and Memorial Affairs***

A \$1 million increase in the Cemetery and Memorial Affairs portfolio supports digital enhancements to memorial services, including scheduling tools, gravesite locator technology, and other Veteran-facing capabilities. These investments advance the "Final Salute" pillar of the

Secretary's Veterans First vision, honoring Veterans and improving family access to services during moments of remembrance and grief.

#### *Veterans Experience*

The \$19 million net decrease in Veterans Experience reflects realignment within customer engagement investments. A \$8 million decrease in Digital & Customer Experience solutions will expand digital self-service tools and feedback mechanisms, while a \$12 million reduction in Contact Center funding reflects migration to cloud-based infrastructure and greater operational efficiency. These changes improve response times and satisfaction while reducing long-term operating costs—supporting a more connected, Veteran-centric enterprise.

#### ***Mission Support***

<b>Mission Support</b>	<b>(4,598)</b>
<b>(Dollars in Thousands)</b>	
Shared and Corporate	(4,598)
<i>Finance – Debt Management</i>	(3,000)
<i>Finance – Human Resources Information System (non-add)</i>	(33,977)
<i>Finance – Financial Management System (non-add)</i>	(14,945)
<i>Finance – Financial Management Business Transformation (non-add)</i>	44,909

The 2026 request reflects a net decrease of \$5 million in Mission Support IT investments, driven by the strategic rebalancing of Shared and Corporate Services to support modernization priorities while reducing reliance on legacy systems. These adjustments advance VA's enterprise-wide goals of transparency, auditability, and operational efficiency, consistent with the Department's "Smarter, Not Bigger" IT strategy. The investments enable centralized services—such as financial and human capital management—to scale across administrations while supporting the long-term vision of unified back-office capabilities.

#### *Shared and Corporate*

Within Shared and Corporate Services, VA is realigning funding across its major financial and administrative platforms. The Financial Management Business Transformation (FMBT) initiative receives a \$45 million increase to continue deployment of Integrated Financial and Acquisition Management System (iFAMS), VA's integrated financial and acquisition system. This funding supports expansion into additional administrations and staff offices, enhances real-time visibility into obligations and expenditures, and enables stronger internal controls to support clean audit opinions.

Conversely, the Human Resources Information System (HRIS) sees a \$34 million reduction, reflecting the reassessment of modernization efforts and a shift to sustainment activities. The legacy Financial Management System is reduced by \$15 million as VA continues to consolidate platforms, decommission duplicative systems, and migrate functions into iFAMS. These changes represent disciplined execution and continued progress toward enterprise-wide integration, financial stewardship, and shared service delivery. Debt Management is reduced by \$3 million in development project requests for the 2025 full-year continuing resolution, driven by the VA's strategic 'buy before build' initiative.

## Standard IT Investments

<b>Standard IT Investments (Dollars in Thousands)</b>	<b>63,640</b>
Delivery Solutions	(8,153)
<i>Operations – IT Service Management (non-add)</i>	<i>(41,903)</i>
<i>Support – Service Desk (non-add)</i>	<i>(37,913)</i>
<i>Cyber Security Monitoring – Zero Trust Architecture (non-add)</i>	<i>97,117</i>
Infrastructure Solutions	22,709
<i>Compute-On Prem – Tier 3 and Tier 4 Support (non-add)</i>	<i>(22,251)</i>
<i>Activations – Network Projects (non-add)</i>	<i>(11,338)</i>
<i>IRP – Server/Storage &amp; Network Infrastructure (non-add)</i>	<i>53,840</i>
Platform Solutions	36,089
<i>Foundation Platforms (non-add)</i>	<i>(40,291)</i>
<i>Decision Intelligence &amp; Automation – Artificial Intelligence (non-add)</i>	<i>16,300</i>
<i>Application Hosting – Cloud Management &amp; Administration (non-add)</i>	<i>67,743</i>
Workplace Solutions	12,995
<i>Mobile – Enterprise Mobile Devices &amp; Services</i>	<i>(25,303)</i>
<i>Activations – New User Equipment</i>	<i>(25,000)</i>
<i>IRP – Desktop Infrastructure &amp; Unified Communications (non-add)</i>	<i>80,477</i>

The 2026 budget includes a \$64 million net increase in Standard IT Investments, reflecting VA’s strategic focus on modernizing infrastructure, improving cybersecurity, enabling platform-based services, and equipping the workforce with reliable digital tools. These investments are foundational to enterprise IT performance and operational resilience, supporting the transition from legacy systems to scalable, secure, and cost-effective solutions. While some programs are reducing due to lifecycle maturity, the overall increase reflects VA’s commitment to delivering reliable digital infrastructure and tools that improve service delivery and mission execution across all portfolios.

### *Delivery Solutions*

The net decrease of \$8 million in Delivery Solutions reflects offsetting trends. Notably, VA is reducing costs in IT Service Management (–\$42 million) and Service Desk (–\$38 million) through automation, centralized support, and improved demand management. These savings are offset by a \$97 million increase in Cybersecurity Monitoring to expand VA’s implementation of Zero Trust Architecture (ZTA). This investment is critical to securing VA’s digital perimeter, mitigating evolving cyber threats, and aligning with federal cybersecurity mandates.

### *Infrastructure Solutions*

Infrastructure Solutions investments increase by \$23 million in 2026 to modernize and sustain VA’s enterprise IT backbone ensuring resilient, scalable, and mission-ready digital infrastructure. A \$54 million increase in the Infrastructure Readiness Program (IRP) supports upgrades to Server/Storage and Network Infrastructure enabling enhanced system performance, cloud transitions, and reduced downtime across VA’s enterprise environments. These investments are partially offset by a \$22 million reduction in On-Prem - Tier 3 and Tier 4 Support reflecting a strategic shift from legacy on-premises compute environments toward hybrid and cloud-based

architectures. Additionally, an \$11 million reduction in Activations - Network Projects reflects fewer planned facility buildouts and one-time site support projects. Together, these adjustments support a modern, secure, and efficient IT foundation that enables seamless Veteran services.

### *Platform Solutions*

Platform investments increase by \$36 million to support cloud enablement and enterprise data modernization. Key drivers include a \$68 million increase in Cloud Management & Administration to improve performance, scalability, and cost control of hosted applications. VA also increases AI investments by \$16 million to expand claims automation and decision support. These increases are partially offset by a \$40 million reduction in Foundation Platforms, reflecting completed integration work and the consolidation of core capabilities. Together, these changes enable VA to build agile, intelligent, and efficient digital services.

### *Workplace Solutions*

Workplace Solutions investments increase by \$13 million in 2026 to enhance end-user productivity and ensure secure, reliable access to VA systems from any location. A key driver is an \$81 million increase in IRP – Desktop Infrastructure & Unified Communications, which supports the modernization of laptops, desktops, and collaboration tools that enable mobile, location-flexible work across VA’s nationwide workforce. These gains are partially offset by a \$25 million reduction in Enterprise Mobile Devices & Services and a \$25 million decrease in Activations – New User Equipment reflecting the completion of large-scale device deployments and stabilization of end-user requirements. These investments strengthen VA’s digital workplace, equipping employees with the tools needed to deliver timely benefits and care to Veterans across VA’s nationwide footprint.

### *Pay & Associated Costs*

<b>Pay &amp; Associated Costs (Dollars in Thousands)</b>	<b>(184,139)</b>
Staffing – Pay & Benefits	(184,139)

### *Staffing – Pay & Benefits*

The 2026 budget reflects a \$184 million reduction in Pay & Associated Costs aligned with a planned decrease of 931 FTE to 6,870. This reduction is the result of strategic workforce realignment as VA transitions from intensive development activities to steady-state operations across several major IT programs. It reflects continued efficiencies gained through automation, consolidation of service functions, and maturing technology platforms. While staffing levels are reduced, VA remains focused on maintaining mission-critical IT capabilities and delivering high-quality digital services that support Veterans and frontline employees.

### 1.3.3 Net Change - Toxic Exposures Fund

<b>NET CHANGE TABLE</b> <b>Toxic Exposures Fund (036-1126)</b> <b>(Dollars in Thousands)</b>		
	<b>Dollars</b>	<b>FTE</b>
<b>2025 Enacted Budget</b>	<b>1,363,601</b>	<b>50</b>
<b>2026 Programmatic Adjustments</b>	<b>21,399</b>	<b>-</b>
<b>Mission Delivery</b>	<b>102,530</b>	
Health and Social Services	(38,117)	
Benefits Services	114,249	
Veterans Experience	26,398	
<b>Mission Support</b>	<b>(11,293)</b>	
Shared and Corporate	(11,293)	
<b>Standard IT Investments</b>	<b>(53,804)</b>	
Delivery Solutions	(83,556)	
Infrastructure Solutions	(6,417)	
Platform Solutions	29,809	
Workplace Solutions	6,360	
<b>Pay &amp; Associated Costs</b>	<b>(16,035)</b>	
Staffing – Pay & Benefits	(16,035)	
<b>2026 Budget Request</b>	<b>1,385,000</b>	<b>50</b>

The 2026 request for TEF totals \$1.385 billion, a net increase of \$21.4 million over the 2025 enacted level. This funding supports the continued implementation of the PACT Act and the sustained delivery of benefits and services to Veterans impacted by toxic exposures. The modest year-over-year growth reflects VA’s transition from initial program build-out to operational maturity, with resources rebalanced to align with mission needs, service delivery priorities, and long-term efficiency. The request includes targeted adjustments across investment categories—Mission Delivery, Mission Support, and Standard IT Investments—as well as Pay & Associated Costs. These adjustments reflect a disciplined, performance-based approach to maintaining critical services while optimizing execution and managing risk. Further detail on programmatic adjustments is provided in the following section.

#### 2026 Programmatic Adjustments

<b>2026 Programmatic Adjustments</b> <b>(Dollars in Thousands)</b>	<b>21,399</b>
Mission Delivery	102,530
Mission Support	(11,293)
Standard IT Investments	(53,804)
Pay & Associated Costs	(16,035)

The 2026 TEF request includes \$21 million in net programmatic adjustments that reflect a strategic shift from initial stand-up to sustained operations. A \$103 million increase in Mission Delivery supports expanded claims processing, digital engagement, and benefits access for Veterans impacted by toxic exposures under the PACT Act. These gains are partially offset by \$11 million in Mission Support reductions as shared services mature and consolidate. A \$54 million decrease

in Standard IT Investments reflects lifecycle adjustments, including the completion of several infrastructure and platform deployments. Finally, a \$16 million reduction in Pay & Associated Costs—despite maintaining 50 FTE—results from attrition, restructured staffing, and slower hiring as TEF activities stabilize. Additional detail is provided in the following sections.

### ***Mission Delivery***

<b>Mission Delivery (Dollars in Thousands)</b>	<b>102,530</b>
Health and Social Services	(38,117)
<i>Health Technology Services – Clinical Decision Support (non-add)</i>	<i>(19,206)</i>
<i>Care Coverage – Health Claims Processing (non-add)</i>	<i>(10,304)</i>
Benefits Services	114,429
<i>Veterans Appeals – Appeals Processing (non-add)</i>	<i>(15,034)</i>
<i>Disability Compensation – Benefits Claims Processing (non-add)</i>	<i>132,623</i>
Veterans Experience	26,398
<i>Veteran Engagement – Contact Center Experience – Contact Centers &amp; Support (non-add)</i>	<i>(78,539)</i>
<i>Eligibility and Enrollment – Veterans Health Administration Enrollment System (non-add)</i>	<i>29,689</i>
<i>Veteran Engagement – Customer Experience – Customer Feedback (non-add)</i>	<i>29,195</i>
<i>Veteran Engagement – Digital Experience – Web/Mobile Self-Service (non-add)</i>	<i>31,047</i>

The 2026 request for Mission Delivery under TEF reflects a \$103 million net increase to sustain and scale services authorized under the PACT Act. These investments support the digital infrastructure and operational tools necessary to process an expanding volume of health and benefits claims, enhance clinical decision-making, and deliver Veteran-centric experiences. The funding is strategically aligned to accelerate automation, improve accuracy, and modernize access across health, benefits, and customer engagement channels.

### ***Health and Social Services***

The Health and Social Services Portfolio decreases by \$38 million reflecting planned right-sizing after foundational capabilities were built out in 2025. A \$10 million reduction in Health Claims Processing solutions aligns with the transition to steady-state support for adjudication tools. A \$19 million decrease in Clinical Decision Support solutions reflects completed development and deployment of systems supporting diagnostic decision-making for toxic exposure-related conditions.

### ***Benefits Services***

The Benefits Services portfolio increases by \$114 million to expand capacity and automation in support of rising PACT Act claims volume. A \$133 million increase in Benefits Claims Processing solutions enables scaling of automation, data integration, and workload management tools to support timely, accurate processing of toxic exposure claims. This is partially offset by a \$15 million decrease in Appeals Processing solutions reflecting efficiency gains from digital adjudication platforms and refined workload forecasts.

### ***Veterans Experience***



The Veterans Experience portfolio increases by \$26 million to enhance digital access and service responsiveness for Veterans seeking PACT Act-related support. The \$79 million decrease in Contact Centers & Support solutions reflects the completion of major infrastructure investments in 2025, coupled with strategic consolidation and realignment of VA call centers to drive operational efficiency and reduce duplication. These optimizations enable reinvestment in modernized digital services, including net increases of \$30 million for Eligibility and Enrollment solutions to improve intake and verification, \$29 million for Customer Feedback solutions to support real-time service enhancements, and \$31 million for Web/Mobile Self-Service solutions to expand Veteran-facing tools for self-guided access to benefits and care.

### ***Mission Support***

<b>Mission Support (Dollars in Thousands)</b>	<b>(11,293)</b>
Shared and Corporate	(11,293)
<i>Finance – Enterprise Management of Payments, Workload, and Reporting (non-add)</i>	(11,293)

The 2026 request includes a \$11 million net decrease for Mission Support investments within TEF, reflecting greater operational maturity and improved efficiencies in enterprise support services. These reductions align with VA’s broader strategy to optimize back-end systems while preserving high-quality front-line services for Veterans impacted by toxic exposures.

### ***Shared and Corporate***

Within the Shared and Corporate portfolio, the \$11 million decrease is attributed to the realignment and streamlining of the Enterprise Management of Payments, Workload, and Reporting solution. This investment—originally designed to scale enterprise-level support for PACT Act workload forecasting, payment integrity, and cross-agency reporting—has transitioned to a steady-state phase. As core systems stabilize and duplicate processes are eliminated, cost savings are achieved through reduced reliance on development contracts and centralized platform maintenance. These reductions maintain essential services while advancing VA’s goal of delivering streamlined, cost-effective administrative support for mission delivery.



## *Standard IT Investments*

<b>Standard IT Investments (Dollars in Thousands)</b>	<b>(53,804)</b>
Delivery Solutions	(83,556)
<i>Security and Compliance – Identity and Access Management (non-add)</i>	<i>(131,370)</i>
Infrastructure Solutions	(6,417)
Platform Solutions	29,809
<i>Foundation Platforms (non-add)</i>	<i>46,327</i>
<i>Message Bus and Integration (non-add)</i>	<i>17,448</i>
<i>Data Analytics and Visualization (non-add)</i>	<i>(18,356)</i>
<i>Data Management (non-add)</i>	<i>(21,127)</i>
Workplace Solutions	6,360

The 2026 request includes a \$54 million net decrease to Standard IT Investments within TEF, reflecting VA’s transition from large-scale infrastructure buildouts to more targeted, value-driven sustainment and innovation. These investments continue to support the digital foundation required to deliver PACT Act-related services but are refined to prioritize mature, interoperable, and high-impact capabilities. Reductions are concentrated in security and compliance areas that completed major implementation in 2025, while strategic reinvestments in platform and workplace modernization ensure continued operational readiness.

### *Delivery Solutions*

The Delivery Solutions portfolio decreases by \$84 million due to the conclusion of major modernization milestones in Security and Compliance related to Identity and Access Management (IAM). The \$131 million reduction reflects completion of foundational IAM capabilities—critical to enabling secure, role-based access to Veteran data across TEF-funded services. With the core infrastructure now operational, remaining funding supports sustainment, audit readiness, and compliance with Zero Trust security standards.

### *Infrastructure Solutions*

The Infrastructure Solutions portfolio decreases by \$6 million as server, storage, and networking investments associated with toxic exposure claims processing stabilize. This reduction aligns with VA’s broader shift toward cloud-based hosting environments and reflects efficient utilization of prior-year funding to support enterprise-wide digital readiness.

### *Platform Solutions*

The Platform Solutions portfolio increases by \$30 million to strengthen data integration, automation, and scalable architecture supporting TEF implementation. Key investments include a \$46 million increase in Foundation Platforms to support enterprise application frameworks, and \$17.4 million in Message Bus and Integration for data interoperability across VHA, VBA, and VEO. These are partially offset by planned reductions of \$18 million in Data Analytics and Visualization and \$21 million in Data Management, reflecting the consolidation of toolsets and shift from development to operational use.

### *Workplace Solutions*

The Workplace Solutions portfolio increases by \$6 million to support continued device modernization, unified communications, and adaptive technology for the TEF workforce. This investment ensures staff engaged in toxic exposure claims processing and Veteran engagement are equipped with secure, interoperable, and mobile-capable technology that enhances productivity and Veteran-facing service delivery.

### *Pay & Associated Costs*

<b>Pay &amp; Associated Costs</b>	<b>(4,278)</b>
<b>(Dollars in Thousands)</b>	
Staffing – Pay & Benefits	(4,278)

### *Staffing – Pay & Benefits*

The 2026 request includes a \$4 million reduction in Pay & Associated Costs, while maintaining 50 FTE—consistent with the 2025 enacted level. This decrease reflects planned attrition, workforce restructuring, and a deliberate slowdown in new hiring as TEF-supported operations mature. These adjustments are part of a broader strategy to stabilize program execution while maintaining capacity to deliver PACT Act-related services efficiently.

## Chapter 2: Mission Delivery Investment Category

Mission Delivery Investments directly support the delivery of VA’s mission and are linked to the department’s strategic and annual performance plan having high executive visibility, high costs, and/or unusual funding mechanisms. VA’s Mission Delivery IT Investments directly impact VA’s ability to provide critical services to Veterans and their families. The Mission Delivery 2026 request consists of four Portfolios which are (1) Health and Social Services, (2) Benefits Services, (3) Cemetery and Memorial Affairs, and (4) Veterans Experience.

### Mission Delivery Investment Category \$2,251.5 million (-\$493.8 million, -18.0%)

Planned Obligations by Portfolios (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Health and Social Services	1,070,838	1,194,004	966,728	(227,276)	-19.0%
Benefits Services	556,106	694,236	583,452	(110,785)	-16.0%
Cemetery and Memorial Affairs	41,406	53,793	55,012	1,219	2.3%
Veterans Experience	321,950	555,309	423,249	(132,060)	-23.8%
<b>Total Non-Pay</b>	<b>1,990,301</b>	<b>2,497,342</b>	<b>2,028,440</b>	<b>(468,902)</b>	<b>-18.8%</b>
<b>Total Pay and Associated Costs</b>	<b>121,507</b>	<b>247,994</b>	<b>223,104</b>	<b>(24,891)</b>	<b>-10.0%</b>
<b>Total Planned Obligations for Mission Delivery</b>	<b>2,111,807</b>	<b>2,745,337</b>	<b>2,251,544</b>	<b>(493,792)</b>	<b>-18.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The 2026 planned obligations (pay and non-pay) for Mission Delivery is \$2.252 billion, which is \$493.8 million (-18.0%) below the 2025 enacted. Mission Delivery IT Investments supports critical clinical and administrative systems, focusing on pharmacy management, patient safety, financial operations, and clinical decision support that improves reliability, accessibility, and effectiveness of VA health services, ultimately enhancing patient care and operational efficiency across healthcare facilities.

## Section 2.1 Health and Social Services Portfolio \$1.142 billion (-\$256.4 million, -18.3%)

Planned Obligations by Investments (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Health Technology Services	485,286	446,569	419,769	(26,800)	-6.0%
Care Delivery	397,766	535,544	376,170	(159,373)	-29.8%
Health Business Services	121,616	140,219	123,348	(16,871)	-12.0%
Care Coverage	62,121	58,773	37,785	(20,988)	-35.7%
Patient Management	4,050	12,900	9,656	(3,244)	-25.1%
<b>Total Non-Pay</b>	<b>1,070,838</b>	<b>1,194,004</b>	<b>966,728</b>	<b>(227,276)</b>	<b>-19.0%</b>
<b>Total Pay and Associated Costs</b>	<b>54,035</b>	<b>204,555</b>	<b>175,481</b>	<b>(29,075)</b>	<b>-14.2%</b>
<b>Total Planned Obligations for Health and Social Services Portfolio</b>	<b>1,124,873</b>	<b>1,398,560</b>	<b>1,142,209</b>	<b>(256,351)</b>	<b>-18.3%</b>

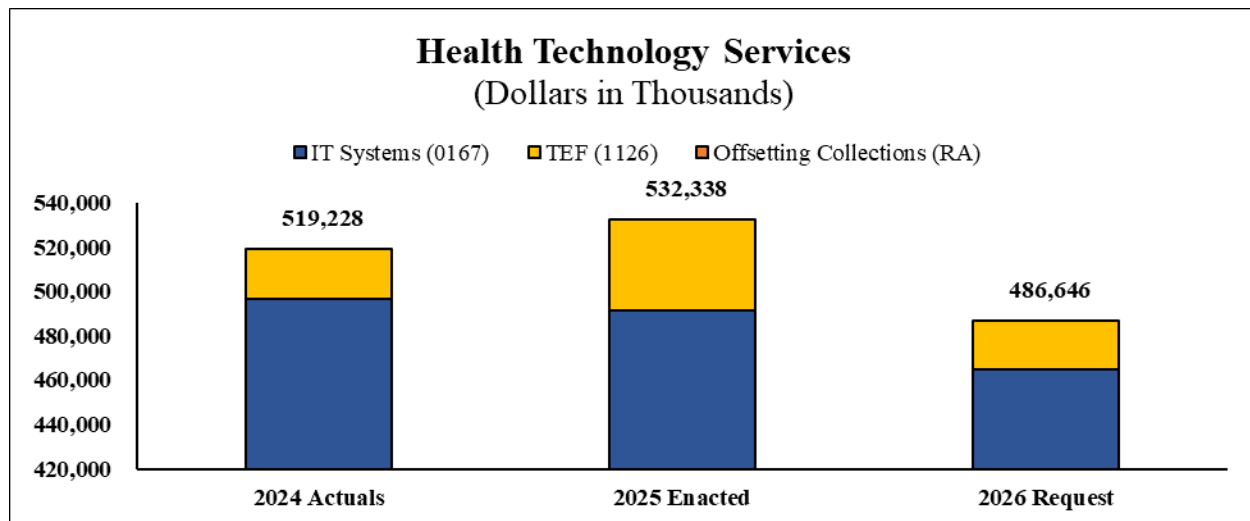
Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Health and Social Services portfolio consists of five investments needed to provide Veterans and other eligible beneficiaries timely access to high-quality health services. VA's health care mission covers the continuum of care, providing inpatient and outpatient services, including pharmacy, prosthetics and mental health care; long-term care in both institutional and non-institutional settings; and other health care programs. The Health and Social Services portfolio includes Health Technology Services, Care Delivery, Health Business Services, Care Coverage, and Patient Management investments.

## Health Technology Services Investment \$486.6 million (-\$45.7 million, -8.6%)



Health Technology Services (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>496,515</b>	<b>491,300</b>	<b>464,576</b>	<b>(26,723)</b>	<b>-5.4%</b>
	2023-2024	4,614	-	-	-	-
	2024-2024	445,861	-	-	-	-
	2024-2025	12,338	600	-	(600)	-100.0%
	2025-2025	-	396,410	-	(396,410)	-100.0%
	2025-2026	-	8,520	-	(8,520)	-100.0%
	2026-2026	-	-	397,936	397,936	N/A
<i>Total Non-Pay</i>		462,813	405,530	397,936	(7,594)	-1.9%
<i>Total Pay and Associated Costs</i>		33,702	85,769	66,640	(19,129)	-22.3%
<b>TEF (1126)</b>		<b>22,713</b>	<b>41,039</b>	<b>22,069</b>	<b>(18,969)</b>	<b>-46.2%</b>
	2024-2028	22,473	-	-	-	-
	2025-2029	-	41,039	-	(41,039)	-100.0%
	2026-2030	-	-	21,833	21,833	N/A
<i>Total Non-Pay</i>		22,473	41,039	21,833	(19,206)	-46.8%
<i>Total Pay and Associated Costs</i>		240	-	236	236	N/A
<b>Total Planned Obligations for Health Technology Services Investment</b>		<b>519,228</b>	<b>532,338</b>	<b>486,646</b>	<b>(45,692)</b>	<b>-8.6%</b>
<i>Total Non-Pay (all funding sources)</i>		485,286	446,569	419,769	(26,800)	-6.0%
<i>Total Pay and Associated Costs (all funding sources)</i>		33,942	85,769	66,877	(18,893)	-22.0%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Health Technology Services investment enhances healthcare for Veterans, especially those affected by toxic exposures, by enabling targeted care, research, and adherence to the PACT Act, facilitated through advanced data analytics and integrated health IT systems. Key components include secure data sharing with community providers and federal agencies, AI/Machine Learning

(ML)-driven advanced analytics for trend analysis and operational decisions, and robust cybersecurity measures ensuring Health Insurance Portability and Accountability Act (HIPAA) compliance. This initiative supports Federal Electronic Health Record (EHR) systems, such as Veterans Health Information Systems and Technology Architecture (VistA), optimized pharmacy and critical care management, and expanded telehealth and mobile care access. Furthermore, it improves operational efficiency and care quality, reduces redundant data entry, and enhances resource allocation, with significant cost savings. Investments within Health Technology Services collectively boost clinical outcomes, policy development, and regulatory compliance, ensuring timely, effective services for Veterans.

The Health Technology Services investment includes the solution groups listed in table below with subsequent solution group justifications.

**Table 1. Health Technology Services Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Health Care Infrastructure	343,356	247,443	240,111	(7,332)	-3.0%
Virtual Veteran Record	92,244	116,936	117,808	872	0.7%
General Technology Infrastructure	17,923	37,668	38,100	432	1.1%
Common Health Care Services	31,763	44,522	23,750	(20,772)	-46.7%
<b>Total Non-Pay</b>	<b>485,286</b>	<b>446,569</b>	<b>419,769</b>	<b>(26,800)</b>	<b>-6.0%</b>
<b>Total Pay and Associated Costs</b>	<b>33,942</b>	<b>85,769</b>	<b>66,877</b>	<b>(18,893)</b>	<b>-22.0%</b>
<b>Total Planned Obligations for Health Technology Services Investment</b>	<b>519,228</b>	<b>532,338</b>	<b>486,646</b>	<b>(45,692)</b>	<b>-8.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Health Care Infrastructure \$240.1 million (-\$7.3 million, -3.0%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Health Care Infrastructure	343,356	247,443	240,111	(7,332)	-3.0%
<b>Total Planned Obligations</b>	<b>343,356</b>	<b>247,443</b>	<b>240,111</b>	<b>(7,332)</b>	<b>-3.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Health Care Infrastructure supports healthcare systems to maintain workflows, reduce provider burnout, and enable patient-focused care. This includes Single Sign-On (SSO) for secure system access and VistA, supporting health information management. Key elements include the Computerized Patient Record System (CPRS), VistA Health Summary, Patient Care Encounter (VistA-PCE), VistA Immunizations (VIMM 1.0), and the Radiology/Nuclear Medicine (RAD/NM) package.

The 2026 budget is \$7.3 million below the 2025 enacted level due to a reduction in investment for solutions such as VistA - CPRS and Integrated Collaboration Adaptor.

The 2026 budget request will support:

- Data management and interoperability, allowing providers to focus on patient care and maintain outcomes for Veterans.

### **Virtual Veteran Record \$117.8 million (+\$0.9 million, +0.7%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Virtual Veteran Record	92,244	116,936	117,808	872	0.7%
<b>Total Planned Obligations</b>	<b>92,244</b>	<b>116,936</b>	<b>117,808</b>	<b>872</b>	<b>0.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Virtual Veteran Record is essential for providing safe and efficient healthcare to Veterans by ensuring data interoperability and standardized terminology. This solution enables VA to share and consume health information with community care providers, pharmacies, immunization registries, individual Veterans, and various state, local, and federal agencies, including Department of Defense (DoD), Department of Health and Human Services (HHS), Centers for Disease Control and Prevention (CDC), and Food and Drug Administration (FDA).

The 2026 budget is \$0.9 million above the 2025 enacted level due to additional investment in high priority solutions such as Enterprise-Wide Speech Recognition (EWSR). EWSR is an advanced speech recognition software designed to capture and transcribe medical dictations accurately and efficiently. It is cloud-based, allowing real-time access to patient records and integration with various Federal EHR systems. EWSR provides break-fix, adaptive maintenance, and compliance with security, technology, section 508, and other federal and VA technology standards.

The 2026 budget request will support:

- Modernizing the Toxic Exposure Screening Tool (TEST) to improve health outcomes for Veterans.
- Compliance with messaging standards and enhances patient health information quality and reliability.
- An integrated Veteran Care Office by managing referrals, receiving non-VA visit information, improving care coordination and resource utilization.

### General Technology Infrastructure \$38.1 million (+\$0.4 million, +1.1%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
General Technology Infrastructure	17,923	37,668	38,100	432	1.1%
<b>Total Planned Obligations</b>	<b>17,923</b>	<b>37,668</b>	<b>38,100</b>	<b>432</b>	<b>1.1%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

General Technology Infrastructure supports Veteran claims, manages health data warehouses, and secures messaging for patient information while providing platforms for data analysis and research. It also covers inventory management, suicide prevention analytics, and medical equipment tracking.

The 2026 budget is \$0.4 million above the 2025 enacted level due to additional investment in high priority solutions such as Web Operations VHA.

The 2026 budget request will support:

- Efforts aimed to sustain data management, improve healthcare delivery, streamline operations, and ensure regulatory compliance by leveraging technologies like barcoding and Radio-Frequency Identification (RFID) for inventory tracking, Real Time Location Systems (RTLS) for workflow efficiency, and advanced data analytics for predictive insights.
- Secure messaging that ensures authenticated and confidential communications, while security services safeguard information and IT assets to protect sensitive healthcare data.

### Common Health Care Services \$23.8 million (-\$20.8 million, -46.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Common Health Care Services	31,763	44,522	23,750	(20,772)	-46.7%
<b>Total Planned Obligations</b>	<b>31,763</b>	<b>44,522</b>	<b>23,750</b>	<b>(20,772)</b>	<b>-46.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Common Health Care Services supports Veteran healthcare by improving patient care, streamlining workflows, and supporting data-driven decisions through ongoing operations and maintenance efforts. Through the integration of advanced technologies and data analytics, it provides comprehensive, personalized care for Veterans.

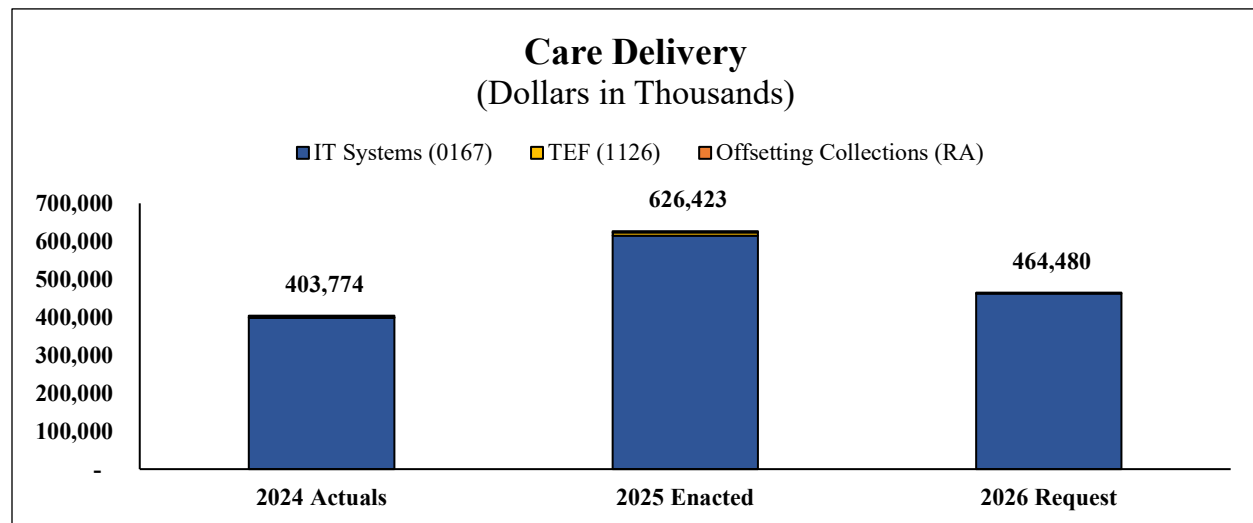
The 2026 budget is \$20.8 million below the 2025 enacted level due to a reduction in investment for solutions such as Clinical Decision Support Platform (CDSP).



The 2026 budget request will support:

- Efforts aimed at sustaining healthcare quality, efficiency, and accessibility, leading to better health outcomes and effective resource use.
- The Clinical Decision Support Platform (CDSP) which is a key modernization effort within this solution that optimizes clinician workflows and reduces cognitive burden.
- The use of Geographic Information System (GIS) services and the maintenance of clinical registries that contribute to improved healthcare delivery and the overall well-being of Veterans across VA.

## Care Delivery Investment \$464.5 million (-\$161.9 million, -25.9%)



Care Delivery (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>397,866</b>	<b>614,936</b>	<b>462,383</b>	<b>(152,553)</b>	<b>-24.8%</b>
	2023-2024	40,058	-	-	-	-
	2024-2024	336,954	-	-	-	-
	2024-2025	14,846	33,287	-	(33,287)	-100.0%
	2025-2025	-	432,369	-	(432,369)	-100.0%
	2025-2026	-	58,400	-	(58,400)	-100.0%
	2026-2026	-	-	374,073	374,073	N/A
<i>Total Non-Pay</i>		391,857	524,056	374,073	(149,983)	-28.6%
<i>Total Pay and Associated Costs</i>		6,009	90,880	88,309	(2,570)	-2.8%
<b>TEF (1126)</b>		<b>2,121</b>	<b>8,607</b>	<b>-</b>	<b>(8,607)</b>	<b>-100.0%</b>
	2024-2028	2,121	-	-	-	-
	2025-2029	-	8,607	-	(8,607)	-100.0%
<i>Total Non-Pay</i>		2,121	8,607	-	(8,607)	-100.0%
<b>Offsetting Collections (RA)</b>		<b>3,788</b>	<b>2,881</b>	<b>2,097</b>	<b>(784)</b>	<b>-27.2%</b>
<i>Total, Non-Pay</i>		3,788	2,881	2,097	(784)	-27.2%
<b>Total Planned Obligations for Care Delivery Investment</b>		<b>403,774</b>	<b>626,423</b>	<b>464,480</b>	<b>(161,944)</b>	<b>-25.9%</b>
<i>Total Non-Pay (all funding sources)</i>		397,766	535,544	376,170	(159,373)	-29.8%
<i>Total Pay and Associated Costs (all funding sources)</i>		6,009	90,880	88,309	(2,570)	-2.8%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Care Delivery investment significantly enhances the quality of care for Veterans by supporting primary care, pharmacy services, supply chain management, radiology, caregiver support programs, VA research, genomic medicine, and specialized medical fields like oncology and

women's health. It includes essential systems like VistA Scheduling, Bed Management Systems, and Billing and Coding, ensuring accurate diagnoses, timely treatments, and efficient healthcare services. Veterans benefit from safer medications, reliable supplies, improved diagnostic imaging, and personalized cancer treatments. Enhanced appointment systems and specialized tracking reduce wait times and errors, while initiatives for mental health, emergency services, and caregiver support further comprehensive care. This investment yields cost savings from reduced medication errors, optimized supply chains, and better bed utilization, improving care coordination, access, safety, and quality.

The Care Delivery investment includes the solution groups listed in table below with subsequent solution group justifications.

**Table 1. Care Delivery Investment**

<b>Planned Obligations by Solution Groups (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Clinical Enabling	312,765	394,023	274,380	(119,643)	-30.4%
Clinical Care	85,001	141,520	101,790	(39,730)	-28.1%
<b>Total Non-Pay</b>	<b>397,766</b>	<b>535,544</b>	<b>376,170</b>	<b>(159,373)</b>	<b>-29.8%</b>
<b>Total Pay and Associated Costs</b>	<b>6,009</b>	<b>90,880</b>	<b>88,309</b>	<b>(2,570)</b>	<b>-2.8%</b>
<b>Total Planned Obligations for Care Delivery Investment</b>	<b>403,774</b>	<b>626,423</b>	<b>464,480</b>	<b>(161,944)</b>	<b>-25.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Clinical Enabling \$274.4 million (-\$119.6 million, -30.4%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Clinical Enabling	312,765	394,023	274,380	(119,643)	-30.4%
<b>Total Planned Obligations</b>	<b>312,765</b>	<b>394,023</b>	<b>274,380</b>	<b>(119,643)</b>	<b>-30.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Clinical Enabling supports healthcare delivery and operations across the VHA by supporting critical clinical and administrative systems. Key systems include pharmacy management, patient safety, supply chain optimization, financial operations, research, and clinical decision support. Clinical Enabling efforts are crucial for maintaining and improving the healthcare infrastructure needed to provide high-quality, safe, and efficient care to Veterans.

The 2026 budget is \$119.6 million below the 2025 enacted level due to a reduction in investment for solutions such as Health Information Coding, Billing, and Auditing (HICBA) and Enterprise Supply Chain (eSC).

The 2026 budget request will support:

- Efforts that address automation, resource scheduling, and the use of VA tools to enhance efficiency.
- Billing and Coding capabilities that improves first-party copayment accuracy and compliance with legislative requirements, leveraging technologies like Robotic Process Automation (RPA).

### Clinical Care \$101.8 million (-\$39.7 million, -28.1%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Clinical Care	85,001	141,520	101,790	(39,730)	-28.1%
<b>Total Planned Obligations</b>	<b>85,001</b>	<b>141,520</b>	<b>101,790</b>	<b>(39,730)</b>	<b>-28.1%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

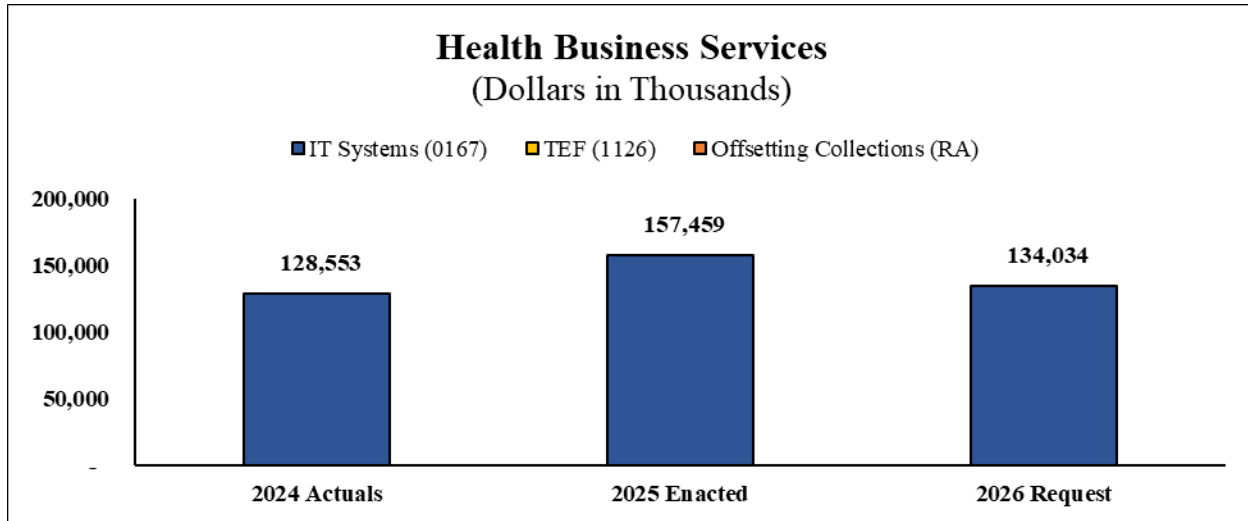
Clinical Care supports capabilities in mental health assessment, genomics, precision oncology, and medical imaging. It leverages technology to provide more efficient, data-driven, and personalized care to Veterans.

The 2026 budget is \$39.7 million below the 2025 enacted level due to a reduction in investment for solutions such as Women's Health Interactive Management System and National Oncology Program.

The 2026 budget request will support:

- Patient care through clinical decision-making and healthcare delivery across VA systems.
- Clinical workflow efficiency, reducing wait times and increasing throughput, particularly in emergency departments (EDs).
- Patient safety through improved tracking, monitoring, and quality assurance in high-risk areas, including surgery, mental health, and cancer care.

## Health Business Services Investment \$134.0 million (-\$23.4 million, -14.9%)



Health Business Services (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>128,553</b>	<b>157,459</b>	<b>134,034</b>	<b>(23,426)</b>	<b>-14.9%</b>
	2023-2024	2,828	-	-	-	-
	2024-2024	100,386	-	-	-	-
	2024-2025	18,402	29	-	(29)	-100.0%
	2025-2025	-	129,196	-	(129,196)	-100.0%
	2025-2026	-	10,994	-	(10,994)	-100.0%
	2026-2026	-	-	123,348	123,348	N/A
<i>Total Non-Pay</i>		121,616	140,219	123,348	(16,871)	-12.0%
<i>Total Pay and Associated Costs</i>		6,937	17,241	10,686	(6,555)	-38.0%
<b>Total Planned Obligations for Health Business Services Investment</b>		<b>128,553</b>	<b>157,459</b>	<b>134,034</b>	<b>(23,426)</b>	<b>-14.9%</b>
<i>Total Non-Pay (all funding sources)</i>		121,616	140,219	123,348	(16,871)	-12.0%
<i>Total Pay and Associated Costs (all funding sources)</i>		6,937	17,241	10,686	(6,555)	-38.0%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Health Business Services investment includes integrated scheduling and telehealth, streamlined check-in, improved clinical workflows, health informatics and data sharing, increased staff productivity, and a robust digital health infrastructure. These capabilities integrate community care and telehealth scheduling, provide accurate wait-time estimations, and improve cross-platform communication. VistA reduces administrative burdens and improve data sharing across facilities, while automated reminders and real-time updates reduce wait times and support chronic condition management. The initiative results in increased operational efficiency, improved care accessibility, and regulatory compliance. Systems like the Community Care Referral Documentation (REFDOC) and VA Online Scheduling (VAOS) showcase significant time and cost savings, while expanded telehealth and better VA-community provider coordination ensure

continuity of care and enhanced service quality. These systems support better data security, clinical workflow efficiency, and patient satisfaction, contributing to a more responsive and efficient Veteran-focused care model.

The Health Business Services investment includes the solution group listed in table below with subsequent solution group justifications.

**Table 1. Health Business Services Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Common Health Care Workflows	121,616	140,219	123,348	(16,871)	-12.0%
<b>Total Non-Pay</b>	<b>121,616</b>	<b>140,219</b>	<b>123,348</b>	<b>(16,871)</b>	<b>-12.0%</b>
<b>Total Pay and Associated Costs</b>	<b>6,937</b>	<b>17,241</b>	<b>10,686</b>	<b>(6,555)</b>	<b>-38.0%</b>
<b>Total Planned Obligations for Health Business Services Investment</b>	<b>128,553</b>	<b>157,459</b>	<b>134,034</b>	<b>(23,426)</b>	<b>-14.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Common Health Care Workflows \$123.3 million (-\$16.9 million, -12.0%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Common Health Care Workflows	121,616	140,219	123,348	(16,871)	-12.0%
<b>Total Planned Obligations</b>	<b>121,616</b>	<b>140,219</b>	<b>123,348</b>	<b>(16,871)</b>	<b>-12.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

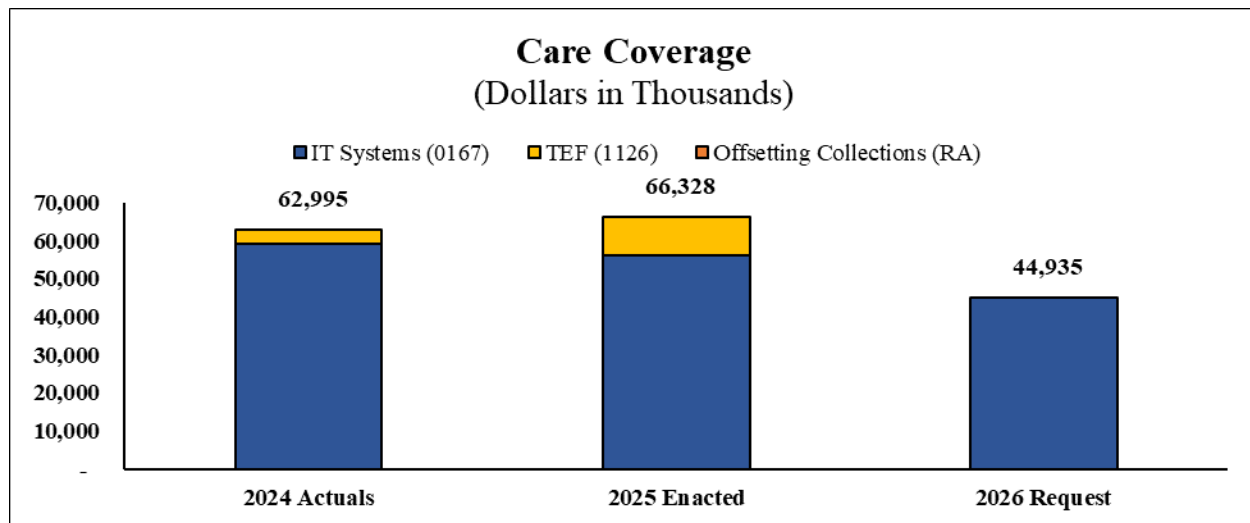
Common Health Care Workflows supports VA healthcare by maintaining scheduling, referrals, and telehealth services. It sustains clinic configuration, referral documentation, and consult management. This capability aims to increase access, efficiency, and quality of care for Veterans through streamlined processes.

The 2026 budget is \$16.9 million below the 2025 enacted level due to a reduction in investment for solutions such as Telehealth Management Platform (TMP/CVT-TSS).

The 2026 budget request will support:

- Community Care Referral and Authorization (CCRA) which is a key system ensuring that referrals and authorizations are efficiently managed.
- The reduction of wait times, improvements in care coordination, and provisioning of more convenient healthcare access, ensuring workflow efficiencies and enabling more patient-focused care within VA healthcare systems.

## Care Coverage Investment \$44.9 million (-\$21.4 million, -32.3%)



Care Coverage (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>59,293</b>	<b>56,024</b>	<b>44,935</b>	<b>(11,089)</b>	<b>-19.8%</b>
	2023-2024	5	-	-	-	-
	2024-2024	50,263	-	-	-	-
	2024-2025	8,608	-	-	-	-
	2025-2025	-	39,861	-	(39,861)	-100.0%
	2025-2026	-	8,608	-	(8,608)	-100.0%
	2026-2026	-	-	37,785	37,785	N/A
<i>Total Non-Pay</i>		58,875	48,469	37,785	(10,684)	-22.0%
<i>Total Pay and Associated Costs</i>		418	7,555	7,150	(404)	-5.4%
<b>TEF (1126)</b>		<b>3,702</b>	<b>10,304</b>	<b>-</b>	<b>(10,304)</b>	<b>-100.0%</b>
	2024-2028	3,246	-	-	-	-
	2025-2029	-	10,304	-	(10,304)	-100.0%
<i>Total Non-Pay</i>		3,246	10,304	-	(10,304)	-100.0%
<i>Total Pay and Associated Costs</i>		456	-	-	-	-
<b>Total Planned Obligations for Care Coverage Investment</b>		<b>62,995</b>	<b>66,328</b>	<b>44,935</b>	<b>(21,393)</b>	<b>-32.3%</b>
<i>Total Non-Pay (all funding sources)</i>		62,121	58,773	37,785	(20,988)	-35.7%
<i>Total Pay and Associated Costs (all funding sources)</i>		874	7,555	7,150	(404)	-5.4%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Care Coverage investment focuses on a health claims processing system that manages over 300,000 monthly claims from non-VA providers, ensuring timely and accurate reimbursements for Veterans and their families. Transitioning the Electronic Data Interchange (EDI) to the cloud, compliant with HHS and HIPAA standards, enhances efficiency and reduces errors. Future

upgrades aim to improve data reporting and visibility through tools like PowerBI and the Corporate Data Warehouse (CDW). The investment also includes Provider Network Management, overseeing a network of 1.3 million community and independent providers. This system manages provider information, contract oversight, and performance reporting to ensure Veterans receive high-quality, timely care. Effective contract management and up-to-date provider information minimize delays in accessing necessary care. The return on investment is significant, with efficiency gains, cost savings through fraud prevention, and improved Veteran satisfaction from faster processing times. Addressing legislative mandates and audit findings, this investment supports critical healthcare claims processing and provider management for Veterans.

The Care Coverage investment includes the solution group listed in table below with subsequent solution group justifications.

**Table 1. Care Coverage Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Care Coverage	62,121	58,773	37,785	(20,988)	-35.7%
<b>Total Non-Pay</b>	<b>62,121</b>	<b>58,773</b>	<b>37,785</b>	<b>(20,988)</b>	<b>-35.7%</b>
<b>Total Pay and Associated Costs</b>	<b>874</b>	<b>7,555</b>	<b>7,150</b>	<b>(404)</b>	<b>-5.4%</b>
<b>Total Planned Obligations for Care Coverage Investment</b>	<b>62,995</b>	<b>66,328</b>	<b>44,935</b>	<b>(21,393)</b>	<b>-32.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Care Coverage \$37.8 million (-\$21.0 million, -35.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Care Coverage	62,121	58,773	37,785	(20,988)	-35.7%
<b>Total Planned Obligations</b>	<b>62,121</b>	<b>58,773</b>	<b>37,785</b>	<b>(20,988)</b>	<b>-35.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Care Coverage supports claims processing, eligibility determinations, provider management, and fraud prevention, ensuring responsible use of taxpayer funds. This effort aims to provide Veterans faster, more transparent, and consistent access to healthcare services and benefits, improving overall care quality and support for those who serve. This solution addresses critical requirements in VA healthcare administration and community care programs and improve efficiency, accuracy, and Veteran satisfaction while ensuring compliance with legislative mandates and addressing audit findings.

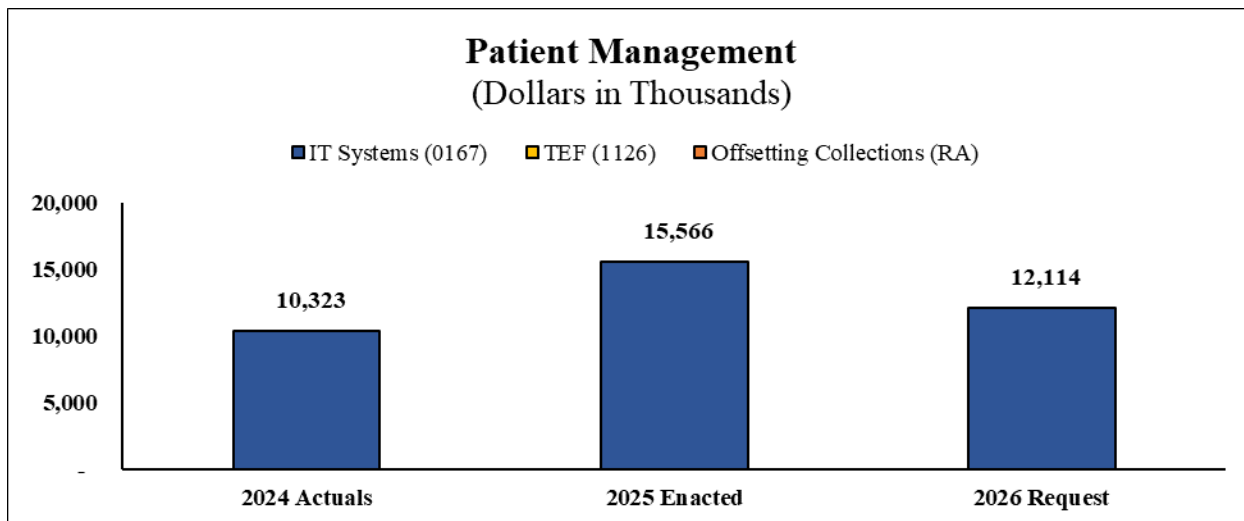


The 2026 budget is \$21.0 million below the 2025 enacted level due to a reduction in investment for solutions such as VHA Claims and Appeals.

The 2026 budget request will support:

- Standardized, enterprise-level solutions to replace localized processes.
- Consistency and compliance across VA's community care programs.
- Fraud detection and prevention capabilities while addressing audit concerns and improving financial stewardship.

## Patient Management Investment \$12.1 million (-\$3.5 million, -22.2%)



Patient Management (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>10,323</b>	<b>15,566</b>	<b>12,114</b>	<b>(3,452)</b>	<b>-22.2%</b>
	2024-2024	4,050	-	-	-	-
	2025-2025	-	12,341	-	(12,341)	-100.0%
	2025-2026	-	559	-	(559)	-100.0%
	2026-2026	-	-	9,656	9,656	N/A
<i>Total Non-Pay</i>		4,050	12,900	9,656	(3,244)	-25.1%
<i>Total Pay and Associated Costs</i>		6,273	2,666	2,458	(208)	-7.8%
<b>Total Planned Obligations for Patient Management Investment</b>		<b>10,323</b>	<b>15,566</b>	<b>12,114</b>	<b>(3,452)</b>	<b>-22.2%</b>
<i>Total Non-Pay (all funding sources)</i>		4,050	12,900	9,656	(3,244)	-25.1%
<i>Total Pay and Associated Costs (all funding sources)</i>		6,273	2,666	2,458	(208)	-7.8%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Patient Management investment ensures Veterans receive healthcare aligned with their values and goals by documenting preferences such as informed consent and advance care planning. It supports patient-centered care and empowers Veterans to actively participate in treatment decisions. The use of tools like iMedConsent enables remote electronic signatures, enhancing accessibility and reducing burden, especially with the expansion of telehealth services. This capability ensures accurate documentation of decisions about life-sustaining treatments, minimizing errors, and improving care coordination. By automating processes like updating code status orders, it reduces administrative burdens, increases efficiency, and improves health outcomes. The Patient Management investment, particularly through the Informed Consent Web (ICW) system, delivers significant returns for the VHA by processing over 3.3 million consent forms annually, reducing paper usage, storage needs, thus improving efficiency.

The Patient Management investment includes the solution group listed in table below with subsequent solution group justifications.

**Table 1. Patient Management Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Patient Management	4,050	12,900	9,656	(3,244)	-25.1%
<b>Total Non-Pay</b>	<b>4,050</b>	<b>12,900</b>	<b>9,656</b>	<b>(3,244)</b>	<b>-25.1%</b>
<b>Total Pay and Associated Costs</b>	<b>6,273</b>	<b>2,666</b>	<b>2,458</b>	<b>(208)</b>	<b>-7.8%</b>
<b>Total Planned Obligations for Patient Management Investment</b>	<b>10,323</b>	<b>15,566</b>	<b>12,114</b>	<b>(3,452)</b>	<b>-22.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Patient Management \$9.7 million (-\$3.2 million, -25.1%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Patient Management	4,050	12,900	9,656	(3,244)	-25.1%
<b>Total Planned Obligations</b>	<b>4,050</b>	<b>12,900</b>	<b>9,656</b>	<b>(3,244)</b>	<b>-25.1%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Patient Management uses computer communications to verify healthcare eligibility and benefits for insured and previously considered uninsured Veterans, reducing rejected third-party claims and increasing billing opportunities by identifying insurance. Patient Management supports care coordination and improving patient satisfaction by ensuring that Veterans' choices about healthcare decisions are accurately documented and easily accessible. It also provides seamless tracking and management of Veteran care through patient registration processes that verify identity, demographic, and insurance information.

The 2026 budget is \$3.2 million below the 2025 enacted level due to a reduction in investment for solutions such as ICW.

The 2026 budget request will support:

- The ICW which integrates with Oracle Cerner and VistA systems, offering an electronic consent product that standardizes consent processes, providing high-quality, consistent information to Veterans and meeting regulatory requirements.

## Section 2.2 Benefits Services Portfolio \$607.8 million (-\$107.6 million, -15.0%)

Planned Obligations by Investments (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Disability Compensation	315,615	426,691	293,458	(133,232)	-31.2%
Housing	139,169	104,277	155,039	50,762	48.7%
Education	37,268	63,233	63,020	(213)	-0.3%
Veterans Appeals	37,921	66,414	51,381	(15,033)	-22.6%
Insurance	12,555	17,270	15,246	(2,025)	-11.7%
Veteran Readiness and Employment	13,578	16,352	5,308	(11,044)	-67.5%
<b>Total Non-Pay</b>	<b>556,106</b>	<b>694,236</b>	<b>583,452</b>	<b>(110,785)</b>	<b>-16.0%</b>
<b>Total Pay and Associated Costs</b>	<b>61,130</b>	<b>21,159</b>	<b>24,390</b>	<b>3,230</b>	<b>15.3%</b>
<b>Total Planned Obligations for Benefits Services Portfolio</b>	<b>617,236</b>	<b>715,396</b>	<b>607,841</b>	<b>(107,554)</b>	<b>-15.0%</b>

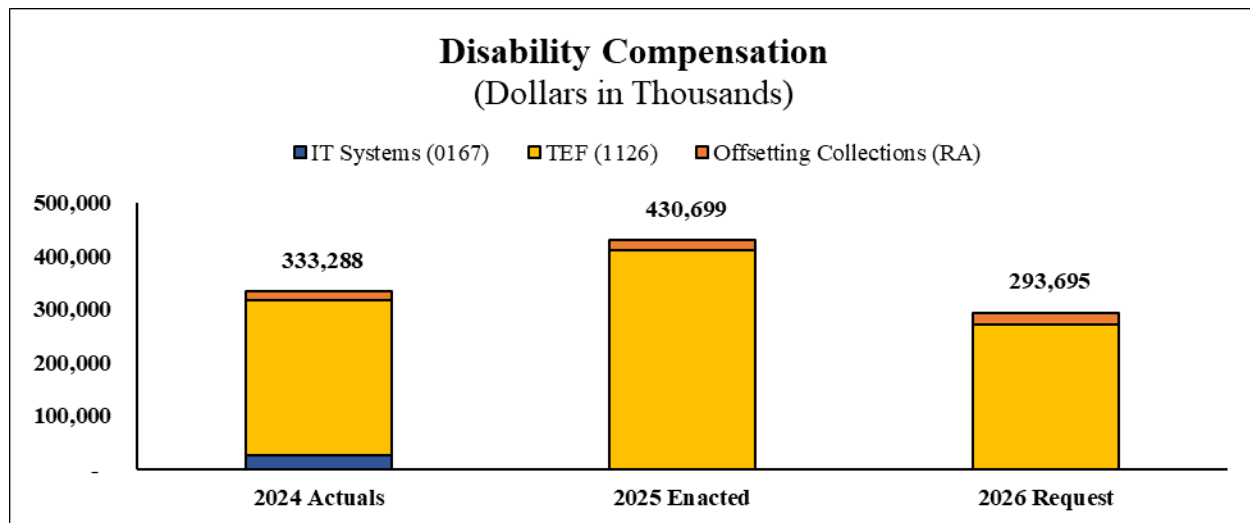
Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Benefits Services portfolio consists of six investments that addresses the technology needs for the lines of business managed by VBA and BVA that serve over six million Veterans annually. These investment areas include Disability Compensation, Education, Housing, Insurance, Pension, and Fiduciary Services; Transition and Economic Development; Veterans Appeals; and Enterprise Veteran Readiness and Employment (EVRE) Services. This portfolio will continue to leverage TEF appropriation to support the modernization of the Digital GI Bill system, improving claims processing automation, and facilitating legacy system decommissioning. The goal is to provide benefits and services to Veterans, their families, and survivors in a responsive, timely, and compassionate manner.

## Disability Compensation Investment \$293.7 million (-\$137.0 million, -31.8%)



Disability Compensation (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>24,810</b>	<b>125</b>	<b>125</b>	<b>-</b>	<b>0.0%</b>
	2024-2024	7,137	-	-	-	-
	2025-2025	-	125	-	(125)	-100.0%
	2026-2026	-	-	125	125	N/A
<i>Total Non-Pay</i>		7,137	125	125	-	0.0%
<i>Total Pay and Associated Costs</i>		17,673	-	-	-	-
<b>TEF (1126)</b>		<b>291,888</b>	<b>410,774</b>	<b>271,875</b>	<b>(138,899)</b>	<b>-33.8%</b>
	2023-2027	37,084	85,499	-	(85,499)	-100.0%
	2024-2028	254,804	166,133	-	(166,133)	-100.0%
	2025-2029	-	155,134	-	(155,134)	-100.0%
	2026-2030	-	-	271,639	271,639	N/A
<i>Total Non-Pay</i>		291,888	406,766	271,639	(135,127)	-33.2%
<i>Total Pay and Associated Costs</i>		-	4,009	236	(3,772)	-94.1%
<b>Offsetting Collections (RA)</b>		<b>16,590</b>	<b>19,800</b>	<b>21,694</b>	<b>1,894</b>	<b>9.6%</b>
<i>Total, Non-Pay</i>		16,590	19,800	21,694	1,894	9.6%
<b>Total Planned Obligations for Disability Compensation Investment</b>		<b>333,288</b>	<b>430,699</b>	<b>293,695</b>	<b>(137,005)</b>	<b>-31.8%</b>
<i>Total Non-Pay (all funding sources)</i>		315,615	426,691	293,458	(133,232)	-31.2%
<i>Total Pay and Associated Costs (all funding sources)</i>		17,673	4,009	236	(3,772)	-94.1%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Disability Compensation investment improves efficiency through technology investments in systems like Veterans Benefits Management, VA Discharge, Legacy Claims Processing, and Disability Examination, ensuring timely, tax-free payments to Veterans, their families, and

survivors. Veterans Benefits Management leverages the Veterans Benefits Management System (VBMS) to handle electronic claims, reducing backlogs and enhancing accuracy. The return on investment includes cloud-native services and Application Programming Interfaces (API), improved decision tools for VBA employees, and automation in claims processing. Key features such as Smart Search and Automated Issue Management boost productivity and accuracy. Future focus on consolidating services and decommissioning legacy systems, which result in substantial cost savings.

The Disability Compensation investment includes the solution groups listed in table below with subsequent solution group justifications.

**Table 1. Disability Compensation Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Benefits Claims Processing	297,813	381,018	269,028	(111,989)	-29.4%
Disability and Medical Assessment	13,942	24,886	13,585	(11,301)	-45.4%
Benefits and Services Outreach	3,859	20,788	10,845	(9,943)	-47.8%
<b>Total Non-Pay</b>	<b>315,615</b>	<b>426,691</b>	<b>293,458</b>	<b>(133,232)</b>	<b>-31.2%</b>
<b>Total Pay and Associated Costs</b>	<b>17,673</b>	<b>4,009</b>	<b>236.42</b>	<b>(3,772)</b>	<b>-94.1%</b>
<b>Total Planned Obligations for Disability Compensation Investment</b>	<b>333,288</b>	<b>430,699</b>	<b>293,695</b>	<b>(137,005)</b>	<b>-31.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Benefits Claims Processing \$269.0 million (-\$112.0 million, -29.4%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Benefits Claims Processing	297,813	381,018	269,028	(111,989)	-29.4%
<b>Total Planned Obligations</b>	<b>297,813</b>	<b>381,018</b>	<b>269,028</b>	<b>(111,989)</b>	<b>-29.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Benefits Claims Processing enables the VA to receive, verify, and process a claim for benefits. This involves verifying eligibility, confirming coverage, and ultimately determining whether and how much to pay. Additionally, it encompasses various efforts to enhance and modernize the systems involved. both play critical roles in these processes.

The 2026 budget is \$112.0 million below the 2025 enacted level due to a reduction in investment for solutions such as VBMS and Veterans Service Network (VETSNET).

The 2026 budget request will support:

- Systems such as VBMS and VETSNET aimed at upgrading legacy code, improve performance and scalability, and enable greater automation of claims establishment and faster processing.
- Efforts made to streamline business rules into computable formats, improve application forms for easier data capture, develop user-friendly interfaces, automate quality reviews, and enhance protections against fraud, waste, and abuse.

#### **Disability and Medical Assistant \$13.6 million (-\$11.3 million, -45.4%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Disability and Medical Assessment	13,942	24,886	13,585	(11,301)	-45.4%
<b>Total Planned Obligations</b>	<b>13,942</b>	<b>24,886</b>	<b>13,585</b>	<b>(11,301)</b>	<b>-45.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Disability and Medical Assessment supports determining eligibility for benefits and understanding the extent of a disability, often involving medical evaluations to assess condition severity, daily life impact, and limitations. Efforts to enhance and modernize these systems, funded by the PACT Act legislation, focus on efficient, secure service delivery and maintaining connectivity. System maintenance and support ensure these systems remain efficient, secure, and capable of evolving to meet the Veterans' needs.

The 2026 budget is \$11.3 million below the 2025 enacted level due to a reduction in investment for solutions such as Compensation and Pension Record Interchange (CAPRI) and Automated Medical Information Exchange (AMIE).

The 2026 budget request will support:

- CAPRI and the Suicide Hotline/Veterans Crisis Line which facilitates claims processing and supports remote users across the VA Enterprise.
- Communication between VHA and VBA for timely benefits determination and aligns with the Oracle Cerner Electronic Health Record Modernization (EHRM).

## Benefits and Services Outreach \$10.8 million (-\$9.9 million, -47.8%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Benefits and Services Outreach	3,859	20,788	10,845	(9,943)	-47.8%
<b>Total Planned Obligations</b>	<b>3,859</b>	<b>20,788</b>	<b>10,845</b>	<b>(9,943)</b>	<b>-47.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Benefits and Services Outreach actively connects with populations who might not be aware of or able to access available resources. This includes providing information, assistance with enrollment, and support for accessing essential services and programs like food benefits, healthcare, and housing assistance. This effort focuses on optimizing data management and communication about Veterans' benefits through web-based, cloud-hosted capabilities for handling Release of Name and Address (RONA) requests. These efforts align with the VA Enterprise Records Service (ERS) to maintain data integrity, efficient processing, and compliance with legislative changes.

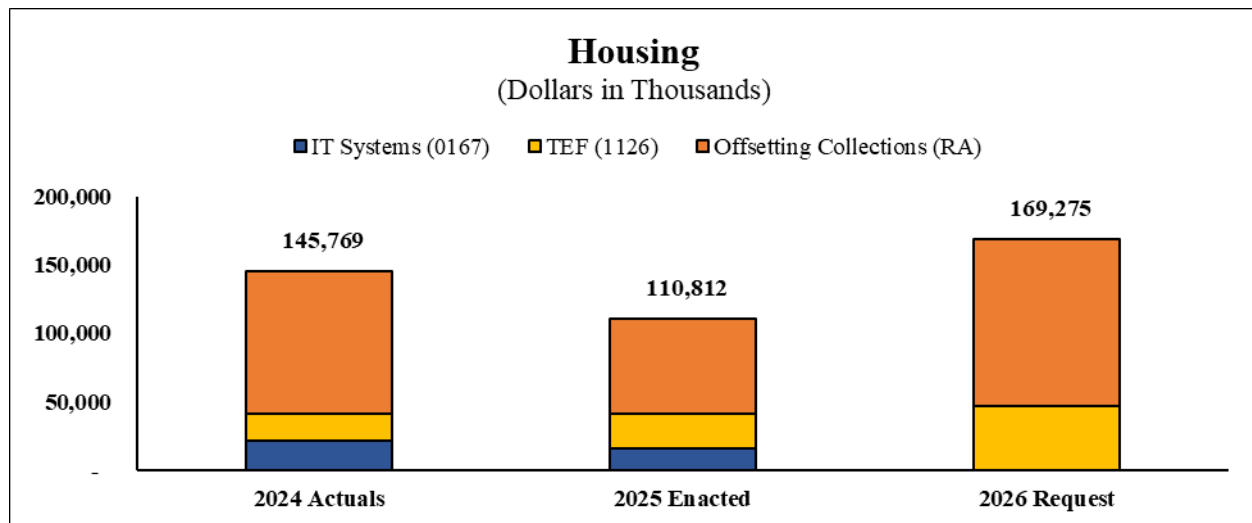
The 2026 budget is \$9.9 million below the 2025 enacted level due to a reduction in investment for solutions such as RONA and Veterans Assistance Discharge System (VADS).

The 2026 budget request will support:

- The Release of Name and Address – Benefits (RONA-B) used to leverage modern cloud technologies where enhancements improve scalability, user experience, and integration with other VA systems, ensuring faster and more accurate responses to Veterans' data requests.
- VADS, which supports Benefits Assistance Services (BAS) by disseminating information on Veterans' eligibility for benefits and providing discharge information to external agencies, enhancing overall functionality and service delivery.



## Housing Investment \$169.3 million (+\$58.5 million, +52.8%)



Housing (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>20,787</b>	<b>16,000</b>	<b>-</b>	<b>(16,000)</b>	<b>-100.0%</b>
	2023-2024	3,665	-	-	-	N/A
	2024-2025	16,000	-	-	-	N/A
	2025-2026	-	16,000	-	(16,000)	-100.0%
<i>Total Non-Pay</i>		19,665	16,000	-	(16,000)	-100.0%
<i>Total Pay and Associated Costs</i>		1,122	-	-	-	N/A
<b>TEF (1126)</b>		<b>20,159</b>	<b>24,812</b>	<b>46,741</b>	<b>21,929</b>	<b>88.4%</b>
	2022-2024	2,500	-	-	-	N/A
	2023-2027	11,606	-	-	-	N/A
	2024-2028	6,053	5,993	-	(5,993)	-100.0%
	2025-2029	-	18,584	-	(18,584)	-100.0%
	2026-2030	-	-	46,505	46,505	N/A
<i>Total Non-Pay</i>		20,159	24,577	46,505	21,928	89.2%
<i>Total Pay and Associated Costs</i>		-	236	236	1	0.3%
<b>Offsetting Collections (RA)</b>		<b>110,300</b>	<b>76,300</b>	<b>136,534</b>	<b>60,234</b>	<b>78.9%</b>
<i>Total, Non-Pay</i>		104,823	70,000	122,534	52,534	75.0%
<i>Total Pay and Associated Costs</i>		5,477	6,300	14,000	7,700	122.2%
<b>Total Planned Obligations for Housing Investment</b>		<b>145,769</b>	<b>110,812</b>	<b>169,275</b>	<b>58,463</b>	<b>52.8%</b>
<i>Total Non-Pay (all funding sources)</i>		139,169	104,277	155,039	50,762	48.7%
<i>Total Pay and Associated Costs (all funding sources)</i>		6,600	6,536	14,236	7,701	117.8%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Housing investment is essential to ensure VA maximize Veterans' and Service members' opportunity to obtain, retain and adapt homes by providing a viable and fiscally responsible benefit

program in recognition of their service to the Nation. The VA Home Loan Guaranty (LGY) program helps eligible Veterans purchase, retain, and adapt homes in recognition of their service to the Nation. LGY provides a guaranty on residential mortgage loans made by private lenders to eligible Veterans, enabling them to make loans with more favorable terms as the guaranty helps protect lenders from loss if the borrower fails to repay the loan. If a VA home loan is foreclosed, VA will pay mortgage servicers a guaranty claim to cover a portion of the loss associated with the property, provided the prescribed conditions are met. LGY proactively conducts oversight of mortgage lenders and servicers to ensure loans are closed in accordance with the law, regulations and program directives and that homeowners are afforded every opportunity to retain their home and/or avoid foreclosure.

The Housing investment includes the solution group listed in table below with subsequent justifications.

**Table 1. Housing Investment**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Home Loan Guaranty and Housing Assistance Grants	139,169	104,277	155,039	50,762	48.7%
<b>Total Non-Pay</b>	<b>139,169</b>	<b>104,277</b>	<b>155,039</b>	<b>50,762</b>	<b>48.7%</b>
<b>Total Pay and Associated Costs</b>	<b>6,600</b>	<b>6,536</b>	<b>14,236</b>	<b>7,701</b>	<b>117.8%</b>
<b>Total Planned Obligations for Housing Investment</b>	<b>145,769</b>	<b>110,812</b>	<b>169,275</b>	<b>58,463</b>	<b>52.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Home Loan Guaranty and Housing Assistance Grants \$155.0 million (+\$50.8 million, +48.7%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Home Loan Guaranty and Housing Assistance Grants	139,169	104,277	155,039	50,762	48.7%
<b>Total Planned Obligations</b>	<b>139,169</b>	<b>104,277</b>	<b>155,039</b>	<b>50,762</b>	<b>48.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

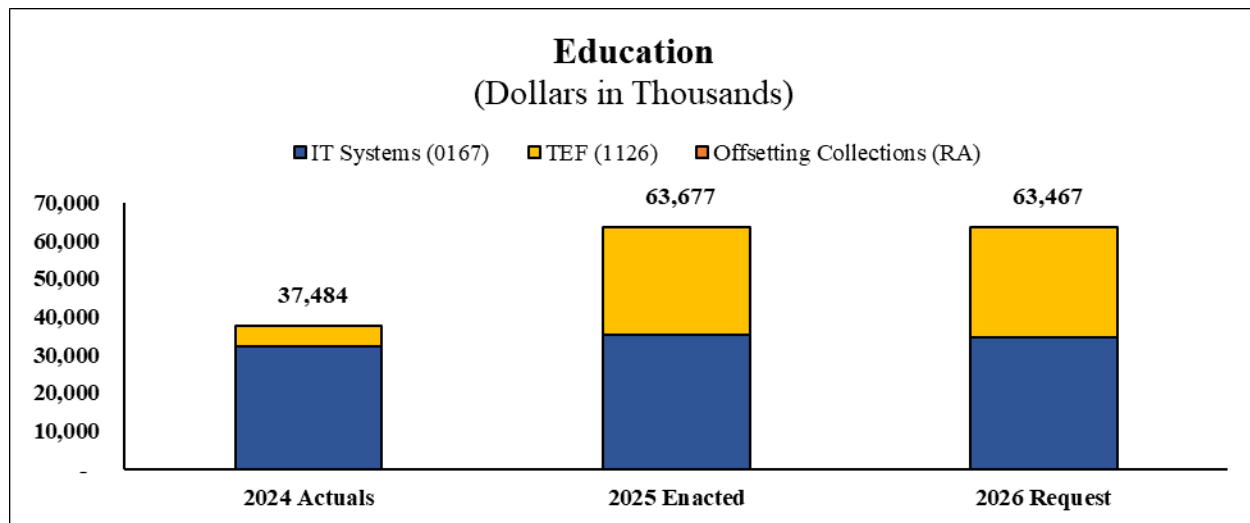
Home Loan Guaranty and Housing Assistance Grants supports a user-friendly process for Veterans to apply for grants that modify and install adaptive accommodations to their homes, living spaces, or vehicles. The LGY system manages grant information for Veterans, averaging about 2000 grants per year with an average processing time of approximately 300 days.

The 2026 budget is \$50.8 million above the 2025 enacted level due to additional investment in high priority solutions such as LGY and Special Adapted Housing / Special Housing Adaptation (SAH/SHA).

The 2026 budget request will support:

- Creation of a new stand-alone SAH/SHA application which aims to significantly reduce this processing time to 120 days, achieving an effective reduction of 60%.
- Timely grant processing, improving the quality of life and independence for Veterans with severe, service-connected disabilities.

## Education Investment \$63.5 million (-\$0.2 million, -0.3%)



Education (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>32,204</b>	<b>35,399</b>	<b>34,408</b>	<b>(992)</b>	<b>-2.8%</b>
	2023-2024	13,124	-	-	-	N/A
	2024-2024	19,080	-	-	-	N/A
	2025-2025	-	34,955	-	(34,955)	-100.0%
	2026-2026	-	-	33,961	33,961	N/A
<i>Total Non-Pay</i>		32,204	34,955	33,961	(994)	-2.8%
<i>Total Pay and Associated Costs</i>		-	444	447	2	0.6%
<b>TEF (1126)</b>		<b>5,280</b>	<b>28,277</b>	<b>29,059</b>	<b>782</b>	<b>2.8%</b>
	2024-2028	5,064	-	-	-	N/A
	2025-2029	-	28,277	-	(28,277)	-100.0%
	2026-2030	-	-	29,059	29,059	N/A
<i>Total Non-Pay</i>		5,064	28,277	29,059	782	2.8%
<i>Total Pay and Associated Costs</i>		216	-	-	-	N/A
<b>Total Planned Obligations for Education Investment</b>		<b>37,484</b>	<b>63,677</b>	<b>63,467</b>	<b>(210)</b>	<b>-0.3%</b>
<i>Total Non-Pay (all funding sources)</i>		37,268	63,233	63,020	(213)	-0.3%
<i>Total Pay and Associated Costs (all funding sources)</i>		216	444	447	2	0.6%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Education investment supports the Digital GI Bill (DGIB), which aims to automate education claims and award processing, improve stakeholder communication, and provide robust business analytics and reporting services. This initiative ensures VA offers educational assistance programs

to Veterans, Service members, National Guard and Reserve members, and eligible dependents through financial aid, generally in the form of monthly benefits, as well as support for licensing exams, job training placement, and higher learning or non-college degree programs. The return on investment for DGIB includes significant automation of Chapter 33/Post 9/11 GI Bill benefits, targeting 80% automation for original claims and 50% for supplemental claims, which boosts efficiency and processing times. DGIB also integrates the Enterprise Management of Payments, Workload, and Reporting (eMPWR-VA) for non-Chapter 33 benefits, streamlining payments and enabling the decommissioning of multiple legacy systems like the Benefits Delivery Network (BDN), resulting in substantial cost savings. These capabilities ensure faster and more accurate processing of education benefits, reducing wait times and enhancing overall satisfaction, while enhanced communication and outreach services help Veterans navigate their benefits more effectively.

The Education investment includes the solution groups listed in table below with subsequent solution group justifications.

**Table 1. Education Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
GI Bill	37,268	63,233	63,020	(213)	-0.3%
<b>Total Non-Pay</b>	<b>37,268</b>	<b>63,233</b>	<b>63,020</b>	<b>(213)</b>	<b>-0.3%</b>
<b>Total Pay and Associated Costs</b>	<b>216</b>	<b>444</b>	<b>447</b>	<b>2</b>	<b>0.6%</b>
<b>Total Planned Obligations for Education Investment</b>	<b>37,484</b>	<b>63,677</b>	<b>63,467</b>	<b>(210)</b>	<b>-0.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **GI Bill \$63.0 million (-\$0.2 million, -0.3%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
GI Bill	37,268	63,233	63,020	(213)	-0.3%
<b>Total Planned Obligations</b>	<b>37,268</b>	<b>63,233</b>	<b>63,020</b>	<b>(213)</b>	<b>-0.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

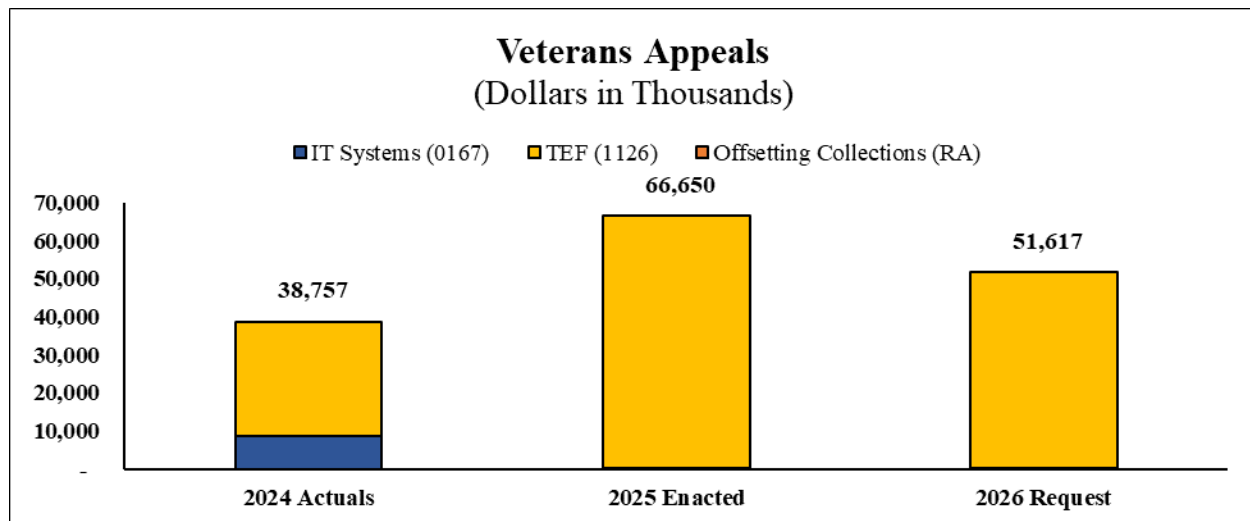
The GI Bill provides educational assistance to service members, Veterans, and their dependents. This effort is being enhanced through the DGIB, a joint effort between Education Services and the OIT. DGIB aims to support the VBA Education Claims Services and Technology Services to offer world-class customer and financial services.

The 2026 budget is \$0.2 million below the 2025 enacted level due to a reduction in investment for solutions such as Veteran Education Benefits Tools (VEBT).

The 2026 budget request will support:

- System interfaces and integrations that will improve claims processing automation and facilitate the decommissioning of legacy systems.
- Expediting education claims and award processing, improving communication across various stakeholders, providing business analytics and reporting services, and offering outreach customer services to schools and educational institutes.

## Veterans Appeals Investment \$51.6 million (-\$15.0 million, -22.6%)



Veterans Appeals (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>8,680</b>	<b>97</b>	<b>97</b>	<b>-</b>	<b>0.0%</b>
	2024-2024	7,843	-	-	-	-
	2025-2025	-	97	-	(97)	-100.0%
	2026-2026	-	-	97	97	N/A
<i>Total Non-Pay</i>		7,843	97	97	-	0.0%
<i>Total Pay and Associated Costs</i>		836	-	-	-	-
<b>TEF (1126)</b>		<b>30,078</b>	<b>66,553</b>	<b>51,520</b>	<b>(15,033)</b>	<b>-22.6%</b>
	2023-2027	13,952	-	-	-	-
	2024-2028	16,125	-	-	-	-
	2025-2029	-	66,318	-	(66,318)	-100.0%
	2026-2030	-	-	51,284	51,284	N/A
<i>Total Non-Pay</i>		30,078	66,318	51,284	(15,034)	-22.7%
<i>Total Pay and Associated Costs</i>		-	236	236	1	0.3%
<b>Total Planned Obligations for Veterans Appeals Investment</b>		<b>38,757</b>	<b>66,650</b>	<b>51,617</b>	<b>(15,033)</b>	<b>-22.6%</b>
<i>Total Non-Pay (all funding sources)</i>		37,921	66,414	51,381	(15,033)	-22.6%
<i>Total Pay and Associated Costs (all funding sources)</i>		836	236	236	1	0.3%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Veterans Appeals investment supports the Board of Veterans' Appeals as it decides appeals from VBA, VHA, NCA, and the Office of General Counsel (OGC). The Board's mission is to conduct hearings and decide appeals in a timely manner. The Board's jurisdiction extends to all questions in any matters involving a decision by the Secretary under a law that affects a provision

of benefits (i.e., disability compensation and pension, education, and training) and access to services (i.e., health) to Veterans, their dependents, or their survivors.

The Veterans Appeals investment includes the solution groups listed in table below with subsequent solution group justifications.

**Table 1. Veterans Appeals Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Appeals	37,921	66,414	51,381	(15,033)	-22.6%
<b>Total Non-Pay</b>	<b>37,921</b>	<b>66,414</b>	<b>51,381</b>	<b>(15,033)</b>	<b>-22.6%</b>
<b>Total Pay and Associated Costs</b>	<b>836</b>	<b>236</b>	<b>236</b>	<b>1</b>	<b>0.3%</b>
<b>Total Planned Obligations for Veterans Appeals Investment</b>	<b>38,757</b>	<b>66,650</b>	<b>51,617</b>	<b>(15,033)</b>	<b>-22.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Appeals \$51.4 million (-\$15.0 million, -22.6%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Appeals	37,921	66,414	51,381	(15,033)	-22.6%
<b>Total Planned Obligations</b>	<b>37,921</b>	<b>66,414</b>	<b>51,381</b>	<b>(15,033)</b>	<b>-22.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Appeals capability is preparing multiple initiatives to support the implementation of the PACT Act legislation. Given the anticipated surge in appeals generated by the PACT Act, enhancements to the architecture, code base, and Caseflow functionality are essential. Tracking PACT Act appeals from start to finish in Caseflow, integrated with other VA systems, is crucial for the Board's planning.

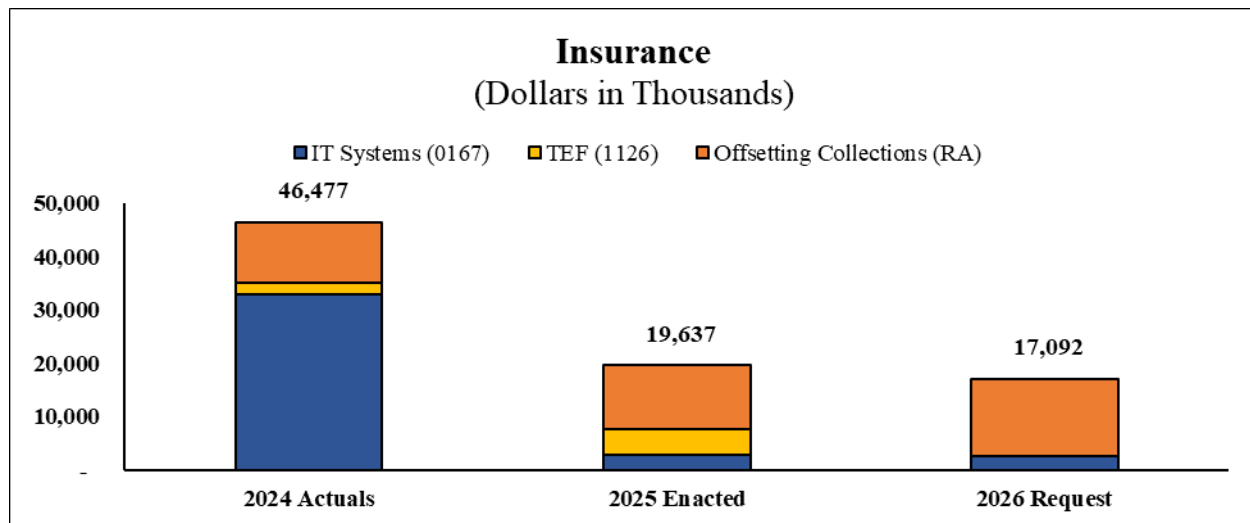
The 2026 budget is \$15.0 million below the 2025 enacted level due to a reduction in investment for solutions such as Caseflow.

The 2026 budget request will support:

- Caseflow enhancements that support the appeals process across all VA pillars, including new reporting capabilities, automating aspects of the Appeals lifecycle, implementing services for Veteran status transparency, and providing data governance.



## Insurance Investment \$17.1 million (-\$2.5 million, -13.0%)



Insurance (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>32,887</b>	<b>2,693</b>	<b>2,547</b>	<b>(147)</b>	<b>-5.4%</b>
	2024-2024	1,311	-	-	-	-
	2025-2025	-	2,249	-	(2,249)	-100.0%
	2026-2026	-	-	2,100	2,100	N/A
<i>Total Non-Pay</i>		1,311	2,249	2,100	(149)	-6.6%
<i>Total Pay and Associated Costs</i>		31,576	444	447	2	0.6%
<b>TEF (1126)</b>		<b>2,279</b>	<b>4,882</b>	<b>-</b>	<b>(4,882)</b>	<b>-100.0%</b>
	2024-2028	2,279	-	-	-	-
	2025-2029	-	4,882	-	(4,882)	-100.0%
<i>Total Non-Pay</i>		2,279	4,882	-	(4,882)	-100.0%
<b>Offsetting Collections (RA)</b>		<b>11,311</b>	<b>12,061</b>	<b>14,546</b>	<b>2,484</b>	<b>20.6%</b>
<i>Total Non-Pay</i>		8,965	10,139	13,146	3,006	29.6%
<i>Total Pay and Associated Costs</i>		2,346	1,922	1,400	(522)	-27.2%
<b>Total Planned Obligations for Insurance Investment</b>		<b>46,477</b>	<b>19,637</b>	<b>17,092</b>	<b>(2,544)</b>	<b>-13.0%</b>
<i>Total Non-Pay (all funding sources)</i>		12,555	17,270	15,246	(2,025)	-11.7%
<i>Total Pay and Associated Costs (all funding sources)</i>		33,922	2,366	1,847	(520)	-22.0%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Insurance (INS) investment offers valuable insurance benefits that provide financial security for a Veteran's family and/or beneficiaries. INS currently offers unique programs, and continued support is required for INS to increase automation of business processes, enhance the Veterans' Customer Experience (CX) through simplicity and automated approvals, modernize INS systems, and moving to a 100% online paperless environment. INS plans to modernize business processes

and integrate Veterans' insurance records with various VA Enterprise platforms to ensure accurate and secure data.

The INS investment allows IT solutions to support unique life insurance benefits for over 500,000 Servicemembers and Veterans. INS has an operational need to further modernize and enhance the INS system, providing a sustainable solution to support the continued efficient operation of the INS Service. The goals of INS are to improve business processes through automation, integrate Veterans' insurance records with VA enterprise platforms, and improve claims processing payments and self-service to provide our Veterans with the world-class service they deserve. Planned added functionality will positively impact the ability for VA to improve operational effectiveness for major systems supporting the VBA. Modernizing the INS systems will ensure Veteran's insurance policy administration is accurate, efficient, and secure. These capabilities will improve Veteran's insurance policy administration, which will allow Veterans to efficiently utilize the benefits available to them from the United States Government.

The INS investment includes the solution group listed in table below with subsequent solution group justifications.

**Table 1. Insurance Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Life Insurance	12,555	17,270	15,246	(2,025)	-11.7%
<b>Total Non-Pay</b>	<b>12,555</b>	<b>17,270</b>	<b>15,246</b>	<b>(2,025)</b>	<b>-11.7%</b>
<b>Total Pay and Associated Costs</b>	<b>33,922</b>	<b>2,366</b>	<b>1,847</b>	<b>(520)</b>	<b>-22.0%</b>
<b>Total Planned Obligations for Insurance Investment</b>	<b>46,477</b>	<b>19,637</b>	<b>17,092</b>	<b>(2,544)</b>	<b>-13.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Life Insurance \$15.2 million (-\$2.0 million, -11.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Life Insurance	12,555	17,270	15,246	(2,025)	-11.7%
<b>Total Planned Obligations</b>	<b>12,555</b>	<b>17,270</b>	<b>15,246</b>	<b>(2,025)</b>	<b>-11.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Life Insurance (LI) provides IT solutions to support unique life insurance benefits for Service members and Veterans. LI capabilities help individuals determine appropriate insurance protection

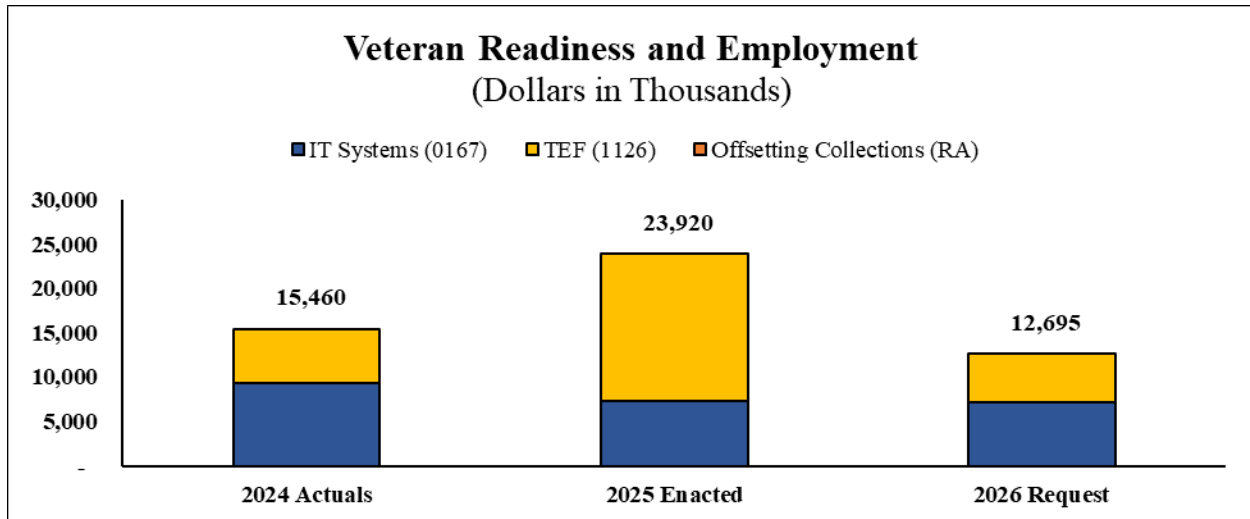
for their needs and address the operational need for modern, Veteran-centric insurance systems to improve business operations.

The 2026 budget is \$2.0 million below the 2025 enacted level due to a reduction in investment for solutions such as Life Insurance Policy Administration Solutions (LIPAS) and Electronic Insurance (EIN).

The 2026 budget request will support:

- Accurate, efficient, and secure administration of insurance policies, allowing Veterans to efficiently utilize their benefits and receive world-class service.
- Maintenance of insurance records, management of policyholder records, processing of claims and payments, and generating communications to policyholders and beneficiaries.

**Veteran Readiness and Employment Investment \$12.7 million (-\$11.2 million, -46.9%)**



Veteran Readiness and Employment (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>9,328</b>	<b>7,333</b>	<b>7,150</b>	<b>(182)</b>	<b>-2.5%</b>
	2024-2024	7,446	-	-	-	-
Total Non-Pay		7,446	-	-	-	-
Total Pay and Associated Costs		1,882	7,333	7,150	(182)	-2.5%
<b>TEF (1126)</b>		<b>6,133</b>	<b>16,588</b>	<b>5,544</b>	<b>(11,043)</b>	<b>-66.6%</b>
	2023-2027	912	-	-	-	-
	2024-2028	5,221	-	-	-	-
	2025-2029	-	16,352	-	(16,352)	-100.0%
	2026-2030	-	-	5,308	5,308	N/A
Total Non-Pay		6,133	16,352	5,308	(11,044)	-67.5%
Total Pay and Associated Costs		-	236	236	1	0.3%
<b>Total Planned Obligations for Veteran Readiness and Employment Investment</b>		<b>15,460</b>	<b>23,920</b>	<b>12,695</b>	<b>(11,225)</b>	<b>-46.9%</b>
Total Non-Pay (all funding sources)		13,578	16,352	5,308	(11,044)	-67.5%
Total Pay and Associated Costs (all funding sources)		1,882	7,568	7,387	(182)	-2.4%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Veteran Readiness and Employment investment offers comprehensive benefits to Veterans, Service members, and their families, including college tuition assistance, identifying suitable educational or training programs, and career counseling. This initiative is essential for helping those with service-connected disabilities and serious employment barriers prepare for, obtain, and maintain suitable employment or achieve independent living. The VA collaborates with schools,

higher education organizations, and commercial partners to maximize the use of VA Education benefits. The Readiness and Employment System (RES) provides automated claims processing and improved case management, allowing Vocational Rehabilitation Counselors (VRC) to work more efficiently and accurately. With features such as the Electronic Virtual Assistant (eVA) and robust data exchange interfaces, RES supports up to 2,500 concurrent users across various locations, enhancing service delivery and reducing manual workload. This investment significantly improves the quality of life for Veterans and their families by providing timely support and resources for their educational and employment needs.

The Veteran Readiness and Employment investment includes the solution group listed in table below with subsequent solution group justifications.

**Table 1. Veteran Readiness and Employment Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Veteran Readiness and Case Management	13,578	16,352	5,308	(11,044)	-67.5%
<b>Total Non-Pay</b>	<b>13,578</b>	<b>16,352</b>	<b>5,308</b>	<b>(11,044)</b>	<b>-67.5%</b>
<b>Total Pay and Associated Costs</b>	<b>1,882</b>	<b>7,568</b>	<b>7,387</b>	<b>(182)</b>	<b>-2.4%</b>
<b>Total Planned Obligations for Veteran Readiness and Employment Investment</b>	<b>15,460</b>	<b>23,920</b>	<b>12,695</b>	<b>(11,225)</b>	<b>-46.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Veteran Readiness and Case Management \$5.3 million (-\$11.0 million, -67.5%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Veteran Readiness and Case Management	13,578	16,352	5,308	(11,044)	-67.5%
<b>Total Planned Obligations</b>	<b>13,578</b>	<b>16,352</b>	<b>5,308</b>	<b>(11,044)</b>	<b>-67.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Veteran Readiness and Case Management helps Veterans with service-connected disabilities prepare for, obtain, and maintain suitable employment or enhance their independent living skills. It also provides case management services to support Veterans throughout their rehabilitation journey.

The 2026 budget is \$11.0 million below the 2025 enacted level due to a reduction in investment for solutions such as RES.

The 2026 budget request will support:

- Veteran Readiness and Employment which provides eligible service-disabled Veterans and Service members a full range of services including vocational planning, case management, job skills training, career counseling, and job placement assistance.

**Section 2.3 Cemetery and Memorial Affairs Portfolio \$65.5 million (+\$0.6 million, +0.9%)**

<b>Planned Obligations by Investments</b> <b>(Dollars in Thousands)</b>	<b>2024</b> <b>Actuals</b>	<b>2025</b> <b>Enacted</b>	<b>2026</b> <b>Request</b>	<b>Δ 25-26</b> <b>\$</b>	<b>Δ 25-26</b> <b>%</b>
Memorial Operations	41,406	53,118	54,287	1,169	2.2%
Cemetery Operations	-	675	725	50	7.4%
<b>Total Non-Pay</b>	<b>41,406</b>	<b>53,793</b>	<b>55,012</b>	<b>1,219</b>	<b>2.3%</b>
<b>Total Pay and Associated Costs</b>	<b>5,646</b>	<b>11,110</b>	<b>10,502</b>	<b>(608)</b>	<b>-5.5%</b>
<b>Total Planned Obligations for Cemetery and Memorial Affairs Portfolio</b>	<b>47,053</b>	<b>64,903</b>	<b>65,514</b>	<b>611</b>	<b>0.9%</b>

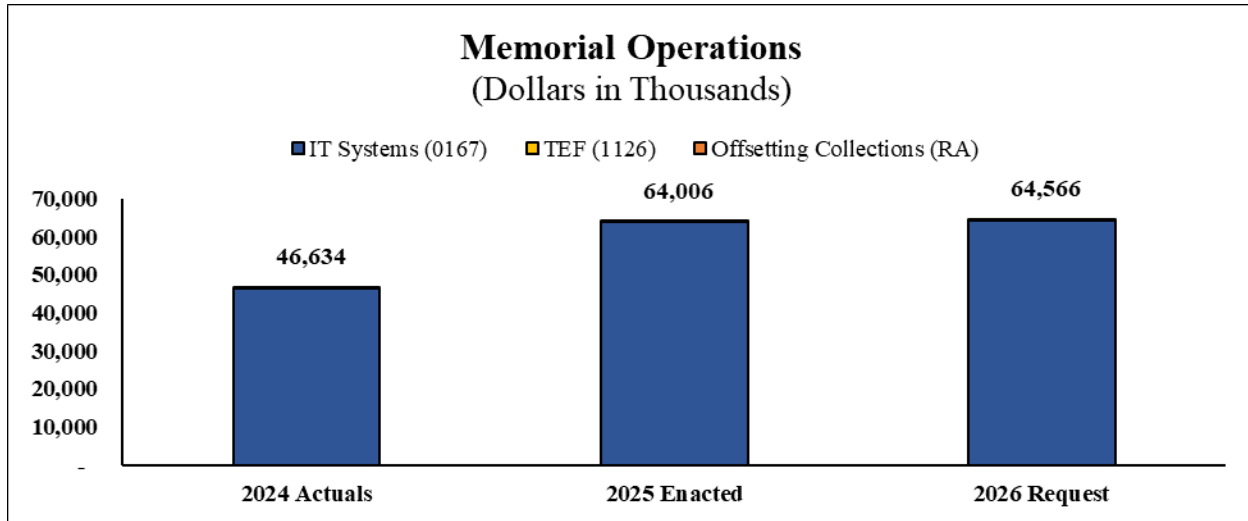
Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Cemetery and Memorial Affairs portfolio consists of two investments to support the modernization of applications and services for National Cemeteries cared by the NCA at 158 locations nationwide. The investment will provide Veterans and their families with burial benefits and memorial services – at no cost to the family and with customer satisfaction ratings leading all public and private organizations in the nation – this remains a top priority in the Department.

## Memorial Operations Investment \$64.6 million (+\$0.6 million, +0.9%)



Memorial Operations (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>46,459</b>	<b>63,816</b>	<b>64,266</b>	<b>450</b>	<b>0.7%</b>
	2024-2024	41,231	-	-	-	-
	2025-2025	-	52,928	-	(52,928)	-100.0%
	2026-2026	-	-	53,987	53,987	N/A
<i>Total Non-Pay</i>		41,231	52,928	53,987	1,059	2.0%
<i>Total Pay and Associated Costs</i>		5,228	10,888	10,279	(609)	-5.6%
<b>Offsetting Collections (RA)</b>		<b>175</b>	<b>190</b>	<b>300</b>	<b>110</b>	<b>57.9%</b>
<i>Total, Non-Pay</i>		175	190	300	110	57.9%
<b>Total Planned Obligations for Memorial Operations Investment</b>		<b>46,634</b>	<b>64,006</b>	<b>64,566</b>	<b>560</b>	<b>0.9%</b>
<i>Total Non-Pay (all funding sources)</i>		41,406	53,118	54,287	1,169	2.2%
<i>Total Pay and Associated Costs (all funding sources)</i>		5,228	10,888	10,279	(609)	-5.6%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Memorial Operations investment ensures the VA administers the Headstone, Marker and Medallion and the Presidential Memorial Certificate programs and connects the public with VA Memorial Benefits, the heritage of the NCA and the legacies of those that served including: Historic Cemetery Landscapes, Digital Services such as Veterans Legacy Memorial (VLM), and Veterans Legacy Program (VLP) which engages the public in researching Veterans in their local national cemeteries and producing that research into instructional materials for K-12 schools and public benefit.



The Memorial Operations investment includes the solution group listed in table below with subsequent solution group justifications.

**Table 1. Memorial Operations Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Memorial Products and Burial Services	34,462	45,922	45,673	(249)	-0.5%
Digital Memorialization	6,944	7,195	8,614	1,419	19.7%
<b>Total Non-Pay</b>	<b>41,406</b>	<b>53,118</b>	<b>54,287</b>	<b>1,169</b>	<b>2.2%</b>
<b>Total Pay and Associated Costs</b>	<b>5,228</b>	<b>10,888</b>	<b>10,279</b>	<b>(609)</b>	<b>-5.6%</b>
<b>Total Planned Obligations for Memorial Operations Investment</b>	<b>46,634</b>	<b>64,006</b>	<b>64,566</b>	<b>560</b>	<b>0.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Memorial Products and Burial Services \$45.7 million (-\$0.2 million, -0.5%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Memorial Products and Burial Services	34,462	45,922	45,673	(249)	-0.5%
<b>Total Planned Obligations</b>	<b>34,462</b>	<b>45,922</b>	<b>45,673</b>	<b>(249)</b>	<b>-0.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Memorial Products and Burial Services relates to the administration of policy development, programs and contracts related to the furnishing of Government-furnished headstones, markers, medallions, and commemorative urns and plaques. This includes NCA-administered cemeteries, other Federally administered cemeteries, state and tribal Veterans' cemeteries, other government and municipality-administered cemeteries, and private cemeteries and burial grounds.

The 2026 budget is \$0.2 million below the 2025 enacted level due to a reduction in investment for solutions such as Memorial Benefits Management System (MBMS).

The 2026 budget request will support:

- The inventory management tool that facilitates the NCA's ability to track burial markers and other memorial benefits-related orders in real-time.
- VLM platforms, Business Intelligence National Cemetery Administration (BINCA) business intelligence platforms, and the modernized Kiosk Gravesite Locator (KGL) with continued access to the National Cemetery geospatial data.

### Digital Memorialization \$8.6 million (+\$1.4 million, +19.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Digital Memorialization	6,944	7,195	8,614	1,419	19.7%
<b>Total Planned Obligations</b>	<b>6,944</b>	<b>7,195</b>	<b>8,614</b>	<b>1,419</b>	<b>19.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

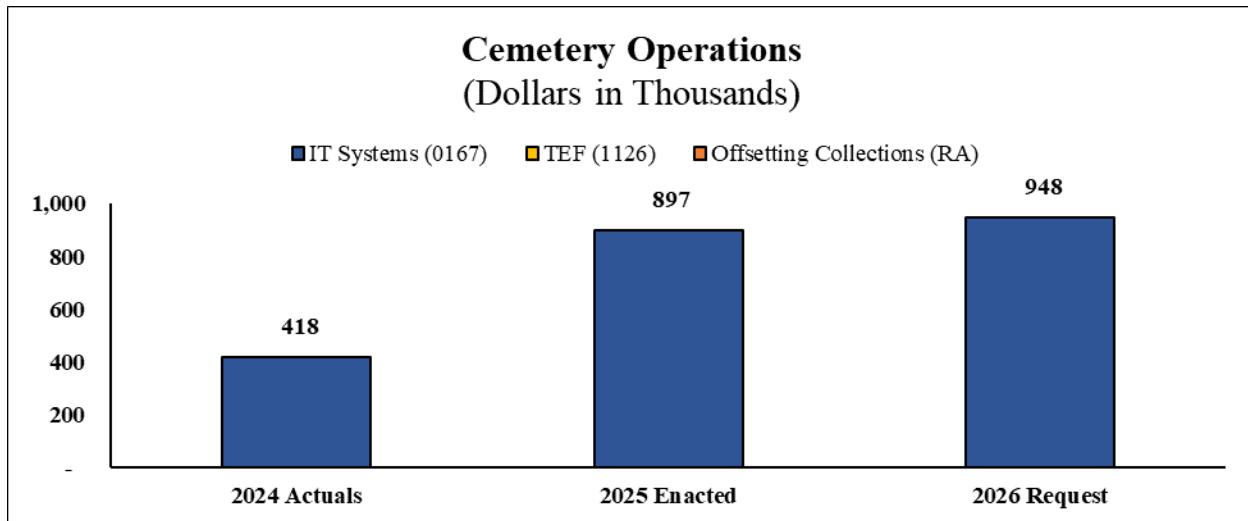
Digital Memorialization supports extending memorialization to honor the dedication and sacrifice of the country's Veterans, providing virtual tributes to over ten million Veterans interred in VA national, grant-funded state, tribal, territorial, DoD-managed, National Park Service-managed, and private cemeteries. This effort allows visitors to pay their respects by making public contributions to Veterans' pages. This addresses the need for survivors unable to visit loved ones in person by offering a public-facing website where they can view profiles, add tributes, and read tributes made by others.

The 2026 budget is \$1.4 million above the 2025 enacted level due to additional investment in solutions such as Veterans Legacy Memorial (VLM).

The 2026 budget request will support:

- Future improvements and integrations of additional cemetery data aimed at enhancing the website's performance and stability, ensuring it remains a meaningful way for families, survivors, and fellow Veterans to digitally honor deceased Veterans.

## Cemetery Operations Investment \$0.9 million (+\$0.1 million, +5.7%)



Cemetery Operations (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>418</b>	<b>897</b>	<b>948</b>	<b>51</b>	<b>5.7%</b>
	2025-2025	-	675	-	(675)	-100.0%
	2026-2026	-	-	725	725	N/A
<i>Total Non-Pay</i>		-	675	725	50	7.4%
<i>Total Pay and Associated Costs</i>		418	222	223	1	0.6%
<b>Total Planned Obligations for Cemetery Operations Investment</b>		<b>418</b>	<b>897</b>	<b>948</b>	<b>51</b>	<b>5.7%</b>
<i>Total Non-Pay (all funding sources)</i>		-	675	725	50	7.4%
<i>Total Pay and Associated Costs (all funding sources)</i>		418	222	223	1	0.6%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Cemetery Operations investment is needed to ensure VA inters eligible servicemembers, Veterans, and family members in VA national cemeteries and maintains the graves and their environs as national shrines in perpetuity. These activities can be grouped into three (3) main functional categories: (1) Administrative and clerical support functions including providing eligibility determinations for burial in national cemeteries and for the provision of headstones and markers in other burial locations; determining eligibility for burial in a national cemetery prior to the time of need; arranging for and conducting interments; processing requests for partial reimbursements for privately purchased Outer Burial Receptacle (OBR); managing cemetery activities, including activations and operational reviews; and providing advice and assistance to the general public. (2) Operations and maintenance functions including opening and closing graves; operating interment equipment; setting, realigning and cleaning headstones; maintaining

columbaria; caring for grass, shrubbery and trees; filling and sodding sunken graves; and making minor repairs to cemetery infrastructure including buildings, grounds, walks and drives. (3) District functions including providing direction, operational oversight and engineering assistance to the cemeteries located in their geographic areas.

The Cemetery Operations investment includes the solution group listed in table below with subsequent solution group justifications.

**Table 1. Cemetery Operations Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Cemetery Development and Improvement	-	675	725	50	7.4%
<b>Total Non-Pay</b>	-	<b>675</b>	<b>725</b>	<b>50</b>	<b>7.4%</b>
<b>Total Pay and Associated Costs</b>	<b>418</b>	<b>222</b>	<b>223</b>	<b>1</b>	<b>0.6%</b>
<b>Total Planned Obligations for Cemetery Operations Investment</b>	<b>418</b>	<b>897</b>	<b>948</b>	<b>51</b>	<b>5.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Cemetery Development and Improvement \$0.7 million (+\$0.1 million, +7.4%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Cemetery Development and Improvement	-	675	725	50	7.4%
<b>Total Planned Obligations</b>	-	<b>675</b>	<b>725</b>	<b>50</b>	<b>7.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Cemetery Development and Improvement supports coordination of NCA real property issues, integrates cemetery operational requirements into major and minor construction project designs.

The 2026 budget is \$0.1 million above the 2025 enacted level due to additional investment in high priority solutions such as the National Cemetery Administration Geographic Information System.

The 2026 budget request will support:

- The provisioning of technical and engineering guidance for cemetery operations.
- Fleet vehicle and equipment program requirements; and research and development of new processes and technologies to improve national cemetery operations.

## Section 2.4 Veterans Experience Portfolio \$435.7 million (-\$130.5 million, -23.0%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Veteran Engagement	280,034	515,457	338,323	(177,134)	-34.4%
Eligibility and Enrollment	41,916	39,852	84,926	45,074	113.1%
<b>Total Non-Pay</b>	<b>321,950</b>	<b>555,309</b>	<b>423,249</b>	<b>(132,060)</b>	<b>-23.8%</b>
<b>Total Pay and Associated Costs</b>	<b>480</b>	<b>10,934</b>	<b>12,495</b>	<b>1,561</b>	<b>14.3%</b>
<b>Total Planned Obligations for Veterans Experience Portfolio</b>	<b>322,430</b>	<b>566,242</b>	<b>435,743</b>	<b>(130,499)</b>	<b>-23.0%</b>

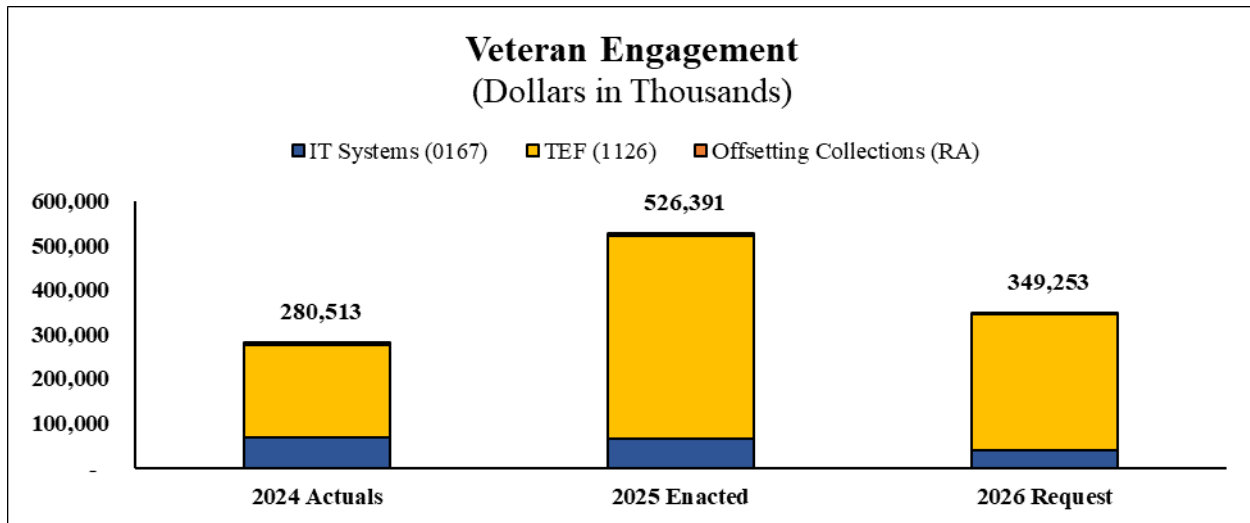
Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Veterans Experience portfolio consists of two IT investments that support VA as the Secretary of Veterans Affairs' (SECVA) Veteran experience insight engine and a shared service to partner with, support, and enable VA Administrations and Staff Offices to provide the highest quality Veteran experience in the delivery of care, benefits and memorial services to service members, Veterans, their families, caregivers and survivors.

## Veteran Engagement Investment \$349.3 million (-\$177.1 million, -33.7%)



Veteran Engagement (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>68,358</b>	<b>64,344</b>	<b>40,253</b>	<b>(24,091)</b>	<b>-37.4%</b>
	1994-1994	-	4,909	-	(4,909)	-100.0%
	2024-2024	58,820	-	-	-	-
	2024-2025	9,538	-	-	-	-
	2025-2025	-	40,762	-	(40,762)	-100.0%
	2025-2026	-	9,511	-	(9,511)	-100.0%
	2026-2026	-	-	30,942	30,942	N/A
<i>Total Non-Pay</i>		68,358	55,182	30,942	(24,240)	-43.9%
<i>Total Pay and Associated Costs</i>		-	9,163	9,312	149	1.6%
<b>TEF (1126)</b>		<b>209,009</b>	<b>456,920</b>	<b>303,913</b>	<b>(153,007)</b>	<b>-33.5%</b>
	2022-2024	22,820	-	-	-	-
	2023-2027	4,566	-	-	-	-
	2024-2028	181,144	134,558	-	(134,558)	-100.0%
	2025-2029	-	320,591	-	(320,591)	-100.0%
	2026-2030	-	-	302,294	302,294	N/A
<i>Total Non-Pay</i>		208,530	455,149	302,294	(152,855)	-33.6%
<i>Total Pay and Associated Costs</i>		480	1,771	1,619	(152)	-8.6%
<b>Offsetting Collections (RA)</b>		<b>3,146</b>	<b>5,126</b>	<b>5,087</b>	<b>(39)</b>	<b>-0.8%</b>
<i>Total, Non-Pay</i>		3,146	5,126	5,087	(39)	-0.8%
<b>Total Planned Obligations for Veteran Engagement Investment</b>		<b>280,513</b>	<b>526,391</b>	<b>349,253</b>	<b>(177,137)</b>	<b>-33.7%</b>
<i>Total Non-Pay (all funding sources)</i>		280,034	515,457	338,323	(177,134)	-34.4%
<i>Total Pay and Associated Costs (all funding sources)</i>		480	10,934	10,931	(3)	0.0%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Veteran Engagement investment aims to improve My HealtheVet (MHV) services on VA.gov, enhancing access to medical records, supply ordering, and appointment management for Veterans. This investment supports multi-channel customer communication, knowledge management, workforce automation, and field services to strengthen VA engagement with Veterans, boost service quality, and develop a centralized patient portal for personalized healthcare management. This investment leverages insights, dashboards, and analytics to optimize call center performance, while also focusing on updating VA systems with secure, scalable technologies such as Electronic Health Records and AI. These efforts collectively reduce administrative costs, enhance service efficiency, and ensure Veterans receive timely, high-quality care, significantly improving their overall experience and satisfaction.

The Veteran Engagement investment includes the solution groups listed in table below with subsequent solution group justifications.

**Table 1. Veteran Engagement Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Digital Experience	169,108	286,751	170,991	(115,760)	-40.4%
Contact Center Experience	96,269	219,273	128,051	(91,223)	-41.6%
Customer Experience	14,656	9,432	39,281	29,849	316.5%
<b>Total Non-Pay</b>	<b>280,034</b>	<b>515,457</b>	<b>338,323</b>	<b>(177,134)</b>	<b>-34.4%</b>
<b>Total Pay and Associated Costs</b>	<b>480</b>	<b>10,934</b>	<b>10,931</b>	<b>(3)</b>	<b>0.0%</b>
<b>Total Planned Obligations for Veteran Engagement Investment</b>	<b>280,513</b>	<b>526,391</b>	<b>349,253</b>	<b>(177,137)</b>	<b>-33.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Digital Experience \$171.0 million (-\$115.8 million, -40.4%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Digital Experience	169,108	286,751	170,991	(115,760)	-40.4%
<b>Total Planned Obligations</b>	<b>169,108</b>	<b>286,751</b>	<b>170,991</b>	<b>(115,760)</b>	<b>-40.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Digital Experience seeks to streamline healthcare and benefits processes by providing digital self-service tools, mobile applications and platforms, and web applications and platforms that can help to automate and simplify many healthcare and benefits tasks. Prior to the implementation of digital tools and platforms, many healthcare and benefits processes may have been inefficient or time-consuming, leading to delays in service delivery and potentially negative outcomes.

The 2026 budget is \$115.8 million below the 2025 enacted level due to a reduction in investment for solutions such as MHV and VA.gov Veterans-Facing Services Platform (VFSP) Flagship Mobile.

The 2026 budget request will support:

- VA.gov, which provides a wide range of benefits and services to Veterans, their families, and survivors. The website offers information about healthcare, education, disability compensation, pension, home loans, life insurance, employment opportunities, and other resources available to Veterans.

### Contact Center Experience \$128.1 million (-\$91.2 million, -41.6%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Contact Center Experience	96,269	219,273	128,051	(91,223)	-41.6%
<b>Total Planned Obligations</b>	<b>96,269</b>	<b>219,273</b>	<b>128,051</b>	<b>(91,223)</b>	<b>-41.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Contact Center Experience provides authoritative information on an as needed basis to support Veteran, beneficiary, and service provider inquiries. VA needed a single system to provide and modify information, allowing them to service Veterans with accurate information and updates without having to reference multiple systems.

The 2026 budget is \$91.2 million below the 2025 enacted level due to a reduction in investment for solutions such as VA Health Connect Customer Relationship Management (VAHC CRM) and Veterans Crisis Line (VCL).

The 2026 budget request will support:

- The system used to deploy new and refine screen sharing capabilities, expanding short message service (SMS) notifications and communications, expanding RPA usage, expanding authentication, and maintaining and improving data quality.



## Customer Experience \$39.3 million (+\$29.8 million, +316.5%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Customer Experience	14,656	9,432	39,281	29,849	316.5%
<b>Total Planned Obligations</b>	<b>14,656</b>	<b>9,432</b>	<b>39,281</b>	<b>29,849</b>	<b>316.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

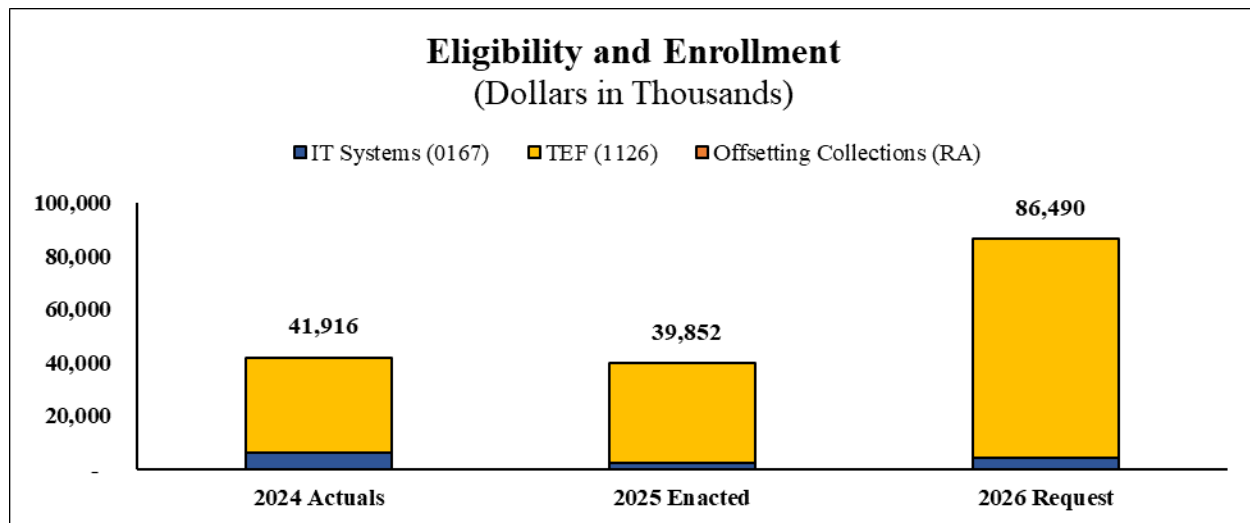
Customer Experience Service provides customer experience insights to VA leadership across the enterprise, related to Veterans experiences with VA products and services.

The 2026 budget is \$29.8 million above the 2025 enacted level due to additional investment in high priority solutions such as Veterans Signals (VSignals) and Employee Signals (ESignals).

The 2026 budget request will support:

- Configuration and integration services as well as the immediate need to identify Veteran crisis alert signals found in surveys and social media interactions with true crisis cases being routed directly to the National Call Center for Homeless Veterans (NCCHV) and the VCL.
- Configuration for the mobile application which will provide stakeholders with the ability to access VSignals from anywhere via their mobile devices, allowing for more flexibility and timely responses to Veterans and VA users.

## Eligibility and Enrollment Investment \$86.5 million (+\$46.6 million, +117.0%)



Eligibility and Enrollment (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>5,977</b>	<b>2,229</b>	<b>4,172</b>	<b>1,943</b>	<b>87.1%</b>
	2024-2024	5,977	-	-	-	-
	2025-2025	-	2,229	-	(2,229)	-100.0%
	2026-2026	-	-	2,608	2,608	N/A
<i>Total Non-Pay</i>		5,977	2,229	2,608	379	17.0%
<i>Total Pay and Associated Costs</i>		-	-	1,564	1,564	N/A
<b>TEF (1126)</b>		<b>35,939</b>	<b>37,622</b>	<b>82,318</b>	<b>44,696</b>	<b>118.8%</b>
	2023-2027	14,424	-	-	-	-
	2024-2028	21,515	-	-	-	-
	2025-2029	-	37,622	-	(37,622)	-100.0%
	2026-2030	-	-	82,318	82,318	N/A
<i>Total Non-Pay</i>		35,939	37,622	82,318	44,696	118.8%
<b>Total Planned Obligations for Eligibility and Enrollment Investment</b>		<b>41,916</b>	<b>39,852</b>	<b>86,490</b>	<b>46,638</b>	<b>117.0%</b>
<i>Total Non-Pay (all funding sources)</i>		41,916	39,852	84,926	45,074	113.1%
<i>Total Pay and Associated Costs (all funding sources)</i>		-	-	1,564	1,564	N/A

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Eligibility and Enrollment investment focuses on revamping the VA's healthcare and benefits systems, emphasizing Community Care, Claims Processing, and Appeals Management. This initiative supports technologies and services that enable Veterans to access and enroll in VA programs, driving greater efficiency, accuracy, and accessibility through automated claims processing, streamlined eligibility determinations, and enhanced provider management. Key projects like the Attachments Retrieval System, Claims Processing and Eligibility System, and

Community Care Reimbursement System (CCRS) are critical, along with initiatives in mental health assessment, genomics, precision oncology, and medical imaging that leverage advanced technology for personalized care. Benefits include reduced processing times, improved benefit accuracy, expanded access to community care, and efficient use of taxpayer funds, leading to faster, more transparent service delivery. The return on investment is driven by improved efficiency, accuracy, and Veteran satisfaction, resulting in faster reimbursements, cost savings, and reduced administrative burdens. This comprehensive approach supports the VA's mission to provide high-quality, accessible healthcare to Veterans, driving operational efficiencies, and ensuring positive outcomes across various clinical domains.

The Eligibility and Enrollment investment includes the solution group listed in table below with subsequent solution group justifications.

**Table 1 Eligibility and Enrollment Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Eligibility and Enrollment	41,916	39,852	84,926	45,074	113.1%
<b>Total Non-Pay</b>	<b>41,916</b>	<b>39,852</b>	<b>84,926</b>	<b>45,074</b>	<b>113.1%</b>
<b>Total Pay and Associated Costs</b>	<b>-</b>	<b>-</b>	<b>1,564</b>	<b>1,564</b>	<b>N/A</b>
<b>Total Planned Obligations for Eligibility and Enrollment Investment</b>	<b>41,916</b>	<b>39,852</b>	<b>86,490</b>	<b>46,638</b>	<b>117.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.  
2. 2026 request may include IT Systems, TEF, and Offsetting Collections.  
3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Eligibility and Enrollment \$84.9 million (+\$45.1 million, +113.1%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Eligibility and Enrollment	41,916	39,852	84,926	45,074	113.1%
<b>Total Planned Obligations</b>	<b>41,916</b>	<b>39,852</b>	<b>84,926</b>	<b>45,074</b>	<b>113.1%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.  
2. 2026 request may include IT Systems, TEF, and Offsetting Collections.  
3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Eligibility and Enrollment Experience project serves as the system of record for VA health benefits decisions for over eight million Veterans currently using VHA health care and supports a community of 19 million Veterans and their beneficiaries and families.

The 2026 budget is \$45.1 million above the 2025 enacted level due to additional investment in high priority solutions such as Veterans Health Administration Enrollment System (VES) and Health Eligibility Center (HEC).

The 2026 budget request will support:

- New functionality of the Veteran Health Eligibility and Enrollment process which supports enhancements required by future congressional mandates.
- Eligibility and Enrollment Experience which will ensure the completion of Veteran and Family Member Program (VFMP) eligibility migration, integration, and expansion to all VHA eligible using Benefit Discovery service, completing updates, and personalized registration services.

## Chapter 3. Mission Support Investment Category

Mission Support Services Investments capture activities that are common across all federal agencies and include functional areas such as financial management, human capital, acquisitions, and grants management. These IT Investments indirectly affect how the VA operates and meets the needs of Veterans and their families. The Mission Support Category has one Portfolio.

### Mission Support Investments Category \$282.9 million (-\$19.9 million, -6.6%)

Planned Obligations by Portfolio (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Shared and Corporate	305,098	260,632	244,880	(15,752)	-6.0%
<b>Total Non-Pay</b>	<b>305,098</b>	<b>260,632</b>	<b>244,880</b>	<b>(15,752)</b>	<b>-6.0%</b>
<b>Total Pay and Associated Costs</b>	<b>24,208</b>	<b>42,196</b>	<b>38,045</b>	<b>(4,150)</b>	<b>-9.8%</b>
<b>Total Planned Obligations for Mission Support</b>	<b>329,306</b>	<b>302,828</b>	<b>282,926</b>	<b>(19,903)</b>	<b>-6.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The 2026 planned obligations (pay & non-pay) for Mission Support is \$282.9 million, which is -19.9 million (-6.6%) below the 2025 enacted. Mission Support consists of the back-office operations that are major contributors to the VA's iFAMS; and support for the Office of Management (OM); Office of Acquisition, Logistics and Construction (OALC); Office of General Counsel (OGC); and Human Resources Administration (HRA).

Mission Support Investments capture the entirety of the Shared and Corporate portfolio. Most of the Shared and Corporate Investments have limited access to TEF funding that have legally augmented funding in other areas of the department in response to the PACT Act.

Key Initiative includes the following:

**FMBT** acceleration in the amount of \$134.5 million (+\$44.5 million, +50.1%), supports the standardization, integration, and improvement of financial and acquisition processes (including budgeting, procurement, accounting, and financial reporting) into a cloud-based, scalable, and secure financial transactional environment.

The iFAMS improves funds management through stronger analytics and projections and expands the speed and reliability of communicating financial information throughout VA while providing timely, robust, and accurate payment processing (see FMBT iFAMS Performance Metrics in Table 1). iFAMS is foundational to improving services for those who serve Veterans by increasing VA's ability to meet its goals and objectives in compliance with financial management legislation and directives.

**Table 1. FMBT iFAMS Metrics, 2023-2025**

	January 2023	January 2024	January 2025
<b>Wave Implementations</b>	<b>5</b>	<b>6</b>	<b>6</b>
<b>Active Users</b>	<b>3,974</b>	<b>4,172</b>	<b>4,539</b>
<b>Awards/Orders in iFAMS</b>	<b>7,855</b>	<b>12,593</b>	<b>17,604</b>
<b>Active Contract Files in iFAMS</b>	<b>309</b>	<b>1,435</b>	<b>2,453</b>
<b>iFAMS Availability</b>	<b>99.75%</b>	<b>99.49%</b>	<b>99.50%</b>
<b>Transactions Processed</b>	<b>1,847,992</b>	<b>6,211,799</b>	<b>11,055,502</b>
<i>Treasury Payments (in Billions)</i>	<i>\$5.84</i>	<i>\$17.06</i>	<i>\$29.34</i>
Service Desk Satisfaction	97.0%	96.4%	97.2%
<i>First Call</i>	<i>97.2%</i>	<i>97.5%</i>	<i>97.9%</i>
<i>All Cases</i>	<i>96.3%</i>	<i>96.3%</i>	<i>98.7%</i>

The 2026 request will allow the Financial Management Business Transformation (FMBT) to start implementation activities for the VBA Insurance Service, continue implementation work at the VHA Central Office, begin planning future VHA waves, and complete a major upgrade to iFAMS. The request will also fund work on the accounting classification structure, interface development, and testing to support waves in progress, advancing the mission to implement a single, integrated financial and acquisition solution across the Department.

### Section 3.1 Shared and Corporate Portfolio \$282.9 million (-\$19.9 million, - 6.6%)

Planned Obligations by Investments	2024	2025	2026	Δ 25-26	Δ 25-26
(Dollars in Thousands)	Actuals	Enacted	Request	\$	%
Finance	251,977	216,212	196,726	-19,486	-9.0%
Workforce	25,842	19,804	20,625	821	4.1%
Legal	16,424	12,400	16,879	4,479	36.1%
Property and Facility	5,043	6,040	6,313	273	4.5%
Corporate Communications	5,060	5,213	3,001	-2,212	-42.4%
Vendor and Procurement	511	589	1,036	447	75.9%
Health, Safety, Security and Environmental	242	375	300	-75	-19.9%
<b>Total Non-Pay</b>	<b>305,098</b>	<b>260,632</b>	<b>244,880</b>	<b>-15,752</b>	<b>-6.0%</b>
<b>Total Pay and Associated Costs</b>	<b>24,208</b>	<b>42,196</b>	<b>38,045</b>	<b>-4,150</b>	<b>-9.8%</b>
<b>Total Planned Obligations for Corporate Services Portfolio</b>	<b>329,306</b>	<b>302,828</b>	<b>282,926</b>	<b>-19,903</b>	<b>-6.6%</b>

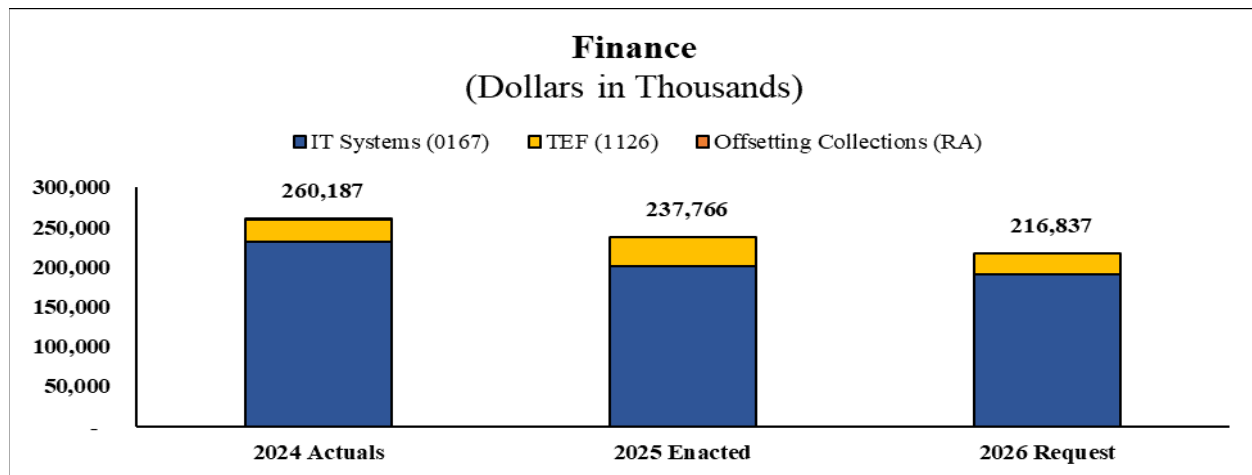
Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Shared and Corporate portfolio consists of seven IT Investments that support the back-office operations and a major contributor to running the business lines of the Department, as well as support for offices such as OM, OALC, OGC, and HRA.

## Finance Investment \$216.8 million (-\$20.9 million, -8.8%)



Finance Investment (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>231,657</b>	<b>200,681</b>	<b>191,045</b>	<b>(9,637)</b>	<b>-4.8%</b>
	2024-2024	221,756	-	-	-	N/A
	2024-2025	3,000	-	-	-	N/A
	2025-2025	-	176,128	-	(176,128)	-100.0%
	2025-2026	-	3,000	-	(3,000)	-100.0%
	2026-2026	-	-	170,934	170,934	N/A
<i>Total Non-Pay</i>		224,756	179,128	170,934	(8,194)	-4.6%
<i>Total Pay and Associated Costs</i>		6,901	21,553	20,111	(1,443)	-6.7%
<b>TEF (1126)</b>		<b>27,222</b>	<b>37,085</b>	<b>25,792</b>	<b>(11,293)</b>	<b>-30.5%</b>
	2024-2028	27,222	-	-	-	N/A
	2025-2029	-	37,085	-	(37,085)	-100.0%
	2026-2030	-	-	25,792	25,792	N/A
<i>Total Non-Pay</i>		27,222	37,085	25,792	(11,293)	-30.5%
<b>Offsetting Collections (RA)</b>		<b>1,309</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
<i>Total Pay and Associated Costs</i>		1,309	-	-	-	N/A
<b>Total Planned Obligations for Finance Investment</b>		<b>260,187</b>	<b>237,766</b>	<b>216,837</b>	<b>(20,929)</b>	<b>-8.8%</b>
<i>Total Non-Pay (all funding sources)</i>		<b>251,977</b>	<b>216,212</b>	<b>196,726</b>	<b>(19,486)</b>	<b>-9.0%</b>
<i>Total Pay and Associated Costs (all funding sources)</i>		<b>8,209</b>	<b>21,553</b>	<b>20,111</b>	<b>(1,443)</b>	<b>-6.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Finance Investment targets three main areas to better serve Veterans: replacing the outdated Financial Management Services with iFAMS to improve financial accountability; a new cloud-based HR system to streamline processes and improve hiring and decision-making; and Real Property Management IT tools for construction and space management. These updates collectively aim to make VA services more efficient, compliant with federal rules, and ultimately better for

Veterans and their families, supporting around 20,000 users in financial services, 15,000 users in construction management, and over 50,000 employees in benefits administration.

The Finance Investment includes the solution groups listed in table below with subsequent solution justifications:

**Table 1. Finance Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
General Accounting and Reporting	243,995	173,245	191,547	18,302	10.6%
Planning and Management Reporting	7,557	5,608	4,797	(811)	-14.5%
Debt Management	322	3,382	382	(3,000)	-88.7%
Payroll and Time Reporting	103	33,977	-	(33,977)	-100.0%
<b>Total Non-Pay</b>	<b>251,977</b>	<b>216,212</b>	<b>196,726</b>	<b>(19,486)</b>	<b>-9.0%</b>
<b>Total Pay and Associated Costs</b>	<b>8,209</b>	<b>21,553</b>	<b>20,111</b>	<b>(1,443)</b>	<b>-6.7%</b>
<b>Total Planned Obligations for Finance Investment</b>	<b>260,187</b>	<b>237,766</b>	<b>216,837</b>	<b>(20,929)</b>	<b>-8.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### General Accounting and Reporting \$191.5 million (+\$18.3 million, +10.6%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
General Accounting and Reporting	243,995	173,245	191,547	18,302	10.6%
<b>Total Planned Obligations</b>	<b>243,995</b>	<b>173,245</b>	<b>191,547</b>	<b>18,302</b>	<b>10.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The General Accounting and Reporting solution group supports, enhances, and modernizes financial statement preparation (balance sheet, statements of income, cash flows, shareholders' equity etc.) in accordance with accepted accounting principles. General Accounting and Reporting includes responsibilities to classify, determine, analyze, interpret, consolidate, and communicate financial information to support up-to-date business decisions for better management and control, and regulatory/legislative compliance of costs, assets & equipment. Additionally, General Accounting and Reporting can include grant activities related to the funding and reporting of non-repayable funds provided to corporate, academic or agency entities.



The 2026 budget request is \$18.3 million above the 2025 enacted level due to additional investment in high priority solutions such as FMBT and Centralized Administrative Accounting Transaction System (CAATS).

The 2026 budget request will support:

- Classifying, analyzing, interpreting, consolidating, and communicating financial information to facilitate up-to-date business decisions for better management and control, as well as ensuring regulatory and legislative compliance regarding costs, assets, and equipment.
- Grant activities related to the funding and reporting of non-repayable funds provided to corporate, academic, or agency entities.

### Planning and Management Reporting \$4.8 million (-\$0.8 million, -14.5%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Planning and Management Reporting	7,557	5,608	4,797	(811)	-14.5%
<b>Total Planned Obligations</b>	<b>7,557</b>	<b>5,608</b>	<b>4,797</b>	<b>(811)</b>	<b>-14.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Planning and Management Reporting solution group allows the strategic allocation of funds in support of established future and current business goals, including planning, budgeting, and forecasting, ad-hoc analysis, and reporting to inform and guide leadership in the ongoing determination and understanding of business strategy-related financial goals, incentives, progress, and impact.

The 2026 request is \$0.8 million below the 2025 enacted level due to a reduction in investment for solutions such as Strategic Capital Investment Planning (SCIP).

The 2026 request will support:

- Specific solution offering that includes planning, budgeting, forecasting, cost accounting and control, cost management, and financial performance.
- Continued investment in technology and tools that enhance data accuracy, accessibility, and real-time reporting capabilities.

## Debt Management \$0.4 million (-\$3.0 million, -88.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Debt Management	322	3,382	382	(3,000)	-88.7%
<b>Total Planned Obligations</b>	<b>322</b>	<b>3,382</b>	<b>382</b>	<b>(3,000)</b>	<b>-88.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

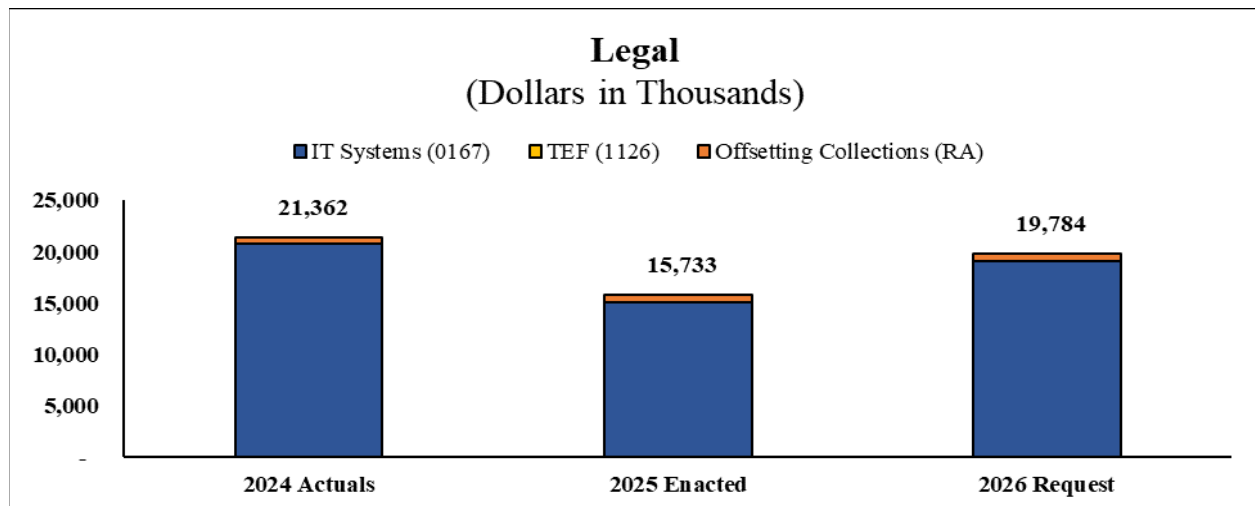
The Debt Management solution group supports debt collection and financial services as well as oversight, direction, and coordination for debt collection operations. Applications are used to verify debts before Veterans make payments, preventing over-collection and unnecessary refunds.

The 2026 request is \$3.0 million below the 2025 enacted level due to a reduction in investment for solutions such as PayVA.

The 2026 request will support:

- Collection of basic debt information, redirecting users for payments, and recording responses.
- Continued sustainment in assisting Veterans with debt payments, addressing obligations such as education, medical copayments, and home loans.

## Legal Investment \$19.8 million (+\$4.1 million, +25.7%)



Legal Investment (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>20,794</b>	<b>15,063</b>	<b>19,083</b>	<b>4,018</b>	<b>26.7%</b>
	2023-2024	497	-	-	-	N/A
	2024-2024	15,358	-	-	-	N/A
	2025-2025	-	11,732	-	(11,732)	-100.0%
	2026-2026	-	-	16,178	16,178	N/A
<i>Total Non-Pay</i>		15,856	11,732	16,178	4,446	37.9%
<i>Total Pay and Associated Costs</i>		4,938	3,333	2,905	(428)	-12.8%
<b>Offsetting Collections (RA)</b>		<b>568</b>	<b>668</b>	<b>701</b>	<b>33</b>	<b>5.0%</b>
<i>Total, Non-Pay</i>		568	668	701	33	5.0%
<b>Total Planned Obligations for Legal Investment</b>		<b>21,362</b>	<b>15,733</b>	<b>19,784</b>	<b>4,051</b>	<b>25.7%</b>
<i>Total Non-Pay (all funding sources)</i>		16,424	12,400	16,879	4,479	36.1%
<i>Total Pay and Associated Costs (all funding sources)</i>		4,938	3,333	2,905	(428)	-12.8%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Legal Investment leverages IT to manage grievances and proceedings related to employee performance, misconduct, and whistleblowing. It addresses employment concerns outside union agreements through mediation and dispute panels. This investment also supports the Office of Employment Discrimination Complaint Adjudication (OEDCA) case management, facilitates Freedom of Information Act (FOIA) request processing, and tracks strategic relationships across VA offices. Additionally, it provides legal counsel, defends VA operations, and manages electronic discovery in litigation to ensure compliance with applicable laws and policies.

The Legal Investment includes the solution groups listed in table below with subsequent solution group justifications:

**Table 1. Legal Investment**

<b>Planned Obligations by Solution Groups (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Legal Services	15,362	11,094	15,346	4,252	38.3%
Employment Discrimination Complaint Adjudication	568	668	914	246	36.9%
Whistleblower Rights and Protections	494	639	619	(20)	-3.1%
<b>Total Non-Pay</b>	<b>16,424</b>	<b>12,400</b>	<b>16,879</b>	<b>4,479</b>	<b>36.1%</b>
<b>Total Pay and Associated Costs</b>	<b>4,938</b>	<b>3,333</b>	<b>2,905</b>	<b>(428)</b>	<b>-12.8%</b>
<b>Total Planned Obligations for Legal Investment</b>	<b>21,362</b>	<b>15,733</b>	<b>19,784</b>	<b>4,051</b>	<b>25.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Legal Services \$15.3 million (+4.3 million, +38.3%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Legal Services	15,362	11,094	15,346	4,252	38.3%
<b>Total Planned Obligations</b>	<b>15,362</b>	<b>11,094</b>	<b>15,346</b>	<b>4,252</b>	<b>38.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Legal Services solution group provides legal counsel to support the organization’s governance and operations, including discovery, litigation, contract reviews, and intellectual property protection. Legal Services complies with Federal Rules of Civil Procedure for managing legal cases. This is essential to avoid court sanctions, congressional penalties, and bad publicity while effectively supporting VA enterprise investigations.

The 2026 request is \$4.3 million above the 2025 enacted level due to additional investment in high priority solutions such as General Counsel Legal Automation Workload System (GCLAWS) and eDiscovery.

The 2026 request will support:

- Legal Services in serving the OGC and the Office of Accountability and Whistleblower Protection (OAWP).
- Activities related to discovery, litigation, contract reviews, and intellectual property protection to ensure compliance and effective case management.

## Employment Discrimination Complaint Adjudication \$0.9 million (+\$0.2 million, +36.9%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Employment Discrimination Complaint Adjudication	568	668	914	246	36.9%
<b>Total Planned Obligations</b>	<b>568</b>	<b>668</b>	<b>914</b>	<b>246</b>	<b>36.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Employment Discrimination Complaint Adjudication solution group supports the process of making a formal determination or decision on a complaint of discrimination. This process involves a formal hearing, investigation, or review by a designated body, like the Equal Employment Opportunity Commission (EEOC) or an internal agency, to determine whether discrimination occurred and to resolve the complaint. Employment Discrimination Complaint Adjudication consists of applications that include on-premises, cloud based, COTS/GOTS.

The 2026 budget request is \$0.2 million above the 2025 enacted level due to additional investment in high priority solutions such as Discrimination Complaint Legal Automation Workload System (DCLAWS).

The 2026 budget request will support:

- The discovery of electronic information as evidence in legal cases to VA OGC, as well as OAWP.
- Operations and maintenance for the DCLAWS to ensure seamless functioning and efficiency in handling discrimination complaints.

## Whistleblower Rights and Protections \$0.6 million (-\$0.0 million, -3.1%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Whistleblower Rights and Protections	494	639	619	(20)	-3.1%
<b>Total Planned Obligations</b>	<b>494</b>	<b>639</b>	<b>619</b>	<b>(20)</b>	<b>-3.1%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

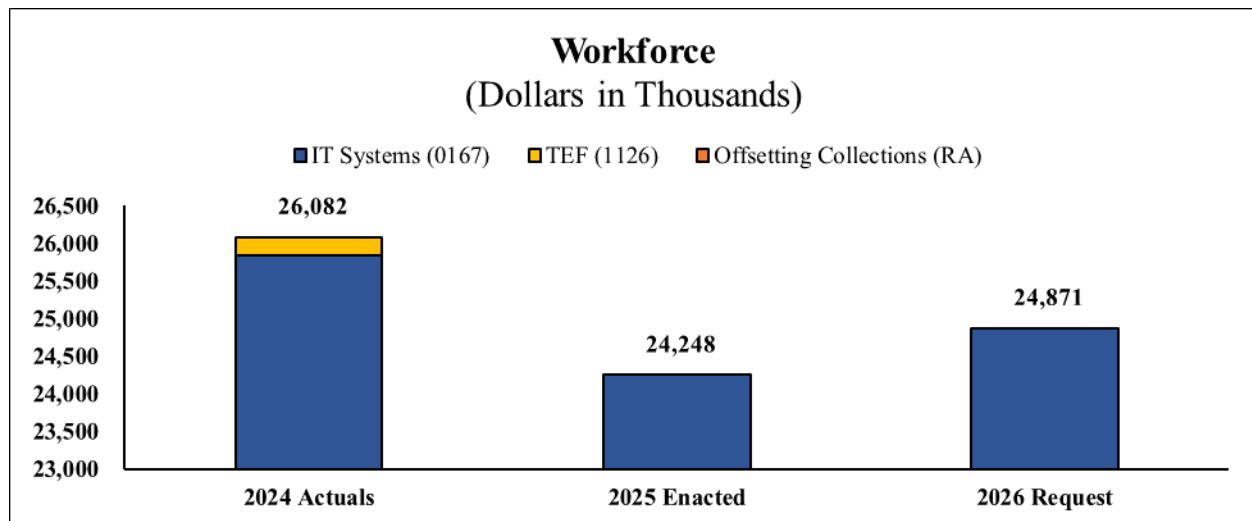
The Whistleblower Rights and Protections solution group supports the federal whistleblower protection law in providing legal remedies for employees or job applicants who face retaliation for making protected disclosures of fraud, waste, abuse, mismanagement, or substantial and specific danger to public safety or health.

The 2026 request is \$20,000 below the 2025 enacted level due a to reduction in investment for solutions such as the Matter Tracking System (MTS).

The 2026 request will support:

- Whistleblower Rights and Protections addressing the Congressional Mandate for real-time reporting as required by the Accountability and Whistleblower Protection Act of 2017, enabling OAWP to adjudicate matters within an average of 80 days, surpassing their 120-day goal.
- An enterprise-wide case management solution to track workload and administrative functions. This solution provides real-time reporting and visibility into the workload and the ability to quickly locate items for review. Funding will cover user licensing, consulting services, and Azure Credits for Advanced Analytics through Microsoft's FedRAMP certified SaaS application on MS GovCLOUD.

## Workforce Investment \$24.9 million (+0.6 million, +2.6%)



Workforce Investment (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>25,842</b>	<b>24,248</b>	<b>24,871</b>	<b>623</b>	<b>2.6%</b>
	2024-2024	25,842	-	-	-	N/A
	2025-2025	-	19,804	-	(19,804)	-100.0%
	2026-2026	-	-	20,625	20,625	N/A
<i>Total Non-Pay</i>		25,842	19,804	20,625	821	4.1%
<i>Total Pay and Associated Costs</i>		-	4,444	4,246	(198)	-4.5%
<b>TEF (1126)</b>		<b>240</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
<i>Total Pay and Associated Costs</i>		240	-	-	-	N/A
<b>Total Planned Obligations for Workforce Investment</b>		<b>26,082</b>	<b>24,248</b>	<b>24,871</b>	<b>623</b>	<b>2.6%</b>
<i>Total Non-Pay (all funding sources)</i>		25,842	19,804	20,625	821	4.1%
<i>Total Pay and Associated Costs (all funding sources)</i>		240	4,444	4,246	(198)	-4.5%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Workforce Investment enables management of the employees and contractors throughout VA. In the broadest terms, it includes the activities to select, recruit, develop, reward, retain, counsel, and retire employees. Additional capabilities include the management of employee information, including workforce analytics. Workforce Management solutions such as Enterprise Learning Management Solution (ELMS) and Enterprise Human Capital Management (EHCM) will allow HR professionals to focus more on mission-critical tasks, thus ensuring better support for Veterans. Additionally, solutions such as the VA Transit Benefits Program Application Portal for the National Capital Region (VA TBP) and the Child Care Records Management System (CCRMS) provide staff with flexibilities that augment their mission to serve Veterans.

The Workforce Investment include the solution groups listed in table below with subsequent solution group justifications:

**Table 1. Workforce Investment**

<b>Planned Obligations by Solution Groups (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Workforce Management	24,909	18,849	19,670	821	4.4%
Employee Benefits Management	933	955	955	-	0.0%
<b>Total Non-Pay</b>	<b>25,842</b>	<b>19,804</b>	<b>20,625</b>	<b>821</b>	<b>4.1%</b>
<b>Total Pay and Associated Costs</b>	<b>240</b>	<b>4,444</b>	<b>4,246</b>	<b>(198)</b>	<b>-4.5%</b>
<b>Total Planned Obligations for Workforce Investment</b>	<b>26,082</b>	<b>24,248</b>	<b>24,871</b>	<b>623</b>	<b>2.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Workforce Management \$19.7 million (+\$0.8 million, +4.4%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Workforce Management	24,909	18,849	19,670	821	4.4%
<b>Total Planned Obligations</b>	<b>24,909</b>	<b>18,849</b>	<b>19,670</b>	<b>821</b>	<b>4.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Workforce Management solution group supports managing employee-focused processes and information for workforce analysis and reporting, inquiry and resolution, employment verification, HR data and information, refreshing and updating indicators of employee retention and motivation, and working with time and attendance systems.

The 2026 budget request is \$0.8 million above the 2025 enacted level due to additional investment in high priority solutions such as the Enterprise Performance Management System (ePerformance).

The 2026 budget request will support:

- Sustainment of Personnel Security and Credential Management to ensure incoming and active VA personnel are vetted and provided with VA PIV credentials promptly. VA-CABS, the system of record for background investigations and adjudications, is crucial for onboarding personnel and manages over 8 million Personally Identifiable Information (PII) data elements.
- Workforce Analytics and Employee Records, which encompasses a human resources payroll and accounting system serving as middleware for HR Smart and the Defense



Civilian Payroll System (DCPS). This system ensures accurate data transmission to over 100 partners, with funding covering operational sustainment, AWS cloud credits, and middleware licensing.

- The Talent Management System, which records all training and development activities for VA employees, facilitating planning, delivery, and management of learning events. Additionally, Human Capital Management's data warehouse supports data analytics, mining, business intelligence, reporting, and long-term storage, enabling effective personnel management and data-driven decision-making.

### Employee Benefits Management \$1.0 million (No change)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Employee Benefits Management	933	955	955	-	0.0%
<b>Total Planned Obligations</b>	<b>933</b>	<b>955</b>	<b>955</b>	<b>-</b>	<b>0.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

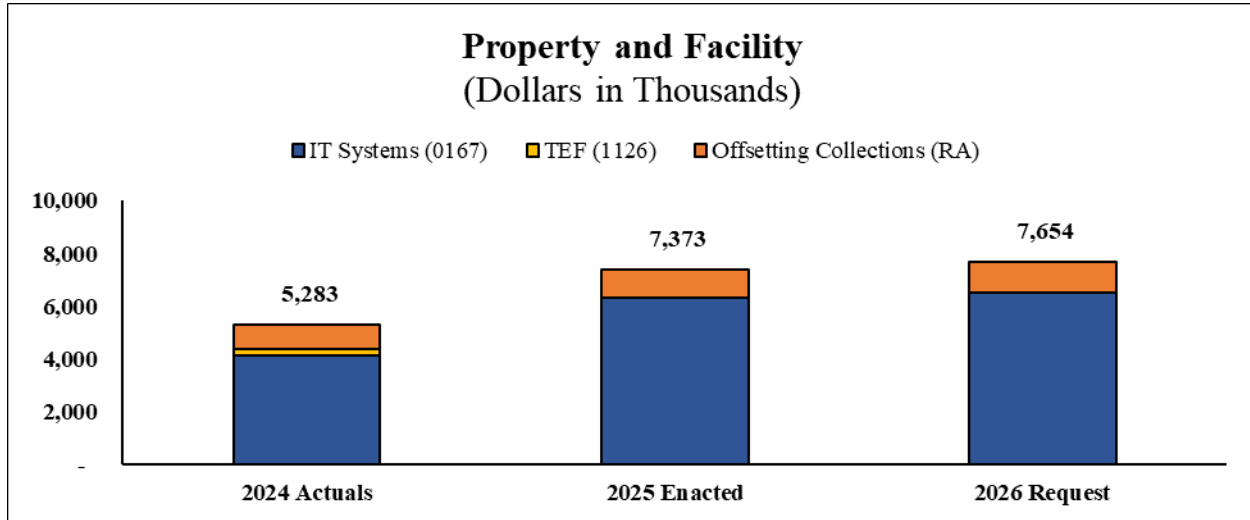
3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Employee Benefits Management solution group supports the management, administration, and processing of employee benefits, benefit plans, staff enrollment, claims, funding, and entitlements. It also includes analysis and planning, provider selection, employee communications and education, and regulatory compliance.

The 2026 budget request will support:

- The VA TBP, a digital system that streamlines the application process for public transit fare benefits for VA employees in the National Capital Region. This user-friendly system replaces manual forms, reduces errors, speeds up application processing, and supports around 5,000 employees.

**Property and Facility Investment \$7.7 million (+\$0.3 million, +3.8%)**



Property and Facility Investment (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>4,102</b>	<b>6,323</b>	<b>6,499</b>	<b>176</b>	<b>2.8%</b>
	2024-2024	4,102	-	-	-	N/A
	2025-2025	-	4,990	-	(4,990)	-100.0%
	2026-2026	-	-	5,158	5,158	N/A
<i>Total Non-Pay</i>		4,102	4,990	5,158	168	3.4%
<i>Total Pay and Associated Costs</i>		-	1,333	1,341	8	0.6%
<b>TEF (1126)</b>		<b>240</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
<i>Total Pay and Associated Costs</i>		240	-	-	-	N/A
<b>Offsetting Collections (RA)</b>		<b>941</b>	<b>1,050</b>	<b>1,155</b>	<b>105</b>	<b>10.0%</b>
<i>Total, Non-Pay</i>		941	1,050	1,155	105	10.0%
<b>Total Planned Obligations for Property and Facility Investment</b>		<b>5,283</b>	<b>7,373</b>	<b>7,654</b>	<b>281</b>	<b>3.8%</b>
<i>Total Non-Pay (all funding sources)</i>		5,043	6,040	6,313	273	4.5%
<i>Total Pay and Associated Costs (all funding sources)</i>		240	1,333	1,341	8	0.6%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Property and Facility Investment enables management to provide the facilities for the organization - including development and space planning, physical security, workplace services, fleet management (non-logistics), food services and the maintenance of facilities and equipment. It supports transitioning the Space Design and Construction software to a cloud-based system, which will enhance speed, security, and compliance, driving efficiency and long-term cost savings by improving delivery times and reducing administrative overhead. The Development and Space Planning solution group, including Space and Equipment Planning System (SEPS), optimizes space and equipment management, ensuring compliance and operational continuity, thereby streamlining processes and improving resource allocation. Physical Security solutions such as

Space Management Support System (SMSS) support workspace utilization, driving operational efficiency and employee satisfaction. These efforts collectively improve service delivery, ensuring Veterans receive timely and efficient support.

The Property and Facility Investment includes the solution groups listed in table below with subsequent solution group justification.

**Table 1. Property and Facility Investment**

<b>Planned Obligations by Solution Groups (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Development and Space Planning	3,079	4,416	4,844	428	9.7%
Physical Security	1,964	1,624	1,469	(155)	-9.5%
<b>Total Non-Pay</b>	<b>5,043</b>	<b>6,040</b>	<b>6,313</b>	<b>273</b>	<b>4.5%</b>
<b>Total Pay and Associated Costs</b>	<b>240</b>	<b>1,333</b>	<b>1,341</b>	<b>8</b>	<b>0.6%</b>
<b>Total Planned Obligations for Property and Facility Investment</b>	<b>5,283</b>	<b>7,373</b>	<b>7,654</b>	<b>281</b>	<b>3.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Development and Space Planning \$4.8 million (+\$0.4 million, +9.7%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Development and Space Planning	3,079	4,416	4,844	428	9.7%
<b>Total Planned Obligations</b>	<b>3,079</b>	<b>4,416</b>	<b>4,844</b>	<b>428</b>	<b>9.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Development and Space Planning solution group supports planning the use, services, acquisition, and construction or build-out of non-performing or performing real property (whether owned or leased) for the organization.

The 2026 budget request is \$0.4 million above the 2025 enacted level due to additional investment in high priority solutions such as SEPS and Technical Information Library Management System (TIL-MS).

The 2026 budget request will support:

- Maintaining software applications for the design and construction of major projects over \$20 million, including real property acquisitions, improved financial processes, and compliance with Title 38. This ensures applications remain operational and reliable, with security updates, ATO maintenance, and Section 508 accessibility compliance.

- Enabling the Office of Security and Law Enforcement (OSLE) to conduct facility security inspections using an application on various devices. Funding covers user licensing, training, and application support, with the application hosted on MS Azure and sustained by the VA and Performance Logic.

### Physical Security \$1.5 million (-\$0.2 million, -9.5%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Physical Security	1,964	1,624	1,469	(155)	-9.5%
<b>Total Planned Obligations</b>	<b>1,964</b>	<b>1,624</b>	<b>1,469</b>	<b>(155)</b>	<b>-9.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

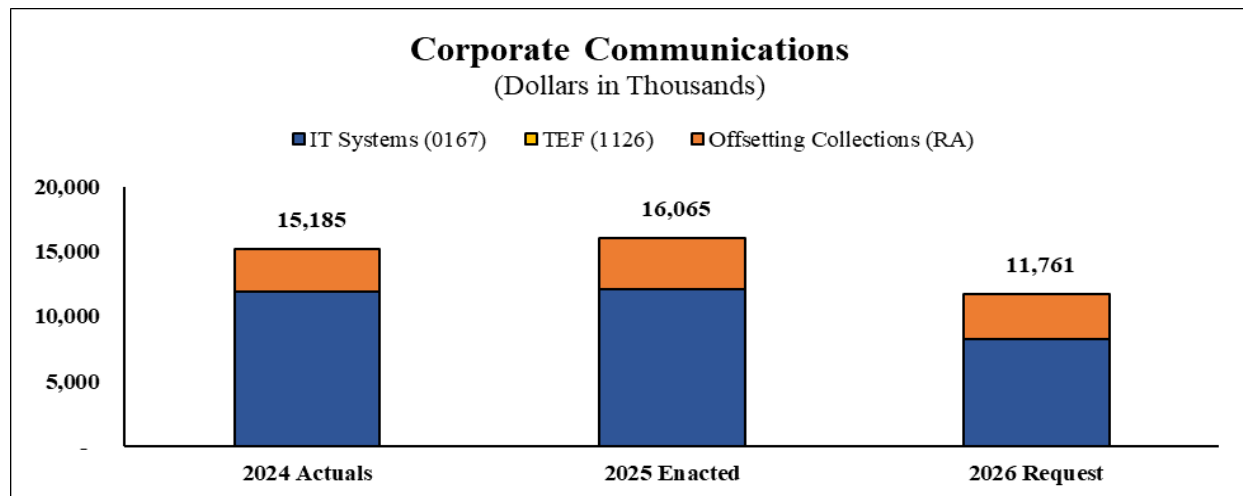
The Physical Security solution group supports managing the physical safety of property, facilities, equipment, and people through the presence of physical barriers, workforce authentication and authorization, and visible or unseen manned or unmanned security solutions.

The 2026 budget request is \$0.2 million below the 2025 enacted level due to a reduction in investment for solutions such as the Space Management Support System (SMSS).

The 2026 budget request will support:

- Ensuring software applications for Space Management receive necessary sustainment services to remain reliable and compliant with VA security policies. This includes a graphical representation of VA Central Office buildings and supports the assignment of workspaces and conference rooms to VA personnel. The support also ensures compliance with various laws and regulations, including Federal Real Property Asset Management and VA Directive 7815.

## Corporate Communication Investment \$11.8 million (-\$4.3 million, -26.8%)



Corporate Communication Investment (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>11,929</b>	<b>12,086</b>	<b>8,232</b>	<b>(3,854)</b>	<b>-31.9%</b>
	2023-2024	848	-	-	-	N/A
	2024-2024	4,212	-	-	-	N/A
	2025-2025	-	5,213	-	(5,213)	-100.0%
	2026-2026	-	-	3,001	3,001	N/A
<i>Total Non-Pay</i>		5,060	5,213	3,001	(2,212)	-42.4%
<i>Total Pay and Associated Costs</i>		6,869	6,873	5,231	(1,642)	-23.9%
<b>Offsetting Collections (RA)</b>		<b>3,256</b>	<b>3,979</b>	<b>3,529</b>	<b>(450)</b>	<b>-11.3%</b>
<i>Total Pay and Associated Costs</i>		3,256	3,979	3,529	(450)	-11.3%
<b>Total Planned Obligations for Corporate Communication Investment</b>		<b>15,185</b>	<b>16,065</b>	<b>11,761</b>	<b>(4,304)</b>	<b>-26.8%</b>
<i>Total Non-Pay (all funding sources)</i>		5,060	5,213	3,001	(2,212)	-42.4%
<i>Total Pay and Associated Costs (all funding sources)</i>		10,125	10,852	8,760	(2,092)	-19.3%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Corporate Communications Investment focuses on supporting and sustaining various key capabilities. This includes Correspondence Management, which handles and organizes all types of communication within the organization; and Enterprise Mail Management (EMM), which ensures efficient mail handling across the enterprise. It also encompasses Government Relations, managing interactions and communications with government entities, and Corporate Communications, which oversees internal and external communications to ensure consistent messaging and effective information dissemination, including community outreach efforts. Additionally, the investment supports Business Architecture, aligning the organization's processes and systems with business goals to improve overall efficiency.

The Corporate Communications Investment includes the solution groups listed in table with subsequent solution group justifications:

**Table 1. Corporate Communications Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Government Relations	1,889	1,675	1,662	(13)	-0.8%
Correspondence Management	1,877	2,688	692	(1,996)	-74.3%
Community Outreach	398	363	363	-	-
Business Architecture	48	184	184	-	-
Enterprise Mail Management	848	303	100	(203)	-67.0%
<b>Total Non-Pay</b>	<b>5,060</b>	<b>5,213</b>	<b>3,001</b>	<b>(2,212)</b>	<b>-42.4%</b>
<b>Total Pay and Associated Costs</b>	<b>10,125</b>	<b>10,852</b>	<b>8,760</b>	<b>(2,092)</b>	<b>-19.3%</b>
<b>Total Planned Obligations for Corporate Communications Investment</b>	<b>15,185</b>	<b>16,065</b>	<b>11,761</b>	<b>(4,304)</b>	<b>-26.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Government Relations \$1.7 million (-\$0.0 million, -0.8%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Government Relations	1,889	1,675	1,662	(13)	-0.8%
<b>Total Planned Obligations</b>	<b>1,889</b>	<b>1,675</b>	<b>1,662</b>	<b>(13)</b>	<b>-0.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Government Accountability Office (GAO) Liaison Services, enabling VA's Office of Congressional and Legislative Affairs (OCLA) to manage and coordinate all matters involving Congress, including GAO inquiries. This supports OCLA in processing inquiries by determining the proper subject matter experts, obtaining necessary information, and submitting final reports to GAO. The GAO provides Congress, the public, and federal agencies with objective, reliable information to help the government save money and work more efficiently.

The 2026 budget request is \$13,000 below the 2025 enacted level due to a reduction in investment for solutions such as the GAO Module.

The 2026 budget request will support:

- An efficient and reliable IT system to handle GAO investigations and audits of VA programs and services. This system will streamline the process of determining appropriate subject matter experts, gathering necessary information, and compiling final reports for submission to the GAO, ensuring timely and accurate responses.

### Correspondence Management \$0.7 million (-\$2.0 million, -74.3%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Correspondence Management	1,877	2,688	692	(1,996)	-74.3%
<b>Total Planned Obligations</b>	<b>1,877</b>	<b>2,688</b>	<b>692</b>	<b>(1,996)</b>	<b>-74.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Correspondence Management solution group supports organizing, storing, and tracking all forms of business communication, both incoming and outgoing, to ensure efficient and effective communication and record-keeping. Correspondence Management manages a vast volume of letters, emails, faxes, and other communications.

The 2026 budget request is \$2.0 million below the 2025 enacted level due to a reduction in investment for solutions such as Case and Correspondence Management (VIEWS CCM).

The 2026 budget request will support:

- Managing congressional correspondence, internal documents, responding to White House case mail, and assisting Veterans with inquiries about VA programs, services, and benefits, while ensuring compliance with privacy and security policies.

### Community Outreach \$0.4 million (No Change)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Community Outreach	398	363	363	-	-
<b>Total Planned Obligations</b>	<b>398</b>	<b>363</b>	<b>363</b>	<b>-</b>	<b>-</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Community Outreach solution group supports administering community relations and establishes business connections with the people constituting the environment the organization operates in and draws resources from to foster mutual understanding, trust, and support. It creates programs that promote the organization's image in a positive and community-oriented way.

The 2026 budget request will support:

- Enabling Data.gov to implement the Open Government Data Act (Title II of the Foundations for Evidence-Based Policymaking Act of 2018, Public Law 115-435). This act mandates that Data.gov is required by statute, rather than policy, and requires federal agencies to publish their information online as open data. This must be done using standardized, machine-readable data formats, with metadata included in the Data.gov catalog.

### Business Architecture \$0.2 million (No Change)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Business Architecture	48	184	184	-	-
<b>Total Planned Obligations</b>	<b>48</b>	<b>184</b>	<b>184</b>	<b>-</b>	<b>-</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Business Architecture solution group supports designing and modeling an organization's core capabilities, processes, and information flows to achieve strategic goals. It bridges the gap between business strategy and operational execution, ensuring that all aspects of the business are aligned and working together effectively.

The 2026 budget request will support:

- The Functional Organizational Manual database, VA's source for organizational information including staff, program offices, missions, and authorities. Managed by the Office of Enterprise Integration since 2018, it is crucial for generating organizational charts and reports. It is used by various VA offices, presidential appointees, and 26 VA Salesforce applications. The funding will cover project management, software licenses, and sustainment activities like bug fixes and minor updates.

### Enterprise Mail Management \$0.1 million (-\$0.2 million, -67.0%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Enterprise Mail Management	848	303	100	(203)	-67.0%
<b>Total Planned Obligations</b>	<b>848</b>	<b>303</b>	<b>100</b>	<b>(203)</b>	<b>-67.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.



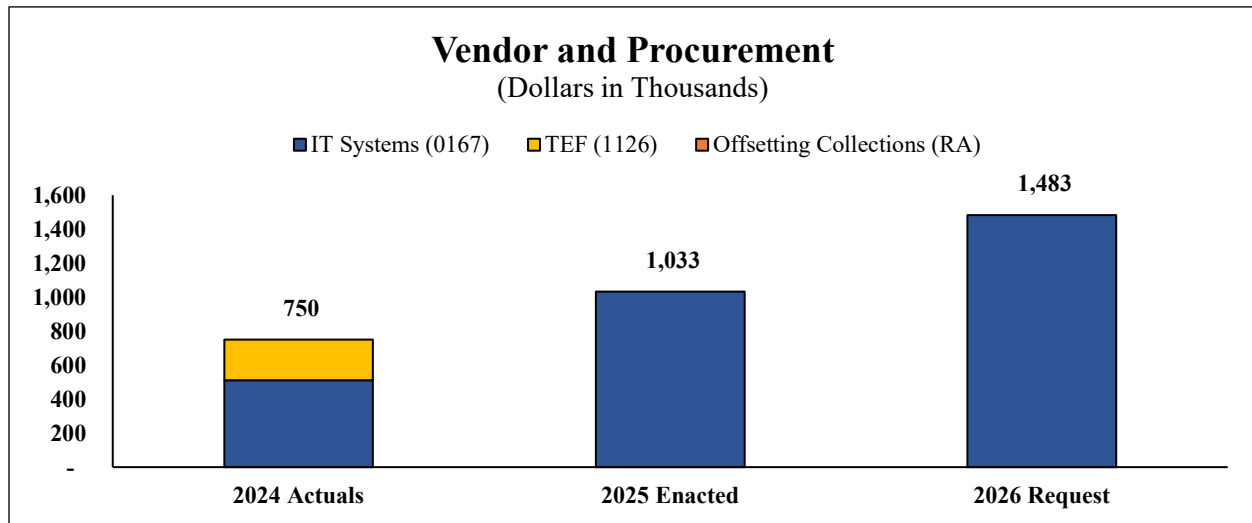
The EMM solution group supports VA's mail management by identifying, assessing improving practices and procedures, and improve mail management reporting with the goal of providing better service to Veterans and their families at a cost advantageous to the Federal Government.

The 2026 budget request is \$0.2 million below the 2025 enacted level due to a reduction in investment for solutions such as EMM Support.

The 2026 budget request will support:

- The VA in the management of mail expenditures and helps monitor real-time costs of various mailing services, ensuring compliance with GAO report 17-581 and OMB A-123. This also ensures effective risk management, analysis, and periodic updates, aligning with federal requirements.

## Vendor and Procurement Investment \$1.5 million (+\$0.450 million, +43.5%)



Vendor and Procurement Investment (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>511</b>	<b>1,033</b>	<b>1,483</b>	<b>450</b>	<b>43.5%</b>
	2024-2024	511	-	-	-	N/A
	2025-2025	-	589	-	(589)	-100.0%
	2026-2026	-	-	1,036	1,036	N/A
<i>Total Non-Pay</i>		511	589	1,036	447	75.9%
<i>Total Pay and Associated Costs</i>		-	444	447	2	0.6%
<b>TEF (1126)</b>		<b>240</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
<i>Total Pay and Associated Costs</i>		240	-	-	-	N/A
<b>Total Planned Obligations for Vendor and Procurement Investment</b>		<b>750</b>	<b>1,033</b>	<b>1,483</b>	<b>450</b>	<b>43.5%</b>
<i>Total Non-Pay (all funding sources)</i>		511	589	1,036	447	75.9%
<i>Total Pay and Associated Costs (all funding sources)</i>		240	444	447	2	0.6%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Vendor and Procurement Investment includes the Forms and Publications Orders (FP Orders) solution that is designed to ensure VA compliance with critical regulations related to suicide prevention, burial benefits, workplace safety, medical privacy, records management, and cybersecurity. Investment in this system will improve resource accessibility, records management, and overall cybersecurity. Efforts will also address security vulnerabilities, ensure Section 508 accessibility, and maintain technology compliance. Improved cloud hosting and system resilience will minimize downtime, supporting VA supply chain and logistics management policies. These

initiatives align with the VA's commitment to regulatory compliance, operational continuity, and digital transformation.

The Vendor and Procurement Investment includes the solution groups listed in Table 1 with subsequent solution group justifications:

**Table 1. Vendor and Procurement Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Vendor Relationship Management	103	133	550	417	313.7%
Inventory Management	408	456	486	30	6.6%
<b>Total Non-Pay</b>	<b>511</b>	<b>589</b>	<b>1,036</b>	<b>447</b>	<b>75.9%</b>
<b>Total Pay and Associated Costs</b>	<b>240</b>	<b>444</b>	<b>447</b>	<b>2</b>	<b>0.6%</b>
<b>Total Planned Obligations for Vendor and Procurement Investment</b>	<b>750</b>	<b>1,033</b>	<b>1,483</b>	<b>450</b>	<b>43.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Vendor Relationship Management \$0.550 million (+\$0.417 million, +313.7%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Vendor Relationship Management	103	133	550	417	313.7%
<b>Total Planned Obligations</b>	<b>103</b>	<b>133</b>	<b>550</b>	<b>417</b>	<b>313.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Vendor Relationship Management solution group supports the process of building and maintaining strong, mutually beneficial relationships with vendors, suppliers, and other partners.

The 2026 budget request is \$0.417 million above the 2025 enacted level due to solutions such as the Veterans Enterprise Management System (VEMS).

The 2026 budget request will support:

- Efforts to foster trust, clear communication, and collaboration, ensuring the organization receives the best value from vendors and that vendors are successful in meeting the organization's needs.

### Inventory Management \$0.486 million (\$0.030 million, +6.6%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Inventory Management	408	456	486	30	6.6%
<b>Total Planned Obligations</b>	<b>408</b>	<b>456</b>	<b>486</b>	<b>30</b>	<b>6.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

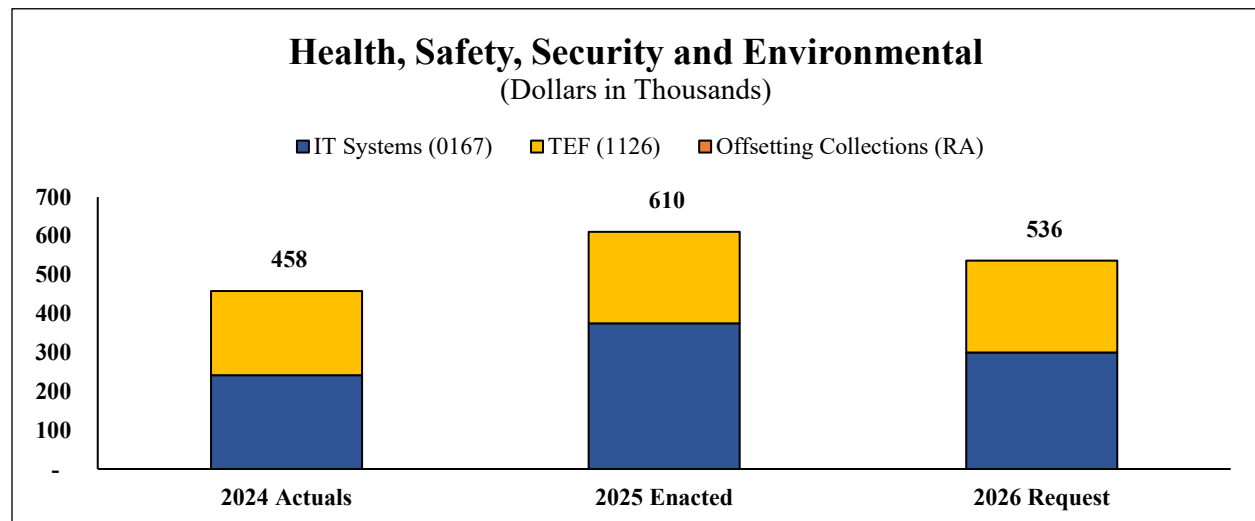
The Inventory Management solution group supports the process of ordering, storing, using, and selling inventory, including raw materials, components, and finished products, to ensure efficient operations and meet customer demand.

The 2026 budget request is \$0.030 million above the 2025 enacted level due to solutions such as the Integrated Supply Management System (ISMS).

The 2026 budget request will support:

- Software sustainment for Inventory Management applications to ensure critical support services including security updates, maintaining the Authority to Operate (ATO), compliance with the VA Technology Reference Model (TRM), Section 508 accessibility, and timely resolution of system issues.

**Health, Safety, Security, and Environmental Investment \$0.536 million (-\$0.074 million, -12.1%)**



Health, Safety, Security, and Environment Investment (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Systems (0167)		242	375	300	(75)	-19.9%
	2024-2024	242	-	-	-	N/A
	2025-2025	-	375	-	(375)	-100.0%
	2026-2026	-	-	300	300	N/A
<i>Total Non-Pay</i>		242	375	300	(75)	-19.9%
TEF (1126)		216	236	236	-	-
<i>Total Pay and Associated Costs</i>		216	236	236	-	-
<b>Total Planned Obligations for Health, Safety and Environment Investment</b>		<b>458</b>	<b>610</b>	<b>536</b>	<b>(74)</b>	<b>-12.1%</b>
<i>Total Non-Pay (all funding sources)</i>		242	375	300	(75)	-19.9%
<i>Total Pay and Associated Costs (all funding sources)</i>		216	236	236	-	-

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Health, Safety, Security, and Environmental Investment maintains workers' compensation and safety records for employees, including case details, medical bill payments, and compensation. It helps multiple agencies review and authorize payments, identify common injuries, and develop prevention programs. Continued funding ensures the system's operation through maintenance, support, and database management, aligning VA employee compensation with Department of Labor regulations.

The Workers Compensation - Occupational Safety Health Management Information System (WC-OSH) has shown improvements in handling workers' compensation cases. Its progress has paved the way for its successor, the business-led Safety and Workers' Compensation Information Management System (S/WIMS), which is expected to lead the way in this field.

The Health, Safety, Security, and Environmental Investment includes the following solution groups listed in Table 1 below with subsequent solution group justifications:

**Table 1. Health, Safety, Security, and Environmental Investment**

<b>Planned Obligations by Solution Groups (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Occupational Safety and Health	242	375	300	(75)	-19.9%
<b>Total Non-Pay</b>	<b>242</b>	<b>375</b>	<b>300</b>	<b>(75)</b>	<b>-19.9%</b>
<b>Total Pay and Associated Costs</b>	<b>216</b>	<b>236</b>	<b>236</b>	<b>-</b>	<b>-</b>
<b>Total Planned Obligations for Health, Safety, Security, and Environmental Investment</b>	<b>458</b>	<b>610</b>	<b>536</b>	<b>(74)</b>	<b>-12.1%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Occupational Safety and Health \$0.300 million (-\$0.075 million, -19.9%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Occupational Safety and Health	242	375	300	(75)	-19.9%
<b>Total Planned Obligations</b>	<b>242</b>	<b>375</b>	<b>300</b>	<b>(75)</b>	<b>-19.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Occupational Safety and Health solution group supports the programmatic evaluation and management of risks and opportunities that may affect the industry-specific or role-related personal health and safety of employees, contractors, or other third parties. It provides necessary compliance and reporting as required by local and national governing bodies. The Occupational Safety and Health group also maintains workers' compensation claim information filed with the Department of Labor (DOL), including case master information, medical bill payments, and compensation payments for eligible staff. Occupational Safety and Health is crucial for complying with the Occupational Safety and Health Act of 1970, which mandates record-keeping of occupational accidents and illnesses for evaluation and corrective action.

The 2026 budget request is \$0.075 million below the 2025 enacted level due to solutions such as the WC-OSH.

The 2026 budget request will support:

- Required compliance and reporting as mandated by local and national governing bodies.
- Occupational Safety and Health in maintaining workers' compensation claim information filed with DOL, including case master information, medical bill payments, and compensation payments for eligible staff.
- Compliance with the Occupational Safety and Health Act of 1970, which mandates the record-keeping of occupational accidents and illnesses for evaluation and corrective action.

## Chapter 4. Standard IT Investment Category

Standard Investments are related to costs associated with the VA's enterprise IT systems infrastructure, security, and IT management which serve as the structural backbone of VA's digital ecosystem. The Standard IT Investment Category consists of four Portfolios.

### Standard IT Investments Category \$4.973 billion (-\$298.4 million, -5.7%)

Planned Obligations by IT Portfolios (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Delivery Solutions	1,383,772	1,484,737	1,337,617	(147,121)	-9.9%
Infrastructure Solutions	828,308	656,739	620,450	(36,289)	-5.5%
Platform Solutions	821,469	960,889	995,660	34,771	3.6%
Workplace Solutions	857,845	813,764	830,587	16,822	2.1%
<b>Total Non-Pay</b>	<b>3,891,395</b>	<b>3,916,130</b>	<b>3,784,313</b>	<b>(131,817)</b>	<b>-3.4%</b>
<b>Total Pay and Associated Costs</b>	<b>1,515,244</b>	<b>1,355,712</b>	<b>1,189,141</b>	<b>(166,570)</b>	<b>-12.3%</b>
<b>Total Planned Obligations for Standard IT Investments</b>	<b>5,406,639</b>	<b>5,271,841</b>	<b>4,973,454</b>	<b>(298,387)</b>	<b>-5.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The 2026 planned obligations (pay & non-pay) for Standard IT Investments is \$4.973 billion, which is \$298.4 million (-5.7%) below the 2025 enacted. Standard IT Investments represent the critical core and bedrock systems serving as the structural backbone of the VA digital ecosystem.

Key Initiatives include the following:

#### Infrastructure Readiness Program –

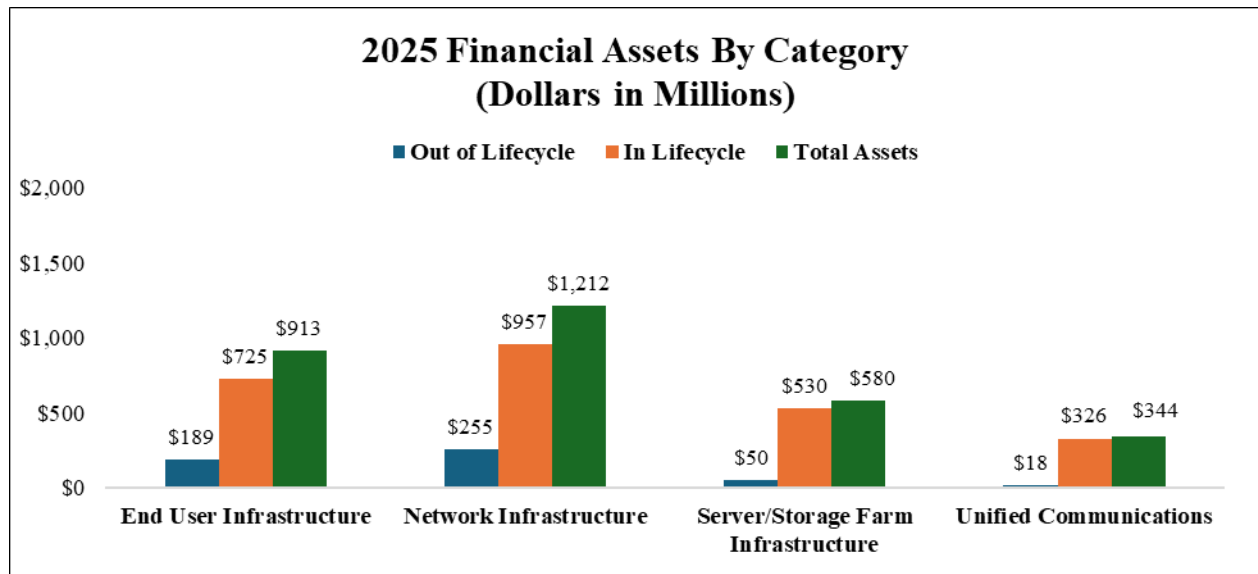
The 2026 request is \$277.3 million, which is \$134.3 (+93.9%) above 2025 enacted. This high visibility effort supports VA's ability to maintain modern and operational infrastructure required to ensure reliable functionality and telephony services, supports ongoing IT operations by providing technical refresh for end-of-life servers/storage, and reduces latency in system performance. The 2026 request will support management of critical network infrastructure within its recommended life expectancy. The effort associated with infrastructure readiness supports for:

- 242,000 desktop computing devices, 359,000 laptop computing devices, 11,300 servers, 175,500 wireless access points, and 461,000 Voice over Internet Protocol (VoIP) phones.
- VA storage, data center, Trusted Internet Connection (TIC) Gateways, network infrastructure, unified communications, and VA enterprise network management.

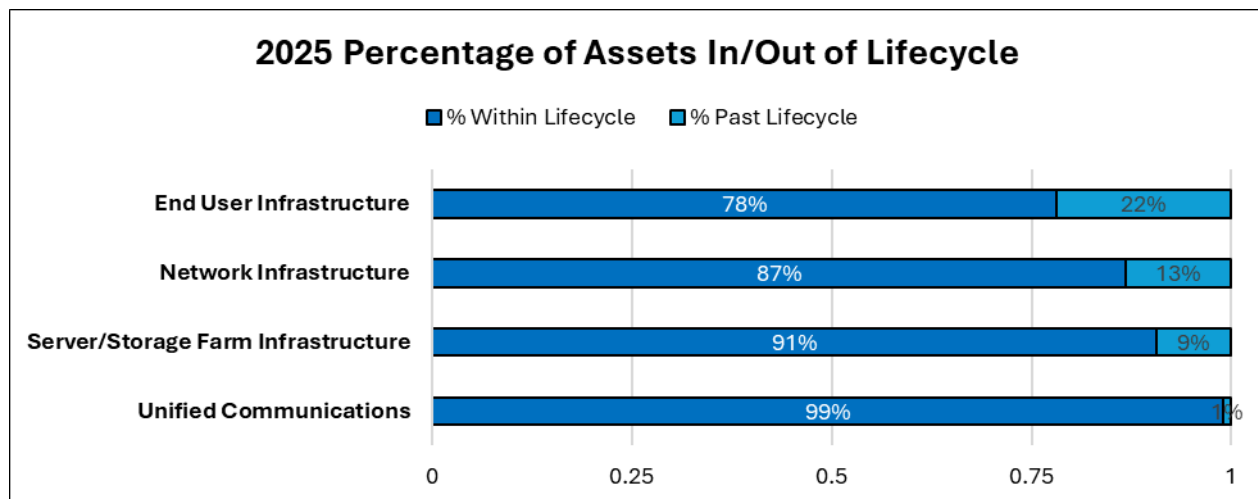


- Overall operational efficiency in delivering secure, reliable, available, and responsive IT services to Veterans, VA staff offices, and administration customers.
- The facilitation of successful modernization efforts to the new EHR, Internet Protocol version 6 (IPv6) Mandates, zero trust architecture (ZTA), Financial Management, and Supply Chain Management, achieving a continuous readiness state for all common core technologies incorporated in VA.

**Figure 1. Categories of Infrastructure Readiness Assets Based on In Lifecycle and Out of Lifecycle Costs**



**Figure 2. Categories of Infrastructure Readiness Assets Based on In Lifecycle and Out of Lifecycle Percentages**



## Cybersecurity and Zero Trust Architecture (ZTA)

The 2026 request for Cybersecurity is \$762.2 million, which is \$101 million (-11.7%) below the 2025 enacted. This investment is critical to safeguarding Veterans' digital benefits, healthcare services, and personal information in an increasingly hostile cyber environment.

\$187.3 million from the above amount will be allocated to implementation of the ZTA in the VA. ZTA reflects the federal government's strategic shift from outdated perimeter-based defenses to a model built on continuous monitoring, validation, and rapid threat containment.

Visibility and Analytics is the first and most critical building block of ZTA. Without full visibility, the best policies, access controls, and segmentation cannot detect or stop modern cyber threats.

In 2026, the four focus areas for Visibility and Analytics activities will be:

Priority Area	What It Enables	Why It Matters to Veterans
<b>Enhanced Visibility into Systems Activities</b>	Logging and monitoring of high-risk systems, user accounts, and network traffic.	Detect cyberattacks early to prevent disruption of healthcare, benefits, and financial transactions.
<b>Inspection of Encrypted Data</b>	Secure analysis of encrypted network traffic to detect hidden threats.	Protect Veteran health records, claims, and communications from undetected compromise.
<b>Continuous Monitoring</b>	Real-time alerts based on threat patterns and system anomalies.	Prevent service outages or slowdowns that could delay Veterans' access to healthcare or benefits.
<b>Security Automation</b>	Immediate containment and mitigation of threats without waiting for manual action.	Minimize downtime and protect the integrity of Veterans' digital services.

### Logic Model: From Funding to Veteran Impact

Investment	Technology Outcome	Operational Outcome	Veteran Impact
ZTA/Visibility and Analytics	Centralized real-time logging, encrypted traffic inspection, automated threat containment	Faster breach detection and response, reduced operational disruptions, compliance with cybersecurity mandates	Protected access to healthcare, benefits, and services with minimal disruption and maximum trust in VA's digital platforms

## Return on Investment (ROI)

- **Veteran Experience:** Strengthens the security and reliability of VA's digital services, enabling Veterans to trust VA with their most sensitive information.
- **Operational Continuity:** Early detection and response protect mission-critical systems from operational downtime.
- **Cost Avoidance:** Rapid threat detection can prevent major data breaches, which typically cost federal agencies millions of dollars per incident.
- **Regulatory Compliance:** Meets federal cybersecurity requirements, protecting VA from potential penalties and reputational risks.

The Visibility and Analytics pillar of VA's ZTA strategy is not simply an IT enhancement — it is a mission-critical capability to protect Veterans.

This funding will ensure that VA can deliver secure, reliable, and trusted digital services, putting Veterans first while complying with federal cybersecurity mandates. Investing in Visibility and Analytics today protects the Veterans' trust that VA has earned over decades of dedicated service.

## Artificial Intelligence (AI)

The 2026 request is \$28.9 million, which is \$14.1 million (+95.5%) above the 2025 enacted. AI has already made concrete improvements in the VA. For example, VA has a few enterprise AI algorithms running in production today. One of those algorithms, Stratification Tool for Opioid Risk Mitigation (STORM), has been associated with a 22% decrease in all-cause mortality for Veterans identified as at 'very high risk' of opioid overdose. Another algorithm, Recovery Engagement and Coordination for Health Veterans Enhancement Treatment (REACH VET), identifies Veterans at high risk of suicide for support programs. VA also has AI-enabled medical devices in use today, including GI Genius, which has been shown in external populations to increase the detection rate of colon polyps by up to 14%, and ClearRead CT, which has been shown to increase the speed of reading CT scans by 26% in external studies.

VA's 2026 AI execution plan has two major focuses areas:

- AI innovation to rapidly operationalize AI products that contribute positively to VA's mission, and
- AI management to promote transparency and ensure AI use within VA is trustworthy and responsible.

## *AI Innovation*

Investments in infrastructure will support innovations and emerging technologies and AI-driven initiatives, including those utilizing large language models, machine learning (ML), natural language processing, remote patient care, and augmented reality/virtual reality/extended reality by managing cloud hosting environments, deploying software, developing solutions and interfaces. VA will prioritize AI use cases to learn which solutions best contribute to our overall goal of

improving health and benefits outcomes for Veterans. Successful pilots will be rapidly scaled for maximal impact across VA. Priority pilot areas include administrative burden reduction, AI-assisted clinical decision support, and productivity tooling. These efforts will also contribute to developing an AI literate workforce through trainings associated with products and pilots.

An example of a current pilot is a retrieval and rules-based chatbot that uses AI in the form of Natural Language Understanding (NLU) and Natural Language Processing (NLP). Veterans have sent more than 300,000 messages to the VA.gov chatbot since its March 2022 launch which will enable surfaces automated unauthenticated responses based on VA.gov benefits-content and will allow Veterans to refill and track prescriptions. The VA is also developing pilot programs that include Compliance Made Easy (Office of the Secretary), Immersive Portal (VHA), Teletracking (VHA), RxTracker (VHA), Data Arch (VHA), and TeleEyeVirtual Exams (VHA).

### *AI Management*

Management of AI is crucial for establishing agency-wide AI standards that promote innovation, accessibility, and ensure VA investment in AI is trustworthy and effective. AI management and standards support the agency-wide AI roadmap and establish VA as a forward-thinking leader in trustworthy AI. It ensures that all uses of AI are safe, secure, and comply with Executive Order 14110 and the OMB M-24-10 memo. Achieving this goal requires robust, reliable, repeatable, and standardized evaluations of AI systems, as well as policies, institutions, and as appropriate, other mechanisms to test, understand, and mitigate risks from these systems before they are used.

## Section 4.1 Delivery Solutions Portfolio \$2.197 billion (-\$278.3 million, -11.2%)

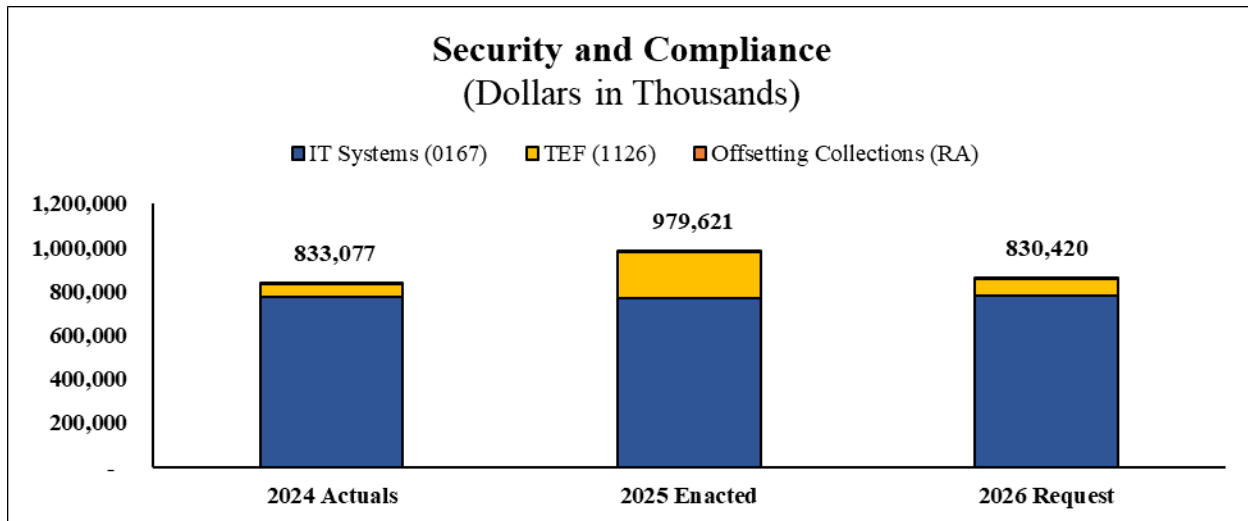
Planned Obligations by IT Investments (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Security and Compliance	625,592	833,251	707,632	(125,618)	-15.1%
Strategy and Planning	393,373	253,710	322,228	68,518	27.0%
Operations	184,662	213,078	183,162	(29,916)	-14.0%
Support	130,449	115,061	77,206	(37,855)	-32.9%
Development	49,696	69,638	47,388	(22,250)	-32.0%
<b>Total Non-Pay</b>	<b>1,383,772</b>	<b>1,484,737</b>	<b>1,337,617</b>	<b>(147,121)</b>	<b>-9.9%</b>
<b>Total Pay and Associated Costs</b>	<b>1,163,237</b>	<b>990,520</b>	<b>859,295</b>	<b>(131,225)</b>	<b>-13.2%</b>
<b>Total Planned Obligations for Delivery Solutions Portfolio</b>	<b>2,547,009</b>	<b>2,475,257</b>	<b>2,196,911</b>	<b>(278,346)</b>	<b>-11.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

## Security and Compliance Investment \$830.4 million (-\$149.2 million, -15.2%)



Security and Compliance (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>774,835</b>	<b>767,589</b>	<b>754,494</b>	<b>(13,095)</b>	<b>-1.7%</b>
	1994-1994	332	1,917	-	(1,917)	-100.0%
	2021-2025	22	-	-	-	N/A
	2023-2024	41,704	-	-	-	N/A
	2024-2024	527,504	-	-	-	N/A
	2025-2025	-	626,198	-	(626,198)	-100.0%
	2026-2026	-	-	635,847	635,847	N/A
<i>Total Non-Pay</i>		569,562	628,115	635,847	7,732	1.2%
<i>Total Pay and Associated Costs</i>		205,272	139,474	118,648	(20,827)	-14.9%
<b>TEF (1126)</b>		<b>58,215</b>	<b>212,007</b>	<b>75,901</b>	<b>(136,107)</b>	<b>-64.2%</b>
	2023-2027	15,469	-	-	-	N/A
	2024-2028	40,533	19,700	-	(19,700)	-100.0%
	2025-2029	-	185,412	-	(185,412)	-100.0%
	2026-2030	-	-	71,761	71,761	N/A
<i>Total Non-Pay</i>		56,002	205,112	71,761	(133,351)	-65.0%
<i>Total Pay and Associated Costs</i>		2,213	6,896	4,140	(2,756)	-40.0%
<b>Offsetting Collections (RA)</b>		<b>27</b>	<b>24</b>	<b>25</b>	<b>1</b>	<b>3.5%</b>
<i>Total, Non-Pay</i>		27	24	25	1	3.5%
<b>Total Planned Obligations for Security and Compliance Investment</b>		<b>833,077</b>	<b>979,621</b>	<b>830,420</b>	<b>(149,201)</b>	<b>-15.2%</b>
<i>Total Non-Pay (all funding sources)</i>		625,592	833,251	707,632	(125,618)	-15.1%
<i>Total Pay and Associated Costs (all funding sources)</i>		207,485	146,370	122,787	(23,583)	-16.1%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Security and Compliance investment safeguards the integrity, availability, confidentiality, and proper use of the Department’s technology systems and data, supporting a comprehensive framework to protect Veterans’ information and ensure mission continuity. It includes Identity and Access Management (IAM) for appropriate access, security awareness training, Cybersecurity and Incident Response protocols, Threat and Vulnerability Management, and Data Privacy through proper data classification, access rights, and encryption. Furthermore, Governance, Risk, and Compliance align IT security with business strategy and ensure regulatory adherence. Business Continuity and Disaster Recovery maintain operational resilience with recovery planning and testing. This investment aligns with VA’s mission to protect its digital infrastructure, comply with federal mandates, and provide secure, uninterrupted services, crucial for mitigating risks and ensuring operational resilience across the VA enterprise.

The Security and Compliance investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Security and Compliance Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Governance, Risk and Compliance	202,822	263,654	249,343	(14,311)	-5.4%
Cyber Security and Incident Response	153,014	98,966	154,183	55,216	55.8%
Identity and Access Management	149,708	310,370	112,804	(197,566)	-63.7%
Threat and Vulnerability Management	21,881	151,444	167,863	16,419	10.8%
Data Privacy and Security	-	8,284	23,219	14,935	180.3%
Security Awareness	97,521	-	-	-	N/A
Business Continuity and Disaster Recovery	647	532	220	(312)	-58.7%
<b>Total Non-Pay</b>	<b>625,592</b>	<b>833,251</b>	<b>707,632</b>	<b>(125,618)</b>	<b>-15.1%</b>
<b>Total Pay and Associated Costs</b>	<b>207,485</b>	<b>146,370</b>	<b>122,787</b>	<b>(23,583)</b>	<b>-16.1%</b>
<b>Total Planned Obligations for Security and Compliance Investment</b>	<b>833,077</b>	<b>979,621</b>	<b>830,420</b>	<b>(149,201)</b>	<b>-15.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Governance, Risk and Compliance \$249.3 million (-\$14.3 million, -5.4%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Governance, Risk and Compliance	202,822	263,654	249,343	(14,311)	-5.4%
<b>Total Planned Obligations</b>	<b>202,822</b>	<b>263,654</b>	<b>249,343</b>	<b>(14,311)</b>	<b>-5.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Governance, Risk and Compliance services set policy, establish controls and measure compliance to relevant legal requirements.

The 2026 budget is \$14.3 million below the 2025 enacted level due to a reduction in investment for solutions such as Cyber Transformation Program and Authority to Operate Support.

The 2026 budget request will support:

- Ensuring risks are addressed and align with regulatory needs (such as HIPAA) as well as documented and communicated to business owners.
- Ensuring third parties meet risk and security requirements.

### Cyber Security and Incident Response \$154.2 million (+\$55.2 million, +55.8%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Cyber Security and Incident Response	153,014	98,966	154,183	55,216	55.8%
<b>Total Planned Obligations</b>	<b>153,014</b>	<b>98,966</b>	<b>154,183</b>	<b>55,216</b>	<b>55.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Cyber Security and Incident Response provide policies, procedures and technologies to recognize existing and emerging threats and determine associated risk.

The 2026 budget is \$55.2 million above the 2025 enacted level due to additional investment in high priority solutions such as ZTA – Visibility & Analytics Pillar and Cyber Security Operations Center Cloud Credits.

The 2026 budget request will support:

- Ensuring the organization has the appropriate defense and responses to each incident.

### Identity and Access Management \$112.8 million (-\$197.6 million, -63.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Identity and Access Management	149,708	310,370	112,804	(197,566)	-63.7%
<b>Total Planned Obligations</b>	<b>149,708</b>	<b>310,370</b>	<b>112,804</b>	<b>(197,566)</b>	<b>-63.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

IAM sets policy, business processes, establishes controls and provide technologies to facilitate the management of digital identities.



The 2026 budget is \$197.6 million below the 2025 enacted level due to a reduction in investment for solutions such as Public Key Infrastructure and IAM.

The 2026 budget request will support:

- Ensuring individuals have the appropriate access to necessary systems at the right times.
- Authentication/Authorization, Identity Management, Identity Governance and Administration, Privileged Access Management, and Certificate Management.

### **Threat and Vulnerability Management \$167.9 million (+\$16.4 million, +10.8%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Threat and Vulnerability Management	21,881	151,444	167,863	16,419	10.8%
<b>Total Planned Obligations</b>	<b>21,881</b>	<b>151,444</b>	<b>167,863</b>	<b>16,419</b>	<b>10.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Threat and Vulnerability Management ensures an organization's applications and infrastructure vulnerabilities are proactively identified, classified and corrected.

The 2026 budget is \$16.4 million above the 2025 enacted level due to additional investment in high priority solutions such as Assessment Support and Compliance and Validation Security Engineering Support.

The 2026 budget request will support:

- Ensuring VA's applications and infrastructure are not exploited by unauthorized individuals or parties.
- Application Vulnerability Management, Infrastructure Vulnerability Management, and Network/Endpoint Security.

### **Data Privacy and Security \$23.2 million (+\$14.9 million, +180.3%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Data Privacy and Security	-	8,284	23,219	14,935	180.3%
<b>Total Planned Obligations</b>	<b>-</b>	<b>8,284</b>	<b>23,219</b>	<b>14,935</b>	<b>180.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Data Privacy and Security ensures corporate, and user data is not used or accessed by unauthorized individuals or entities.

The 2026 budget is \$14.9 million above the 2025 enacted level due to additional investment in high priority solutions such as Data Loss Prevention Support.

The 2026 budget request will support:

- Ensuring data and identities are classified appropriately, the correct controls are in place to prevent data loss, and data is appropriately secured.
- Data Classification and Identification, Data Loss Prevention, Data Encryption, Data Access, and Database Security.

#### **Business Continuity and Disaster Recovery \$0.2 million (-\$0.3 million, -58.7%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Business Continuity and Disaster Recovery	647	532	220	(312)	-58.7%
<b>Total Planned Obligations</b>	<b>647</b>	<b>532</b>	<b>220</b>	<b>(312)</b>	<b>-58.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

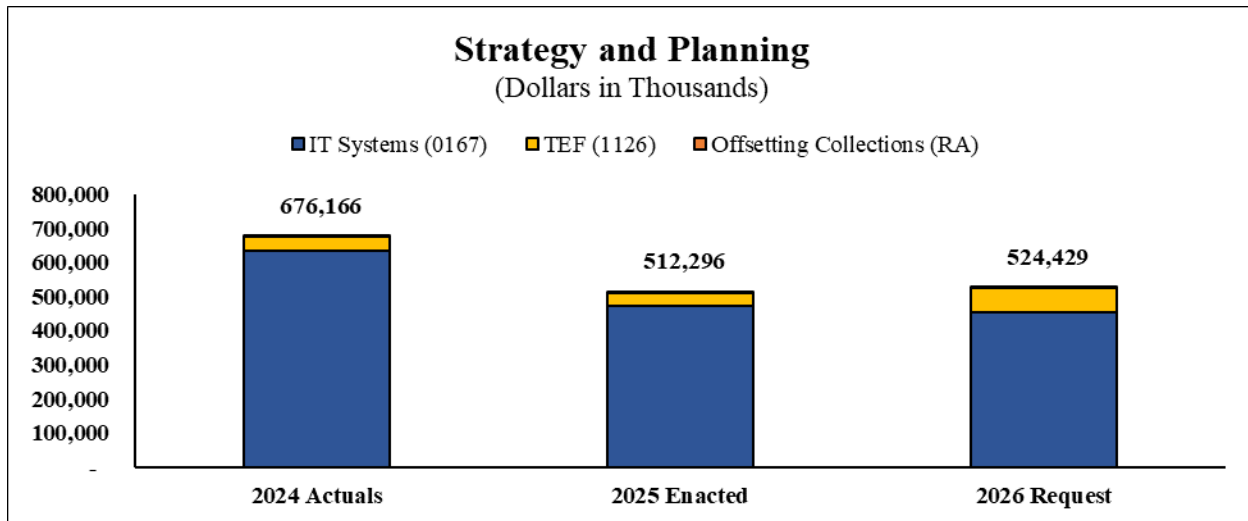
Business Continuity and Disaster Recovery ensures the continuous operation of the enterprise.

The 2026 budget is \$0.3 million below the 2025 enacted level due to a reduction in investment for solutions such as InterAgency IT Continuity Support.

The 2026 budget request will support:

- Services including business impact assessments, business resiliency plans, disaster recovery capabilities, and the associated exercises, testing, training, and awareness.
- Recovery services for people, processes, and technology in cases of incidents.

## Strategy and Planning Investment \$524.4 million (+12.1 million, +2.4%)



Strategy and Planning (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>636,460</b>	<b>473,971</b>	<b>454,498</b>	<b>(19,473)</b>	<b>-4.1%</b>
	2023-2024	9,425	-	-	-	N/A
	2024-2024	234,940	-	-	-	N/A
	2024-2025	113,681	487	-	(487)	-100.0%
	2025-2025	-	209,513	-	(209,513)	-100.0%
	2025-2026	-	5,385	-	(5,385)	-100.0%
	2026-2026	-	-	258,533	258,533	N/A
<i>Total Non-Pay</i>		358,046	215,385	258,533	43,148	20.0%
<i>Total Pay and Associated Costs</i>		278,414	258,586	195,965	(62,621)	-24.2%
<b>TEF (1126)</b>		<b>37,825</b>	<b>37,814</b>	<b>69,456</b>	<b>31,642</b>	<b>83.7%</b>
	2022-2024	5,872	-	-	-	N/A
	2023-2027	4,574	22,343	-	(22,343)	-100.0%
	2024-2028	23,000	10,991	-	(10,991)	-100.0%
	2025-2029	-	4,480	-	(4,480)	-100.0%
	2026-2030	-	-	63,220	63,220	N/A
<i>Total Non-Pay</i>		33,446	37,814	63,220	25,406	67.2%
<i>Total Pay and Associated Costs</i>		4,379	-	6,236	6,236	N/A
<b>Offsetting Collections (RA)</b>		<b>1,882</b>	<b>511</b>	<b>475</b>	<b>(36)</b>	<b>-7.1%</b>
<i>Total, Non-Pay</i>		1,882	511	475	(36)	-7.1%
<b>Total Planned Obligations for Strategy and Planning Investment</b>		<b>676,166</b>	<b>512,296</b>	<b>524,429</b>	<b>12,133</b>	<b>2.4%</b>
<i>Total Non-Pay (all funding sources)</i>		393,373	253,710	322,228	68,518	27.0%
<i>Total Pay and Associated Costs (all funding sources)</i>		282,793	258,586	202,201	(56,385)	-21.8%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Strategy and Planning investment enables the CIO and IT leadership team to efficiently plan and manage the enterprise technology environment. Supported activities include planning, architecture, consulting, innovation and research and development (R&D), agile management, and vendor management. It includes Business Process Reengineering, Enterprise Architecture, Innovation and Ideation, IT Vendor Management, IT Financial Management, IT Customer Relationship Management, IT Strategy and Communication, IT Human Capital Management, IT Property and Facility Management, and Program, Product Management solution groups.

The Strategy and Planning investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Strategy and Planning Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Vendor Management	221,466	63,208	107,880	44,672	70.7%
Program, Product and Project Management	57,856	47,810	82,021	34,211	71.6%
IT Property and Facility Management	32,311	47,909	55,093	7,184	15.0%
IT Human Capital Management	13,240	21,571	27,613	6,042	28.0%
IT Financial Management	25,960	23,773	24,013	239	1.0%
IT Strategy and Communication	15,345	3,098	8,720	5,622	181.5%
Innovation and Ideation	12,013	21,272	6,876	(14,396)	-67.7%
Business Process Reengineering	4,623	4,736	5,874	1,138	24.0%
Enterprise Architecture	8,611	18,167	4,138	(14,029)	-77.2%
IT Customer Relationship Management	1,948	2,167	-	(2,167)	-100.0%
<b>Total Non-Pay</b>	<b>393,373</b>	<b>253,710</b>	<b>322,228</b>	<b>68,518</b>	<b>27.0%</b>
<b>Total Pay and Associated Costs</b>	<b>282,793</b>	<b>258,586</b>	<b>202,201</b>	<b>(56,385)</b>	<b>-21.8%</b>
<b>Total Planned Obligations for Strategy and Planning Investment</b>	<b>676,166</b>	<b>512,296</b>	<b>524,429</b>	<b>12,133</b>	<b>2.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **IT Vendor Management \$107.9 million (+\$44.7 million, +70.7%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Vendor Management	221,466	63,208	107,880	44,672	70.7%
<b>Total Planned Obligations</b>	<b>221,466</b>	<b>63,208</b>	<b>107,880</b>	<b>44,672</b>	<b>70.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

IT Vendor Management is the management of technology suppliers who provide, deliver and support technology products and services.

The 2026 budget is \$44.7 million above the 2025 enacted level due to additional investment in high priority solutions such as Technology Acquisition Center (TAC) and Strategic Acquisition Center (SAC) Fees.

The 2026 budget request will support:

- Services across the life cycle of a vendor, such as selection, negotiation, contracting, procurement, maintenance, and subscription renewals.
- Performance management to ensure that vendors meet the required standards.

### **Program, Product and Project Management \$82.0 million (+\$34.2 million, +71.6%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Program, Product and Project Management	57,856	47,810	82,021	34,211	71.6%
<b>Total Planned Obligations</b>	<b>57,856</b>	<b>47,810</b>	<b>82,021</b>	<b>34,211</b>	<b>71.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Program, Product and Project Management is the process of managing software development-focused projects, programs, and products with the intention of improving an organization's performance and governance requirements.

The 2026 budget is \$34.2 million above the 2025 enacted level due to additional investment in high priority solutions such as Software Product BAM Operations.

The 2026 budget request will support:

- Traditional method of discrete planning, budgeting, and execution of projects to deliver new capabilities, enhance existing capabilities or retire applications or services.
- A more collaborative and continuous planning, prioritization, and delivery process (e.g., Agile methodologies) to provide frequent releases of small packages of new functionality in an iterative approach.

### IT Property and Facility Management \$55.1 million (+7.2 million, +15.0%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Property and Facility Management	32,311	47,909	55,093	7,184	15.0%
<b>Total Planned Obligations</b>	<b>32,311</b>	<b>47,909</b>	<b>55,093</b>	<b>7,184</b>	<b>15.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

IT Property and Facility Management provides the property and facilities for IT including space planning, physical security, workplace services, fleet management (non-logistics), food services and the maintenance of facilities and equipment.

The 2026 budget is \$7.2 million above the 2025 enacted level due to additional investment in high priority solutions such as IT Property and Facility Management Support.

The 2026 budget request will support:

- The continued review of leases, conducting Space Analysis and ensuring the ability to implement software tools, and coordinate safety meetings and trainings.

### IT Human Capital Management \$27.6 million (+\$6.0 million, +28.0%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Human Capital Management	13,240	21,571	27,613	6,042	28.0%
<b>Total Planned Obligations</b>	<b>13,240</b>	<b>21,571</b>	<b>27,613</b>	<b>6,042</b>	<b>28.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

IT Human Capital Management provides comprehensive warehouse support services aligned with the Human Resources and Administration mission.

The 2026 budget is \$6.0 million above the 2025 enacted level due to additional investment in high priority solutions such as VA Central Office (VACO) Human Resources Service Center Services.

The 2026 budget request will support:

- Receipt, storage, and distribution of office supplies, furniture, IT equipment, and moving supplies for the VACO warehouse.
- Office moves, and excess property pickup and delivery.
- Efficient property management and logistics, supporting VA's enterprise-wide human resources, and ultimately aiding the VA workforce in delivering better services to Veterans by maintaining a well-organized and operational environment.

## IT Financial Management \$24.0 million (+\$0.2 million, +1.0%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Financial Management	25,960	23,773	24,013	239	1.0%
<b>Total Planned Obligations</b>	<b>25,960</b>	<b>23,773</b>	<b>24,013</b>	<b>239</b>	<b>1.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

IT Financial Management involves the planning, budgeting, spend management and chargeback of IT expenditures and the costing of IT products and services.

The 2026 budget is \$0.2 million above the 2025 enacted level due to additional investment in high priority solutions such as IT Financial Management Support and Technology Business Management Implementation Support.

The 2026 budget request will support:

- Federal financial standards, analytics, and accurate reporting—aligned with the President’s Management Agenda.

## IT Strategy and Communication \$8.7 million (+\$5.6 million, +181.5%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Strategy and Communication	15,345	3,098	8,720	5,622	181.5%
<b>Total Planned Obligations</b>	<b>15,345</b>	<b>3,098</b>	<b>8,720</b>	<b>5,622</b>	<b>181.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

IT Strategy and Communication effectively communicates and advocates for OIT’s mission to deliver top-tier IT products and services to support the Veteran experience.

The 2026 budget is \$5.6 million above the 2025 enacted level due to additional investment in high priority solutions such as IT Strategy Coordination and IT Communication Support.

The 2026 budget request will support:

- Providing essential messaging to Veterans, families, caregivers, employees, and Congress to build trust and confidence in VA's technological capabilities.
- Facilitating media engagement, public speaking events, and Congressional communication to link OIT’s efforts on key efforts to tangible outcomes.
- End users receiving timely information, oversight bodies being well-informed, and public perception of VA digital offerings improvement.

- Highlighting the VA Health and Benefits app, cybersecurity awareness, and the "Work For Us" campaign, which collectively support VA's public image and attract top IT talent, benefitting Veterans through improved services and engagement.

### **Innovation and Ideation \$6.9 million (-\$14.4 million, -67.7%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Innovation and Ideation	12,013	21,272	6,876	(14,396)	-67.7%
<b>Total Planned Obligations</b>	<b>12,013</b>	<b>21,272</b>	<b>6,876</b>	<b>(14,396)</b>	<b>-67.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.  
 2. 2026 request may include IT Systems, TEF, and Offsetting Collections.  
 3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Innovation and Ideation is the investment and incubation of new technologies to create new or better solutions which meet unarticulated or existing market needs.

The 2026 budget is \$14.4 million below the 2025 enacted level due to a reduction in investment for solutions such as VA Innovation Unit. It will support new technology solutions and new product incubation services.

### **Business Process Reengineering \$5.9 million (+\$1.1 million, +\$24.0%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Business Process Reengineering	4,623	4,736	5,874	1,138	24.0%
<b>Total Planned Obligations</b>	<b>4,623</b>	<b>4,736</b>	<b>5,874</b>	<b>1,138</b>	<b>24.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.  
 2. 2026 request may include IT Systems, TEF, and Offsetting Collections.  
 3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Business Process Reengineering enables a strategic approach to radically redesigning and improving core business processes to achieve significant performance improvements and efficiency gains.

The 2026 budget is \$1.1 million above the 2025 enacted level due to additional investment in high priority solutions such as Process Records and Knowledge Solutions Support. It will support rethinking and restructuring how VA delivers value to customers, often involving technology and organizational changes to streamline workflows and eliminate redundancies.



### Enterprise Architecture \$4.1 million (-\$14.0 million, -77.2%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Enterprise Architecture	8,611	18,167	4,138	(14,029)	-77.2%
<b>Total Planned Obligations</b>	<b>8,611</b>	<b>18,167</b>	<b>4,138</b>	<b>(14,029)</b>	<b>-77.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

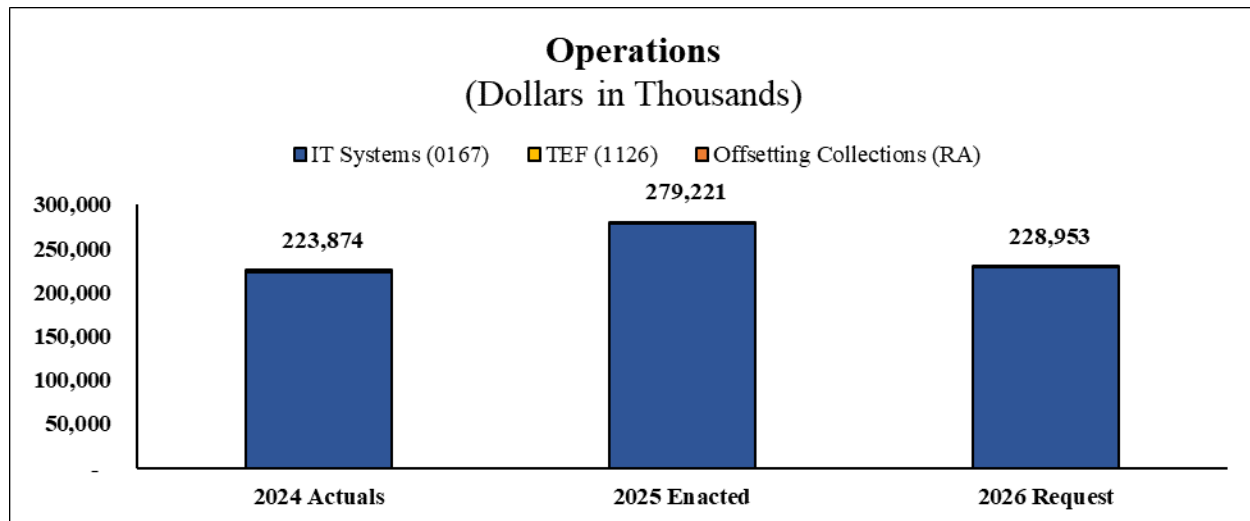
Enterprise Architecture guides organizations through the business, information, process, and technology changes necessary to execute their business and IT strategies.

The 2026 budget is \$14.0 million below the 2025 enacted level due to a reduction in investment for solutions such as Enterprise Architecture Support.

The 2026 budget request will support:

- Adoption of modern technologies, employing methods of continuous improvement, and scaling them across the Department so it can run more effectively.
- The ability to track top emergent engineering issues across the organization, develop plans for addressing them, and oversee and coordinate execution of fixes as needed.

## Operations Investment \$229.0 million (-\$50.3 million, -18.0%)



Operations (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>222,981</b>	<b>279,146</b>	<b>228,875</b>	<b>(50,270)</b>	<b>-18.0%</b>
	2023-2024	18,000	-	-	-	N/A
	2024-2024	166,576	-	-	-	N/A
	2025-2025	-	213,003	-	(213,003)	-100.0%
	2026-2026	-	-	183,084	183,084	N/A
<i>Total Non-Pay</i>		184,576	213,003	183,084	(29,918)	-14.0%
<i>Total Pay and Associated Costs</i>		38,405	66,143	45,791	(20,352)	-30.8%
<b>TEF (1126)</b>		<b>806</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
<i>Total Pay and Associated Costs</i>		806	-	-	-	N/A
<b>Offsetting Collections (RA)</b>		<b>86</b>	<b>75</b>	<b>78</b>	<b>3</b>	<b>3.5%</b>
<i>Total, Non-Pay</i>		86	75	78	3	3.5%
<b>Total Planned Obligations for Operations Investment</b>		<b>223,874</b>	<b>279,221</b>	<b>228,953</b>	<b>(50,268)</b>	<b>-18.0%</b>
<i>Total Non-Pay (all funding sources)</i>		184,662	213,078	183,162	(29,916)	-14.0%
<i>Total Pay and Associated Costs (all funding sources)</i>		39,212	66,143	45,791	(20,352)	-30.8%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Operations investment monitors, supports, manages and runs the enterprise technology systems within VA and typically provides behind-the-scenes support and is not directly user-facing.

The Operations investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Operations Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Service Management	128,366	155,208	112,654	(42,555)	-27.4%
Event Management	56,296	57,869	70,509	12,639	21.8%
<b>Total Non-Pay</b>	<b>184,662</b>	<b>213,078</b>	<b>183,162</b>	<b>(29,916)</b>	<b>-14.0%</b>
<b>Total Pay and Associated Costs</b>	<b>39,212</b>	<b>66,143</b>	<b>45,791</b>	<b>(20,352)</b>	<b>-30.8%</b>
<b>Total Planned Obligations for Operations Investment</b>	<b>223,874</b>	<b>279,221</b>	<b>228,953</b>	<b>(50,268)</b>	<b>-18.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### IT Service Management \$112.7 million (-\$42.6 million, -27.4%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Service Management	128,366	155,208	112,654	(42,555)	-27.4%
<b>Total Planned Obligations</b>	<b>128,366</b>	<b>155,208</b>	<b>112,654</b>	<b>(42,555)</b>	<b>-27.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

IT Service Management provides the incident, problem and change management services necessary for IT to plan, deliver, operate, and control the IT services offered to its customers.

The 2026 budget is \$42.6 million below the 2025 enacted level due to a reduction in investment for solutions such as IT Service Management Support. It will support software tools and services for assessing, recording and managing asset configurations, such as server settings or network router tables.

### Event Management \$70.5 million (+\$12.6 million, +21.8%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Event Management	56,296	57,869	70,509	12,639	21.8%
<b>Total Planned Obligations</b>	<b>56,296</b>	<b>57,869</b>	<b>70,509</b>	<b>12,639</b>	<b>21.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

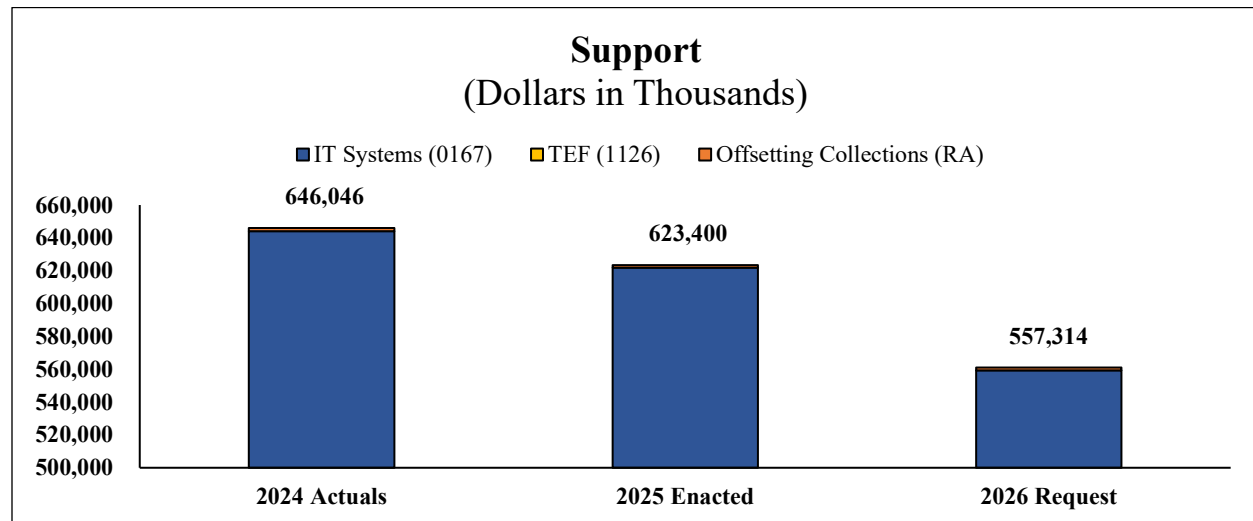
2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Event Management monitors resources and applications, and records application programming interface (API) calls and delivers logs and insights.

The 2026 budget is \$12.6 million above the 2025 enacted level due to additional investment in high priority solutions such as Enterprise Command Center Support. It will support log data consolidation, reporting and analysis to enable IT administrators and security personnel to understand asset utilization, user logins, and information access.

## Support Investment \$557.3 million (-\$66.1 million, -10.6%)



Support (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>644,158</b>	<b>621,754</b>	<b>555,610</b>	<b>(66,145)</b>	<b>-10.6%</b>
	2024-2024	128,561	-	-	-	N/A
	2025-2025	-	113,415	-	(113,415)	-100.0%
	2026-2026	-	-	75,502	75,502	N/A
<i>Total Non-Pay</i>		128,561	113,415	75,502	(37,913)	-33.4%
<i>Total Pay and Associated Costs</i>		515,597	508,339	480,108	(28,231)	-5.6%
<b>Offsetting Collections (RA)</b>		<b>1,888</b>	<b>1,646</b>	<b>1,704</b>	<b>58</b>	<b>3.5%</b>
<i>Total, Non-Pay</i>		1,888	1,646	1,704	58	3.5%
<b>Total Planned Obligations for Support Investment</b>		<b>646,046</b>	<b>623,400</b>	<b>557,314</b>	<b>(66,086)</b>	<b>-10.6%</b>
<i>Total Non-Pay (all funding sources)</i>		130,449	115,061	77,206	(37,855)	-32.9%
<i>Total Pay and Associated Costs (all funding sources)</i>		515,597	508,339	480,108	(28,231)	-5.6%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Support investment provides support to the end-user community with training, application support, service desk and central print services. Training helps VA users' access and effectively use VA application services and productivity tools. Application Support covers activities to keep VA applications and services running and offers Tier 2 and Tier 3 technical support for complex user issues. IT Training helps VA users' access and effectively use VA application services and productivity tools.

The Support investment includes the solution group listed in table below with subsequent solution groups justifications:

**Table 1. Support Investment**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Service Desk	130,449	115,061	77,206	(37,855)	-32.9%
<b>Total Non-Pay</b>	<b>130,449</b>	<b>115,061</b>	<b>77,206</b>	<b>(37,855)</b>	<b>-32.9%</b>
<b>Total Pay and Associated Costs</b>	<b>515,597</b>	<b>508,339</b>	<b>480,108</b>	<b>(28,231)</b>	<b>-5.6%</b>
<b>Total Planned Obligations for Support Investment</b>	<b>646,046</b>	<b>623,400</b>	<b>557,314</b>	<b>(66,086)</b>	<b>-10.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Service Desk \$77.2 million (-\$37.9 million, -32.9%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Service Desk	130,449	115,061	77,206	(37,855)	-32.9%
<b>Total Planned Obligations</b>	<b>130,449</b>	<b>115,061</b>	<b>77,206</b>	<b>(37,855)</b>	<b>-32.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

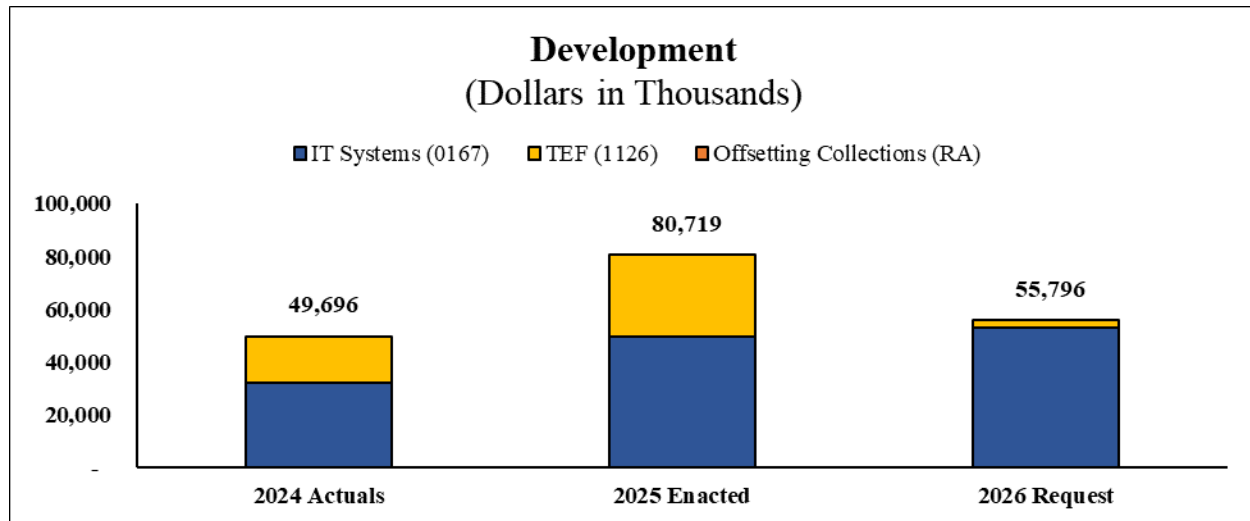
Service Desk provides a single point of contact to meet the support needs of users and the IT organization.

The 2026 budget is \$37.9 million below the 2025 enacted level due to a reduction in investment for solutions such as Deskside Support and Enterprise Service Desk (ESD) Managed Services.

The 2026 budget request will support:

- Offering end users information and support related to IT products and services, usually to troubleshoot problems or provide guidance about products such as computers, electronic equipment, or software.
- Delivering Help Desk support through various channels such as phone, website, instant messaging, or email.
- Additional service delivery offerings including IT knowledge management, request fulfillment, desk-side, and “tech bar” service offerings.

## Development Investment \$55.8 million (-\$24.9 million, -30.9%)



Development (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>32,066</b>	<b>49,394</b>	<b>52,880</b>	<b>3,486</b>	<b>7.1%</b>
	2024-2024	32,066	-	-	-	N/A
	2025-2025	-	38,312	-	(38,312)	-100.0%
	2026-2026	-	-	44,708	44,708	N/A
<i>Total Non-Pay</i>		32,066	38,312	44,708	6,396	16.7%
<i>Total Pay and Associated Costs</i>		-	11,082	8,172	(2,910)	-26.3%
<b>TEF (1126)</b>		<b>17,631</b>	<b>31,326</b>	<b>2,916</b>	<b>(28,409)</b>	<b>-90.7%</b>
	2023-2027	300	-	-	-	N/A
	2024-2028	17,331	-	-	-	N/A
	2025-2029	-	31,326	-	(31,326)	-100.0%
	2026-2030	-	-	2,680	2,680	N/A
<i>Total Non-Pay</i>		17,631	31,326	2,680	(28,646)	-91.4%
<i>Total Pay and Associated Costs</i>		-	-	236	236	N/A
<b>Total Planned Obligations for Development Investment</b>		<b>49,696</b>	<b>80,719</b>	<b>55,796</b>	<b>(24,923)</b>	<b>-30.9%</b>
<i>Total Non-Pay (all funding sources)</i>		49,696	69,638	47,388	(22,250)	-32.0%
<i>Total Pay and Associated Costs (all funding sources)</i>		-	11,082	8,408	(2,674)	-24.1%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Development investment provides VA capability to plan, design, build, test and release new solutions.

The Development investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Development Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Design and Development	40,966	57,959	33,068	(24,891)	-42.9%
Testing	8,730	11,679	14,320	2,641	22.6%
<b>Total Non-Pay</b>	<b>49,696</b>	<b>69,638</b>	<b>47,388</b>	<b>(22,250)</b>	<b>-32.0%</b>
<b>Total Pay and Associated Costs</b>	<b>-</b>	<b>11,082</b>	<b>8,408</b>	<b>(2,674)</b>	<b>-24.1%</b>
<b>Total Planned Obligations for Development Investment</b>	<b>49,696</b>	<b>80,719</b>	<b>55,796</b>	<b>(24,923)</b>	<b>-30.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Design and Development \$33.1 million (-\$24.9 million, -42.9%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Design and Development	40,966	57,959	33,068	(24,891)	-42.9%
<b>Total Planned Obligations</b>	<b>40,966</b>	<b>57,959</b>	<b>33,068</b>	<b>(24,891)</b>	<b>-42.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Design and Development services provide the planning, design, programming, documenting, testing, and fixing involved in creating and maintaining software products.

The 2026 budget is \$24.9 million below the 2025 enacted level due to a reduction in investment for solutions such as GitHub Business Cloud (GHBC) DevSecOps Tools Enclave (DTE).

The 2026 budget request will support:

- Comprehensive lifecycle assistance from initial concept and design stages through development, testing, deployment and ongoing maintenance.
- Solutions that meet unique business needs, ensuring alignment with the VA's vision and objectives.



### Testing \$14.3 million (\$2.6 million, +22.6%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Testing	8,730	11,679	14,320	2,641	22.6%
<b>Total Planned Obligations</b>	<b>8,730</b>	<b>11,679</b>	<b>14,320</b>	<b>2,641</b>	<b>22.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Testing executes a program or application with the intent of finding errors or other defects.

The 2026 budget is \$2.6 million above the 2025 enacted level due to additional investment in high priority solutions such as Independent Verification and Validation (IV&V) Support - Financial Management Business Transformation.

The 2026 budget request will support:

- Providing stakeholders with information about the quality of the product or service and allow the business to understand the risks of software implementation.
- Multiple testing forms, including functional, system, integration, performance, and usability.

## Section 4.2 Infrastructure Solutions Portfolio \$757.7 million (-\$61.1 million, -7.5%)

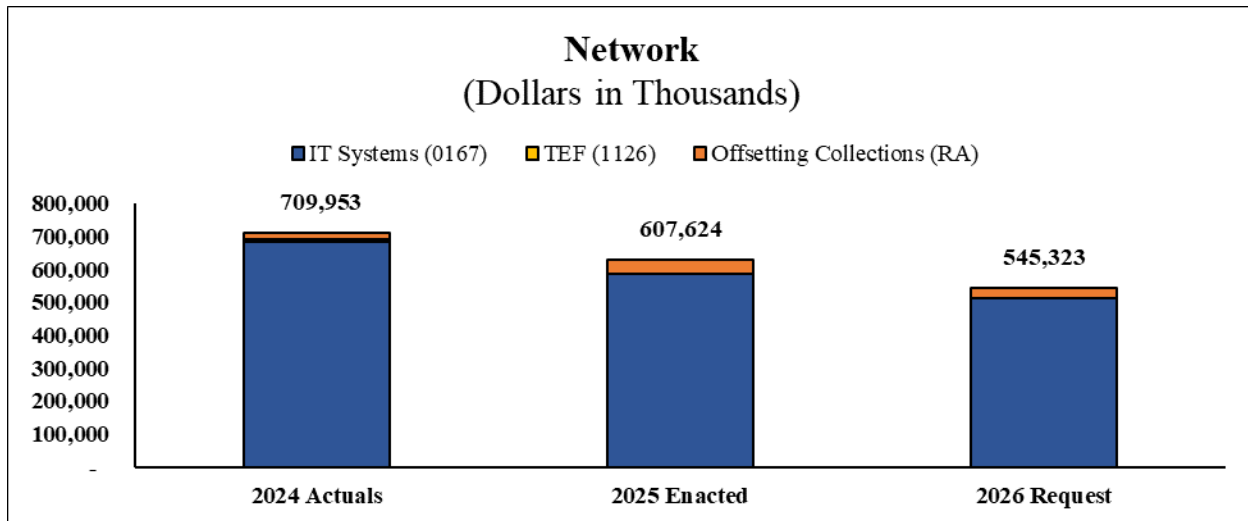
Planned Obligations by Investments (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Network	654,283	541,033	488,552	(52,481)	-9.7%
Compute	138,806	83,762	94,847	11,085	13.2%
Data Center	25,000	24,854	27,323	2,469	9.9%
Storage	10,219	7,089	9,728	2,639	37.2%
<b>Total Non-Pay</b>	<b>828,308</b>	<b>656,739</b>	<b>620,450</b>	<b>(36,289)</b>	<b>-5.5%</b>
<b>Total Pay and Associated Costs</b>	<b>169,206</b>	<b>162,020</b>	<b>137,200</b>	<b>(24,820)</b>	<b>-15.3%</b>
<b>Total Planned Obligations for Infrastructure Solutions Portfolio</b>	<b>997,514</b>	<b>818,759</b>	<b>757,650</b>	<b>(61,109)</b>	<b>-7.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

## Network Investment \$545.3 million (-\$62.3 million, -10.3%)



Network (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>684,774</b>	<b>564,847</b>	<b>512,520</b>	<b>(52,327)</b>	<b>-9.3%</b>
	2023-2024	6,524	-	-	-	-
	2024-2024	570,993	-	-	-	-
	2024-2025	18,942	-	-	-	-
	2024-2028	32,645	42,643	-	(42,643)	-100.0%
	2025-2025	-	425,225	-	(425,225)	-100.0%
	2025-2029	-	30,388	-	(30,388)	-100.0%
	2026-2026	-	-	455,749	455,749	N/A
<i>Total Non-Pay</i>		629,105	498,256	455,749	(42,507)	-8.5%
<i>Total Pay and Associated Costs</i>		55,670	66,591	56,771	(9,820)	-14.7%
<b>TEF (1126)</b>		<b>6,817</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	2024-2028	6,817	-	-	-	-
<i>Total Non-Pay</i>		6,817	-	-	-	-
<b>Offsetting Collections (RA)</b>		<b>18,361</b>	<b>42,777</b>	<b>32,803</b>	<b>(9,975)</b>	<b>-23.3%</b>
<i>Total, Non-Pay</i>		18,361	42,777	32,803	(9,975)	-23.3%
<b>Total Planned Obligations for Network Investment</b>		<b>709,953</b>	<b>607,624</b>	<b>545,323</b>	<b>(62,301)</b>	<b>-10.3%</b>
<i>Total Non-Pay (all funding sources)</i>		654,283	541,033	488,552	(52,481)	-9.7%
<i>Total Pay and Associated Costs (all funding sources)</i>		55,670	66,591	56,771	(9,820)	-14.7%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds

The Network investment provides the voice and data network and supporting services such as load balancing, domain services, virtual private network, and the internet to enable communications within and outside the VA. It includes Internet Connectivity, Domain, and Load Balancing Services, Data and Voice Network, and Network.

The Network investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Network Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Data and Voice Network	357,611	336,505	334,743	(1,763)	-0.5%
Network	225,227	137,865	103,537	(34,328)	-24.9%
Internet Connectivity, Domain, and Load Balancing Services	71,444	66,663	50,272	(16,391)	-24.6%
<b>Total Non-Pay</b>	<b>654,283</b>	<b>541,033</b>	<b>488,552</b>	<b>(52,481)</b>	<b>-9.7%</b>
<b>Total Pay and Associated Costs</b>	<b>55,670</b>	<b>66,591</b>	<b>56,771</b>	<b>(9,820)</b>	<b>-14.7%</b>
<b>Total Planned Obligations for Network Investments</b>	<b>709,953</b>	<b>607,624</b>	<b>545,323</b>	<b>(62,301)</b>	<b>-10.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Data and Voice Network \$334.7 million (-\$1.8 million, -0.5%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Data and Voice Network	357,611	336,505	334,743	(1,763)	-0.5%
<b>Total Planned Obligations</b>	<b>357,611</b>	<b>336,505</b>	<b>334,743</b>	<b>(1,763)</b>	<b>-0.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Data Network is a selection of network connection offerings that enable direct data communications across the organization including its data centers, office buildings, remote locations as well as partners and service providers (including public cloud service providers) without traversing the public internet.

The 2026 budget is \$1.8 million below the 2025 enacted level due to a reduction in investment for solutions such as Data and Voice Network Transport and Satellite and Emergency Communication Support.

The 2026 budget request will support:

- Service offerings including terrestrial and non-terrestrial (e.g., satellite) technologies as well as field networks or special-use networks.
- Voice circuits to deliver "plain old telephone service" and other advanced features such as 800-services, automatic call distribution, voicemail, and more.

### Network \$103.5 million (-\$34.3 million, -24.9%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Network	225,227	137,865	103,537	(34,328)	-24.9%
<b>Total Planned Obligations</b>	<b>225,227</b>	<b>137,865</b>	<b>103,537</b>	<b>(34,328)</b>	<b>-24.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Network provides the voice and data network along with supporting services like load balancing, domain services, virtual private network (VPN), and internet access to enable communications within and outside the enterprise.

The 2026 budget is \$34.3 million below the 2025 enacted level due to a reduction in investment for solutions such as Activations – Projects.

The 2026 budget request will support:

- IT equipment and services necessary for opening new or expanded VA facilities, including wide area network (WAN), local area network (LAN), telephone, wireless fidelity (Wi-Fi) equipment, and endpoints like laptops and printers.
- Seamless integration of technology for efficient healthcare and benefits delivery, aligning with the goals of the 21st Century Integrated Digital Experience Act (IDEA).
- Network capabilities ensure the replacement of end of life (EOL) and end of service (EOS) equipment such as servers, firewalls, and wireless access points, preventing service downtimes and security vulnerabilities, ultimately supporting the quality of care and services provided to Veterans.

### Internet Connectivity, Domain, and Load Balancing Services \$50.3 million (-\$16.4 million, -24.6%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Internet Connectivity, Domain, and Load Balancing Services	71,444	66,663	50,272	(16,391)	-24.6%
<b>Total Planned Obligations</b>	<b>71,444</b>	<b>66,663</b>	<b>50,272</b>	<b>(16,391)</b>	<b>-24.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

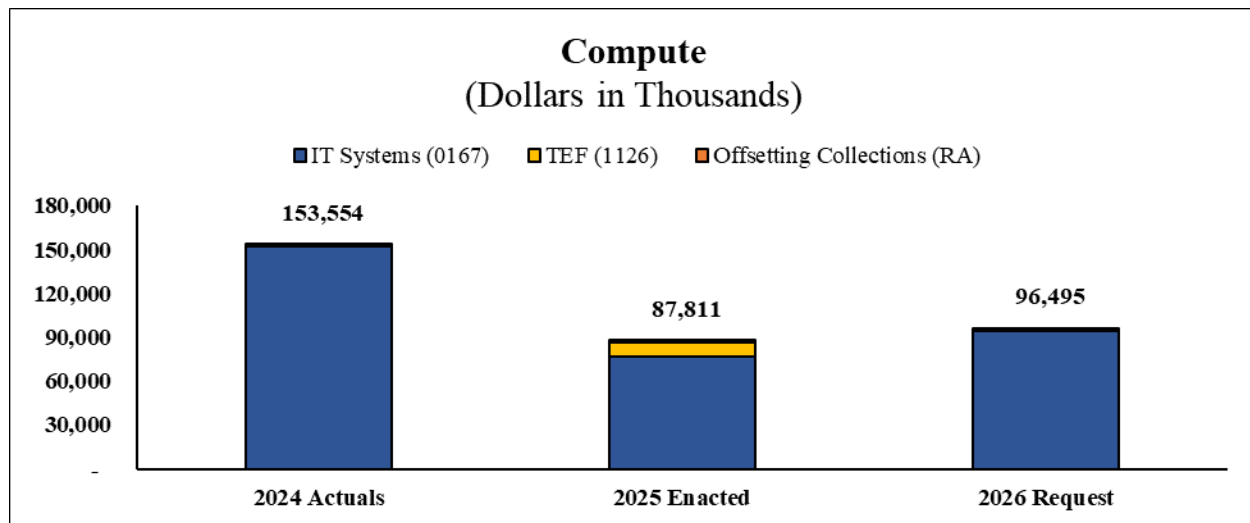
Internet Connectivity, Domain, and Load Balancing Services is telecommunications using the public internet to enable communications across the organization including its data centers, office buildings, remote locations, partners, and service providers.

The 2026 budget is \$16.4 million below the 2025 enacted level due to a reduction in investment for solutions such as Gateway - Trusted Internet Connection Support and Internet Connectivity.

The 2026 budget request will support:

- VPNs to limit access and provide security.
- Domain solutions lookup capabilities to convert domain names (e.g., www.acme.com) into the associated Internet Protocol (IP) address to enable communication between hosts.
- Optimizing incoming application/workload requests through load balancing and traffic management to deliver high availability and network performance to applications.

## Compute Investment \$96.5 million (+\$8.7 million, +9.9%)



Compute (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>152,379</b>	<b>76,569</b>	<b>94,003</b>	<b>17,434</b>	<b>22.8%</b>
	2024-2024	137,631	-	-	-	-
	2025-2025	-	76,569	-	(76,569)	-100.0%
	2026-2026	-	-	93,786	93,786	N/A
<i>Total Non-Pay</i>		137,631	76,569	93,786	17,217	22.5%
<i>Total Pay and Associated Costs</i>		14,748	-	217	217	N/A
<b>TEF (1126)</b>		<b>-</b>	<b>10,218</b>	<b>1,431</b>	<b>(8,787)</b>	<b>-86.0%</b>
	2025-2029	-	6,169	-	(6,169)	-100.0%
<i>Total Non-Pay</i>		-	6,169	-	(6,169)	-100.0%
<i>Total Pay and Associated Costs</i>		-	4,049	1,431	(2,618)	-64.7%
<b>Offsetting Collections (RA)</b>		<b>1,175</b>	<b>1,024</b>	<b>1,061</b>	<b>36</b>	<b>3.5%</b>
<i>Total, Non-Pay</i>		1,175	1,024	1,061	36	3.5%
<b>Total Planned Obligations for Compute Investment</b>		<b>153,554</b>	<b>87,811</b>	<b>96,495</b>	<b>8,684</b>	<b>9.9%</b>
<i>Total Non-Pay (all funding sources)</i>		138,806	83,762	94,847	11,085	13.2%
<i>Total Pay and Associated Costs (all funding sources)</i>		14,748	4,049	1,648	(2,401)	-59.3%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Compute investment provides physical and virtual computing systems that run business applications, software tools and system services, which can be dedicated or on-demand and may be provided on-premises or through external managed services or public cloud offerings.

The Compute investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Compute Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Compute - On Prem	138,806	83,762	94,847	11,085	13.2%
<b>Total Non-Pay</b>	<b>138,806</b>	<b>83,762</b>	<b>94,847</b>	<b>11,085</b>	<b>13.2%</b>
<b>Total Pay and Associated Costs</b>	<b>14,748</b>	<b>4,049</b>	<b>1,648</b>	<b>(2,401)</b>	<b>-59.3%</b>
<b>Total Planned Obligations for Compute Investment</b>	<b>153,554</b>	<b>87,811</b>	<b>96,495</b>	<b>8,684</b>	<b>9.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Compute - On Prem \$94.8 million (+\$11.1 million, +13.2%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Compute - On Prem	138,806	83,762	94,847	11,085	13.2%
<b>Total Planned Obligations</b>	<b>138,806</b>	<b>83,762</b>	<b>94,847</b>	<b>11,085</b>	<b>13.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Compute - on Prem provides the on-premises physical and virtual computing systems that run business applications, software tools, and system services, which can be dedicated or on-demand.

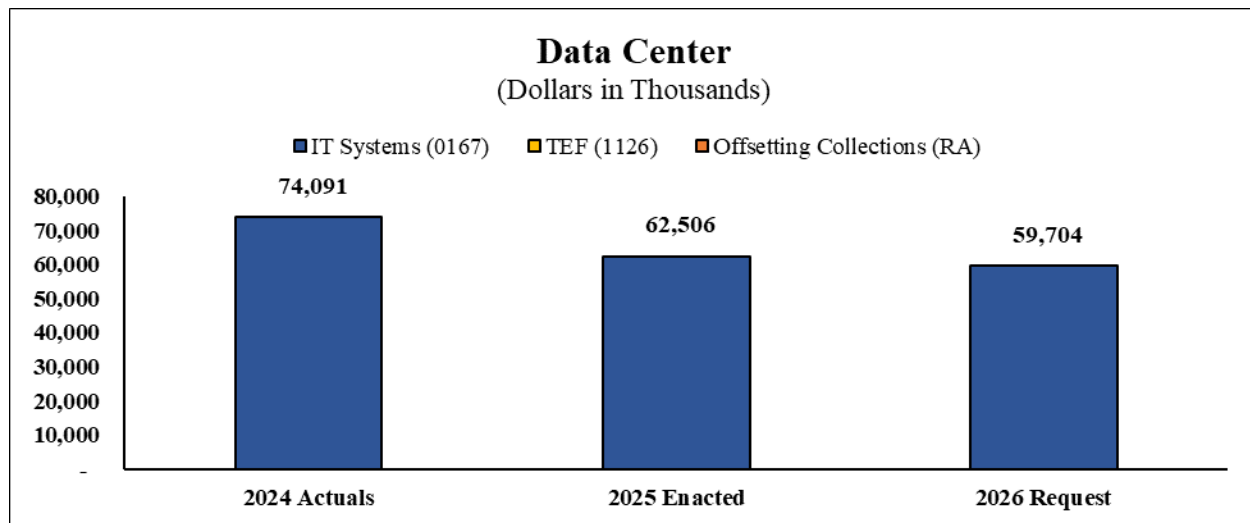
The 2026 budget is \$11.1 million above the 2025 enacted level due to additional investment in high priority solutions such as Compute Hardware - On Prem and Tier 3 and Tier 4 Compute Support.

The 2026 budget request will support:

- Refreshing and updating IT server/storage assets to support VA's Enterprise Servers and Storage Solutions, high-performance computing, and machine learning.
- Multi-Year effort replacing aged hardware and addressing technical debt through standardization, improving printer management, application support, and server infrastructure across the VA.
- Replacing legacy virtualization infrastructure and supporting backup systems to ensure data availability and security.



## Data Center Investment \$59.7 million (-\$2.8 million, -4.5%)



Data Center (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>74,091</b>	<b>62,506</b>	<b>59,704</b>	<b>(2,803)</b>	<b>-4.5%</b>
	2024-2024	25,000	-	-	-	-
	2025-2025	-	24,854	-	(24,854)	-100.0%
	2026-2026	-	-	27,323	27,323	N/A
<i>Total Non-Pay</i>		25,000	24,854	27,323	2,469	9.9%
<i>Total Pay and Associated Costs</i>		49,091	37,652	32,380	(5,272)	-14.0%
<b>Total Planned Obligations for Data Center Investment</b>		<b>74,091</b>	<b>62,506</b>	<b>59,704</b>	<b>(2,803)</b>	<b>-4.5%</b>
<i>Total Non-Pay (all funding sources)</i>		25,000	24,854	27,323	2,469	9.9%
<i>Total Pay and Associated Costs (all funding sources)</i>		49,091	37,652	32,380	(5,272)	-14.0%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Data Center investment provides a secure and controlled environment for housing compute, storage, network, and other technology equipment.

The Data Center investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Data Center Investment**

Planned Obligations by Solutions Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Data Center	25,000	24,854	27,323	2,469	9.9%
<b>Total Non-Pay</b>	<b>25,000</b>	<b>24,854</b>	<b>27,323</b>	<b>2,469</b>	<b>9.9%</b>
<b>Total Pay and Associated Costs</b>	<b>49,091</b>	<b>37,652</b>	<b>32,380</b>	<b>(5,272)</b>	<b>-14.0%</b>
<b>Total Planned Obligations for Data Center Investment</b>	<b>74,091</b>	<b>62,506</b>	<b>59,704</b>	<b>(2,803)</b>	<b>-4.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Data Center \$27.3 million (+\$2.5 million, +9.9%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Data Center	25,000	24,854	27,323	2,469	9.9%
<b>Total Planned Obligations</b>	<b>25,000</b>	<b>24,854</b>	<b>27,323</b>	<b>2,469</b>	<b>9.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

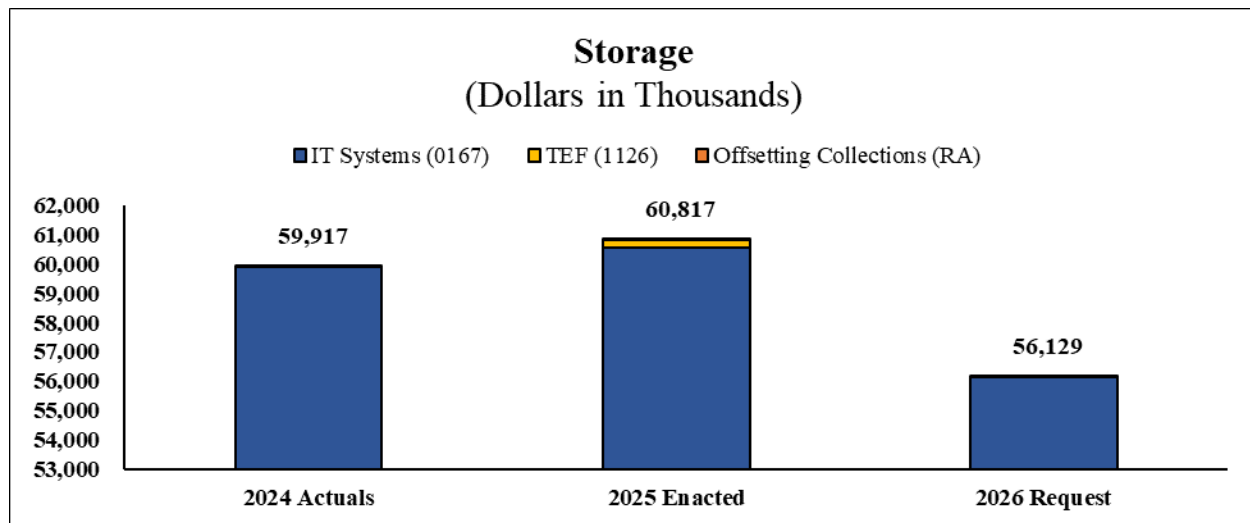
Data Center provides a secure and controlled environment for housing compute, storage, network, and other technology equipment. It encompasses the compute and storage platform for cloud-hosted services, extending these services to on-premises environments through Amazon Web Services Outpost or Azure Stack. By expanding support for on-premises data centers, the VA aims to support functionality and better serve customers, addressing funding model gaps by transitioning to a managed service model that requires consistent, annually increasing funding to maintain robust, resilient, and secure technology environments. These efforts are crucial for supporting, maintaining, and operating technology that enables VA staff to effectively serve our Nation's Veterans.

The 2026 budget is \$2.5 million above the 2025 enacted level due to additional investment in high priority solutions such as Edge Services and Data Center Infrastructure Services.

The 2026 budget request will support:

- Compute and storage platform for cloud-hosted services, extending these services to on-premises environments through Amazon Web Services Outpost or Azure Stack.
- Expanding support for on-premises data centers to support functionality and better serve VA customers.
- Maintenance of robust, resilient, and secure technology environments.

## Storage Investment \$56.1 million (-\$4.7 million, -7.7%)



Storage (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>59,911</b>	<b>60,564</b>	<b>56,124</b>	<b>(4,441)</b>	<b>-7.3%</b>
	2024-2024	10,214	-	-	-	-
	2025-2025	-	6,836	-	(6,836)	-100.0%
	2026-2026	-	-	9,723	9,723	N/A
<i>Total Non-Pay</i>		10,214	6,836	9,723	2,887	42.2%
<i>Total Pay and Associated Costs</i>		49,697	53,728	46,401	(7,327)	-13.6%
<b>TEF (1126)</b>		<b>-</b>	<b>248</b>	<b>-</b>	<b>(248)</b>	<b>-100.0%</b>
	2025-2029	-	248	-	(248)	-100.0%
<i>Total Non-Pay</i>		-	248	-	(248)	-100.0%
<b>Offsetting Collections (RA)</b>		<b>6</b>	<b>5</b>	<b>5</b>	<b>-</b>	<b>3.5%</b>
<i>Total, Non-Pay</i>		6	5	5	-	3.5%
<b>Total Planned Obligations for Storage Investment</b>		<b>59,917</b>	<b>60,817</b>	<b>56,129</b>	<b>(4,689)</b>	<b>-7.7%</b>
<i>Total Non-Pay (all funding sources)</i>		10,219	7,089	9,728	2,639	37.2%
<i>Total Pay and Associated Costs (all funding sources)</i>		49,697	53,728	46,401	(7,327)	-13.6%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Storage investment provides solutions for persistent information, data, files, and other object types, ranging from real-time high-performance data storage to long-term archive storage. It includes Storage – On Prem.

The Storage investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Storage Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Storage - On Prem	10,219	7,089	9,728	2,639	37.2%
<b>Total Non-Pay</b>	<b>10,219</b>	<b>7,089</b>	<b>9,728</b>	<b>2,639</b>	<b>37.2%</b>
<b>Total Pay and Associated Costs</b>	<b>49,697</b>	<b>53,728</b>	<b>46,401</b>	<b>(7,327)</b>	<b>-13.6%</b>
<b>Total Planned Obligations for Storage Investment</b>	<b>59,917</b>	<b>60,817</b>	<b>56,129</b>	<b>(4,689)</b>	<b>-7.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Storage – On Prem \$9.7 million (+\$2.6 million, +37.2%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Storage - On Prem	10,219	7,089	9,728	2,639	37.2%
<b>Total Planned Obligations</b>	<b>10,219</b>	<b>7,089</b>	<b>9,728</b>	<b>2,639</b>	<b>37.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Storage - on Prem persistently holds information, data, files, and other object types, ranging from real-time, high-performance on-premises data storage to long-term archive storage.

The 2026 budget is \$2.6 million above the 2025 enacted level due to additional investment in high priority solutions such as Storage Tapeless Backup Encryption.

The 2026 budget request will support:

- Providing recovery point objectives based on business impact assessments.
- Ongoing IT operations by providing technical refresh for end-of-life servers and storage, enabling the operation of critical VA applications.
- Replacement or modernized infrastructure conforming to federal and industry cybersecurity and best-practice standards.
- Standardized deployment and support through a commoditized or standardized program lifecycle.

### Section 4.3 Platform Solutions Portfolio \$1.083 billion (+\$35.3 million, +3.4%)

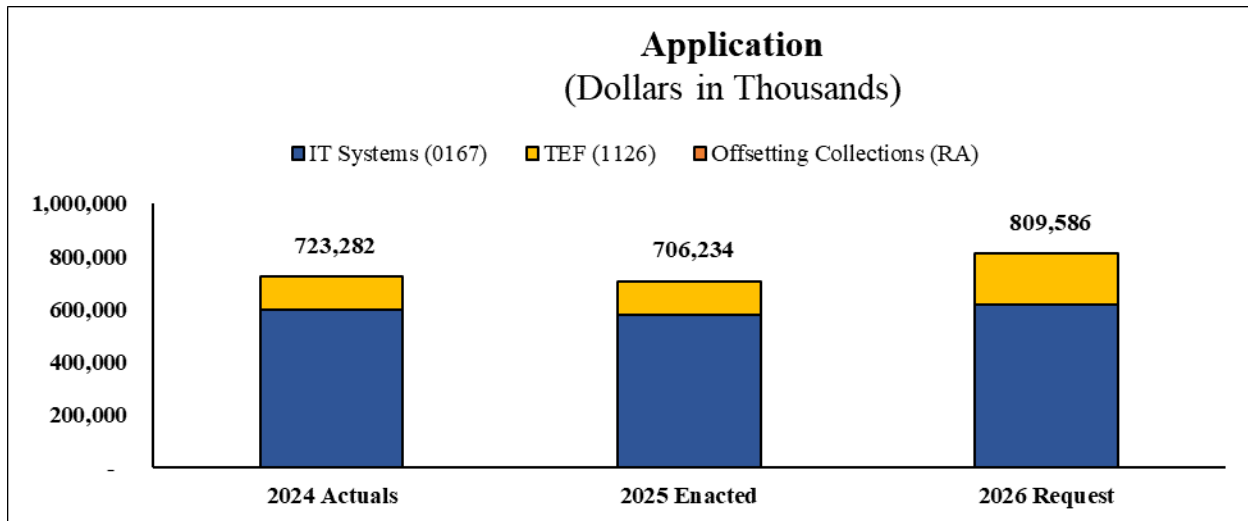
Planned Obligations by IT Portfolio	2024	2025	2026	Δ 25-26	Δ 25-26
(Dollars in Thousands)	Actuals	Enacted	Request	\$	%
Application	575,677	622,904	727,040	104,136	16.7%
Data	245,792	337,986	268,620	(69,366)	-20.5%
<b>Total Non-Pay</b>	<b>821,469</b>	<b>960,889</b>	<b>995,660</b>	<b>34,771</b>	<b>3.6%</b>
<b>Total Pay and Associated Costs</b>	<b>120,005</b>	<b>86,863</b>	<b>87,380</b>	<b>517</b>	<b>0.6%</b>
<b>Total Planned Obligations for Platform Solutions Portfolio</b>	<b>941,473</b>	<b>1,047,752</b>	<b>1,083,040</b>	<b>35,288</b>	<b>3.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

## Application Investment \$809.6 million (+103.4 million, +14.6%)



Application (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>595,821</b>	<b>576,335</b>	<b>614,175</b>	<b>37,839</b>	<b>6.6%</b>
	2023-2024	41,760	-	-	-	N/A
	2024-2024	406,697	-	-	-	N/A
	2024-2025	-	2,201	-	(2,201)	-100.0%
	2025-2025	-	491,040	-	(491,040)	-100.0%
	2026-2026	-	-	531,583	531,583	N/A
	2026-2027	-	-	755	755	N/A
<i>Total Non-Pay</i>		448,456	493,241	532,338	39,097	7.9%
<i>Total Pay and Associated Costs</i>		147,365	83,095	81,836	(1,258)	-1.5%
<b>TEF (1126)</b>		<b>127,460</b>	<b>129,899</b>	<b>195,411</b>	<b>65,513</b>	<b>50.4%</b>
	2023-2027	44,672	-	-	-	N/A
	2024-2028	82,548	850	-	(850)	-100.0%
	2025-2029	-	128,813	-	(128,813)	-100.0%
	2026-2030	-	-	194,702	194,702	N/A
<i>Total Non-Pay</i>		127,221	129,663	194,702	65,039	50.2%
<i>Total Pay and Associated Costs</i>		240	236	709	473	200.8%
<b>Total Planned Obligations for Application Investment</b>		<b>723,282</b>	<b>706,234</b>	<b>809,586</b>	<b>103,352</b>	<b>14.6%</b>
<i>Total Non-Pay (all funding sources)</i>		575,677	622,904	727,040	104,136	16.7%
<i>Total Pay and Associated Costs (all funding sources)</i>		147,605	83,330	82,546	(785)	-0.9%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Application investment offers application-based services that run on top of the compute platform for specific VA applications. Capabilities include managed application and web hosting, facilitating general computing, database, and server needs.

The Application investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Application Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Foundation Platform	361,950	476,873	482,909	6,036	1.3%
Application Hosting	175,466	95,303	163,045	67,743	71.1%
Decision Intelligence and Automation	17,084	27,912	39,218	11,306	40.5%
Message Bus and Integration	9,622	10,330	29,382	19,052	184.4%
Development Platform	8,831	9,273	9,273	-	-
Content Management	2,724	3,213	3,213	-	-
<b>Total Non-Pay</b>	<b>575,677</b>	<b>622,904</b>	<b>727,040</b>	<b>104,136</b>	<b>16.7%</b>
<b>Total Pay and Associated Costs</b>	<b>147,605</b>	<b>83,330</b>	<b>82,546</b>	<b>(785)</b>	<b>-0.9%</b>
<b>Total Planned Obligations for Application Investment</b>	<b>723,282</b>	<b>706,234</b>	<b>809,586</b>	<b>103,352</b>	<b>14.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Foundation Platform \$482.9 million (+\$6.0 million, +1.3%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Foundation Platform	361,950	476,873	482,909	6,036	1.3%
<b>Total Planned Obligations</b>	<b>361,950</b>	<b>476,873</b>	<b>482,909</b>	<b>6,036</b>	<b>1.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Foundation Platform includes the core foundation capabilities provided by large enterprise resource planning (ERP) systems, as well as the platform as a service provided by many software as a service (SaaS) applications.

The 2026 budget is \$6.0 million above the 2025 enacted level due to additional investment in high priority solutions such as Digital Transformation Center (DTC) and Benefits Integration Platform (BIP).

The 2026 budget request will support:

- ERP foundation platforms (such as System Applications and Products (SAP) R/3 Basis or SAP S/4 HANA) as the technical underpinnings that enable the ERP application to function.
- Programs and tools that support the interoperability and portability of ERP applications across systems and databases.
- Platform capability to enable integration and development of additional applications or modules that complement the primary application suite.
- Salesforce’s Force.com product, ServiceNow’s Now Platform, and Appian.

### Application Hosting \$163.0 million (+\$67.7 million, +71.1%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Application Hosting	175,466	95,303	163,045	67,743	71.1%
<b>Total Planned Obligations</b>	<b>175,466</b>	<b>95,303</b>	<b>163,045</b>	<b>67,743</b>	<b>71.1%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Application Hosting is a fully managed application and web hosting service.

The 2026 budget is \$67.7 million above the 2025 enacted level due to additional investment in high priority solutions such as Cloud Management and Administration.

The 2026 budget request will support:

- General computing server, database server, web server, and application server services.
- Standalone Web Service and App Service platform services.

### Decision Intelligence and Automation \$39.2 million (+\$11.3 million, +40.5%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Decision Intelligence and Automation	17,084	27,912	39,218	11,306	40.5%
<b>Total Planned Obligations</b>	<b>17,084</b>	<b>27,912</b>	<b>39,218</b>	<b>11,306</b>	<b>40.5%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Decision Intelligence and Automation allows software and devices to utilize large datasets to become more accurate in predicting outcomes without being explicitly programmed.



The 2026 budget is \$11.3 million above the 2025 enacted level due to additional investment in high priority solutions such as Artificial Intelligence Infrastructure and Artificial Intelligence Pilots.

The 2026 budget request will support:

- Offerings such as natural language processing, facial recognition, object recognition, intelligent personal assistants, and robotic process automation.
- Technologies used to augment the human thought process.

### **Message Bus and Integration \$29.4 million (+\$19.1 million, +184.4%)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Message Bus and Integration	9,622	10,330	29,382	19,052	184.4%
<b>Total Planned Obligations</b>	<b>9,622</b>	<b>10,330</b>	<b>29,382</b>	<b>19,052</b>	<b>184.4%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Message Bus and Integration allows different systems to communicate through a shared set of interfaces.

The 2026 budget is \$19.1 million above the 2025 enacted level due to additional investment in high priority solutions such as Data Access Services (DAS) and Event Bus.

The 2026 budget request will support:

- Event streaming to multiple applications, subscribe and publish notification service for enterprise and mobile messaging.
- Additional features including task completion alerts and threshold alerts.

### **Development Platform \$9.3 million (No Change)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Development Platform	8,831	9,273	9,273	-	-
<b>Total Planned Obligations</b>	<b>8,831</b>	<b>9,273</b>	<b>9,273</b>	<b>-</b>	<b>-</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Development Platform provides an environment and toolset for the efficient development, integration, and testing of applications or application services, including microservices.

The 2026 budget request will support:

- Integrated development environment (IDE) for source code editing, version control, build automation, and debugging.
- Low-code development platforms to support less technical developers in creating working software or software features.

### **Content Management \$3.2 million (No Change)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Content Management	2,724	3,213	3,213	-	0.0%
<b>Total Planned Obligations</b>	<b>2,724</b>	<b>3,213</b>	<b>3,213</b>	<b>-</b>	<b>0.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

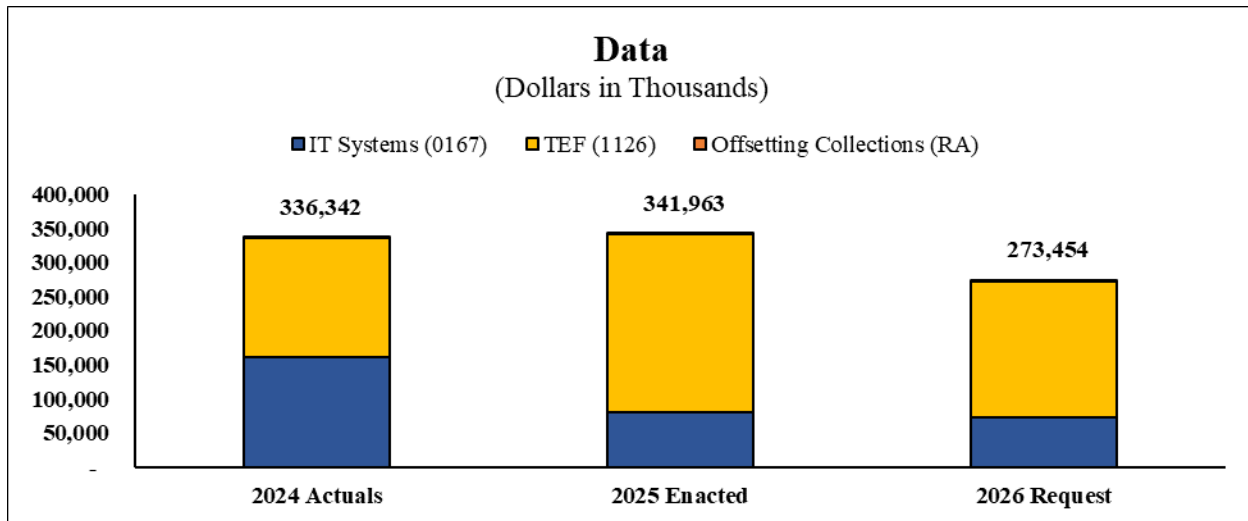
3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Content Management supports the creation and modification of digital content from supporting multiple users in a collaborative environment and includes records management and digital asset management.

The 2026 budget request will support:

- Cross-platform compatibility and interoperability across VA no-code/low-code solutions, additional functionalities that will result in greater processing speed, and improved performance.
- Leveraging the VA Enterprise Cloud (VAEC) and other cloud-based solutions enabling VA to move away from hardware acquisition, opting for more self-sufficient solutions increasing efficiency and reliability.

## Data Investment \$273.5 million (-\$68.5 million, -20.0%)



Data (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>161,573</b>	<b>80,327</b>	<b>73,240</b>	<b>(7,087)</b>	<b>-8.8%</b>
	2024-2024	68,876	-	-	-	-
	2024-2025	2,147	2,499	-	(2,499)	-100.0%
	2025-2025	-	69,414	-	(69,414)	-100.0%
	2025-2026	-	4,673	-	(4,673)	-100.0%
	2026-2026	-	-	68,878	68,878	-
<i>Total Non-Pay</i>		71,023	76,586	68,878	(7,708)	-10.1%
<i>Total Pay and Associated Costs</i>		90,550	3,741	4,362	621	16.6%
<b>TEF (1126)</b>		<b>173,895</b>	<b>261,040</b>	<b>199,589</b>	<b>(61,451)</b>	<b>-23.5%</b>
	2023-2027	24,698	-	-	-	-
	2024-2028	149,197	25,608	-	(25,608)	-100.0%
	2025-2029	-	235,196	-	(235,196)	-100.0%
	2026-2030	-	-	199,116	199,116	N/A
<i>Total Non-Pay</i>		173,895	260,804	199,116	(61,688)	-23.7%
<i>Total Pay and Associated Costs</i>		-	236	473	237	100.5%
<b>Offsetting Collections (RA)</b>		<b>874</b>	<b>596</b>	<b>626</b>	<b>30</b>	<b>5.0%</b>
<i>Total, Non-Pay</i>		874	596	626	30	5.0%
<b>Total Planned Obligations for Data Investment</b>		<b>336,342</b>	<b>341,963</b>	<b>273,454</b>	<b>(68,508)</b>	<b>-20.0%</b>
<i>Total Non-Pay (all funding sources)</i>		245,792	337,986	268,620	(69,366)	-20.5%
<i>Total Pay and Associated Costs (all funding sources)</i>		90,550	3,977	4,835	858	21.6%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Data investment provides a variety of data-related services that captures and retrieves transactional activities in a database, stores the data in a centralized data warehouse, provides

analytical and visualization tools to explore the data and caching technology to distribute information to the edge to improve performance and response time. It includes both relational and non-structured query language (No-SQL) database options for structured and unstructured data, respectively.

The Data investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Data Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Database	67,071	90,711	91,002	291	0.3%
Data Analytics and Visualizations	61,808	124,734	79,529	(45,205)	-36.2%
Data Management	113,078	92,067	65,111	(26,957)	-29.3%
Data Warehouse	3,835	30,473	32,978	2,505	8.2%
<b>Total Non-Pay</b>	<b>245,792</b>	<b>337,986</b>	<b>268,620</b>	<b>(69,366)</b>	<b>-20.5%</b>
<b>Total Pay and Associated Costs</b>	<b>90,550</b>	<b>3,977</b>	<b>4,835</b>	<b>858</b>	<b>21.6%</b>
<b>Total Planned Obligations for Data Investment</b>	<b>336,342</b>	<b>341,963</b>	<b>273,454</b>	<b>(68,508)</b>	<b>-20.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Database \$91.0 million (+\$0.3 million, +0.3%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Database	67,071	90,711	91,002	291	0.3%
<b>Total Planned Obligations</b>	<b>67,071</b>	<b>90,711</b>	<b>91,002</b>	<b>291</b>	<b>0.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Database services is a relational database for applications to access transactional data.

The 2026 budget is \$0.3 million above the 2025 enacted level due to additional investment in high priority solutions such as Corporate Database (CRP). The request will support no-SQL database service for applications that need consistent, low-latency, scaled-out document/key-value store models.

### Data Analytics and Visualizations \$79.5 million (-\$45.2 million, -36.2%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Data Analytics and Visualizations	61,808	124,734	79,529	(45,205)	-36.2%
<b>Total Planned Obligations</b>	<b>61,808</b>	<b>124,734</b>	<b>79,529</b>	<b>(45,205)</b>	<b>-36.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Data Analytics and Visualizations are software services and business intelligence (BI) tools to analyze and communicate information clearly and efficiently.

The 2026 budget is \$45.2 million below the 2025 enacted level due to a reduction in investment for solutions such as Corporate Data Warehouse (CDW) and Advanced Health Insights.

The 2026 budget request will support:

- Using graphs, charts, and other visual representations, including geospatial analytics.
- Services including real-time streaming analysis of data, offering low latency, highly available, scalable complex event processing over streaming data in the cloud.

### Data Management \$65.1 million (-\$27.0 million, -29.3%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Data Management	113,078	92,067	65,111	(26,957)	-29.3%
<b>Total Planned Obligations</b>	<b>113,078</b>	<b>92,067</b>	<b>65,111</b>	<b>(26,957)</b>	<b>-29.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Data Management is a set of data analytic services that automate the movement and transformation of data including extract, transform and load (ETL) processes, data quality management and master data management.

The 2026 budget is \$27.0 million below the 2025 enacted level due to a reduction in investment for solutions such as VA Profile and Summit Data Platform (SDP).

The 2026 budget request will support:

- Ensuring the continued operation of a multi-cloud data management and analytics platform that supports VA's evidence-based decision-making to improve outcomes for Veterans and their families.

- Synchronizing over 32 million individual records and ensuring that critical Veteran data is consistently shared across the VA, supporting various applications such as the EHRM Cerner application.
- Ensuring Data Management meets additional demands and remains functional for critical VA systems, supporting legislative mandates and support efforts.

**Data Warehouse \$33.0 million (+\$2.5 million, +8.2%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Data Warehouse	3,835	30,473	32,978	2,505	8.2%
<b>Total Planned Obligations</b>	<b>3,835</b>	<b>30,473</b>	<b>32,978</b>	<b>2,505</b>	<b>8.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Data Warehouse provides a central repository or set of repositories of integrated data from one or more disparate sources.

The 2026 budget is \$2.5 million above the 2025 enacted level due to additional investment in high priority solutions such as Administrative Data Repository (ADR) and VBA Data Warehouse (VD2). The request will support storing current and historical data for creating analytical reports for knowledge workers throughout the enterprise.

## Section 4.4 Workplace Solutions Portfolio \$935.9 million (+\$5.8 million, +0.6%)

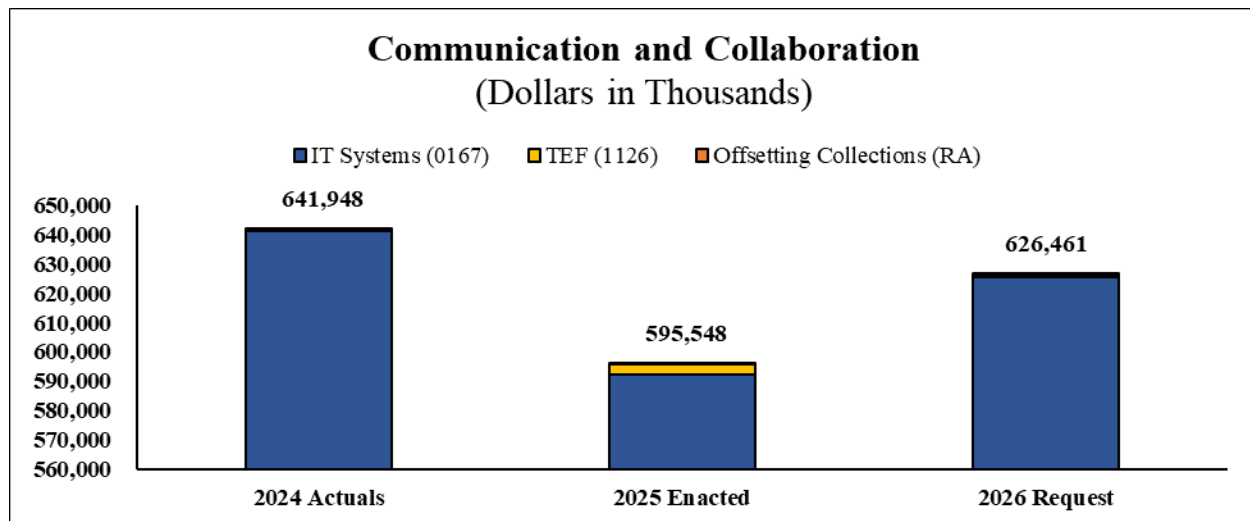
Planned Obligations by Investments (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Communication and Collaboration	633,540	627,814	574,317	(53,497)	-8.5%
Client Computing	220,234	160,870	225,689	64,819	40.3%
Connectivity	4,072	25,081	30,581	5,500	21.9%
<b>Total Non-Pay</b>	<b>857,845</b>	<b>813,764</b>	<b>830,587</b>	<b>16,822</b>	<b>2.1%</b>
<b>Total Pay and Associated Costs</b>	<b>62,796</b>	<b>116,309</b>	<b>105,266</b>	<b>(11,043)</b>	<b>-9.5%</b>
<b>Total Planned Obligations for Workplace Solutions Portfolio</b>	<b>920,642</b>	<b>930,073</b>	<b>935,852</b>	<b>5,779</b>	<b>0.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

## Communication and Collaboration Investment \$626.5 million (-\$66.5 million, -9.6%)



Communication and Collaboration (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>641,429</b>	<b>689,677</b>	<b>625,593</b>	<b>(64,084)</b>	<b>-9.3%</b>
	2023-2024	2,700	-	-	-	-
	2024-2024	528,373	-	-	-	-
	2024-2025	102,466	-	-	-	-
	2025-2025	-	627,812	-	(627,812)	-100.0%
	2026-2026	-	-	574,315	574,315	-
<i>Total Non-Pay</i>		633,538	627,812	574,315	(53,497)	-8.5%
<i>Total Pay and Associated Costs</i>		7,891	61,865	51,278	(10,587)	-17.1%
<b>TEF (1126)</b>		<b>517</b>	<b>3,270</b>	<b>866</b>	<b>(2,404)</b>	<b>-73.5%</b>
<i>Total Pay and Associated Costs</i>		517	3,270	866	(2,404)	-73.5%
<b>Offsetting Collections (RA)</b>		<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>3.5%</b>
<i>Total, Non-Pay</i>		2	2	2	0	3.5%
<b>Total Planned Obligations for Communication and Collaboration Investment</b>		<b>641,948</b>	<b>692,948</b>	<b>626,461</b>	<b>(66,487)</b>	<b>-9.6%</b>
<i>Total Non-Pay (all funding sources)</i>		633,540	627,814	574,317	(53,497)	-8.5%
<i>Total Pay and Associated Costs (all funding sources)</i>		8,408	65,135	52,144	(12,991)	-19.9%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Communication and Collaboration investment allows end users to communicate with other end users via email or chat, collaborate through shared workspaces and create and print content such as documents, presentations, videos and other forms. This investment includes Collaboration, Communication, Productivity, and Print.

The Communication and Collaboration investment includes the solution groups listed in table below with subsequent solution group justifications:



**Table 1. Communication and Collaboration Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Productivity	532,957	528,291	474,089	(54,201)	-10.3%
Communication	97,883	93,147	97,484	4,337	4.7%
Collaboration	2,700	6,363	2,730	(3,633)	-57.1%
Print	-	13	14	1	7.7%
<b>Total Non-Pay</b>	<b>633,540</b>	<b>627,814</b>	<b>574,317</b>	<b>(53,497)</b>	<b>-8.5%</b>
<b>Total Pay and Associated Costs</b>	<b>8,408</b>	<b>65,135</b>	<b>52,144</b>	<b>(12,991)</b>	<b>-19.9%</b>
<b>Total Planned Obligations for Communication and Collaboration Investment</b>	<b>641,948</b>	<b>692,948</b>	<b>626,461</b>	<b>(66,487)</b>	<b>-9.6%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Productivity \$474.1 million (-\$54.2 million, -10.3%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Productivity	532,957	528,291	474,089	(54,201)	-10.3%
<b>Total Planned Obligations</b>	<b>532,957</b>	<b>528,291</b>	<b>474,089</b>	<b>(54,201)</b>	<b>-10.3%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Productivity is an end-user application software that enables the creation and distribution of information in a variety of formats, including documents, presentations, spreadsheets, modeling tools, databases, desktop publishing, web design, graphics and image editing, audio/video editing, and CD/DVD recording.

The 2026 budget is \$54.2 million below the 2025 enacted level due to a reduction in investment for solutions such as Microsoft 365 (M365) Operations and Productivity Tools.

The 2026 budget request will support:

- Staff with performing daily tasks, including converting, editing, and managing PDF documents, including maintenance and support features
- Foundational security and compliance tools.
- VA's IT systems with licenses and subscriptions for various Microsoft products, Azure Cloud services, and professional consulting.
- Advanced document management, ensuring efficient service delivery to Veterans and a robust IT infrastructure for VA employees.

### Communication \$97.5 million (+\$4.3 million, +4.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Communication	97,883	93,147	97,484	4,337	4.7%
<b>Total Planned Obligations</b>	<b>97,883</b>	<b>93,147</b>	<b>97,484</b>	<b>4,337</b>	<b>4.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Communication enables users to interact with other users, partners, or customers via electronic mail, calendaring, messaging, social communities, audio conferencing, video conferencing, and voice calls, offering robust features like file transfer, file sync and share, embedded images, clickable hyperlinks, VoIP, and video chat.

The 2026 budget is \$4.3 million above the 2025 enacted level due to additional investment in high priority solutions such as Cisco Enterprise Collaboration License Support and Telephony - Contact Center.

The 2026 budget request will support:

- Offering robust features like file transfer, file sync and share, embedded images, clickable hyperlinks, VoIP, and video chat.
- Collaboration tools for VA organizations, enabling partnerships with external entities for major efforts such as the Federal EHR implementation and the Homelessness Program.
- Maintaining the VA's Integrated Communications Framework by replacing outdated voice and video infrastructure, ensuring robust telephony capabilities and seamless connections for Veterans.
- Operational efficiency, supporting secure and integrated communication, streamlining business processes, and ensuring a reliable communication infrastructure for better Veteran support.

### Collaboration \$2.7 million (-\$3.6 million, -57.1%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Collaboration	2,700	6,363	2,730	(3,633)	-57.1%
<b>Total Planned Obligations</b>	<b>2,700</b>	<b>6,363</b>	<b>2,730</b>	<b>(3,633)</b>	<b>-57.1%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Collaboration is a selection of collaborative software offerings that enables people to work together to achieve common goals across locations and time zones.

The 2026 budget is \$3.6 million below the 2025 enacted level due to a reduction in investment for solutions such as SharePoint.

The 2026 budget request will support:

- Sharing of documents and deliverables across distributed users.
- Recurring payments for extended warranty and support of critical operational software used across the VA Enterprise, Administrations, and Staff Offices, ensuring compliance with customer service level agreements.

#### **Print \$14,000 (+\$1,000, +7.7%)**

<b>Planned Obligations by Solution Group</b> (Dollars in Thousands)	<b>2024</b> Actuals	<b>2025</b> Enacted	<b>2026</b> Request	<b>Δ 25-26</b> \$	<b>Δ 25-26</b> %
Print	-	13	14	1	7.7%
<b>Total Planned Obligations</b>	<b>-</b>	<b>13</b>	<b>14</b>	<b>1</b>	<b>7.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

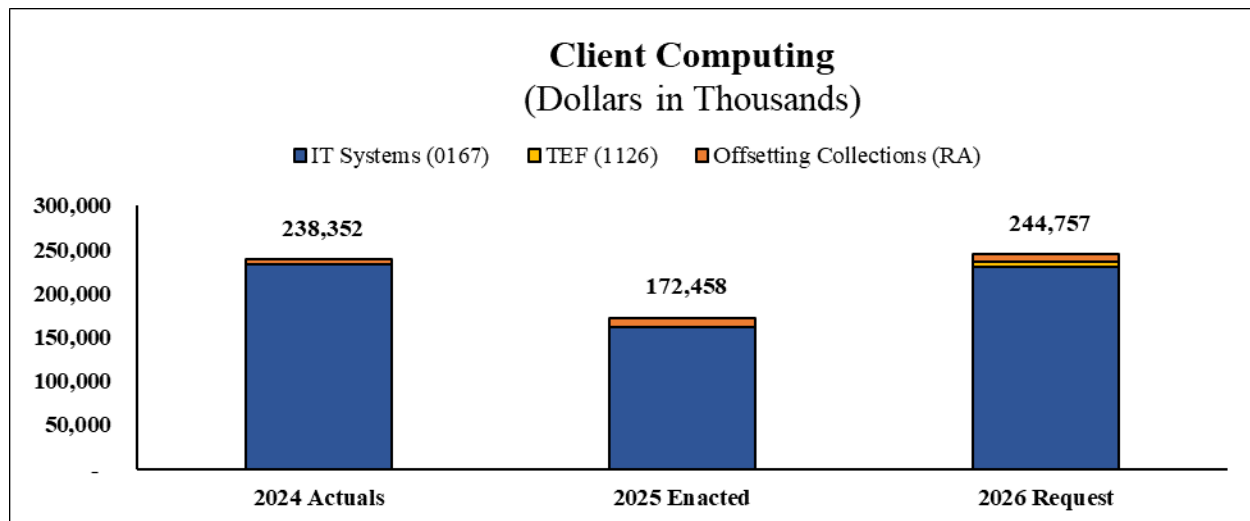
Print is a variety of peripheral devices that enable the distribution of information.

The 2026 budget is \$1,000 above the 2025 enacted level due to additional investment in high priority solutions such as Xerox Copier Lease.

The 2026 budget request will support:

- Specialized devices offering one or all these services: print, copy, and fax.
- Printing output creating a "hard copy" of digital documents, presentations, and spreadsheets.
- Scanning which inputs a hardcopy document into a digital format for a computer to use.

## Client Computing Investment \$244.8 million (+\$72.3 million, +41.9%)



Client Computing (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>IT Systems (0167)</b>		<b>233,668</b>	<b>161,575</b>	<b>230,046</b>	<b>68,471</b>	<b>42.4%</b>
	2023-2024	1,657	-	-	-	N/A
	2024-2024	213,892	-	-	-	N/A
	2025-2025	-	105,087	-	(105,087)	-100.0%
	2025-2026	-	-	-	-	N/A
	2025-2029	-	44,900	-	(44,900)	-100.0%
	2026-2026	-	-	210,979	210,979	N/A
<i>Total Non-Pay</i>		215,549	149,987	210,979	60,992	40.7%
<i>Total Pay and Associated Costs</i>		18,118	11,589	19,068	7,479	64.5%
<b>TEF (1126)</b>		<b>-</b>	<b>-</b>	<b>6,360</b>	<b>6,360</b>	<b>N/A</b>
	2026-2030	-	-	6,360	6,360	N/A
<i>Total Non-Pay</i>		-	-	6,360	6,360	N/A
<i>Total Pay and Associated Costs</i>		-	-	-	-	N/A
<b>Offsetting Collections (RA)</b>		<b>4,685</b>	<b>10,883</b>	<b>8,350</b>	<b>(2,533)</b>	<b>-23.3%</b>
<i>Total, Non-Pay</i>		4,685	10,883	8,350	(2,533)	-23.3%
<i>Total Pay and Associated Costs</i>		-	-	-	-	N/A
<b>Total Planned Obligations for Client Computing Investment</b>		<b>238,352</b>	<b>172,458</b>	<b>244,757</b>	<b>72,298</b>	<b>41.9%</b>
<i>Total Non-Pay (all funding sources)</i>		220,234	160,870	225,689	64,819	40.3%
<i>Total Pay and Associated Costs (all funding sources)</i>		18,118	11,589	19,068	7,479	64.5%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Client Computing investment provides physical and virtual devices and associated software and connectivity that enable users to interact with the enterprise's technology systems and third-party systems. It includes Bring Your Own Device, Mobile, Computer and Virtual Desktop.

The Client Computing investment includes the solution groups listed in table below with subsequent solution groups justifications:

**Table 1. Client Computing Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Computer	120,521	73,248	138,931	65,682	89.7%
Mobile	72,264	71,762	43,926	(27,836)	-38.8%
Virtual Desktop	27,449	15,859	29,927	14,068	88.7%
Bring Your Own Device	-	-	12,905	12,905	N/A
<b>Total Non-Pay</b>	<b>220,234</b>	<b>160,870</b>	<b>225,689</b>	<b>64,819</b>	<b>40.3%</b>
<b>Total Pay and Associated Costs</b>	<b>18,118</b>	<b>11,589</b>	<b>19,068</b>	<b>7,479</b>	<b>64.5%</b>
<b>Total Planned Obligations for Client Computing Investment</b>	<b>238,352</b>	<b>172,458</b>	<b>244,757</b>	<b>72,298</b>	<b>41.9%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### Computer \$138.9 million (+\$65.7 million, +89.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Computer	120,521	73,248	138,931	65,682	89.7%
<b>Total Planned Obligations</b>	<b>120,521</b>	<b>73,248</b>	<b>138,931</b>	<b>65,682</b>	<b>89.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Computer is a selection of IT-provided computers, workstations, laptop or tablet configurations.

The 2026 budget is \$65.7 million above the 2025 enacted level due to additional investment in high priority solutions such as Infrastructure Readiness - Desktop Infrastructure.

The 2026 budget request will support:

- Ordering computer devices with additional memory and storage as needed and loaded with a standard VA corporate image.
- Requesting optional software through productivity services, including network and remote network access, security, backup, antivirus, updates and patches, remote access, and centralized service desk support.
- Procurement, delivery, configuration, and deployment of necessary IT assets to ensure seamless integration of government digital services as per the 21st Century IDEA.
- Continuous refresh and support to mitigate system failure risks.
- VA employees' access to the latest technology, which is critical for the provision of care and services to Veterans and their families.

### Mobile \$43.9 million (-\$27.8 million, -38.8%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Mobile	72,264	71,762	43,926	(27,836)	-38.8%
<b>Total Planned Obligations</b>	<b>72,264</b>	<b>71,762</b>	<b>43,926</b>	<b>(27,836)</b>	<b>-38.8%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Mobile is a selection of IT-provided smartphone configurations that include network access and a standard support package with security, encryption, back-up, updates and patches, remote access, and a centralized service desk.

The 2026 budget is \$27.8 million below the 2025 enacted level due to a reduction in investment for solutions such as Enterprise Mobile Devices and Services.

The 2026 budget request will support:

- Sustaining existing mobile cellular and satellite communications, encompassing voice, data, and video services and devices.
- Ensuring VA sites and employees have access to necessary government cellular devices and data services for their work, providing reliable mobile communication tools to support VA operations.
- Delivering effective and cost-efficient solutions that support customer service, ensure a secure, seamless experience for VA users, and improve service delivery to Veterans.

### Virtual Desktop \$29.9 million (+\$14.1 million, +88.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Virtual Desktop	27,449	15,859	29,927	14,068	88.7%
<b>Total Planned Obligations</b>	<b>27,449</b>	<b>15,859</b>	<b>29,927</b>	<b>14,068</b>	<b>88.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Virtual Desktop is the virtualization of desktop and application software, enabling PC and tablet functionality to be separate from the physical device used to access those functions, whether in a fixed or mobile workspace environment.

The 2026 budget is \$14.1 million above the 2025 enacted level due to additional investment in high priority solutions such as Citrix and Telework.

The 2026 budget request will support:

- Offering different, pre-configured software packages and access from multiple devices, providing advanced desktop management with higher flexibility, security, backup, and disaster recovery capabilities.
- Crucial services and support for various VA applications like Citrix Application Farm, Customer User Provisioning System, Data Translation, and SharePoint Online, ensuring a robust and secure IT environment for VA staff.
- Providing hardware maintenance and technical support for VA staff and Veteran service organizations.
- Care delivery, revenue generation, and telework solutions, especially during emergencies, to maintain operational continuity.

### **Bring Your Own Device \$12.9 million (+\$12.9 million)**

<b>Planned Obligations by Solution Group (Dollars in Thousands)</b>	<b>2024 Actuals</b>	<b>2025 Enacted</b>	<b>2026 Request</b>	<b>Δ 25-26 \$</b>	<b>Δ 25-26 %</b>
Bring Your Own Device	-	-	12,905	12,905	N/A
<b>Total Planned Obligations</b>	<b>-</b>	<b>-</b>	<b>12,905</b>	<b>12,905</b>	<b>N/A</b>

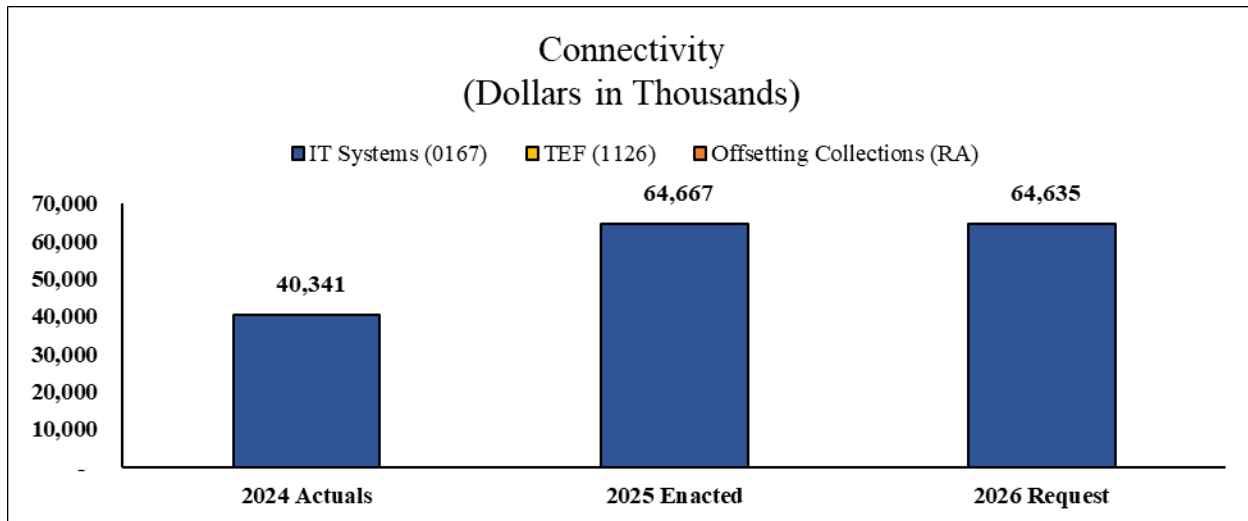
Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.  
2. 2026 request may include IT Systems, TEF, and Offsetting Collections.  
3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Bring Your Own Device enables users to connect their personal computing devices, such as laptops, tablets, and smartphones, to the organization's corporate network, adhering to security and other standards.

The 2026 budget request will support:

- Connectivity to business applications, information, and other technology resources, along with security, back-up, updates and patches, remote access, and a centralized service desk.
- Securing and maintaining mobile devices within the VA Enterprise Cloud, ensuring reliable 24/7 communication and access to mobile applications critical for clinical and administrative staff.
- Staff mobility and collaboration.
- Allowing staff to access critical information and provide services anytime, anywhere, thereby improving overall efficiency and safety for Veterans.

## Connectivity Investment \$64.6 million (-\$32,000, 0.0%)



Connectivity (Dollars in Thousands)	Funding Year(s)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Systems (0167)		40,341	64,667	64,635	(32)	0.0%
	2024-2024	4,072	-	-	-	N/A
	2025-2025	-	25,081	-	(25,081)	-100.0%
	2026-2026	-	-	30,581	30,581	N/A
Total Non-Pay		4,072	25,081	30,581	5,500	21.9%
Total Pay and Associated Costs		36,270	39,586	34,054	(5,532)	-14.0%
<b>Total Planned Obligations for Connectivity Investment</b>		<b>40,341</b>	<b>64,667</b>	<b>64,635</b>	<b>(32)</b>	<b>0.0%</b>
Total Non-Pay (all funding sources)		4,072	25,081	30,581	5,500	21.9%
Total Pay and Associated Costs (all funding sources)		36,270	39,586	34,054	(5,532)	-14.0%

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

The Connectivity investment provides users with access to the VA's technology systems. This includes wired and wireless access while on premise and remote access while away from the enterprise.

The Connectivity investment includes the solution groups listed in table below with subsequent solution groups justifications:



**Table 1. Connectivity Investment**

Planned Obligations by Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Network Access	2,222	21,668	27,566	5,898	27.2%
Remote Access	1,849	3,413	3,015	(398)	-11.7%
<b>Total Non-Pay</b>	<b>4,072</b>	<b>25,081</b>	<b>30,581</b>	<b>5,500</b>	<b>21.9%</b>
<b>Total Pay and Associated Costs</b>	<b>36,270</b>	<b>39,586</b>	<b>34,054</b>	<b>(5,532)</b>	<b>-14.0%</b>
<b>Total Planned Obligations for Connectivity Investment</b>	<b>40,341</b>	<b>64,667</b>	<b>64,635</b>	<b>(32)</b>	<b>0.0%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

### **Network Access \$27.6 million (+\$5.9 million, +27.2%)**

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Network Access	2,222	21,668	27,566	5,898	27.2%
<b>Total Planned Obligations</b>	<b>2,222</b>	<b>21,668</b>	<b>27,566</b>	<b>5,898</b>	<b>27.2%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Network Access is a set of connection services enabling users to access private or public networks from their client computing devices, allowing them to use business applications, access information, and communicate and collaborate with other network users.

The 2026 budget is \$5.9 million above the 2025 enacted level due to additional investment in high priority solutions such as Network Access Support.

The 2026 budget request will support:

- Client Computing service.
- 24/7/365 support for data center operations, security, system architecture, and more, which are crucial for VA's infrastructure and operational efficiency.
- Robust connectivity for voice, data, and video services across VA sites and to external entities, which is vital for seamless communication and service delivery.
- Extended warranties and support for wide area network (WAN) connectivity hardware, ensuring secure and quick access to data and improving service reliability.
- Continuous, secure, and efficient access to IT resources and services.

### Remote Access \$3.0 million (-\$0.4 million, -11.7%)

Planned Obligations by Solution Group (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Remote Access	1,849	3,413	3,015	(398)	-11.7%
<b>Total Planned Obligations</b>	<b>1,849</b>	<b>3,413</b>	<b>3,015</b>	<b>(398)</b>	<b>-11.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, TEF, recoveries from IT systems and TEF, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems, TEF, and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

Remote Access is a set of connection services that enables users to access the company's internal private network from their client computing devices when away from corporate facilities, allowing access to business applications and information.

The 2026 budget is \$0.4 million below the 2025 enacted level due to a reduction in investment for solutions such as Remote Access Support.

The 2026 budget request will support:

- Connection services that enable users to access the VA's internal private network from their client computing devices when away from corporate facilities, allowing access to business applications and information.
- Extended warranty and equipment support for the four TIC Gateways, ensuring secure monitoring of all inbound and outbound data traffic to protect Veteran and employee data.
- TIC Gateways at an enterprise level, ensuring quick connection speeds and 24/7/365 real-time monitoring of the VA network, identifying and mitigating threats as they occur.
- Maximum security and performance of VA's network systems, safeguarding personal information and ensuring efficient service delivery.
- Ensuring efficient service delivery and protecting personal information.

## Appendix A: IT Systems (0167) Appropriation Details by Investments/Solution Groups

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Delivery Investment Category</b>	<b>1,230,383</b>	<b>1,163,820</b>	<b>1,295,614</b>	<b>1,067,343</b>	<b>(228,271)</b>	<b>-17.6%</b>
<b>Health and Social Services Portfolio</b>	<b>1,039,211</b>	<b>1,034,990</b>	<b>1,131,174</b>	<b>942,798</b>	<b>(188,376)</b>	<b>-16.7%</b>
<b>Health Technology Services</b>	<b>462,813</b>	<b>449,996</b>	<b>405,530</b>	<b>397,936</b>	<b>(7,594)</b>	<b>-1.9%</b>
Health Care Infrastructure	343,356	272,672	247,443	240,111	(7,332)	-3.0%
DME	15,872	-	6,660	-	(6,660)	-100.0%
O&M	327,484	272,672	240,783	240,111	(672)	-0.3%
Virtual Veteran Record	92,244	127,257	114,636	115,508	872	0.8%
DME	21,619	-	-	-	-	N/A
O&M	70,625	127,257	114,636	115,508	872	0.8%
General Technology Infrastructure	17,923	43,122	37,668	38,100	432	1.1%
DME	8,745	-	2,460	-	(2,460)	-100.0%
O&M	9,178	43,122	35,208	38,100	2,892	8.2%
Common Health Care Services	9,290	6,945	5,783	4,217	(1,566)	-27.1%
DME	4,909	-	-	-	-	N/A
O&M	4,381	6,945	5,783	4,217	(1,566)	-27.1%
<b>Care Delivery</b>	<b>391,857</b>	<b>417,126</b>	<b>524,056</b>	<b>374,073</b>	<b>(149,983)</b>	<b>-28.6%</b>
Clinical Enabling	307,143	342,287	391,142	272,283	(118,860)	-30.4%
DME	121,582	-	115,642	-	(115,642)	-100.0%
O&M	185,561	342,287	275,501	272,283	(3,218)	-1.2%
Clinical Care	84,714	74,839	132,913	101,790	(31,123)	-23.4%
DME	25,702	-	23,956	-	(23,956)	-100.0%
O&M	59,012	74,839	108,957	101,790	(7,167)	-6.6%
<b>Health Business Services</b>	<b>121,616</b>	<b>117,521</b>	<b>140,219</b>	<b>123,348</b>	<b>(16,871)</b>	<b>-12.0%</b>
Common Health Care Workflows	121,616	117,521	140,219	123,348	(16,871)	-12.0%
DME	65,707	-	11,023	-	(11,023)	-100.0%
O&M	55,908	117,521	129,196	123,348	(5,848)	-4.5%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Delivery Investment Category - continued</b>						
<b>Health and Social Services Portfolio - continued</b>						
<b>Care Coverage</b>	<b>58,875</b>	<b>38,825</b>	<b>48,469</b>	<b>37,785</b>	<b>(10,684)</b>	<b>-22.0%</b>
Care Coverage	58,875	38,825	48,469	37,785	(10,684)	-22.0%
DME	36,907	-	8,608	-	(8,608)	-100.0%
O&M	21,968	38,825	39,861	37,785	(2,076)	-5.2%
<b>Patient Management</b>	<b>4,050</b>	<b>11,522</b>	<b>12,900</b>	<b>9,656</b>	<b>(3,244)</b>	<b>-25.1%</b>
Patient Management	4,050	11,522	12,900	9,656	(3,244)	-25.1%
DME	-	-	559	-	(559)	-100.0%
O&M	4,050	11,522	12,341	9,656	(2,685)	-21.8%
<b>Benefits Services Portfolio</b>	<b>75,605</b>	<b>46,671</b>	<b>53,426</b>	<b>36,283</b>	<b>(17,143)</b>	<b>-32.1%</b>
<b>Education</b>	<b>32,204</b>	<b>28,838</b>	<b>34,955</b>	<b>33,961</b>	<b>(994)</b>	<b>-2.8%</b>
GI Bill	32,204	28,838	34,955	33,961	(994)	-2.8%
DME	11,997	-	-	-	-	N/A
O&M	20,207	28,838	34,955	33,961	(994)	-2.8%
<b>Insurance</b>	<b>1,311</b>	<b>2,100</b>	<b>2,249</b>	<b>2,100</b>	<b>(149)</b>	<b>-6.6%</b>
Life Insurance	1,311	2,100	2,249	2,100	(149)	-6.6%
O&M	1,311	2,100	2,249	2,100	(149)	-6.6%
<b>Disability Compensation</b>	<b>7,137</b>	<b>10,108</b>	<b>125</b>	<b>125</b>	<b>-</b>	<b>0.0%</b>
Benefits Claims Processing	2,319	2,507	125	125	-	0.0%
O&M	2,319	2,507	125	125	-	0.0%
Benefits and Services Outreach	1,534	4,078	-	-	-	N/A
O&M	1,534	4,078	-	-	-	N/A
Disability and Medical Assessment	3,284	3,523	-	-	-	N/A
O&M	3,284	3,523	-	-	-	N/A
<b>Veterans Appeals</b>	<b>7,843</b>	<b>5,625</b>	<b>97</b>	<b>97</b>	<b>-</b>	<b>0.3%</b>
Appeals	7,843	5,625	97	97	-	0.3%
O&M	7,843	5,625	97	97	-	0.3%
<b>Housing</b>	<b>19,665</b>	<b>-</b>	<b>16,000</b>	<b>-</b>	<b>(16,000)</b>	<b>-100.0%</b>
Home Loan Guaranty and Housing Assistance Grants	19,665	-	16,000	-	(16,000)	-100.0%
DME	19,665	-	16,000	-	(16,000)	-100.0%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Delivery Investment</b>						
<b>Benefits Services Portfolio -</b>						
<b>Veteran Readiness and Employment</b>	<b>7,446</b>	-	-	-	-	N/A
Veteran Readiness and Case Management	7,446	-	-	-	-	N/A
O&M	7,446	-	-	-	-	N/A
<b>Cemetery and Memorial Affairs</b>	<b>41,231</b>	<b>48,712</b>	<b>53,603</b>	<b>54,712</b>	<b>1,109</b>	<b>2.1%</b>
<b>Memorial Operations</b>	<b>41,231</b>	<b>47,637</b>	<b>52,928</b>	<b>53,987</b>	<b>1,059</b>	<b>2.0%</b>
Memorial Products and Burial Services	34,462	40,482	45,922	45,673	(249)	-0.5%
DME	22,965	22,722	31,825	31,064	(761)	-2.4%
O&M	11,497	17,760	14,098	14,609	511	3.6%
Digital Memorialization	6,769	7,155	7,005	8,314	1,309	18.7%
DME	3,655	3,655	3,655	3,835	180	4.9%
O&M	3,114	3,500	3,350	4,479	1,129	33.7%
<b>Cemetery Operations</b>	-	<b>675</b>	<b>675</b>	<b>725</b>	<b>50</b>	<b>7.4%</b>
Cemetery Development and Improvement	-	675	675	725	50	7.4%
O&M	-	675	675	725	50	7.4%
<b>Emergency Management Portfolio</b>	-	<b>400</b>	-	-	-	N/A
<b>Emergency Management</b>	-	<b>400</b>	-	-	-	N/A
Emergency Management	-	400	-	-	-	N/A
O&M	-	400	-	-	-	N/A
<b>Veterans Experience Portfolio</b>	<b>74,335</b>	<b>33,447</b>	<b>57,411</b>	<b>33,549</b>	<b>(23,862)</b>	<b>-41.6%</b>
<b>Veteran Engagement</b>	<b>68,358</b>	<b>31,369</b>	<b>55,182</b>	<b>30,942</b>	<b>(24,240)</b>	<b>-43.9%</b>
Digital Experience	42,738	21,576	33,825	21,576	(12,249)	-36.2%
DME	13,008	-	13,391	-	(13,391)	-100.0%
O&M	29,729	21,576	20,434	21,576	1,142	5.6%
Customer Experience	13,156	5,660	5,007	5,661	654	13.1%
O&M	13,156	5,660	5,007	5,661	654	13.1%
Contact Center Experience	12,464	4,133	16,349	3,704	(12,645)	-77.3%
DME	4,852	-	1,029	-	(1,029)	-100.0%
O&M	7,612	4,133	15,321	3,704	(11,616)	-75.8%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Delivery Investment Category- continued</b>						
<b>Veterans Experience Portfolio - continued</b>						
<b>Eligibility and Enrollment</b>	<b>5,977</b>	<b>2,078</b>	<b>2,229</b>	<b>2,608</b>	<b>379</b>	<b>17.0%</b>
Eligibility and Enrollment	5,977	2,078	2,229	2,608	379	17.0%
DME	2,087	-	-	-	-	N/A
O&M	3,890	2,078	2,229	2,608	379	17.0%
<b>Mission Support Investment Category</b>	<b>276,368</b>	<b>138,709</b>	<b>221,830</b>	<b>217,232</b>	<b>(4,598)</b>	<b>-2.1%</b>
<b>Shared and Corporate Portfolio</b>	<b>276,368</b>	<b>138,709</b>	<b>221,830</b>	<b>217,232</b>	<b>(4,598)</b>	<b>-2.1%</b>
<b>Finance</b>	<b>224,756</b>	<b>89,230</b>	<b>179,128</b>	<b>170,934</b>	<b>(8,194)</b>	<b>-4.6%</b>
General Accounting and Reporting	216,774	83,451	136,160	165,755	29,595	21.7%
DME	9,019	30,000	53,617	99,740	46,123	86.0%
O&M	207,755	53,451	82,543	66,015	(16,528)	-20.0%
Planning and Management Reporting	7,557	5,191	5,608	4,797	(811)	-14.5%
DME	5,950	-	-	-	-	N/A
O&M	1,607	5,191	5,608	4,797	(811)	-14.5%
Debt Management	322	588	3,382	382	(3,000)	-88.7%
DME	-	-	3,000	-	(3,000)	-100.0%
O&M	322	588	382	382	-	-0.1%
Payroll and Time Reporting	103	-	33,977	-	(33,977)	-100.0%
DME	103	-	-	-	-	N/A
O&M	-	-	33,977	-	(33,977)	-100.0%
<b>Workforce</b>	<b>25,842</b>	<b>20,637</b>	<b>19,804</b>	<b>20,625</b>	<b>821</b>	<b>4.1%</b>
Workforce Management	24,909	19,975	18,849	19,670	821	4.4%
DME	7,026	-	-	-	-	N/A
O&M	17,883	19,975	18,849	19,670	821	4.4%
Employee Benefits Management	933	662	955	955	-	0.0%
O&M	933	662	955	955	-	0.0%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Support Investment Category - continued</b>						
<b>Shared and Corporate Portfolio - continued</b>						
<b>Legal</b>	<b>15,856</b>	<b>17,071</b>	<b>11,732</b>	<b>16,178</b>	<b>4,446</b>	<b>37.9%</b>
Legal Services	15,362	16,452	11,094	15,346	4,252	38.3%
DME	7,437	-	-	-	-	N/A
O&M	7,925	16,452	11,094	15,346	4,252	38.3%
Whistleblower Rights and Protections	494	619	639	619	(20)	-3.1%
O&M	494	619	639	619	(20)	-3.1%
Employment Discrimination Complaint Adjudication	-	-	-	213	213	N/A
O&M	-	-	-	213	213	N/A
<b>Corporate Communications</b>	<b>5,060</b>	<b>2,008</b>	<b>5,213</b>	<b>3,001</b>	<b>(2,212)</b>	<b>-42.4%</b>
Government Relations	1,889	1,264	1,675	1,662	(13)	-0.8%
O&M	1,889	1,264	1,675	1,662	(13)	-0.8%
Correspondence Management	1,877	-	2,688	692	(1,996)	-74.3%
DME	1,705	-	-	-	-	N/A
O&M	172	-	2,688	692	(1,996)	-74.3%
Community Outreach	398	363	363	363	-	-0.1%
O&M	398	363	363	363	-	-0.1%
Business Architecture	48	381	184	184	-	0.1%
DME	20	-	-	-	-	N/A
O&M	28	381	184	184	-	0.1%
Enterprise Mail Management	848	-	303	100	(203)	-67.0%
O&M	848	-	303	100	(203)	-67.0%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Support Investment Category - continued</b>						
<b>Shared and Corporate Portfolio - continued</b>						
<b>Property and Facility</b>	<b>4,102</b>	<b>6,843</b>	<b>4,990</b>	<b>5,158</b>	<b>168</b>	<b>3.4%</b>
Development and Space Planning	2,138	4,149	3,366	3,689	323	9.6%
O&M	2,138	4,149	3,366	3,689	323	9.6%
Physical Security	1,964	1,359	1,624	1,469	(155)	-9.5%
O&M	1,964	1,359	1,624	1,469	(155)	-9.5%
Historical Archiving	-	1,335	-	-	-	N/A
DME	-	960	-	-	-	N/A
O&M	-	375	-	-	-	N/A
<b>Vendor and Procurement</b>	<b>511</b>	<b>2,273</b>	<b>589</b>	<b>1,036</b>	<b>447</b>	<b>75.9%</b>
Vendor Relationship Management	103	550	133	550	417	313.7%
O&M	103	550	133	550	417	313.7%
Inventory Management	408	1,723	456	486	30	6.6%
O&M	408	1,723	456	486	30	6.6%
<b>Health, Safety, Security and Environmental</b>	<b>242</b>	<b>647</b>	<b>375</b>	<b>300</b>	<b>(75)</b>	<b>-19.9%</b>
Occupational Safety and Health	242	647	375	300	(75)	-19.9%
O&M	242	647	375	300	(75)	-19.9%
<b>Standard IT Investment Category</b>	<b>3,447,398</b>	<b>3,239,243</b>	<b>3,187,452</b>	<b>3,201,347</b>	<b>13,894</b>	<b>0.4%</b>
<b>Delivery Solutions Portfolio</b>	<b>1,272,810</b>	<b>1,282,990</b>	<b>1,208,231</b>	<b>1,197,674</b>	<b>(10,557)</b>	<b>-0.9%</b>
<b>Security and Compliance</b>	<b>569,562</b>	<b>649,262</b>	<b>628,115</b>	<b>635,847</b>	<b>7,732</b>	<b>1.2%</b>
Governance, Risk and Compliance	202,822	326,776	248,763	229,733	(19,030)	-7.6%
DME	46,994	67,143	-	-	-	N/A
O&M	155,828	259,633	248,763	229,733	(19,030)	-7.6%
Cyber Security and Incident Response	150,852	95,514	96,804	152,021	55,216	57.0%
DME	13,326	10,074	-	70,000	70,000	N/A
O&M	137,526	85,440	96,804	82,021	(14,784)	-15.3%
Threat and Vulnerability Management	21,881	143,325	151,444	167,863	16,419	10.8%
DME	-	37,669	81,274	60,683	(20,591)	-25.3%
O&M	21,881	105,656	70,170	107,180	37,010	52.7%



Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Standard IT Investment Category - continued</b>						
<b>Delivery Solutions Portfolio - continued</b>						
<b>Security and Compliance -</b>						
Identity and Access Management	95,857	54,972	122,302	62,806	(59,496)	-48.6%
<i>DME</i>	46,789	-	15	-	(15)	-100.0%
<i>O&amp;M</i>	49,068	54,972	122,287	62,806	(59,481)	-48.6%
Data Privacy and Security	-	26,919	8,284	23,219	14,935	180.3%
<i>DME</i>	-	1,124	-	-	-	N/A
<i>O&amp;M</i>	-	25,795	8,284	23,219	14,935	180.3%
Security Awareness	97,521	1,598	-	-	-	N/A
<i>DME</i>	89,692	-	-	-	-	N/A
<i>O&amp;M</i>	7,829	1,598	-	-	-	N/A
Business Continuity and Disaster Recovery	630	157	518	205	(313)	-60.4%
<i>O&amp;M</i>	630	157	518	205	(313)	-60.4%
<b>Strategy and Planning</b>	<b>358,046</b>	<b>297,289</b>	<b>215,385</b>	<b>258,533</b>	<b>43,148</b>	<b>20.0%</b>
IT Vendor Management	187,936	66,005	33,632	66,253	32,622	97.0%
<i>O&amp;M</i>	187,936	66,005	33,632	66,253	32,622	97.0%
IT Property and Facility Management	31,823	59,150	47,472	54,695	7,223	15.2%
<i>O&amp;M</i>	31,823	59,150	47,472	54,695	7,223	15.2%
Program, Product and Project Management	57,856	79,602	43,840	60,351	16,511	37.7%
<i>DME</i>	-	-	6,566	24,892	18,326	279.1%
<i>O&amp;M</i>	57,856	79,602	37,274	35,459	(1,815)	-4.9%
IT Human Capital Management	13,240	29,417	21,571	27,613	6,042	28.0%
<i>DME</i>	-	94	-	-	-	N/A
<i>O&amp;M</i>	13,240	29,323	21,571	27,613	6,042	28.0%
IT Financial Management	24,651	29,221	23,773	24,013	239	1.0%
<i>DME</i>	-	3,025	-	-	-	N/A
<i>O&amp;M</i>	24,651	26,196	23,773	24,013	239	1.0%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Standard IT Investment Category - continued</b>						
<b>Delivery Solutions Portfolio - continued</b>						
<b>Strategy and Planning - continued</b>						
IT Strategy and Communication	15,345	12,853	3,098	8,720	5,622	181.5%
<i>DME</i>	-	658	-	-	-	N/A
<i>O&amp;M</i>	15,345	12,195	3,098	8,720	5,622	181.5%
Innovation and Ideation	12,013	6,220	17,441	6,876	(10,565)	-60.6%
<i>DME</i>	6,326	-	5,872	-	(5,872)	-100.0%
<i>O&amp;M</i>	5,687	6,220	11,569	6,876	(4,693)	-40.6%
Business Process Reengineering	4,623	6,918	4,736	5,874	1,138	24.0%
<i>O&amp;M</i>	4,623	6,918	4,736	5,874	1,138	24.0%
Enterprise Architecture	8,611	4,138	17,656	4,138	(13,518)	-76.6%
<i>O&amp;M</i>	8,611	4,138	17,656	4,138	(13,518)	-76.6%
IT Customer Relationship Management	1,948	3,766	2,167	-	(2,167)	-100.0%
<i>O&amp;M</i>	1,948	3,766	2,167	-	(2,167)	-100.0%
<b>Operations</b>	<b>184,576</b>	<b>215,193</b>	<b>213,003</b>	<b>183,084</b>	<b>(29,918)</b>	<b>-14.0%</b>
IT Service Management	128,280	123,323	155,133	112,576	(42,558)	-27.4%
<i>DME</i>	104,872	-	-	-	-	N/A
<i>O&amp;M</i>	23,409	123,323	155,133	112,576	(42,558)	-27.4%
Event Management	56,296	91,870	57,869	70,509	12,639	21.8%
<i>O&amp;M</i>	56,296	91,870	57,869	70,509	12,639	21.8%
<b>Support</b>	<b>128,561</b>	<b>80,998</b>	<b>113,415</b>	<b>75,502</b>	<b>(37,913)</b>	<b>-33.4%</b>
Service Desk	128,561	80,998	113,415	75,502	(37,913)	-33.4%
<i>O&amp;M</i>	128,561	80,998	113,415	75,502	(37,913)	-33.4%
<b>Development</b>	<b>32,066</b>	<b>40,248</b>	<b>38,312</b>	<b>44,708</b>	<b>6,396</b>	<b>16.7%</b>
Design and Development	23,336	26,913	26,633	30,388	3,755	14.1%
<i>O&amp;M</i>	23,336	26,913	26,633	30,388	3,755	14.1%
Testing	8,730	13,335	11,679	14,320	2,641	22.6%
<i>DME</i>	-	-	5,797	7,730	1,933	33.3%
<i>O&amp;M</i>	8,730	13,335	5,882	6,590	708	12.0%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Standard IT Investment Category - continued</b>						
<b>Infrastructure Solutions Portfolio</b>	<b>801,950</b>	<b>552,097</b>	<b>606,515</b>	<b>586,582</b>	<b>(19,934)</b>	<b>-3.3%</b>
<b>Network</b>	<b>629,105</b>	<b>449,725</b>	<b>498,256</b>	<b>455,749</b>	<b>(42,507)</b>	<b>-8.5%</b>
Data and Voice Network	339,258	283,195	293,734	301,947	8,212	2.8%
DME	23	-	-	-	-	N/A
O&M	339,235	283,195	293,734	301,947	8,212	2.8%
Network	218,402	114,069	137,859	103,530	(34,329)	-24.9%
DME	149,016	40,000	107,243	84,440	(22,803)	-21.3%
O&M	69,386	74,069	30,616	19,090	(11,525)	-37.6%
Internet Connectivity, Domain, and Load Balancing Services	71,444	52,461	66,663	50,272	(16,391)	-24.6%
DME	-	878	-	-	-	N/A
O&M	71,444	51,583	66,663	50,272	(16,391)	-24.6%
<b>Compute</b>	<b>137,631</b>	<b>65,343</b>	<b>76,569</b>	<b>93,786</b>	<b>17,217</b>	<b>22.5%</b>
Compute - On Prem	137,631	65,343	76,569	93,786	17,217	22.5%
DME	72,777	35,000	26,000	60,000	34,000	130.8%
O&M	64,854	30,343	50,569	33,786	(16,783)	-33.2%
<b>Storage</b>	<b>10,214</b>	<b>9,706</b>	<b>6,836</b>	<b>9,723</b>	<b>2,887</b>	<b>42.2%</b>
Storage - On Prem	10,214	9,706	6,836	9,723	2,887	42.2%
O&M	10,214	9,706	6,836	9,723	2,887	42.2%
<b>Data Center</b>	<b>25,000</b>	<b>27,323</b>	<b>24,854</b>	<b>27,323</b>	<b>2,469</b>	<b>9.9%</b>
Data Center	25,000	27,323	24,854	27,323	2,469	9.9%
O&M	25,000	27,323	24,854	27,323	2,469	9.9%
<b>Platform Solutions Portfolio</b>	<b>519,479</b>	<b>569,716</b>	<b>569,827</b>	<b>601,216</b>	<b>31,390</b>	<b>5.5%</b>
<b>Application</b>	<b>448,456</b>	<b>500,168</b>	<b>493,241</b>	<b>532,338</b>	<b>39,097</b>	<b>7.9%</b>
Foundation Platform	246,667	378,579	360,870	320,579	(40,291)	-11.2%
DME	6,063	-	-	-	-	N/A
O&M	240,603	378,579	360,870	320,579	(40,291)	-11.2%
Application Hosting	175,466	83,045	95,303	163,045	67,743	71.1%
O&M	175,466	83,045	95,303	163,045	67,743	71.1%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) IT Systems (0167)		2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
Standard IT Investment Category - continued							
Platform Solutions Portfolio - continued							
Application - continued							
Decision Intelligence and Automation		5,147	18,027	18,826	28,868	10,042	53.3%
	DME	-	-	-	2,905	2,905	N/A
	O&M	5,147	18,027	18,826	25,963	7,137	37.9%
Development Platform		8,831	9,273	9,273	9,273	-	0.0%
	O&M	8,831	9,273	9,273	9,273	-	0.0%
Message Bus and Integration		9,622	7,331	5,756	7,360	1,604	27.9%
	O&M	9,622	7,331	5,756	7,360	1,604	27.9%
Content Management		2,724	3,913	3,213	3,213	-	0.0%
	O&M	2,724	3,913	3,213	3,213	-	0.0%
<b>Data</b>		<b>71,023</b>	<b>69,548</b>	<b>76,586</b>	<b>68,878</b>	<b>(7,708)</b>	<b>-10.1%</b>
Database		39,688	38,004	39,229	38,622	(607)	-1.5%
	DME	460	-	-	-	-	N/A
	O&M	39,229	38,004	39,229	38,622	(607)	-1.5%
Data Analytics and Visualizations		6,989	18,110	19,270	18,029	(1,241)	-6.4%
	DME	487	-	-	-	-	N/A
	O&M	6,503	18,110	19,270	18,029	(1,241)	-6.4%
Data Management		24,345	13,434	18,087	12,227	(5,860)	-32.4%
	DME	2,147	-	7,172	-	(7,172)	-100.0%
	O&M	22,198	13,434	10,915	12,227	1,312	12.0%
<b>Workplace Solutions Portfolio</b>		<b>853,159</b>	<b>834,439</b>	<b>802,880</b>	<b>815,875</b>	<b>12,995</b>	<b>1.6%</b>
<b>Communication and Collaboration</b>		<b>633,538</b>	<b>628,104</b>	<b>627,812</b>	<b>574,315</b>	<b>(53,497)</b>	<b>-8.5%</b>
Productivity		532,957	513,431	528,291	474,089	(54,201)	-10.3%
	O&M	532,957	513,431	528,291	474,089	(54,201)	-10.3%
Communication		97,881	111,930	93,145	97,482	4,337	4.7%
	DME	52,843	25,000	30,500	25,000	(5,500)	-18.0%
	O&M	45,038	86,930	62,645	72,482	9,837	15.7%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
IT Systems (0167)						
Standard IT Investment Category - continued						
Workplace Solutions Portfolio - continued						
Communication and Collaboration - continued						
Collaboration	2,700	2,730	6,363	2,730	(3,633)	-57.1%
O&M	2,700	2,730	6,363	2,730	(3,633)	-57.1%
Print	-	13	13	14	1	7.7%
DME	-	13	-	-	-	N/A
O&M	-	-	13	14	1	7.7%
<b>Client Computing</b>	<b>215,549</b>	<b>174,652</b>	<b>149,987</b>	<b>210,979</b>	<b>60,992</b>	<b>40.7%</b>
Computer	120,497	91,231	73,228	132,550	59,322	81.0%
DME	116,745	34,500	21,897	107,874	85,977	392.6%
O&M	3,753	56,731	51,331	24,676	(26,655)	-51.9%
Mobile	67,603	40,589	60,900	35,597	(25,303)	-41.5%
DME	6	-	-	-	-	N/A
O&M	67,597	40,589	60,900	35,597	(25,303)	-41.5%
Virtual Desktop	27,449	29,927	15,859	29,927	14,068	88.7%
O&M	27,449	29,927	15,859	29,927	14,068	88.7%
Bring Your Own Device	-	12,905	-	12,905	12,905	N/A
O&M	-	12,905	-	12,905	12,905	N/A
<b>Connectivity</b>	<b>4,072</b>	<b>31,683</b>	<b>25,081</b>	<b>30,581</b>	<b>5,500</b>	<b>21.9%</b>
Network Access	2,222	28,664	21,668	27,566	5,898	27.2%
O&M	2,222	28,664	21,668	27,566	5,898	27.2%
Remote Access	1,849	3,019	3,413	3,015	(398)	-11.7%
O&M	1,849	3,019	3,413	3,015	(398)	-11.7%
<b>DME</b>	<b>1,110,832</b>	<b>312,515</b>	<b>578,837</b>	<b>578,163</b>	<b>(674)</b>	<b>-0.1%</b>
<b>O&amp;M</b>	<b>3,798,366</b>	<b>4,229,257</b>	<b>4,119,234</b>	<b>3,907,758</b>	<b>(211,476)</b>	<b>-5.1%</b>
<b>Supplemental (P.L. 110-28)</b>	<b>332</b>	<b>-</b>	<b>1,901</b>	<b>-</b>	<b>(1,901)</b>	<b>-100.0%</b>
<b>RETF</b>	<b>36,458</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
<b>TMF (047-0616)</b>	<b>8,161</b>	<b>-</b>	<b>3,895</b>	<b>-</b>	<b>(3,895)</b>	<b>-100.0%</b>
<b>Choice Act (P.L. 113-146)</b>	<b>-</b>	<b>-</b>	<b>1,029</b>	<b>-</b>	<b>(1,029)</b>	<b>-100.0%</b>
<b>Total Planned Obligations by Solution Groups</b>	<b>4,954,149</b>	<b>4,541,772</b>	<b>4,704,896</b>	<b>4,485,921</b>	<b>(218,975)</b>	<b>-4.7%</b>

Notes: 1. 2024 actuals and 2025 enacted may include IT Systems, recoveries from IT systems, RETF, Choice Act (P.L. 113-146), TMF, Supplemental (P.L. 110-28), and Offsetting Collections.

2. 2026 request may include IT Systems and Offsetting Collections.

3. 2025 enacted figures may include transfers of appropriations to Medical Care funds.

## Appendix B: Toxic Exposure Fund (1126) Appropriation Details by Investments/Solution Group

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) Toxic Exposure Fund (1126)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Delivery Investment Category</b>	<b>627,909</b>	<b>772,795</b>	<b>1,099,892</b>	<b>810,240</b>	<b>(289,652)</b>	<b>-26.3%</b>
<b>Health and Social Services Portfolio</b>	<b>27,840</b>	<b>15,222</b>	<b>59,950</b>	<b>21,833</b>	<b>(38,117)</b>	<b>-63.6%</b>
<b>Health Technology Services</b>	<b>22,473</b>	<b>6,615</b>	<b>41,039</b>	<b>21,833</b>	<b>(19,206)</b>	<b>-46.8%</b>
Common Health Care Services	22,473	6,615	38,739	19,533	(19,206)	-49.6%
DME	11,685	2,205	11,963	10,541	(1,422)	-11.9%
O&M	10,788	4,410	26,775	8,992	(17,783)	-66.4%
Virtual Veteran Record	-	-	2,300	2,300	-	0.0%
DME	-	-	2,300	2,300	-	0.0%
<b>Care Coverage</b>	<b>3,246</b>	<b>-</b>	<b>10,304</b>	<b>-</b>	<b>(10,304)</b>	<b>-100.0%</b>
Care Coverage	3,246	-	10,304	-	(10,304)	-100.0%
DME	3,246	-	10,304	-	(10,304)	-100.0%
<b>Care Delivery</b>	<b>2,121</b>	<b>8,607</b>	<b>8,607</b>	<b>-</b>	<b>(8,607)</b>	<b>-100.0%</b>
Clinical Care	286	8,607	8,607	-	(8,607)	-100.0%
DME	286	8,607	8,607	-	(8,607)	-100.0%
Clinical Enabling	1,834	-	-	-	-	N/A
DME	1,834	-	-	-	-	N/A
<b>Benefits Services Portfolio</b>	<b>355,600</b>	<b>442,839</b>	<b>547,171</b>	<b>403,795</b>	<b>(143,376)</b>	<b>-26.2%</b>
<b>Disability Compensation</b>	<b>291,888</b>	<b>342,022</b>	<b>406,766</b>	<b>271,639</b>	<b>(135,127)</b>	<b>-33.2%</b>
Benefits Claims Processing	278,905	327,814	361,092	247,209	(113,883)	-31.5%
DME	156,391	280,211	204,222	185,916	(18,306)	-9.0%
O&M	122,514	47,603	156,871	61,293	(95,578)	-60.9%
Disability and Medical Assessment	10,658	10,656	24,886	13,585	(11,301)	-45.4%
DME	10,658	10,656	18,728	12,050	(6,678)	-35.7%
O&M	-	-	6,158	1,535	(4,623)	-75.1%
Benefits and Services Outreach	2,325	3,552	20,788	10,845	(9,943)	-47.8%
DME	2,325	3,552	7,731	10,845	3,114	40.3%
O&M	-	-	13,057	-	(13,057)	-100.0%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) Toxic Exposure Fund (1126)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Delivery Investment Category - continued</b>						
<b>Benefits Services Portfolio - continued</b>						
<b>Veterans Appeals</b>	<b>30,078</b>	<b>69,949</b>	<b>66,318</b>	<b>51,284</b>	<b>(15,034)</b>	<b>-22.7%</b>
Appeals	30,078	69,949	66,318	51,284	(15,034)	-22.7%
DME	30,078	69,949	44,000	47,200	3,200	7.3%
O&M	-	-	22,318	4,084	(18,234)	-81.7%
<b>Housing</b>	<b>20,159</b>	<b>17,600</b>	<b>24,577</b>	<b>46,505</b>	<b>21,928</b>	<b>89.2%</b>
Home Loan Guaranty and Housing Assistance Grants	20,159	17,600	24,577	46,505	21,928	89.2%
DME	20,159	17,600	23,341	45,005	21,664	92.8%
O&M	-	-	1,236	1,500	264	21.4%
<b>Education</b>	<b>5,064</b>	<b>6,399</b>	<b>28,277</b>	<b>29,059</b>	<b>782</b>	<b>2.8%</b>
GI Bill	5,064	6,399	28,277	29,059	782	2.8%
DME	5,064	6,399	3,089	1,622	(1,467)	-47.5%
O&M	-	-	25,188	27,437	2,249	8.9%
<b>Veteran Readiness and Employment</b>	<b>6,133</b>	<b>6,869</b>	<b>16,352</b>	<b>5,308</b>	<b>(11,044)</b>	<b>-67.5%</b>
Veteran Readiness and Case Management	6,133	6,869	16,352	5,308	(11,044)	-67.5%
DME	5,221	6,869	5,158	3,356	(1,802)	-34.9%
O&M	912	-	11,193	1,952	(9,241)	-82.6%
<b>Insurance</b>	<b>2,279</b>	<b>-</b>	<b>4,882</b>	<b>-</b>	<b>(4,882)</b>	<b>-100.0%</b>
Life Insurance	2,279	-	4,882	-	(4,882)	-100.0%
DME	2,279	-	4,882	-	(4,882)	-100.0%
<b>Veterans Experience Portfolio</b>	<b>244,469</b>	<b>314,734</b>	<b>492,772</b>	<b>384,612</b>	<b>(108,160)</b>	<b>-21.9%</b>
<b>Veteran Engagement</b>	<b>208,530</b>	<b>283,743</b>	<b>455,149</b>	<b>302,294</b>	<b>(152,855)</b>	<b>-33.6%</b>
Digital Experience	126,370	141,815	252,926	149,415	(103,511)	-40.9%
DME	44,664	55,525	101,922	48,591	(53,331)	-52.3%
O&M	81,706	86,290	151,005	100,824	(50,181)	-33.2%
Contact Center Experience	80,660	139,862	197,798	119,259	(78,539)	-39.7%
DME	56,086	64,933	68,039	104,281	36,242	53.3%
O&M	24,574	74,929	129,759	14,978	(114,781)	-88.5%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) Toxic Exposure Fund (1126)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Delivery Investment Category</b> - continued						
<b>Veterans Experience Portfolio -</b> <b>continued</b>						
<b>Veteran Engagement - continued</b>						
Customer Experience	1,500	2,066	4,425	33,620	29,195	659.8%
DME	1,500	2,066	4,425	26,945	22,520	508.9%
O&M	-	-	-	6,675	6,675	N/A
<b>Eligibility and Enrollment</b>	<b>35,939</b>	<b>30,991</b>	<b>37,622</b>	<b>82,318</b>	<b>44,696</b>	<b>118.8%</b>
Eligibility and Enrollment	35,939	30,991	37,622	82,318	44,696	118.8%
DME	32,621	19,650	21,931	58,307	36,376	165.9%
O&M	3,318	11,341	15,691	24,011	8,320	53.0%
<b>Mission Support Investment</b>	<b>27,222</b>	<b>30,112</b>	<b>37,085</b>	<b>25,792</b>	<b>(11,293)</b>	<b>-30.5%</b>
<b>Shared and Corporate Portfolio</b>	<b>27,222</b>	<b>30,112</b>	<b>37,085</b>	<b>25,792</b>	<b>(11,293)</b>	<b>-30.5%</b>
<b>Finance</b>	<b>27,222</b>	<b>30,112</b>	<b>37,085</b>	<b>25,792</b>	<b>(11,293)</b>	<b>-30.5%</b>
General Accounting and Reporting	27,222	30,112	37,085	25,792	(11,293)	-30.5%
DME	27,222	30,112	25,207	21,332	(3,875)	-15.4%
O&M	-	-	11,878	4,460	(7,418)	-62.5%
<b>Investment Category</b>	<b>415,011</b>	<b>464,930</b>	<b>671,135</b>	<b>537,839</b>	<b>(133,296)</b>	<b>-19.9%</b>
<b>Delivery Solutions Portfolio</b>	<b>107,078</b>	<b>79,488</b>	<b>274,251</b>	<b>137,661</b>	<b>(136,590)</b>	<b>-49.8%</b>
<b>Security and Compliance</b>	<b>56,002</b>	<b>67,353</b>	<b>205,112</b>	<b>71,761</b>	<b>(133,351)</b>	<b>-65.0%</b>
Identity and Access Management	53,844	65,195	188,063	49,993	(138,070)	-73.4%
DME	25,149	23,827	77,706	35,899	(41,807)	-53.8%
O&M	28,695	41,368	110,356	14,094	(96,262)	-87.2%
Governance, Risk and Compliance	-	-	14,891	19,610	4,719	31.7%
DME	-	-	-	16,426	16,426	N/A
O&M	-	-	14,891	3,184	(11,707)	-78.6%
Cyber Security and Incident Response	2,158	2,158	2,158	2,158	-	0.0%
O&M	2,158	2,158	2,158	2,158	-	0.0%



Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) Toxic Exposure Fund (1126)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Standard IT Investment Category - continued</b>						
<b>Delivery Solutions Portfolio - continued</b>						
<b>Strategy and Planning</b>	<b>33,446</b>	<b>511</b>	<b>37,814</b>	<b>63,220</b>	<b>25,406</b>	<b>67.2%</b>
IT Vendor Management	33,446	-	29,503	41,550	12,047	40.8%
O&M	33,446	-	29,503	41,550	12,047	40.8%
Program, Product and Project Management	-	-	3,969	21,670	17,701	446.0%
O&M	-	-	3,969	21,670	17,701	446.0%
Innovation and Ideation	-	-	3,831	-	(3,831)	-100.0%
O&M	-	-	3,831	-	(3,831)	-100.0%
Enterprise Architecture	-	511	511	-	(511)	-100.0%
O&M	-	511	511	-	(511)	-100.0%
<b>Development</b>	<b>17,631</b>	<b>11,624</b>	<b>31,326</b>	<b>2,680</b>	<b>(28,646)</b>	<b>-91.4%</b>
Design and Development	17,631	11,624	31,326	2,680	(28,646)	-91.4%
DME	-	-	-	2,025	2,025	N/A
O&M	17,631	11,624	31,326	655	(30,671)	-97.9%
<b>Infrastructure Solutions Portfolio</b>	<b>6,817</b>	<b>4,961</b>	<b>6,417</b>	<b>-</b>	<b>(6,417)</b>	<b>-100.0%</b>
<b>Compute</b>	<b>-</b>	<b>-</b>	<b>6,169</b>	<b>-</b>	<b>(6,169)</b>	<b>-100.0%</b>
Compute - On Prem	-	-	6,169	-	(6,169)	-100.0%
O&M	-	-	6,169	-	(6,169)	-100.0%
<b>Storage</b>	<b>-</b>	<b>-</b>	<b>248</b>	<b>-</b>	<b>(248)</b>	<b>-100.0%</b>
Storage - On Prem	-	-	248	-	(248)	-100.0%
O&M	-	-	248	-	(248)	-100.0%
<b>Data Center</b>	<b>-</b>	<b>4,961</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
Data Center	-	4,961	-	-	-	N/A
O&M	-	4,961	-	-	-	N/A
<b>Network</b>	<b>6,817</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>N/A</b>
Network	6,817	-	-	-	-	N/A
O&M	6,817	-	-	-	-	N/A

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) Toxic Exposure Fund (1126)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Standard IT Investment Category -</b>						
<b>Platform Solutions Portfolio</b>	<b>301,116</b>	<b>379,379</b>	<b>390,467</b>	<b>393,818</b>	<b>3,351</b>	<b>0.9%</b>
<b>Application</b>	<b>127,221</b>	<b>119,162</b>	<b>129,663</b>	<b>194,702</b>	<b>65,039</b>	<b>50.2%</b>
Foundation Platform	115,283	105,899	116,003	162,330	46,327	39.9%
DME	55,238	59,992	56,604	68,392	11,788	20.8%
O&M	60,045	45,907	59,399	93,938	34,539	58.1%
Message Bus and Integration	-	798	4,574	22,022	17,448	381.4%
DME	-	-	-	15,970	15,970	N/A
O&M	-	798	4,574	6,052	1,478	32.3%
Decision Intelligence and Automation	11,937	12,465	9,086	10,350	1,264	13.9%
DME	4,371	4,972	3,360	6,000	2,640	78.6%
O&M	7,566	7,493	5,726	4,350	(1,376)	-24.0%
<b>Data</b>	<b>173,895</b>	<b>260,217</b>	<b>260,804</b>	<b>199,116</b>	<b>(61,688)</b>	<b>-23.7%</b>
Data Analytics and Visualizations	54,819	92,147	105,464	61,500	(43,964)	-41.7%
DME	22,988	26,876	31,007	17,070	(13,937)	-44.9%
O&M	31,830	65,271	74,457	44,430	(30,027)	-40.3%
Database	27,383	28,669	51,482	52,380	898	1.7%
DME	22,970	22,158	26,035	21,150	(4,885)	-18.8%
O&M	4,413	6,511	25,448	31,230	5,782	22.7%
Data Management	87,859	98,399	73,385	52,258	(21,127)	-28.8%
DME	30,402	61,466	36,586	23,400	(13,186)	-36.0%
O&M	57,456	36,933	36,798	28,858	(7,940)	-21.6%
Data Warehouse	3,835	41,002	30,473	32,978	2,505	8.2%
DME	1,617	200	4,031	11,430	7,399	183.6%
O&M	2,218	40,802	26,442	21,548	(4,894)	-18.5%

Planned Obligations by Categories/Portfolios/Investments /Solution Groups (Dollars in Thousands) Toxic Exposure Fund (1126)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Standard IT Investment Category - continued</b>						
<b>Workplace Solutions Portfolio</b>	-	<b>1,102</b>	-	<b>6,360</b>	<b>6,360</b>	<b>N/A</b>
<b>Client Computing</b>	-	<b>1,102</b>	-	<b>6,360</b>	<b>6,360</b>	<b>N/A</b>
Computer	-	1,102	-	6,360	6,360	N/A
<i>O&amp;M</i>	-	<i>1,102</i>	-	<i>6,360</i>	<i>6,360</i>	<i>N/A</i>
<b>Total DME</b>	<b>574,054</b>	<b>777,825</b>	<b>801,178</b>	<b>796,053</b>	<b>(5,125)</b>	<b>-0.6%</b>
<b>Total O&amp;M</b>	<b>496,087</b>	<b>490,011</b>	<b>1,006,933</b>	<b>577,818</b>	<b>(429,115)</b>	<b>-42.6%</b>
<b>Total Planned Obligations by Solution Groups</b>	<b>1,070,142</b>	<b>1,267,836</b>	<b>1,808,112</b>	<b>1,373,871</b>	<b>(434,241)</b>	<b>-24.0%</b>

## Appendix C: Object Classification

Information Technology Object Classification (Dollars in thousands)	2024 Actuals	2025 Request	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Direct Planned Obligations:</b>						
<b>IT Systems (0167)</b>	<b>6,534,009</b>	<b>6,223,595</b>	<b>6,313,056</b>	<b>5,899,915</b>	<b>(413,141)</b>	<b>-6.5%</b>
Full-time permanent	1,102,013	1,134,323	1,078,835	946,483	(132,352)	-12.3%
Civilian personnel benefits	399,407	486,138	463,816	405,636	(58,180)	-12.5%
Travel and transportation of persons	7,266	7,162	3,344	8,416	5,072	151.7%
Communications, utilities, and miscellaneous charges	1,333,639	1,377,131	1,435,991	1,241,803	(194,188)	-13.5%
Other services from non-Federal sources	3,208,306	2,538,529	3,053,663	2,807,589	(246,074)	-8.1%
Supplies and materials	1,334	1,810	6,282	2,805	(3,477)	-55.3%
Equipment	481,590	677,482	270,125	486,337	216,212	80.0%
Insurance claims and indemnities	455	1,019	1,000	846	(154)	-15.4%
<b>Recurring Expenses Transformational Fund (0167)</b>	<b>49,850</b>					
Communications, utilities, and miscellaneous charges	36,067					
Other services from non-Federal sources	440					
Equipment	13,343					
<b>Technology Modernization Fund (P.L. 117-2 Sec 4011) (0167)</b>	<b>8,161</b>		<b>3,895</b>		<b>(3,895)</b>	<b>-100.0%</b>
Other services from non-Federal sources	8,161		3,895		(3,895)	-100.0%
<b>TEF (1126)</b>	<b>1,080,840</b>	<b>1,295,000</b>	<b>1,829,756</b>	<b>1,391,238</b>	<b>(438,518)</b>	<b>-24.0%</b>
Full-time permanent	4,953	19,301	15,151	12,157	(2,994)	-19.8%
Civilian personnel benefits	1,703	7,863	6,494	5,210	(1,284)	-19.8%
Communications, utilities, and miscellaneous charges	77,781	48,026	67,031	52,086	(14,945)	-22.3%
Other services from non-Federal sources	967,406	1,218,877	1,690,161	1,295,544	(394,617)	-23.3%
Equipment	28,998	933	50,919	26,241	(24,678)	-48.5%
<b>Subtotal, Direct Planned Obligations</b>	<b>7,672,860</b>	<b>7,518,595</b>	<b>8,146,707</b>	<b>7,291,153</b>	<b>(855,554)</b>	<b>-10.5%</b>
<b>Offsetting Collections</b>	<b>172,924</b>	<b>321,456</b>	<b>172,630</b>	<b>216,170</b>	<b>43,540</b>	<b>25.2%</b>
Full-time permanent	8,077	10,239	8,073	12,830	4,757	58.9%
Civilian personnel benefits	2,344	4,388	3,460	5,499	2,039	58.9%
Travel and transportation of persons	40					
Communications, utilities, and miscellaneous charges	32,641	19,963	53,527	41,025	(12,502)	-23.4%
Other services from non-Federal sources	125,708	149,779	107,570	156,816	49,246	45.8%
Equipment	4,114	137,087				
<b>Total Planned Obligations</b>	<b>7,845,785</b>	<b>7,840,051</b>	<b>8,319,336</b>	<b>7,507,323</b>	<b>(812,014)</b>	<b>-9.8%</b>
IT Systems (0167)	6,534,009	6,223,595	6,313,056	5,899,915	(413,141)	-6.5%
TEF (1126)	1,080,840	1,295,000	1,829,756	1,391,238	(438,518)	-24.0%
Recurring Expenses Transformational Fund	49,850					
Technology Modernization Fund (P.L. 117-2 Section 4011)	8,161		3,895		(3,895)	-100.0%
Reimbursable obligations	172,924	321,456	172,630	216,170	43,540	25.2%

Note: Numbers may not add due to rounding.

2024 Actuals includes 2023/2024 unobligated balance brought forward Oct. 1

## Appendix D: IT Investments Portfolio

IT Investment (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Mission Delivery Investment</b>	<b>1,990,014</b>	<b>2,497,046</b>	<b>2,028,153</b>	<b>(468,893)</b>	<b>-18.8%</b>
<b>Health and Social Services</b>	<b>1,070,838</b>	<b>1,194,004</b>	<b>966,728</b>	<b>(227,276)</b>	<b>-19.0%</b>
Health Technology Services	485,286	446,569	419,769	(26,800)	-6.0%
Care Delivery	397,766	535,544	376,170	(159,373)	-29.8%
Health Business Services	121,616	140,219	123,348	(16,871)	-12.0%
Care Coverage	62,121	58,773	37,785	(20,988)	-35.7%
Patient Management	4,050	12,900	9,656	(3,244)	-25.1%
<b>Benefits Services</b>	<b>556,106</b>	<b>694,236</b>	<b>583,452</b>	<b>(110,785)</b>	<b>-16.0%</b>
Disability Compensation	315,615	426,691	293,458	(133,232)	-31.2%
Housing	139,169	104,277	155,039	50,762	48.7%
Education	37,268	63,233	63,020	(213)	-0.3%
Veterans Appeals	37,921	66,414	51,381	(15,033)	-22.6%
Insurance	12,555	17,270	15,246	(2,025)	-11.7%
Veteran Readiness and Employment	13,578	16,352	5,308	(11,044)	-67.5%
<b>Cemetery and Memorial Affairs</b>	<b>41,406</b>	<b>53,793</b>	<b>55,012</b>	<b>1,219</b>	<b>2.3%</b>
Memorial Operations	41,406	53,118	54,287	1,169	2.2%
Cemetery Operations	-	675	725	50	7.4%
<b>Veterans Experience</b>	<b>321,663</b>	<b>555,013</b>	<b>422,962</b>	<b>(132,051)</b>	<b>-23.8%</b>
Veteran Engagement	280,034	515,457	338,323	(177,134)	-34.4%
Eligibility and Enrollment	41,629	39,556	84,639	45,083	114.0%
<b>Mission Support Investment</b>	<b>305,098</b>	<b>260,632</b>	<b>244,880</b>	<b>(15,752)</b>	<b>-6.0%</b>
<b>Shared and Corporate</b>	<b>305,098</b>	<b>260,632</b>	<b>244,880</b>	<b>(15,752)</b>	<b>-6.0%</b>
Finance	251,977	216,212	196,726	(19,486)	-9.0%
Workforce	25,842	19,804	20,625	821	4.1%
Legal	16,424	12,400	16,879	4,479	36.1%
Property and Facility	5,043	6,040	6,313	273	4.5%
Corporate Communications	5,060	5,213	3,001	(2,212)	-42.4%
Vendor and Procurement	511	589	1,036	447	75.9%
Health, Safety, Security and Environmental	242	375	300	(75)	-19.9%

IT Investment (continued) (Dollars in Thousands)	2024 Actuals	2025 Enacted	2026 Request	Δ 25-26 \$	Δ 25-26 %
<b>Standard Investment</b>	<b>3,889,715</b>	<b>3,915,758</b>	<b>3,783,999</b>	<b>(131,759)</b>	<b>-3.4%</b>
<i><b>Delivery Solutions</b></i>	<b>1,382,092</b>	<b>1,484,365</b>	<b>1,337,303</b>	<b>(147,063)</b>	<b>-9.9%</b>
<i>Security and Compliance</i>	625,592	833,251	707,632	(125,618)	-15.1%
<i>Strategy and Planning</i>	391,693	253,338	321,914	68,576	27.1%
<i>Operations</i>	184,662	213,078	183,162	(29,916)	-14.0%
<i>Support</i>	130,449	115,061	77,206	(37,855)	-32.9%
<i>Development</i>	49,696	69,638	47,388	(22,250)	-32.0%
<i><b>Infrastructure Solutions</b></i>	<b>828,308</b>	<b>656,739</b>	<b>620,450</b>	<b>(36,289)</b>	<b>-5.5%</b>
<i>Network</i>	654,283	541,033	488,552	(52,481)	-9.7%
<i>Data Center</i>	25,000	24,854	27,323	2,469	9.9%
<i>Compute</i>	138,806	83,762	94,847	11,085	13.2%
<i>Storage</i>	10,219	7,089	9,728	2,639	37.2%
<i><b>Platform Solutions</b></i>	<b>821,469</b>	<b>960,889</b>	<b>995,660</b>	<b>34,771</b>	<b>3.6%</b>
<i>Application</i>	575,677	622,904	727,040	104,136	16.7%
<i>Data</i>	245,792	337,986	268,620	(69,366)	-20.5%
<i><b>Workplace Solutions</b></i>	<b>857,845</b>	<b>813,764</b>	<b>830,587</b>	<b>16,822</b>	<b>2.1%</b>
<i>Communication and Collaboration</i>	633,540	627,814	574,317	(53,497)	-8.5%
<i>Client Computing</i>	220,234	160,870	225,689	64,819	40.3%
<i>Connectivity</i>	4,072	25,081	30,581	5,500	21.9%
<b>Pay &amp; Associated Costs</b>	<b>1,660,959</b>	<b>1,645,902</b>	<b>1,450,291</b>	<b>(195,611)</b>	<b>-11.9%</b>
<i>Pay &amp; Associated Costs</i>	1,660,959	1,645,902	1,450,291	(195,611)	-11.9%
<b>Grand Total</b>	<b>7,845,785</b>	<b>8,319,336</b>	<b>7,507,323</b>	<b>(812,013)</b>	<b>-9.8%</b>

Notes: Table includes all funding sources (IT systems, TEF & Offsetting Collections)

## Appendix E: Employment Summary – FTE by Grade

Employment Summary - FTE by Grade												
# of FTE	2024 Actuals		2025 Request		2025 Enacted		2026 Request		Δ 25-26		Δ 25-26	
	IT Systems	TEF	IT Systems	TEF	IT Systems	TEF	IT Systems	TEF	IT Systems \$	TEF \$	IT Systems %	TEF %
SES	36	-	38	-	35	-	31	-	(4)	-	-11%	N/A
GS-15	300	7	309	14	295	11	260	11	(35)	-	-12%	0%
GS-14	1,290	13	1,330	29	1,271	21	1,120	21	(151)	-	-12%	0%
GS-13	2,701	11	2,812	32	2,660	18	2,346	18	(314)	-	-12%	0%
GS-12	1,643	-	1,631	18	1,618	-	1,427	-	(191)	-	-12%	N/A
GS-11	1,907	-	1,981	46	1,878	-	1,656	-	(222)	-	-12%	N/A
GS-9	72	-	192	-	71	-	62	-	(9)	-	-13%	N/A
GS-8	1	-	1	-	1	-	1	-	-	-	0%	N/A
GS-7	14	-	74	-	13	-	12	-	(1)	-	-8%	N/A
GS-6	26	-	29	-	25	-	22	-	(3)	-	-12%	N/A
GS-5	5	-	5	-	5	-	4	-	(1)	-	-20%	N/A
GS-4	-	-	1	-	-	-	-	-	-	-	N/A	N/A
Wage Grade (non-GS)	-	-	2	-	-	-	-	-	-	-	N/A	N/A
<b>Total Number of FTE</b>	<b>7,995</b>	<b>31</b>	<b>8,405</b>	<b>139</b>	<b>7,872</b>	<b>50</b>	<b>6,941</b>	<b>50</b>	<b>(931)</b>	<b>-</b>	<b>-12%</b>	<b>0%</b>

Note: IT Systems in table includes offsetting Collections (RA)

## Appendix F: 1:N Prioritization Unfunded DME List

Priority	IT Portfolio	Investment	Solution Group	2026 Unfunded Request (DME) (Dollars in thousands)
1	Delivery Solutions	Security and Compliance	Cyber Security and Incident Response	118,178
2	Delivery Solutions	Security and Compliance	Data Privacy and Security	26,798
3	Delivery Solutions	Security and Compliance	Governance, Risk and Compliance	45,000
4	Delivery Solutions	Security and Compliance	Identity and Access Management	46,100
5	Delivery Solutions	Security and Compliance	Threat and Vulnerability Management	6,870
6	Infrastructure Solutions	Network	Network	129,620
7	Workplace Solutions	Client Computing	Computer	88,889
8	Infrastructure Solutions	Compute	Compute - On Prem	43,244
9	Workplace Solutions	Communication and Collaboration	Communication	36,600
10	Platform Solutions	Application	Foundation Platform	7,577
11	Health and Social Services	Care Delivery	Clinical Enabling	10,391
12	Health and Social Services	Care Coverage	Clinical Care	2,127
13	Delivery Solutions	Strategy and Planning	IT Financial Management	3,136
14	Health and Social Services	Care Coverage	Clinical Care	8,403
15	Health and Social Services	Care Coverage	Care Coverage	8,000
16	Health and Social Services	Care Coverage	Clinical Care	4,698
17	Benefits Services	Education	GI Bill	6,000
18	Shared and Corporate	Legal	Legal Services	2,207
19	Health and Social Services	Health Technology Services	Health Care Infrastructure	9,851
<b>Total 2026 Unfunded DME Request</b>				<b>603,689</b>



## Appendix G: IT Systems Appropriation History

	<b>President's Budget</b>	<b>Enacted Appropriation</b>	<b>FTE</b>
<b>2009</b>	2,442,066	2,539,391 <sup>1/</sup>	6,710
<b>2010</b>	3,307,000	3,307,000	6,853
<b>2011</b>	3,307,000	2,993,604 <sup>2/</sup>	7,004
<b>2012</b>	3,161,376	3,111,376	7,311
<b>2013</b>	3,327,444	3,323,053	7,362
<b>2014</b>	3,683,344	3,703,344	7,291
<b>2015</b>	3,903,344	3,902,278	7,419
<b>2016</b>	4,133,363	4,133,363	7,745
<b>2017</b>	4,278,259	4,270,259	8,334 <sup>3/</sup>
<b>2018</b>	4,055,500	4,055,500	7,899
<b>2019</b>	4,184,571	4,103,000	8,138
<b>2020</b>	4,343,000	4,371,615	7,890
<b>2021</b>	4,912,000	4,874,500	8,251
<b>2022</b>	4,842,800	4,842,800	8,766
<b>2023</b>	5,782,000	5,782,000	8,993
<b>2024</b>	6,401,000	6,386,000 <sup>4/</sup>	7,993
<b>2025</b>	6,231,680	6,401,000 <sup>5/</sup>	8,405
<b>2026</b>	5,908,000		6,942

Note: The Information Technology Systems account was established in P.L.109-114.

FTE includes Reimbursements.

1/ Includes \$50 million in emergency funding provided in P.L.111-5

2/ The 2011 appropriation was \$3.141 billion (including ATB rescission) with an additional \$147 million in unobligated balances rescinded

3/ FTE includes VACAA FTE funded by the IT Appropriation

4/ Amount includes \$15 million rescission

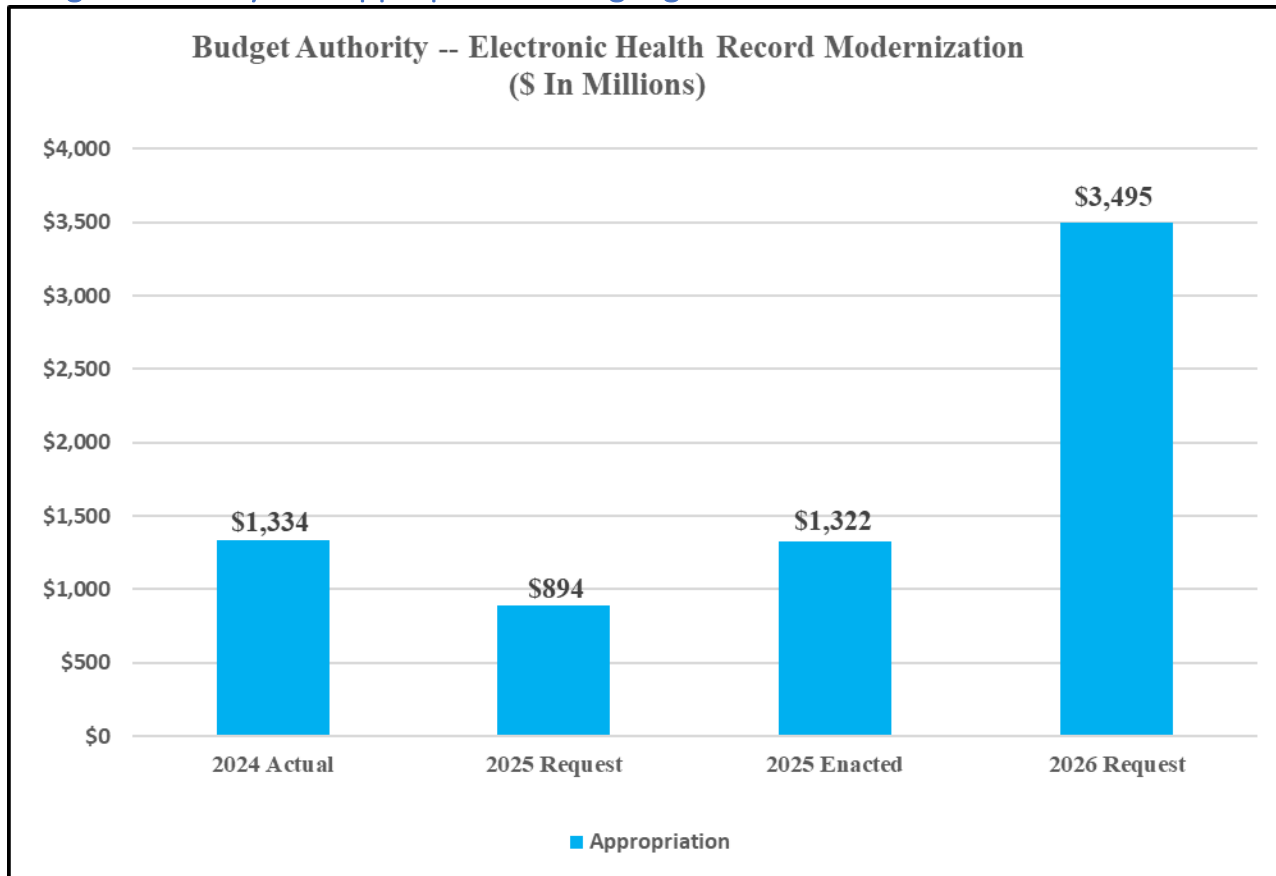
5/ Amount reflects the 2025 full year continuing resolution





## Electronic Health Record Modernization

### Budget Authority and Appropriation Language



\*The 2025 Enacted includes a \$13 million rescission of prior year funding.

### Appropriation Language

*For activities related to implementation, preparation, development, interface, management, rollout, and maintenance of a Veterans Electronic Health Record system, including contractual costs associated with operations authorized by section 3109 of title 5, United States Code, and salaries and expenses of employees hired under titles 5 and 38, United States Code,*

*\$3,495,000,000, to remain available until September 30, 2028: Provided, That the Secretary of Veterans Affairs shall submit to the Committees on Appropriations of both Houses of Congress quarterly reports detailing obligations, expenditures, and deployment implementation by facility, including any changes from the deployment plan or schedule: Provided further, That the funds provided in this account shall only be available to the Office of the Deputy Secretary, to be administered by that Office.*

## Appropriation Highlights

Electronic Health Record Modernization Appropriation Highlights (\$ thousands)						
	2024 Actual	2025 Request	2025 Enacted	2026 Request	25 Request vs 26 Estimate	
					\$	%
Budgetary Resources:						
Electronic Health Record (EHR)	\$725,016	\$375,012	\$795,671	\$2,177,000	\$1,381,329	173.6%
Infrastructure Readiness (IR)	\$356,010	\$191,098	\$308,470	\$660,000	\$351,530	114.0%
Program Management Office (PMO)	\$253,116	\$327,890	\$230,001	\$658,000	\$427,999	186.1%
Subtotal, Appropriation	\$1,334,142	\$894,000	\$1,334,142	\$3,495,000	\$2,160,858	162.0%
Electronic Health Record (EHR)	\$59,889		\$104,960		(\$104,960)	0.0%
Infrastructure Readiness (IR)	\$182,746		\$151,305		(\$151,305)	0.0%
Program Management Office (PMO)	\$114,520		\$24,723		(\$24,723)	0.0%
Unobligated Balance: Unapportioned	\$460,005				\$0	0.0%
Subtotal, Unobligated balance brought forward, Oct 1	\$817,160	\$0	\$280,987	\$0	(\$280,987)	0.0%
Recoveries, 2nd year of funds	\$11,411		\$0			
Anticipated Recoveries, 2nd year of funds	\$0		\$0			
Recoveries, 3rd year of funds - EHR	\$188,031		\$1,875			
Anticipated Recoveries, 3rd year of funds	\$0		\$0			
Recoveries, 3rd year of funds - IR	\$0		\$3,691			
Recoveries, 3rd year of funds - PMO	\$0		\$29			
Subtotal, Recoveries	\$199,442	\$0	\$5,595	\$0	(\$5,595)	0.0%
Rescission of Prior Year Funds - EHR	\$0		(\$4,099)			
Rescission of Prior Year Funds - IR	\$0		(\$8,249)			
Rescission of Prior Year Funds - PMO	\$0		(\$199)			
Unobligated Balance: Permanently Reduced	(\$460,005)		\$0		\$0	
Subtotal, Rescission of Prior Year Funds	(\$460,005)	\$0	(\$12,547)	\$0	\$0	0.0%
Subtotal, Budgetary Resources	\$1,890,739	\$894,000	\$1,608,177	\$3,495,000	\$1,874,276	117.3%
Electronic Health Record (EHR)	\$290					
Infrastructure Readiness (IR)	\$1,175					
Program Management Office (PMO)	\$2					
Subtotal, Unobligated Balance Expiring	\$1,468	\$0	\$0	\$0	\$0	0.0%
Electronic Health Record (EHR)	(\$62,015)					
Infrastructure Readiness (IR)	(\$188,020)					
Program Management Office (PMO)	(\$30,952)					
Unobligated Balance: Apportioned	(\$2,935)					
Subtotal, Unexpired Unobligated Balance	(\$283,922)	\$0	\$0	\$0	\$0	0.0%
Total, Obligations	\$1,608,284	\$894,000	\$1,608,177	\$3,495,000	\$1,874,276	117.3%
Direct Obligations by Program Activity						
Electronic Health Record (EHR)	\$884,297	\$375,012	\$898,407	\$2,177,000	\$1,276,369	142.3%
Infrastructure Readiness (IR)	\$385,314	\$191,098	\$455,217	\$660,000	\$200,225	45.0%
Program Management Office (PMO)	\$338,672	\$327,890	\$254,553	\$658,000	\$403,276	158.5%
Total, Obligations	\$1,608,284	\$894,000	\$1,608,177	\$3,495,000	\$1,879,871	117.3%
Full Time Equivalent (FTE):						
Direct FTE	200	313	313	313	-	0.0%
Total, FTE	200	313	313	313	-	0.0%

## Budget Overview

### **2026 Budget Request at a Glance**

(\$ in thousands)

2025 Enacted	\$1,321,595
Program Changes	\$2,173,405
2026 Request	\$3,495,000
Change from 2025 Enacted	164%

The budget request includes \$3,495 billion for the Veterans Electronic Health Record (EHR), an increase of \$2.273 billion (164%) relative to the 2025 enacted level.

#### **VA's \$3.495 billion request includes:**

- **\$2.177 billion for VEHR Contract** – This funding level supports VA's Electronic Health Record Modernization Integration Office (EHRM-IO) sustainment and operations of 6 live sites, and deployment of 13 additional sites expected to go-live in 2026 (19 total live sites). Site operations include post go-live support including, but not limited to, help desk, release management, end user training, veteran portal, and application management services. 2026 efforts will require continued hosting of EHRM data with capacity increases to support the additional live sites and associated Veterans Integrated Service Networks (VISN), as well as enterprise and site-based licensing and hardware renewals. Beyond sustaining live sites, EHRM-IO will begin implementations at 26 VA Medical Centers (VAMCs) with expected go-live dates in 2027. This aggressive timeline will support the program's goal of completing deployments at all sites as early as 2031.
- **\$660 million for Infrastructure Readiness** – Funds will ensure that the 26 additional sites planned for go-live in 2027 are prepared to receive the Federal EHR with increased interface

development and sustainment, deployment of end user devices, critical testing, and security services such as forward deployed servers and joint security architecture maintenance. In addition, as more sites go-live through 2026, continued data syndication, cloud services, identity and access management, integration support, and healthcare technology management will be required across the enterprise to allow a smooth transition.

- **\$658 million for Project Management Office (PMO)** – The funding will provide for personnel supporting the increased number of deployments planned for 2026 and effective change management as the Federal EHR system is implemented throughout the nation. The request also supports hiring experts to oversee and manage the technical, functional, and project-based work necessary for ongoing support and expansion of the Federal EHR. Additionally, EHRM will provide support for the Federal Electronic Health Record Modernization (FEHRM) program office. The funding level includes federal staff pay, contract support staff, funding for travel, training, equipment, and supplies.

## Mission

Successfully implementing the Federal EHR system is a priority for VA. The Federal EHR system will provide a single, accurate, lifetime health record for Veterans that includes their health records from the Department of Defense (DoD). It will provide a framework for enterprise standardization of health care delivery, improving patient care quality and safety. It also will support a simpler integration of other modern health information technologies, and support improved interoperability between VA, DoD, other Federal partners, and with the rest of the American health care system. The adoption of a single system by VA and DoD will also help to simplify health care delivery for providers in both Departments, benefitting patients who receive care in both systems. VA remains steadfast in its commitment to implementing a modernized, interoperable Federal EHR system that will improve health care delivery and patient care. The Federal EHR system is, and will remain, a key enabler of VA's ability to deliver the comprehensive health care Veterans have earned and deserve.

## Program Update

The goal of the EHRM program is to provide a new, common Federal EHR system to enable improved enterprise standardization of health care delivery, patient care quality, and safety. The Federal EHR system will also support integration of modern functionality and infrastructure in support of a more coordinated experience for VA staff and clinicians as they care for Veterans. The modernization of VA's EHR is one of the most complex clinical and business transformation endeavors in the Department's history. Any implementation of this scale and complexity comes with inherent challenges. VA's past challenges with the implementation of the Federal EHR caused the EHRM program to go into a Reset announced in April 2023.

## **Program Reset**

On April 21, 2023, VA announced it would halt all deployment of the Federal EHR system, except for the Captain James A. Lovell Federal Health Care Center (FHCC), affording VA time to reset and get things right. During this EHRM Program Reset, VA set out to fix the issues with the EHR; continued listening to Veterans and clinicians about their experience with the EHR; and redirected resources to focus on optimizing the EHR at the five sites where it was currently in use. VA's assessment of progress and success was to be based on the following three key areas:

- Measurable improvements in the clinician and Veteran experience.
- Sustained high performance and high reliability of the system.
- Improved productivity at the sites where the Federal EHR is in use (e.g., operations).

Since then, VA has made many improvements, including executing thousands of upgrades and system changes and instituting a simpler and more effective process for users to address concerns. Thanks to the work conducted during the Reset, the Federal EHR system improved for Veterans and staff such that in March 2024 one of the primary goals of the Reset was realized with the successful deployment of the Federal EHR at Lovell FHCC in North Chicago, Illinois. As demonstrated by the promising results from Lovell FHCC, the Federal EHR has improved for Veterans and staff such that in December 2024, VA announced it was restarting efforts to deploy the Federal EHR system to four sites in Michigan in mid-2026—Ann Arbor, Battle Creek, Detroit, and Saginaw.

In March 2025, VA announced its intention to deploy to another nine sites in Ohio, Indiana, Kentucky, and Alaska by the end of 2026. This will bring the total sites to go live in 2026 to 13, with of all VISN 10 going live with the Federal EHR system by the end of 2026, supporting better coordinated care across the entire regional network. VA plans to complete deployment of the Federal EHR system to all VA medical facilities as early as 2031. VA is committed to accelerating deployments in a safe and effective manner. We are aligning resources available across VA, VISNs, VA facilities sites, and Oracle Health to support the additional deployments. The continuous improvement efforts we are delivering, which are recounted in greater detail in the 2025 Accomplishments section below, will not stop while VA prepares for new deployments.

## **Contract Update**

In May 2025, VA awarded the third option period for its contract with Oracle Health to support its Federal EHR modernization, building on the improved fiscal and performance accountability established in previous option periods. The third option period continues to focus on improved



efficiency, accountability and innovation across government, this award supports VA's efforts to get the Federal EHR modernization back on track and accelerated deployments across the enterprise.

In 2023, VA took the important step of renegotiating the contract with Oracle Health from a 5-year term to five 1-year terms, allowing for an annual review of Federal EHR modernization progress and renegotiation with Oracle Health, as needed. This approach has substantially increased shared accountability across a variety of key areas, including minimizing outages and incidents, resolving clinician requests, improving interoperability with other health care systems, and increasing interoperability with other applications to ensure an integrated health care experience. Negotiations for the third option period focused on further cost efficiencies and optimizations to deliver the Federal EHR.

VA is moving faster to get the Federal EHR to more sites to improve care delivery for Veterans. We are working closely with our vendor, Oracle Health, to make that happen. This option award ensures both the ongoing technical and implementation support VA needs to accelerate deployments and VA's ability to hold Oracle Health accountable to resolve any challenges. VA will continue to evaluate and align future option periods with the best path forward for its modernization efforts.

## **Program Improvements**

VA is committed to addressing identified issues and optimizing the Federal EHR system to reduce risk and prevent any harm to Veterans. As of May 14, 2025, VA's Office of the Inspector General (OIG) has issued 93 recommendations regarding the EHRM program. To date, 66 have been closed and 27 remain open. Several of the older recommendations are related to an updated life cycle cost estimate and overall deployment schedule for the EHRM program, and VA is working to address those now that it has restarted EHRM deployment activities. As of May 14, 2025, the Government Accountability Office (GAO) has issued 19 recommendations regarding the EHRM program. To date, 1 has been closed and 18 remain open. VA has requested closure of 10 of these recommendations, but GAO has advised that it intends to keep them open for further monitoring through additional EHRM deployments. The continuous change management efforts related to the GAO's annual High-Priority List for VA account for 10 of the outstanding recommendations. EHRM-IO continues to work closely with partner offices to expeditiously adjudicate the outstanding recommendations from both OIG and GAO.



## Budget Request

VA established the EHRM-IO within the Office of the Deputy Secretary to ensure successful preparation, deployment, and continued operation of the Federal EHR system and the health information technology tools dependent upon it. VA's main priority for 2026 is to support the accelerated deployment plan including deployments, additional system operations, and infrastructure improvements while maintaining performance objectives to ensure optimal care of our Veterans and their families. For 2026, VA requests \$3,495 million, which is an increase of \$2,173 million (164%) relative to the 2025 enacted level. The 2026 budget request is separated into three subaccounts detailed below.

### **Electronic Health Record Modernization - \$2.177 billion**

The budget request is critical to sustaining operations of the 6 live sites that have already received the Federal EHR and EHRM expects 13 additional sitedeployments in 2026, with pre-deployment planning starting in 2025 and will need operating funding in 2026. Activities required for operations, sustainment of the Federal EHR system include licensing, data hosting (including forward deployed servers), testing, help desk and application support, training and change management, and data syndication. 2026 will continue on a rapid pace with 26 VAMC restart implementations with 12-month deployment timelines.

The Federal EHR will help streamline and standardize health care delivery for both patients and clinical providers. Medical providers will have instant and seamless access to a Veteran's full health records and history. VA will compile data from servicemembers' records to guarantee it is available to be accessed years later by DoD, VA, and private sector doctors. This centralization of data will provide clinicians with a full picture of a Veteran's medical history. Through national and local workflow design processes, VA partnered with DoD and commercial vendors

and is working to strengthen and improve health care for all veterans and active duty servicemembers and to improve the productivity and user experience for VA system users.

### **Infrastructure Readiness - \$660 million**

The budget includes estimated infrastructure support costs, such as modifications to legacy systems, interfaces, limited healthcare technology support, data syndication and cloud services, identity and access management, integration support, cyber security and testing. Infrastructure readiness is a critical component of the success of the EHRM-IO effort. VA's strategy includes modernization of current IT infrastructure ensuring upgrades are in place six to eighteen months in advance of go-live to support the EHR solutions and capabilities.

### **Program Management Office - \$658 million**

The budget includes estimated cost of program management, including government and contract personnel, administrative and overhead expenses. EHRM-IO will ensure successful execution, oversight, active coordination, and proactive management of the program. Specifically, it ensures contractors perform to the cost, schedule and performance objectives and the corresponding management of associated project risks while guaranteeing that VA infrastructure is ready for the system's deployment increases. EHRM-IO employs highly trained government and contractor personnel to provide this expert oversight in a myriad of professional disciplines.

## Total Obligations by Subaccount

Electronic Health Record Modernization Obligation by Subactivity Highlight (\$ thousands)						
	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
<b>Grand Total</b>	<b>\$1,334,142</b>	<b>\$894,000</b>	<b>\$1,334,142</b>	<b>\$3,495,000</b>	<b>\$2,160,858</b>	<b>162.0%</b>
<b>EHR</b>	<b>\$725,016</b>	<b>\$375,012</b>	<b>\$795,671</b>	<b>\$2,177,000</b>	<b>\$1,381,329</b>	<b>173.6%</b>
Site Transitions	\$9,050	\$0	\$340,194	\$1,376,108	\$1,035,914	304.5%
EHR Operations	\$530,010	\$320,923	\$415,945	\$539,335	\$123,390	29.7%
Enterprise Integration	\$114,530	\$34,230	\$0	\$218,263	\$218,263	0.0%
VA Current Site Assessments	\$35,000	\$0	\$0	\$0	\$0	0.0%
Vendor Site Implementation Support	\$36,426	\$19,859	\$39,532	\$43,294	\$3,762	9.5%
<b>Infrastructure</b>	<b>\$356,010</b>	<b>\$191,098</b>	<b>\$308,470</b>	<b>\$660,000</b>	<b>\$351,530</b>	<b>114.0%</b>
<b>Site Specific:</b>	<b>\$7,501</b>	<b>\$1,619</b>	<b>\$19,320</b>	<b>\$134,178</b>	<b>\$114,858</b>	<b>594.5%</b>
End User Devices	\$7,501	\$1,619	\$19,320	\$134,178	\$114,858	594.5%
<b>Enterprise:</b>	<b>\$214,797</b>	<b>\$111,695</b>	<b>\$135,253</b>	<b>\$170,843</b>	<b>\$35,590</b>	<b>26.3%</b>
Data Migration & Syndication	\$26,648	\$34,121	\$32,821	\$41,653	\$8,832	26.9%
Identity & Access Management	\$30,750	\$31,620	\$16,892	\$17,316	\$424	2.5%
Security	\$61,500	\$16,429	\$21,253	\$25,445	\$4,192	19.7%
Testing Activities	\$56,375	\$25,774	\$54,062	\$64,978	\$10,916	20.2%
Interoperability	\$39,524	\$3,751	\$10,225	\$21,451	\$11,226	109.8%
<b>Hybrid:</b>	<b>\$133,711</b>	<b>\$77,784</b>	<b>\$153,898</b>	<b>\$354,980</b>	<b>\$201,082</b>	<b>130.7%</b>
VA LAN	\$22,683	\$18,716	\$2,173	\$4,627	\$2,453	112.9%
Joint Security Architecture & WAN	\$37,402	\$44,710	\$88,837	\$161,334	\$72,497	81.6%
Legacy System Mods & Interfaces	\$40,078	\$14,358	\$57,331	\$160,204	\$102,873	179.4%
Medical Devices	\$33,548	\$0	\$5,556	\$28,814	\$23,259	418.7%
<b>PMO</b>	<b>\$253,116</b>	<b>\$327,890</b>	<b>\$230,001</b>	<b>\$658,000</b>	<b>\$427,999</b>	<b>186.1%</b>
PMO Support Contracts	\$164,698	\$237,508	\$127,590	\$532,452	\$404,862	317.3%
Pay & Benefits (including reimbursements)	\$77,213	\$78,742	\$94,384	\$100,576	\$6,192	6.6%
Travel	\$3,788	\$3,990	\$2,880	\$16,000	\$13,120	455.6%
Equipment, Supplies, Leases & Other	\$7,417	\$7,650	\$5,147	\$8,972	\$3,825	74.3%
<b>Rescission of prior year funding</b>						
<b>Carryover 2024:</b>	<b>\$274,035</b>					
EHR	\$102,736					
Infrastructure	\$146,747					
PMO	\$24,552					

## Electronic Health Record - \$2.177 billion (\$1.381 billion, 173.6%)

	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
(\$ thousands)						
EHR	\$725,016	\$375,012	\$795,671	\$2,177,000	\$1,381,329	173.6%
Site Transitions	\$9,050	\$0	\$340,194	\$1,376,108	\$1,035,914	304.5%
EHR Operations	\$530,010	\$320,923	\$415,945	\$539,335	\$123,390	29.7%
Enterprise Integration	\$114,530	\$34,230	\$0	\$218,263	\$218,263	0.0%
VA Current Site Assessments	\$35,000	\$0	\$0	\$0	\$0	0.0%
Vendor Site Implementation Support	\$36,426	\$19,859	\$39,532	\$43,294	\$3,762	9.5%

The 2026 budget includes \$2.177 billion which is a \$1,381 billion (174%) increase relative to the 2025 enacted level. The increase supports sustainment for the 6 live sites and 13 planned live sites, and deployments at 26 sites. The Federal EHR system will help simplify health care delivery for both patients and clinical providers. Medical providers will have instant and seamless access to a Veteran's full health records and history. VA will compile data from servicemembers' records to guarantee it is available to be accessed years later by DoD, VA, and private sector doctors. This centralization of data will provide clinicians with a full picture of a Veteran's medical history. Through national and local workflow design processes, VA partnered with DoD and commercial vendors and is working to strengthen and improve health care for all veterans and active duty servicemembers and to improve the productivity and user experience for VA system users. The specific details for each budget subcategory are provided in the budget subcategory sections that follow the EHR overview.

### Site Transitions - \$1.376 billion (\$1.036 billion, 304.5%)

The 2026 request includes Site Transition costs for an expected 26 deployment restarts. Site Transitions costs support initial site deployment including labor, data migration, interface localization, training and change management, and post go-live support. For the 26 expected site deployments in 2026 VA is pursuing a market-based approach to site selection, based on the lessons learned from our prior VISNs 20, 10, and 12 deployments. This will enable VA to scale up the number of concurrent deployments, while also enabling staff to work more efficiently. This will result in more best practices being shared by frontline staff and greater support across the Federal EHR community. Additionally, in 2026 site assessments are included under site transitions, and are pre-site transition activities that occur at each VAMC and associated facilities prior to a site's EHR transition. The purpose of these activities is two-fold: 1) a functional assessment allows VA to properly assess the current state of the site, to understand the services delivered at that site, and to properly estimate the level of effort required for site transition; and 2) a technical assessment that informs VA's site infrastructure modernization plans by providing

VA with a gap analysis of current site infrastructure and upgrades required to support the new system. These upgrades must then be separately procured under non-Oracle Health contracts; some of which may have long lead times for actual delivery and installation, to support the capacity, security, and/or interoperability of the Federal EHR system with site end-user devices.

**EHR Operations - \$539.3 million (*\$123.4 million, 29.7%*)**

EHR operations are sustainment activities required to operate and maintain the Federal EHR system at activated sites. Operations activities include data hosting, help desk support, veteran portal support, software licensing and hardware maintenance, end user operations and training, and ongoing enterprise and local level sustainment support to ensure proper maintenance and performance of the new solution. The 2026 budget will maintain EHR operations and sustainment activities at the 6 live sites and an additional 13 live sites, for a total of 19 live sites by the end of the year.

**Enterprise Integration - \$218.3 million (*\$218.3 million, 0%*)**

Enterprise Integration activities are enterprise-level activities required to support the integration, installation, and design for the implementation of the Federal EHR system software across the enterprise. Enterprise Integrations includes cross-cutting activities conducted at an enterprise level to ensure VA systems, organizations and staff are ready for site-level transitions to occur. The funding will support on-going services as part of the continued effort to consolidate and centrally manage work that supports EHRM enterprise needs and that will allow support teams to address information, training, and process gaps identified during reset that will support deployment. The funding will support continued testing, limited training content development and maintenance, and data syndication. The full increase of \$218.3 million beyond the 2025 enacted level will aid enterprise enhancement, improvement and optimization activities such as configuration consulting services and continued development work.

**VA Current Site Assessments - \$0 million (*\$0 million, 0%*)**

Currently, no funding is projected for Current State Reviews (CSRs) in 2026 because of the deployment schedule adjusting.

**Vendor Site Implementation Support - \$43.2 million (*\$3.7 million, 9.5%*)**

Oracle Health will support VA with project management functions required to successfully execute the individual task orders on the base contract. This increase of \$3.7 million above the 2025 enacted level includes integrated planning, scheduling, communication, requirements



management, site coordination, reporting, quality assurance, quality management, project planning, financial and risk management.

**Infrastructure Readiness - \$660 million (\$352 million, 114%)**

	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
(\$ thousands)						
Infrastructure	\$356,010	\$191,098	\$308,470	\$660,000	\$351,530	114.0%
Site Specific:	\$7,501	\$1,619	\$19,320	\$134,178	\$114,858	594.5%
End User Devices	\$7,501	\$1,619	\$19,320	\$134,178	\$114,858	594.5%
Enterprise:	\$214,797	\$111,695	\$135,253	\$170,843	\$35,590	26.3%
Data Migration & Syndication	\$26,648	\$34,121	\$32,821	\$41,653	\$8,833	26.9%
Identity & Access Management	\$30,750	\$31,620	\$16,892	\$17,316	\$424	2.5%
Security	\$61,500	\$16,429	\$21,253	\$25,445	\$4,191	19.7%
Testing Activities	\$56,375	\$25,774	\$54,062	\$64,978	\$10,916	20.2%
Interoperability	\$39,524	\$3,751	\$10,225	\$21,451	\$11,226	109.8%
Hybrid:	\$133,711	\$77,784	\$153,898	\$354,980	\$201,082	130.7%
VA LAN	\$22,683	\$18,716	\$2,173	\$4,627	\$2,453	112.9%
Joint Security Architecture & WAN	\$37,402	\$44,710	\$88,837	\$161,334	\$72,497	81.6%
Legacy System Mods & Interfaces	\$40,078	\$14,358	\$57,331	\$160,204	\$102,873	179.4%
Medical Devices	\$33,548	\$0	\$5,556	\$28,814	\$23,259	418.7%

The 2026 budget includes \$660 million for infrastructure readiness, which is a \$352 million (114%) increase relative to the 2025 enacted level. Further details are described below.

In 2026, the EHRM-IO program strategy will be focused on preparing future sites for the Federal EHR deployments. The budget will maintain a strong security posture, sustainment of interfaces, and the continued need for syndication support as sites across the enterprise continue transitioning ensuring veterans medical records at non-live sites are available to sites with the Federal EHR.

#### Site Specific Costs - \$134.2 million (\$114.9 million, 594.5%)

	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
(\$ thousands)						
Site Specific:	\$7,501	\$1,619	\$19,320	\$134,178	\$114,858	594.5%
End User Devices	\$7,501	\$1,619	\$19,320	\$134,178	\$114,858	594.5%

This funding supports end user device information technology infrastructure costs at VA medical facilities to support implementation of the Federal EHR system not currently covered by OIT or VHA funding. This includes costs directly related to facility IT infrastructure readiness, such as workstations, monitors, printers, scanners display boards and wall mounted items supporting End User Devices (EUD) equipment. EHRM-IO works with VHA to coordinate their facilities' infrastructure costs to support EHRM-IO and with OIT to coordinate IT costs aligned with their

Infrastructure Refresh Plan (IRP). The EUD costs increase in 2026 reflects the accelerated schedule and need for new equipment at deployment sites 18 months before go-live.

### **Enterprise Costs - \$170.8 million (\$35.6 million, 26.3%)**

	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
(\$ thousands)						
Enterprise:	\$214,797	\$111,695	\$135,253	\$170,843	\$35,590	26.3%
Data Migration & Syndication	\$26,648	\$34,121	\$32,821	\$41,653	\$8,832	26.9%
Identity & Access Management	\$30,750	\$31,620	\$16,892	\$17,316	\$424	2.5%
Security	\$61,500	\$16,429	\$21,253	\$25,445	\$4,192	19.7%
Testing Activities	\$56,375	\$25,774	\$54,062	\$64,978	\$10,916	20.2%
Interoperability	\$39,524	\$3,751	\$10,225	\$21,451	\$11,226	109.8%

This funds technology infrastructure costs that support enterprise level data migration and syndication, identity and access management, cybersecurity, testing and performance monitoring. Enterprise costs are ongoing costs that broadly support EHRM-IO and are not directly tied to site infrastructure; costs in 2026 reflect an increase to support enterprise activities necessary to support the 6 live sites, 13 additional sites and enterprise level projects to be completed in 2026.

### **Data Migration & Syndication - \$41.7 million (\$8.8 million, 26.9%)**

This funds the overall data management required to ensure VA's Veterans Health Information System and Technology Architecture (VistA) and the Federal EHR system properly account for all existing Veteran's data. These efforts include the support to the VX-130 system, which provides a systematic method to replicate and transfer existing VistA data to the new system through a secure and effective method. This effort is critical as it ensures the new system will have all the relevant data on patients from the legacy system. Likewise, new data entered in the new system will need to be brought back into the VA legacy systems through a data syndication strategy. This will enable both sites using the legacy systems and sites using the Federal EHR to share and update the same information on patients. Data Migration Support is managed at the Enterprise/National level as it will support migration of data across all 130 VistA Instances (supporting all VISNs and sites).

### **Identity and Access Management - \$17.3 million (\$.4 million, 2.5%)**

The funding for Identity and Access Management (IAM) includes the cost for joint Patient Identity Management Services provided by VA OIT Master Person Index (MPI), DoD's Defense

Manpower Data Center (DMDC) and Oracle Health. Joint Identity Services are required to manage the patient population for both agencies in a single system, enabling VA's EHR system to operate in a manner that minimizes patient safety risks. Joint Identity Services will be used to manage patient identities for search and selection within the EHR. It is a critical component of the architecture and is needed to ensure that patients between VA and DoD are accurately correlated and true interoperability is achieved. Additionally, VA provided VA Profile system and VA Enrollment systems are also required for integration and support to enabling sharing of VA contact, demographic, and eligibility information. VA and Oracle Health IAM enhancements are required to support automating end user provisioning processes, end user identity lifecycle management, and improved end user Authentication experience. Existing enterprise systems and services within VA, DoD, and Oracle Health must continue to be upgraded, enhanced, connected, and configured to support the joint EHR.

#### **Security - \$25.4 million (\$4.2 million, 19.7%)**

Cybersecurity is vital to keep Veteran's health care information safe and to assure that the Federal EHR operates to its fullest potential without interruption. The funding to support cybersecurity provides for additional security controls, legacy systems, and medical devices Authority to Operate (ATO)/ Authority to Connect (ATC), joint security monitoring, security modifications and updates, and system connectivity and activation, required to the Oracle Health hosting environments to account for additional VA capabilities. VA needs to collaborate closely with DoD on system monitoring as well as developing policies and processes to manage security controls across the Federal EHR. Security expenses include the support to configuration management as well as coordination with VA OIT's Office of Information Security (OIS), Oracle Health, Defense Healthcare Management System Modernization (DHMSM) and the Defense Health Agency (DHA). Security activities support evaluating, updating, and coordinating with DoD on VA's current security documentation and risk posture to ensure all VA and DoD security requirements are met. The 2026 budget will support cyber related requirements for the 6 live sites and additional 13 sites plus enterprise level enhancement projects.

#### **Testing Activities - \$64.9 million (\$10.9 million, 20.2%)**

Provides for the design, staffing and fielding of pre-production enterprise test facilities in Bay Pines, FL, Albany, NY and the DoD's Joint testing facility in Chantilly, VA, for Joint Testing activities which includes expanded performance testing. Interconnecting with VA legacy systems (to include Joint Longitudinal Viewer), Oracle Health's data center and DoD's DMDC to validate systems are working properly prior to a respective go-live. Critical to a deployment is a robust testing methodology and plan. These activities include support for VA infrastructure and systems testing needed to ensure that EHR deployments do not disrupt patient safety or existing operations and have properly met VA standards. Testing services provides experts to conduct planning and assessments, as well as support for interagency coordination needed to test complex

inter-agency workflows leveraging multiple systems in addition to the Federal EHR. Testing also includes coordination around both functional and technical testing. To support scalability and resilience in the system, VA is using and maintaining testing automation tools. These costs also cover the support to software (Cube, Block) and one-off releases which do not follow the deployment schedule. The 2026 budget will support Testing activities for the 6 live sites and additional 13 sites plus enterprise level enhancement projects.

### **Interoperability - \$21.4 million (\$11.2 million, 109.8%)**

The new solution is being implemented in phases to integrate health records between VA and DoD that can be shared externally. The departments work together to implement a seamless, interoperable platform that shares the same source of data. In an effort to ensure joint systems satisfy existing and emergent interoperability mandates and guidance, additional funding is required to enhance VA legacy products as well as enterprise joint (VA/DoD) solutions. These investments will ensure VA can perform the upgrades necessary, including engineering, development, application interfaces and system upgrades required to ensure enterprise, interoperable health solutions, data, images, and processes are maintained. Interoperability costs include support of increasing industry capabilities available and being leveraged through enhanced bi-directional EHR data exchange platforms in support of Inter-agency and external clinical care coordination, benefits adjudications, population health and analytical services in compliance with existing and emerging regulatory and policy requirements (MISSION Act & the 21<sup>st</sup> Century Cures (CURES) Act). This support will continue throughout the life of the program based on increased support needed such as Cloud based Image Sharing for direct patient care coordination, automating data reconciliation enhancements to alleviate provider manual workflows burdens and emerging public health and surveillance solutions being implemented for VA and Federal population health administrations. In 2026, Interoperability will focus on sustaining the 6 live sites and 13 planned live sites through performance monitoring, architecture tooling, user access portal, cloud-based image sharing, and VistA transition support.

### **Hybrid Costs - \$354.9 million (\$201.1 million, 130.7%)**

	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
(\$ thousands)						
Hybrid:	\$133,711	\$77,784	\$153,898	\$354,980	\$201,082	130.7%
VA LAN	\$22,683	\$18,716	\$2,173	\$4,627	\$2,453	112.9%
Joint Security Architecture & WAN	\$37,402	\$44,710	\$88,837	\$161,334	\$72,497	81.6%
Legacy System Mods & Interfaces	\$40,078	\$14,358	\$57,331	\$160,204	\$102,873	179.4%
Medical Devices	\$33,548	\$0	\$5,556	\$28,814	\$23,259	418.7%

Hybrid costs cover technology infrastructure that apply to both the physical medical facility and the enterprise national program level. For example, VA Network (LAN) consists of site-specific costs to upgrade core switch equipment as well as costs to provide engineering and deployment support for that equipment across the enterprise.

#### **VA Local Area Network (LAN) - \$4.6 million (\$2.4 million, 112.9%)**

The funding for the LAN modernization includes replacing aging network cables, fiber optic cables and LAN switches for wired and wireless networks, WIFI and Voice Over Internet Phones (VOIP) at all VAMCs, CBOCs, and Veteran Centers prior to go-live. VA coordinates with all stakeholders to develop a plan of action for managing responsibilities related to the modernization. Updates require engineering services to assess current infrastructure in place and provide optimizations of the current LAN to support the Federal EHR. This includes reviewing configurations and assessing the hardware currently deployed and supported by VA. The upgrade includes the addition of switches, routers, cables, and adaptors as well as support needed to implement those items. The upgrades are focused on optimizations of information technology support to the Federal EHR within a facility and as such are coordinated with capital improvements to the infrastructure. This includes configurations, upgrades, and assessments to improve the wireless networking needed to support the additional traffic within a facility. LAN infrastructure improvements will also consider support to the data and information needs of biomedical devices. The work within this subcategory includes enterprise activities such as bulk cable orders to support all rollouts and issues, as well as engineering support to local configuration updates as part of the Oracle Health rollout. Wi-Fi costs are no longer anticipated throughout the remainder of the enterprise Federal EHR rollout.

#### **Joint Security Architecture and WAN - \$161.3 million (\$72.5 million, 81.6%)**

The funding for Joint Security Architecture and wide area network (WAN) provides for additional security controls, ATO, Joint Security monitoring, medical device ATOs and security modifications, and ATO updates required for the Oracle Health hosting environments to account for additional VA capabilities. The WAN Medical Community of Interest (MedCOI) is an enterprise Multi-Protocol Label Switched Layer 3 Virtual Private Network (VPN) that provides a secure logical medical enclave. It serves as a key enabler for full personal health care information interoperability between DoD and VA. VA needs to collaborate closely with DoD on system monitoring as well as developing policies and processes to manage security controls across the Federal EHR. Security expenses include the support to configuration management as well as coordination with VA's Office of Information Security. Security activities support evaluating, updating, and coordinating with DoD on VA's current security documentation to ensure all VA and DoD security requirements are met.

### **Legacy System Modifications and Interfaces - \$160.2 million (\$102.9 million, 179.4%)**

This covers the associated effort of developing interfaces to legacy systems that will no longer be connected to VistA but need to connect to other systems in the VA enterprise. Currently, numerous systems are used to support the VA health care delivery process. These range from enterprise systems that provide common functions used by many users, facilities, and processes, regional or special purpose systems that integrate and support across a subset of VA facilities, and local systems and devices unique to installations. Many of these systems are custom, government-built systems, which often do not utilize national industry standards for data or interfaces. VA's strategy is to focus on interfaces that improve information and capabilities to the clinician and patients at the point of care. VA uses a set of complex systems to deliver a variety of benefits. Even though the native systems may not be substantially modified, existing VistA interfaces need to be changed to support the new electronic health record and ensure that business processes, such as benefits determination, don't have a break in functionality due to data loss. Interfaces must be designed, developed, tested, and secured in line with VA and DoD systems development methodologies. For 2026, interface costs include development and sustainment of new interfaces at live sites and development and enhancement of interfaces at implementation sites.

### **Medical Devices - \$28.8 million (\$23.3 million, 418.7%)**

Implementing the Federal EHR system requires updates to existing healthcare technology such as medical devices/interfaces such as infusion pumps, vital sign monitors, and other bedside patient monitors. These devices handle electronic patient data that will be automatically recorded into the Federal EHR system. EHRM-IO works with Oracle Health and other vendors to update the interfaces for these devices to ensure proper data transfer; older medical devices may need to be replaced with equipment that is compatible. The costs for medical devices in 2026 will require a significant increase in support based on the accelerated schedule specifically for medical device integration, clinical application interfaces and clinical imaging integration.

## Program Management Office - \$658.0 million (\$428 million, 186.1%)

	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
(\$ thousands)						
PMO	\$253,116	\$327,890	\$230,001	\$658,000	\$427,999	186.1%
PMO Support Contracts	\$164,698	\$237,508	\$127,590	\$532,452	\$404,862	317.3%
Pay & Benefits (including reimbursements)	\$77,213	\$78,742	\$94,384	\$100,576	\$6,192	6.6%
Travel	\$3,788	\$3,990	\$2,880	\$16,000	\$13,120	455.6%
Equipment, Supplies, Leases & Other	\$7,417	\$7,650	\$5,147	\$8,972	\$3,825	74.3%

The 2026 PMO request includes \$658 million, which is a \$428 million (186%) increase relative to the 2025 enacted level. The funding will support personnel supporting the increased number of deployments planned for 2026 and effective change management as the Federal EHR system is implemented throughout the nation. The request also supports hiring experts to oversee and manage the technical, functional, and project-based work necessary for ongoing support and expansion of the Federal EHR. The PMO is charged with providing oversight of VA's EHRM contracts, management of associated project risks, and ensuring adherence to cost, schedule, and performance objectives. VA is currently determining the adequate size of federal and contractor support necessary for a successful implementation of this multi-year project.

### PMO Support Contracts - \$532.5 million (\$404.9 million, 317.3%)

PMO Support includes the cost for contractor support staff working on EHRM-IO, their travel, and other direct costs. This supports VA efforts to provide oversight of all EHRM-IO related activities, and to manage associated project risks while ensuring successful go-lives. Contractor average rate costs rise from year to year based on the higher cost category of expertise. Contractor support costs also include contractor travel, which is expected to increase in 2026. Contractor staff will work with government personnel to provide expert oversight in a myriad of professional disciplines that include program management, clinical and technical engineering and architecture, security, testing, acquisition, contracting, data migration, communication, Independent Verification & Validation (IV&V), training, change management and governance. This will also fund intra-agency financial services support and human resources management support.

### Pay and Benefits - \$100.6 million (\$6.2 million, 6.6%)

This funding is for pay and benefits of general schedule (GS) employees both direct and reimbursed to include Title 38 from VHA supporting EHRM-IO. Pay and benefits funding will cover pay raises of government personnel and reimbursable staff/VHA experts, supporting 313 direct staff and 53 detailed reimbursable federal support staff. Of the direct staff, a total of 17 are



supporting the joint VA/DoD FEHRM project management effort. Additional information is in the EHRM staffing section.

### **Travel, Equipment, Supplies, Leases and Other - \$25 million (\$16.9 million, 211.1%)**

This funding is for travel, equipment, supplies, leases, and other required resources that support government personnel and provide efficiencies in our everyday operations. The increased funding will ensure that sufficient resources are in place to support EHRM-IO's increased number of deployments planned for 2026.

## **Staffing and Organization Structure**

Electronic Health Record Modernization Staffing Highlights						
	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
<b>EHRM IO Organizational Structure:</b>						
<b>Direct Staffing</b>	<b>200</b>	<b>313</b>	<b>313</b>	<b>313</b>	<b>0</b>	<b>0.0%</b>
<b>Federal Reimbursed Staff:</b>						
Veterans Health Administration - Core Title 38	43	53	53	53	0	0.0%
<b>Total, Staff</b>	<b>243</b>	<b>366</b>	<b>366</b>	<b>366</b>	<b>0</b>	<b>0.0%</b>

EHRM-IO staffing and structure is organized into various workstreams under the Office of the Program Executive Director (PED), Office of the Functional Champion (OFC), Office of Deputy Chief Information Office (DCIO) and the PMO, as outlined below:

### **Office of the Program Executive Director**

The Office of the PED is responsible for cross organizational and cross functional coordination of communication and implementation strategies, to include functional, technical and program management. The PED has operational control over the OFC, the Office of the DCIO, and the PMO. In addition, the PED chairs the new VEHR Integration Council, which ensures fully coordinated and timely decisions by receiving input from stakeholders across the VA.

### **Office of the Functional Champion**

The new OFC consolidates functions from the former EHRM-IO Chief Medical Officer and the functions of the VHA Functional Champion. The OFC ensures appropriate clinical involvement by having a principal role in processing and resolving patient safety concerns. The OFC bridges any divides between IT, the VEHR vendor, and the care delivery teams to ensure that the needs of practicing clinicians and support staff are met.

### **Office of the Deputy Chief Information Officer**

The new DCIO will assume all information and technology integration functions for the program. The DCIO for EHRM-IO reports to the PED but will also seek guidance and expertise from the Under Secretary for Health for issues related to adherence to OIT and VHA policies. The DCIO will ensure close bidirectional communication with technical staff at the local sites.

### **Program Management Office**

The PMO, led by an Executive Director, will be responsible for program management activities, including integrated scheduling, cost estimates, contract management, and risk management. The PMO seeks concurrence and expertise on matters related to program management and contract management through the Office of Acquisition, Logistics, and Construction. The PMO also seeks guidance from the Office of Management on budget formulation and execution, cost estimates, and audits.

### **DoD/VA Electronic Health Record Collaboration**

Modernizing the EHR has been and continues to be one of our highest national priorities, along with ensuring the health and safety of our veterans. VA remains committed to this effort and is working diligently to ensure its success through direct engagement with the FEHRM, as authorized by the 2020 National Defense Authorization Act.

### **FEHRM Resource Support:**

The budget includes \$32.4 million to fund joint responsibilities between DoD and VA for support of the FEHRM joint activities. The detailed program elements will be finalized between EHRM-IO and FEHRM.

FEHRM Support (\$ thousands)						
	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
Program Element:						
Pay & Benefits	\$793	\$2,299	\$2,299	\$3,318	\$1,019	44.3%
Contract Support	\$16,451	\$19,139	\$19,139	\$26,856	\$7,717	40.3%
Travel	\$69	\$1,870	\$1,870	\$1,932	\$62	3.3%
Equipment	\$0	\$76	\$76	\$316	\$240	315.8%
Total Obligations	\$17,313	\$23,384	\$23,384	\$32,422	\$9,038	38.7%
Federal Staffing	9	9	9	17	8	88.89%
Contractor Support Staffing	65	65	65	93	28	43.08%

## Federal Electronic Health Record Modernization

DoD and VA share a common mission to support a lifetime of high-quality health care for service members, veterans, and their families. In support of this mission, the FEHRM, chartered in December 2019, leads DoD, VA, and other federal partners in implementing a single, common Federal EHR that enhances patient care and provider effectiveness, wherever care is provided.

With experts in analytics, clinical care, information technology and training, the FEHRM is driving federal solutions for more efficient, safer care and a better health care experience for all by working toward the following joint objectives with DoD and VA:

- Actively manage risks and the operation of the joint Federal Enclave.
- Minimize risk to Federal EHR deployment and implementation.
- Identify opportunities for efficiency, standardization and optimization of systems and processes.
- Advance interoperability across the federal and private sectors.

## FEHRM Accomplishments

In 2024, the FEHRM delivered common capabilities in support of DoD, VA, US Coast Guard (USCG), National Oceanic and Atmospheric Administration (NOAA) and other federal partners deploying a single, common Federal EHR, resulting in a total of more than 207,000 users (versus 194,000 users at the end of 2023) from DoD, VA, USCG, and NOAA, including doctors, nurses, and other health care providers, at 138 parent military treatment facilities, 6 VA medical centers, 109 USCG sites, and 7 NOAA sites as of August 2024. More than 9.6 million unique patient records are currently in the Federal EHR system. The FEHRM, DDoD, VA, and Lovell FHCC successfully deployed the Federal EHR on March 9, 2024, at Lovell FHCC. The deployment serves as a foundation for joint operations at other sites and illustrates how large health care systems can work together without technology being a barrier. It helped enhance the Federal

EHR baseline to better serve patients and providers across the federal government. The Lovell FHCC deployment also marks DoD's completion of Federal EHR implementation. The successful deployment reflects many FEHRM accomplishments in collaboration with the Departments and the site including but not limited to:

- Executed the Enterprise Requirements Adjudication (ERA) decision-making process, enabling a strategy to manage and adjudicate process and procedural differences between DoD and VA policies, nomenclature, and workflows.
- Assessed, analyzed, and outlined the strategy, approach, plans, and supporting schedule to accomplish the deployment of the Federal EHR. Collectively ensured key milestones were achieved, current priorities were on track, and processes were in place to identify and mitigate site concerns where necessary.
- Enhanced existing authentication pathways to allow for Lovell FHCC end users to access either DoD or VA storefront, with either a DoD Common Access Card or VA Personal Identity Verification credential and provided guidance for dual hat users. Before the Federal EHR launch, dual hat users needed two sets of logins, computers, etc. Now they only need one set of accounts, credentials, etc., greatly improving their efficiency and increasing the time they're able to commit to patient care.
- Coordinated across DoD and VA to develop a detailed, 6,000-line-item integrated master schedule. A centralized, shared understanding of project timelines enabled better coordination of activities, and on-time schedule throughout the deployment.
- Chaired 12 targeted working groups (e.g., Acquisition, Functional, Logistics, Technical Adoption, Test & Evaluation, Operations & Support, Sustainment, etc.) bringing together various departments and organizations to decide upon and close on any items that required joint decisions and execution.
- Converged configurations, workflows, terminology, and content, where appropriate, between DoD and VA to streamline the patient and provider experience. Standardized user roles, forms, and configuration variations between DoD and VA, where appropriate.
- Documented lessons learned to provide a roadmap for future Federal EHR sites deployments and troubleshooting, especially at joint sharing sites.
- Led cross-agency workgroups to integrate, develop, and distribute beneficiary, end-user, and enterprise communications.

The FEHRM is leveraging the lessons learned and opportunities from Lovell FHCC and other sites to inform VA deployments. The FEHRM hosted a record-breaking fourth Federal EHR Annual Summit last year where more than 1,700 Federal EHR clinical staff and other participants shared invaluable feedback on their end-user experiences in more than 35 interactive sessions. They provided insights to the Departments that will drive continued enhancements to the Federal EHR. The FEHRM is also supporting VA's Federal EHR deployments by working closely with VA to plan the schedule; identify risks, issues, and opportunities; implement lessons learned; and support end-user communications as requested.

## **2025 Accomplishments**

The EHRM-IO continues to build on previous milestones to achieve the mission objectives set for the EHRM initiative.

### **Accelerated Deployment Announcement**

As demonstrated by the promising results from Lovell FHCC, the Federal EHR system has improved for Veterans and staff such that in December 2024, VA announced it was restarting efforts to deploy the Federal EHR system to four sites in Michigan in mid-2026—Ann Arbor, Battle Creek, Detroit, and Saginaw. In March 2025, VA announced its intention to deploy to another nine sites in Ohio, Indiana, Kentucky, and Alaska by the end of 2026. This will bring the total sites to go live in 2026 to 13, with all of VISN 10 going live with the Federal EHR system by the end of 2026, supporting better coordinated care across the entire regional network. VA plans to complete deployment of the Federal EHR system to all VA medical facilities as early as 2031.

As demonstrated by the deployment plans outlined above, VA is pursuing a market-based approach to site selection for its deployments going forward. This approach will enable the department to scale up the number of concurrent deployments and more efficiently allocate resources. This approach will also take advantage of geographic synergies, as well as each site's technical and physical infrastructure and overall readiness. Representatives from the EHRM-IO, VHA, and OIT compiled functional and technical metrics to determine the best sequence for site deployments. These metrics served as data points to evaluate site readiness and are closely considered alongside input from VHA, VISNs, and medical center leaders to determine new deployments. As we embark on deployment activities, VA is finalizing schedules and cost estimates associated with the next announced sites. We are committed to maintaining full transparency throughout this process. Our team will be providing regular updates on the costs and schedules of the EHRM program as they evolve.

To enable the accelerated deployment approach, VA is adopting a standard baseline of products, workflows, and integrations aligned with subject-matter-expert recommendations. The standardized national baseline will enhance efficiency with Federal EHR system implementation, accelerate deployments, simplify decision-making, and support future optimizations. VA recognizes that the proposed acceleration of deployments will require aligning resources efficiently to deliver at a significantly increased pace.

### **Pharmacy 3b Implementation**

A critical accomplishment that occurred in February 2025 was VA's deployment of the Pharmacy 3b solution with the Block 12 release, marking the last of seven priority fixes that had been identified by VA Pharmacy Councils as essential to further deployments. This critical EHRM upgrade improves the coordination of prescription information between clinicians and the pharmacy team and will help facilitate VA's path to resuming and scaling deployments of the Federal EHR across the enterprise. In addition to the Pharmacy 3b feature enhancements, performance upgrades in Block 12 included more than 850 enhancements and corrections—20% of which have front-end user impact. Overall, these enhancements keep software code current and improve stability, in addition to resolving more than 50 defects identified by end users in both VA and the commercial health care sector. The Block 11 release in August 2024 also included end user improvements to system performance and stability, as well as requested system feature upgrades.

### **Improvements in Clinician and Veteran Experience**

Over the past two years, VA has continued to listen to and engage with Veterans and clinicians about their experience with the EHR. Reset efforts led to significant improvements in the Federal EHR system by:

- ***Increasing Veteran trust in VA health care at all facilities with EHR:*** Veteran outpatient trust scores have increased at all EHR sites since the beginning of the Reset period, reaching:
  - 93% at Columbus VA, an 11.6% increase since Q1 2023
  - 88% at Walla Walla VA, a 4% increase since Q1 2023
  - 92% at Mann-Grandstaff VA, a 3.5% increase since Q1 2023
  - 85% at Roseburg VA, a 5.2% increase since Q1 2023
  - 89% at White City VA, a nearly 6.5% increase since Q1 2023.
    - Additionally, Veteran trust at Lovell FHCC has increased to 90.8% from 90.2% since Federal EHR deployment in Q2 2024. These improvements are the result of direct surveys of Veterans and their experience with VA outpatient care.
- ***Increasing clinician and staff satisfaction:*** Clinician and staff satisfaction with the Federal EHR has increased each year since 2022—including increases in agreement in employee surveys with the phrases “the EHR is available when I need it” and “this EHR enables me to deliver high-quality care.”
- ***Launching the EHR successfully in North Chicago:*** Less than a year after the announcement of the program Reset on April 21, 2023, VA successfully launched the Federal EHR at Lovell FHCC in North Chicago, a joint facility with DoD. As of March 18, 2025, the results at Lovell FHCC remain promising. The facility has rapidly increased in productivity and no significant patient safety issues have arisen—both of which indicate a marked improvement over previous rollouts.

### **Improved High Performance and Reliability of the System**

Highlights of VA's progress in system performance and end user experience include decreasing user interruptions due to better incident monitoring, meeting technical service-level agreements (SLAs), and exceeding incident-free time (IFT) benchmarks every month since March 2024. Outages, or any situation in which part or all of the system is unavailable, have decreased dramatically since January 2024. The Federal EHR system achieved an Outage Free Time (OFT) of 100% in 10 of 12 months in 2024, and as of December 31, 2024, had not experienced an outage since April 2024. The average user now experiences near zero interruptions, freezes, or delays per day.

While two outages occurred in January and March 2025, VA continues to hold Oracle Health accountable. For incidents determined to be owned by Oracle Health, the outages are applied against the OFT SLA of 99.95% for the month. Another improvement helping prevent future delays has been the development of the Federal EHR VA baseline, a tool and process that documents, in support of VA's commitment to improved standardization, more than 2,300 functional and technology components that make up the Federal EHR.

### **Improved Productivity at the Sites (Operations)**

Productivity has continued to increase for all converted sites post go-live. Notably, Mann-Grandstaff VAMC, the first facility to go live, has exceeded 100% of its pre-go-live baseline. Total time in the EHR per patient seen continues to decrease, leveling out around the 35-45-minute target threshold. Financial performance and revenue collections are also improving, particularly after pharmacy copayment billing resumed in November 2024. The Change Healthcare ransomware attack in February 2024 disrupted claims processing for all customers, including VA; however, VA's connection to the clearinghouse was reestablished in November 2024, enabling the Federal EHR to resume third-party claims processing and release a billing backlog, which should further contribute to improved revenue collections.

## *Appendix A: Obligations by Object Class*



<b>Electronic Health Record Modernization</b> <b>Obligations by Object Class</b> (\$ thousands)						
	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
Personal Services	\$77,213	\$78,742	\$78,742	\$80,513	\$1,771	2.2%
Travel	\$3,788	\$3,990	\$3,990	\$13,477	\$9,487	237.8%
Transportation of Things	\$246	\$256	\$4	\$4	\$0	2.1%
Rent, Communications and Utilities	\$4,483	\$61,152	\$59,164	\$60,425	\$1,261	2.1%
Printing and Reproduction	\$25	\$25	\$0	\$0	\$0	0.0%
Other Services	\$1,146,651	\$643,705	\$1,085,292	\$3,232,631	\$2,147,339	197.9%
Supplies and Materials	\$0	\$180	\$0	\$0	\$0	0.0%
Equipment	\$101,736	\$105,950	\$106,950	\$107,950	\$1,000	0.9%
Lands and Structures	\$0	\$0	\$0	\$0	\$0	0.0%
<b>Total Obligations</b>	<b>\$1,334,142</b>	<b>\$894,000</b>	<b>\$1,334,142</b>	<b>\$3,495,000</b>	<b>\$2,160,858</b>	<b>162.0%</b>

*Appendix B: End of Year Staffing Level by Grade*

EHRM Employment Summary By Grade						
	2024 Actual	2025 Request	2025 Enacted	2026 Request	26 Request vs 25 Estimate	
					\$	%
Direct Staff:						
SES	5	8	8	8	0	0.0%
ST	0	0	0	0	0	0.0%
GS-15	28	39	39	39	0	0.0%
GS-14	94	143	143	143	0	0.0%
GS-13	63	95	95	95	0	0.0%
GS-12	5	19	19	19	0	0.0%
GS-11	5	4	4	4	0	0.0%
GS-9	0	5	5	5	0	0.0%
Total, Direct Staff	200	313	313	313	0	0.0%
Reimbursed VHA Staff:						
SES & SES EQV	4	4	4	4	0	0.0%
VM-15	7	9	9	9	0	0.0%
VN-V	3	3	3	3	0	0.0%
VN-IV	16	18	18	18	0	0.0%
VN-III	1	3	3	3	0	0.0%
GS-15	2	3	3	3	0	0.0%
GS-14	10	13	13	13	0	0.0%
GS-13	0	0	0	0	0	0.0%
GS-12	0	0	0	0	0	0.0%
VAMC Field Staff	0	0	0	0	0	0.0%
Subtotal, VHA Staff	43	53	53	53	0	0.0%
Total, Staffing	243	366	366	366	0	0.0%









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